Single-Specialty Ambulatory Surgery Facility Demonstration Project Annual Evaluation Report Summary Mallard Creek Surgery Center Year 4 (5/7/2017 – 5/6/2018)

Mallard Creek Surgery Center received a license in May of 2014 to operate as an ambulatory surgical facility pursuant to the demonstration project in the 2010 State Medical Facilities Plan (Plan).

The facility is required to submit an annual report to the Agency showing its compliance with the demonstration project criteria in Table 6D in the *2010 Plan*. The Agency received the fourth annual report on July 18, 2018 for the time period May 7, 2017 to May 6, 2018. Financial data is provided for 5/8/2017-5/7/2018.

The facility reported that of the 70 physicians practicing at the facility, 29 are non-owners of the practice. All physicians maintained privileges at area hospitals. Of the 70 orthopedic surgeons at Mallard Creek, 19 took ER call at local hospitals. The report lists the hospitals at which each physician has privileges and/or took ER call and the number of nights of ER call taken.

Based on the facility's information regarding the number of and payor source of the patients served, the Agency was able to verify that the facility's total revenue attributed to self-pay and Medicaid was at least seven percent in its fourth year of operation. In the facility's first full year of operation, its total revenue attributed to self-pay and Medicaid was 4.4%. The facility explained that it experienced a delay in receiving authorization from CMS, such that it was only able to begin accepting Medicare patients on December 8, 2014 and Medicaid patients on February 23, 2015. After receiving authorization to accept Medicare patients, total revenue attributed to Medicaid and self-pay was 5.9% from January 1, 2015 through May 31 2015. After receiving authorization to accept Medicare patients, total revenue attributed to self-pay and Medicaid was 8.4% from March 1, 2015 through May 31, 2015. From June 1, 2015 through May 31, 2016 total revenue attributed to self-pay and Medicaid was 7.3%. From May 8, 2015 through May 31, 2017 the percentage was 7.8%. From May 8, 2017 through May 7, 2018, the percentage was 7.2%. (Attachment A)

Mallard Creek Surgery Center uses a manual surgical safety checklist adapted from the World Health Organization. The facility reported 100% completion. (Attachment B)

The facility established several policies and procedures related to quality assurance, along with a clinical quality measures dashboard. In accordance with Condition 8 on the certificate of need, the facility tracks the required measures (wound infection rate, post-operative infections, post-procedure complications, readmissions, and medication errors) and also tracks 12 additional quality indicators. The report contained information showing negative results on the required measures in less than 1% of cases. Issues were noted in the areas of complications, medication errors, patient transfer and readmissions. (Attachment B)

Mallard Creek Surgery Center does not have electronic health records (EHR). It does, however, use an electronic scheduling and referral system, and scans chart audits to an electronic system. The system also allows provider access to the patient's surgery center information off-site. The facility is in the process of developing an EHR system, but no target date is available.

The facility documented that it reported utilization and payment data to the statewide data processor, as required by G.S. 131E-214.2 and the demonstration project criteria in Table 6D of the 2010 Plan. (Attachment C)

Based on the review of the annual report, the Agency determined that Mallard Creek Surgery Center materially complies with the demonstration project criteria in Table 6D in the *2010 Plan* and the conditions on the certificate of need.

7% Worksheet (5/8/17 - 5/7/18 w/o Denominator-Adj.) Indigent Medicaid Self-Pay Total 178 356 37 141 A # of Surgical Cases \$2,091 \$2,091 \$2,091 B Average Medicare Allowable Amount per Surgical Case \$2,091 C Revenue (A x B) \$77,371 \$294,846 \$372,217 \$744,434 **D** Revenue Collected (net revenue by payor category) \$0 \$77,371 \$43,211 \$140,090 \$96,878 \$329,006 \$604,344 E Difference (C - D) \$197,967 F Total Net Revenue (all payors combined) \$8,344,213 \$8,344,213 \$8,344,213 \$8,344,213 G Percentage (E / F) 0.9% 3.9% 7.2% 2.4%

	7% Worksheet (5/8/17 - 5/7/18				
	w/ Denominator-Adj.)	Indigent	Medicaid	Self-Pay	Total
A	# of Surgical Cases	37	141	178	356
B	Average Medicare Allowable Amount per Surgical Case	\$2,091	\$2,091	\$2,091	\$2,091
C	Revenue (A x B)	\$77,371	\$294,846	\$372,217	\$744,434
D	Revenue Collected (net revenue by payor category)	\$0	\$96,878	\$43,211	\$140,090
E	Difference (C - D)	\$77,371	\$197,967	\$329,006	\$604,344
F	Total Net Revenue (all payors combined)	\$7,644,245	\$7,644,245	\$7,644,245	\$7,644,245
G	Percentage (E / F)	1.0%	2.6%	4.3%	7.9%

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ATTACHMENT A

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		ATTACHME	ENT A	
Revenue and Expense Statement	From <u>6/1/15</u> To <u>5/31/16</u>	From <u>6/1/16</u> To <u>5/31/17</u>	From <u>6/1/17</u> To <u>5/31/18</u>	
# of Surgical Cases	2,309	2,532	2,838	
REVENUE Net Patient Revenue	00 507 500	AT 0 40 004		
Other Revenue	\$6,597,533 \$0	\$7,343,231 \$0	\$8,335,473 \$0	
Total Revenue	\$6,597,533	\$7,343,231	\$8,335,473	
EXPENSES	¢0,000,000	¢7,010,201	\$0,000,110	
Direct Expenses				
Total Salaries	\$1,396,584	\$1,418,739	\$2,071,210	
Payroll Taxes and Benefits Medical Supplies	\$324,132	\$372,703	\$413,737	
Other Supplies	\$1,655,671 \$60,889	\$1,858,505 \$67,165	\$2,561,900 \$74,971	
Raw Food	\$0	\$0	\$0	
Other Direct Expenses (specify)	\$0	\$0	\$0	
Total Direct Expenses	\$3,437,276	\$3,717,112	\$5,121,818	
Indirect Expenses				
Housekeeping/Laundry Equipment Maintenance	\$38,174	\$40,478	\$42,853	
Building & Grounds Maintenance	\$16,659 \$17,335	\$18,600 \$32,701	\$11,717 \$50,023	
Utilities	\$60,276	\$73,677	\$40,965	
Insurance	\$14,418	\$20,958	\$18,898	
Professional Fees	\$25,064	\$32,539	\$31,254	
Interest Expense	\$205,310	\$145,635	\$189,307	
Rental Expense	\$451,828	\$459,658	\$464,097	
Property and other Taxes (except Income) Depreciation - Buildings	\$172,320	\$187,386	\$164,429	
Depreciation - Equipment	\$382,489 \$483,538	\$354,283 \$306,702	\$344,190 \$277,104	
Other Indirect Expenses (specify)	\$1,137,411	\$1,255,414	\$1,210,016	
Total Indirect Expenses	\$3,004,822	\$2,928,031	\$2,844,853	
Total Expenses	\$6,442,098	\$6,645,143	\$7,966,671	
Net Income	\$155 A25	\$698,088	¢200.000	
Federal & State Income Taxes	\$155,435	\$098,088	\$368,802 \$0	
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Revenue and Expense Statement, 7/10/2018, 11:40 AM			1 of 1	

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May 2017-April 2018 Quality Reporting Dashboard

Quality Measure	May	June	VIN	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March
Total Cases	269	231	218	254	215	245	299	258	219	219	228
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Quality Measures							31.10				
Hand Hygiene # compliant	12	14	15	17	11	12	16	17	17	17	18
# audited	24	24	24	24	24	24	24	24	24	24	24
% compliant	50.0%	58.3%	62.5%	70.8%	45.8%	50.0%	66.7%	70.8%	70.8%	70.8%	75.0%
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# of Case Cancellations	5	7	4	ß	3	4	5	2	8	9	4
total # of cases	269	231	218	254	215	245	299	258	219	219	228
% of volume	1.9%	3.0%	1.8%	1.2%	1.4%	1.6%	1.7%	0.8%	3.7%	2.7%	1.8%
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Medical Record Review # of											
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# of charts audited	24	22	24	24	23	27	26	24	23	24	25
% of records incomplete	20.8%	31.8%	25.0%	37.5%	39.1%	37.0%	19.2%	12.5%	8.7%	4.2%	8.0%
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Environmental Rounds Criteria	20	22	21	19	21	21	21	20	22	21	20
# of criteria audited	22	22	22	22	22	22	22	22	22	22	22
% compliant	91%	100%	95%	86%	95%	95%	95%	91%	100%	95%	91%
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Fire Safety Risk Assessment - # of											
compliant line items	54	54	54	54	53	54	54	54	54	54	54
total # of line items audited	54	54	54	54	54	54	54	54	54	54	54
% compliant	100%	100%	100%	100%	88%	100%	100%	100%	100%	100%	100%
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# of line items critiqued		14		14				15			17
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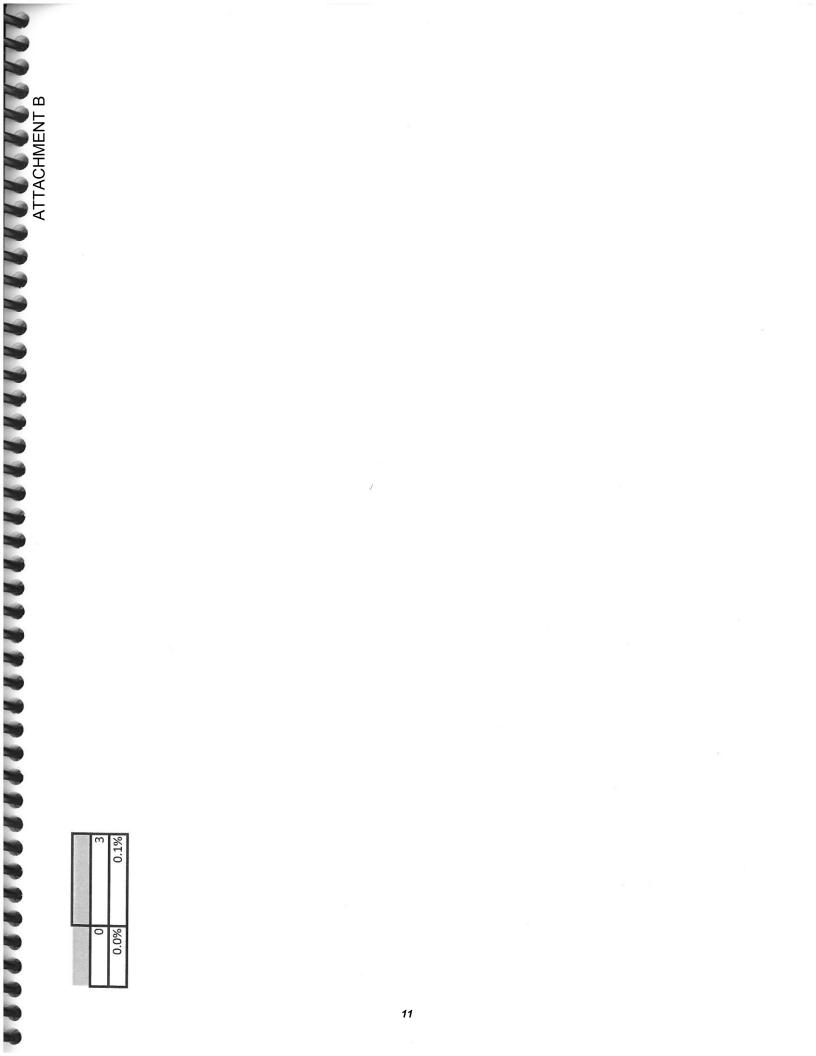
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% of incomplete med recs	8.3%	4.5%	8.3%	12.5%	21.7%	11.1%	3.8%	8 3%	70 Z 07	0 /00 0	0 200
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Antibiotic Timeliness Not Met	0	0	- 0								
total % of case volume non- compliant	0.0%	0.0%	0.0%	0.0	0.0	2 %U U	T %5 U	7 708 0			
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Number of Falls	0	0	0	0	0	0	0	0	0	0	0
% of falls by volume	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Number of Burns	0	0	0	0	0	0	0	0	0	0	0
% of burns by volume	0.0%	0.0%	%0.0	%0.0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
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Wrong Site, Wrong Side, Wrong											
Patient, Wrong Implant, Wrong						15					
Procedure	0	0	0	0	0	0	0	0	0	0	0
% by volume	%0.0	0.0%	0.0%	0.0%	0.0%	0.0%	%0.0	0.0%	0.0%	0.0%	0.0%
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Safe Surgery Checklist - 100%											ſ
complete											
# of cases reviewed	269	231	218	254	215	245	299	258	219	219	228
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	A State of the sta										
Normothermia											
# of cases reviewed									∞	8	∞
# compliant									8	8	7
% compliance									100.0%	100.0%	87.5%
Influenza Reporting for 2015-2016											7.
tlu season - # complete						61	108	110	146	146	171
<pre># of staff being reported on</pre>						156	156	156	170	170	171
% compliance	「日本の					39.1%	69.2%	70.5%	85.9%	85.9%	100.0%
UHSK Kequirements											
Complications	2	FT	0	9	0	5	0	0	H	H	2
% by volume	0.7%	0.4%	0.0%	2.4%	0.0%	2.0%	0.0%	0.0%	0.5%	0.5%	0.9%

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Outpatient charges

Batch ID Submitting organization nam	e Begin date	End date
667033 Mallard Creek Surgery NC	09/13/2016 03	/28/2018
Batch level charge summa	ary	
Description	\$ Amount	
Total batch charges reported	\$6,395,315	
Total batch line item detailed charges processed	\$6,302,421	
Outpatient	\$6,302,421	
Description	\$ Amount	*Hist. com
Average batch charge based on line item detailed charges	\$9,492	\$8,924
Outpatient	\$9,492	\$8,924

Outpatient charges by dollar range Total charges Count % of total *Hist. comp.

*Historical comparison refers to previous year Run date: 04/06/2018 12:40 PM

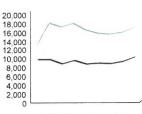
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CARE COMPARISON

Facility Performance Dashboard

Charges



Observed Expected

Charge opportunities

Current	-\$4,608,428
Previous year	-\$7,572,432
2 years prior	-\$3,505,908

Primary service area market share

0%	Previous year	0%	0% 🔺
J /0	2 years prior	0%	0%

Average events per month

226	Previous year	355	123% 🔺
220	2 years prior	159	894% 🔺

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Top 10 service lines

Service Line	YTD Encounters	Ranking	Previous year	2 years prior
ORTHOPEDIC SURGERY	626	1	1	. 1
NEUROSURGERY	24	2	2	3
PODIATRY	21	3	3	2
GENERAL SURGERY	4	4	4	4
EMERGENCY MEDICINE	1	5	0	5
OTHER	1	5	6	0

Payer mix



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Mallard Creek Surgery Center

Year-to-date: October - December, FY 2017 Data Current as of Q1, 2017