

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345439	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 04/16/2026
NAME OF PROVIDER OR SUPPLIER Peak Resources - Brookshire, Inc			STREET ADDRESS, CITY, STATE, ZIP CODE 300 Meadowlands Drive , Hillsborough, North Carolina, 27278	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
E0000	Initial Comments An unannounced recertification and complaint investigation survey was conducted from 04/13/26 through 04/16/26. The facility was found in compliance with the requirement CFR 483.73, Emergency Preparedness. Event ID #22DB3E-H1.	E0000		
F0000	INITIAL COMMENTS A recertification and complaint investigation survey was conducted from 04/13/26 through 04/16/26. Event ID #22DB3E-H1. The following intakes were investigated: 2979231, 2970961, 2965659, 2734652, 2725948, and 2716610. 15 of the 15 complaint allegations did not result in deficiency.	F0000		
F0628 SS = B	Discharge Process CFR(s): 483.15(c)(2)(iii)(3)-(6)(8)(d)(1)(2); 483.21(c)(2) §483.15(c)(2) Documentation. When the facility transfers or discharges a resident under any of the circumstances specified in paragraphs (c)(1)(i)(A) through (F) of this section, the facility must ensure that the transfer or discharge is documented in the resident's medical record and appropriate information is communicated to the receiving health care institution or provider. (iii) Information provided to the receiving provider must include a minimum of the following: (A) Contact information of the practitioner responsible for the care of the resident. (B) Resident representative information including contact information (C) Advance Directive information (D) All special instructions or precautions for ongoing care, as appropriate. (E) Comprehensive care plan goals;	F0628		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See reverse for further instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F0628 SS = B	<p>Continued from page 1</p> <p>(F) All other necessary information, including a copy of the resident's discharge summary, consistent with §483.21(c)(2) as applicable, and any other documentation, as applicable, to ensure a safe and effective transition of care.</p> <p>§483.15(c)(3) Notice before transfer.</p> <p>Before a facility transfers or discharges a resident, the facility must-</p> <p>(i) Notify the resident and the resident's representative(s) of the transfer or discharge and the reasons for the move in writing and in a language and manner they understand. The facility must send a copy of the notice to a representative of the Office of the State Long-Term Care Ombudsman.</p> <p>(ii) Record the reasons for the transfer or discharge in the resident's medical record in accordance with paragraph (c)(2) of this section; and</p> <p>(iii) Include in the notice the items described in paragraph (c)(5) of this section.</p> <p>§483.15(c)(4) Timing of the notice.</p> <p>(i) Except as specified in paragraphs (c)(4)(ii) and (c)(8) of this section, the notice of transfer or discharge required under this section must be made by the facility at least 30 days before the resident is transferred or discharged.</p> <p>(ii) Notice must be made as soon as practicable before transfer or discharge when-</p> <p>(A) The safety of individuals in the facility would be endangered under paragraph (c)(1)(i)(C) of this section;</p> <p>(B) The health of individuals in the facility would be endangered, under paragraph (c)(1)(i)(D) of this section;</p> <p>(C) The resident's health improves sufficiently to allow a more immediate transfer or discharge, under paragraph (c)(1)(i)(B) of this section;</p> <p>(D) An immediate transfer or discharge is required by the resident's urgent medical needs, under paragraph (c)(1)(i)(A) of this section; or</p> <p>(E) A resident has not resided in the facility for 30</p>	F0628		

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F0628 SS = B	Continued from page 2 days. §483.15(c)(5) Contents of the notice. The written notice specified in paragraph (c)(3) of this section must include the following: (i) The reason for transfer or discharge; (ii) The effective date of transfer or discharge; (iii) The location to which the resident is transferred or discharged; (iv) A statement of the resident's appeal rights, including the name, address (mailing and email), and telephone number of the entity which receives such requests; and information on how to obtain an appeal form and assistance in completing the form and submitting the appeal hearing request; (v) The name, address (mailing and email) and telephone number of the Office of the State Long-Term Care Ombudsman; (vi) For nursing facility residents with intellectual and developmental disabilities or related disabilities, the mailing and email address and telephone number of the agency responsible for the protection and advocacy of individuals with developmental disabilities established under Part C of the Developmental Disabilities Assistance and Bill of Rights Act of 2000 (Pub. L. 106-402, codified at 42 U.S.C. 15001 et seq.); and (vii) For nursing facility residents with a mental disorder or related disabilities, the mailing and email address and telephone number of the agency responsible for the protection and advocacy of individuals with a mental disorder established under the Protection and Advocacy for Mentally Ill Individuals Act. §483.15(c)(6) Changes to the notice. If the information in the notice changes prior to effecting the transfer or discharge, the facility must update the recipients of the notice as soon as practicable once the updated information becomes available. §483.15(c)(8) Notice in advance of facility closure	F0628		

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F0628 SS = B	<p>Continued from page 3</p> <p>In the case of facility closure, the individual who is the administrator of the facility must provide written notification prior to the impending closure to the State Survey Agency, the Office of the State Long-Term Care Ombudsman, residents of the facility, and the resident representatives, as well as the plan for the transfer and adequate relocation of the residents, as required at § 483.70(l).</p> <p>§483.15(d) Notice of bed-hold policy and return-</p> <p>§483.15(d)(1) Notice before transfer. Before a nursing facility transfers a resident to a hospital or the resident goes on therapeutic leave, the nursing facility must provide written information to the resident or resident representative that specifies-</p> <p>(i) The duration of the state bed-hold policy, if any, during which the resident is permitted to return and resume residence in the nursing facility;</p> <p>(ii) The reserve bed payment policy in the state plan, under § 447.40 of this chapter, if any;</p> <p>(iii) The nursing facility's policies regarding bed-hold periods, which must be consistent with paragraph (e)(1) of this section, permitting a resident to return; and</p> <p>(iv) The information specified in paragraph (e)(1) of this section.</p> <p>§483.15(d)(2) Bed-hold notice upon transfer. At the time of transfer of a resident for hospitalization or therapeutic leave, a nursing facility must provide to the resident and the resident representative written notice which specifies the duration of the bed-hold policy described in paragraph (d)(1) of this section.</p> <p>§483.21(c)(2) Discharge Summary</p> <p>When the facility anticipates discharge, a resident must have a discharge summary that includes, but is not limited to, the following:</p> <p>(i) A recapitulation of the resident's stay that includes, but is not limited to, diagnoses, course of illness/treatment or therapy, and pertinent lab, radiology, and consultation results.</p> <p>(ii) A final summary of the resident's status to include items in paragraph (b)(1) of §483.20, at the</p>	F0628		

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F0628 SS = B	<p>Continued from page 4 time of the discharge that is available for release to authorized persons and agencies, with the consent of the resident or resident's representative.</p> <p>(iii) Reconciliation of all pre-discharge medications with the resident's post-discharge medications (both prescribed and over-the-counter).</p> <p>This REQUIREMENT is NOT MET as evidenced by:</p> <p>Based on record review, staff and Ombudsman interviews, the facility failed to send a copy of the Notice of Transfer/Discharge to the Ombudsman for 3 of 3 residents reviewed for discharge process (Resident #79, Resident #81 and Resident # 77).</p> <p>The findings included:</p> <p>1. Resident # 79 was admitted to the facility on 12/24/25.</p> <p>Review of the Discharge/Transfer Plan of Care form completed on 1/13/26 at 10:11 AM revealed Resident #79 was discharged to an assisted living facility on 1/14/26 due to health needs had been met.</p> <p>Review of progress note dated 1/14/26 indicated Resident #79 was discharged to another facility.</p> <p>Review of the Admit/Discharge Report (a cumulative list of residents that have either transferred or discharged from the facility during the reporting period) for the period of 1/1/26 through 1/31/26 revealed Resident #79 was discharged on 1/14/26 to another type of health care institution.</p> <p>An interview was conducted with the Social Worker on 4/16/26 at 10:07 AM and she indicated Resident #79 was discharged to an assisted living on 1/14/26. She further revealed on 2/3/26 she emailed the Ombudsman a copy of the Admit/Discharge Report for the period of 1/1/36 through 1/31/26. She indicated the report noted Resident #79 had been discharged on 1/14/26 to another health care institution and that she was not aware the facility was required to provide the Ombudsman with a copy of the Notice of Transfer/Discharge.</p> <p>A telephone interview was conducted with the Ombudsman on 4/16/26 at 12:49 PM. The Ombudsman confirmed she did not receive a copy of the Notice of Transfer/Discharge for Resident #79's discharge to an assisted living facility on 1/14/26. The Ombudsman indicated she had educated both the Social Worker and the Administrator as recently as 1/8/26 that the facility</p>	F0628		

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F0628 SS = B	<p>Continued from page 5 would need to provide the Ombudsman with a copy of all Notices of Transfer/Discharge for all discharges and emergency transfers. The Ombudsman explained that she instructed the facility to send a copy of the Notice of Transfer/Discharge for all discharges to the Ombudsman on the date the notice was issued.</p> <p>An interview was conducted with the Administrator on 4/16/26 at 1:46 PM and indicated that the Ombudsman provided education on 1/9/26 to the Administrator and the Social Worker however he did not know that a copy of the Notice of Transfer/Discharge should have been provided to the Ombudsman at the time the notice was issued to Resident #79 and felt that the Admit/Discharge Report that was sent to the Ombudsman on 2/3/26 was all that was required.</p> <p>2. Resident # 81 was admitted to the facility on 12/10/25.</p> <p>Review of Resident 81's progress note dated 12/17/25 revealed Resident 81 discharged home on 12/17/25.</p> <p>Review of the Admit/Discharge Report (report listing the admission and discharges for the facility) for the period of 12/1/25 to 12/31/25 revealed Resident #81 was discharged on 12/17/25 to home.</p> <p>A telephone interview was conducted with the Ombudsman on 4/16/26 at 12:49 PM. The Ombudsman confirmed she did not receive a copy of the Notice of Transfer/Discharge for Resident #81's discharge to home on 12/17/25. The Ombudsman indicated she had educated both the Social Worker and the Administrator as recently as 1/8/26 that the facility would need to provide the Ombudsman with a copy of all Notices of Transfer/Discharge for all discharges and emergency transfers. The Ombudsman explained that she instructed the facility to send a copy of the Notice of Transfer/Discharge for all discharges to the Ombudsman on the date the notice was issued.</p> <p>An interview was conducted with the Social Worker on 4/16/26 at 1:43 PM and she indicated Resident #81 was discharged to on 12/17/25. She further revealed on 1/8/26 she emailed the Ombudsman a copy of the Admit/Discharge Report for the period of 12/1/25 to 12/31/25. She indicated the report noted Resident #81 had been discharged on 12/17/25 to home and that she was not aware the facility was required to provide the Ombudsman with a copy of</p>	F0628		

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F0628 SS = B	<p>Continued from page 6 the Notice of Transfer/Discharge.</p> <p>An interview was conducted with the Administrator on 4/16/26 at 1:46 PM and indicated that the Ombudsman did provide education to the Administrator and the Social Worker however he did not know that a copy of the Notice of Transfer/Discharge should have been provided to the Ombudsman at the time the notice was issued to Resident #81 and felt that the Admit/Discharge Report that was sent to the Ombudsman was all that was required.</p> <p>3. Resident # 77 was admitted to the facility on 12/29/25.</p> <p>Review of the Discharge/Transfer Summary dated 1/22/26 written by Nurse #1 indicated Resident #77 was transferred to the hospital due to ongoing discomfort and pain in her abdomen. The resident's representative requested Resident #77 go to the hospital. The provider was notified, and an order was written to send the resident to the hospital for an evaluation and treatment of an acute condition which could not be treated in the facility.</p> <p>Review of the Admit/Discharge Report (a cumulative list of residents that have either transferred or discharged from the facility during the reporting period) for the period of 1/1/26 to 1/31/26 revealed Resident #77 was transferred on 1/22/26 to the hospital for inpatient care. Resident #77 was expected to return to the facility.</p> <p>An interview was conducted with the Social Worker on 4/16/26 at 10:07 AM. She revealed on 2/3/26 she emailed the Ombudsman a copy of the Admit/Discharge Report for the period of 1/1/26 to 1/31/26. She indicated the report noted Resident #77 had been transferred to the hospital for inpatient care on 1/22/26 and that she was not aware the facility was required to provide the Ombudsman with a copy of the Notice of Transfer/Discharge.</p> <p>An additional follow up with the Social Worker on 4/16/26 at 1:32 PM revealed she was under the impression the notification to the Ombudsman only included the resident's name, date of discharge, and the discharge location. She was not aware that the Notice of Transfer/Discharge was required to be sent to the Ombudsman.</p> <p>A telephone interview was conducted with the Ombudsman on 4/16/26 at 12:53 PM. The Ombudsman confirmed she did not receive a copy of the Notice of Transfer/Discharge for Resident</p>	F0628		

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F0628 SS = B	<p>Continued from page 7</p> <p>#77's discharge to the hospital on 1/22/26. She only received the Admin/Discharge Report that included the resident's name and location of her hospital admit. Resident #77 was listed as Discharge with Expected Return. The Ombudsman indicated she had educated both the Social Worker and the Administrator as recently as 1/8/26 that the facility would need to provide the Ombudsman with a copy of all Notices of Transfer/Discharge for all discharges and emergency transfers. The Ombudsman explained that she instructed the facility to send a copy of the Notice of Transfer/Discharge for all discharges to the Ombudsman on the date the notice was issued.</p> <p>On 4/16/26 at 1:44 PM, an interview was held with the Director of Nursing (DON). She stated she was unaware they were supposed to send the actual transfer documents to the Ombudsman. They were sending "enough" information (resident name, discharge date, location, etc.) monthly from the Admit/Discharge Report. The DON stated the Ombudsman requested the information to be sent weekly. She stated that going forward, they will send the actual discharge events weekly to the Ombudsman, including the Discharge Transfer Event for residents sent to the hospital.</p> <p>An interview was conducted with the Administrator on 4/16/26 at 1:46 PM. He indicated that the Ombudsman did provide education to the Administrator and the Social Worker. However, he did not know that a copy of the Notice of Transfer/Discharge should have been provided to the Ombudsman at the time Resident #77 was sent to the hospital. He felt that the Admit/Discharge Report that was sent to the Ombudsman on 2/3/26 was all that was required.</p>	F0628		