

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345563	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 07/03/2025
NAME OF PROVIDER OR SUPPLIER PAVILION HEALTH CENTER AT BRIGHTMORE			STREET ADDRESS, CITY, STATE, ZIP CODE 10011 PROVIDENCE ROAD WEST , CHARLOTTE, North Carolina, 28277	
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E0000	Initial Comments An unannounced onsite recertification and complaint survey was conducted on 6/23/25 through 6/26/25. Additional information was gathered offsite on 07/03/25, therefore, the exit date was changed to 07/03/25. The facility was found in compliance with the requirement CFR 483.73, Emergency Preparedness. Event ID #48NM11.	E0000		
F0000	INITIAL COMMENTS An unannounced onsite recertification and complaint survey was conducted on 6/23/25 through 6/26/25. Additional information was collected offsite on 7/3/25, therefore the exit date was changed to 7/3/25. Event ID #48NM11. The following intakes were investigated: NC00224642, NC00223138, NC00218230. 14 of 14 complaint allegations did not result in deficiency.	F0000		
F0605 SS = D	Right to be Free from Chemical Restraints CFR(s): 483.10(e)(1),483.12(a)(2),483.45(c)(3)(d)(e) §483.10(e) Respect and Dignity. The resident has a right to be treated with respect and dignity, including: §483.10(e)(1) The right to be free from any . . . chemical restraints imposed for purposes of discipline or convenience, and not required to treat the resident's medical symptoms, consistent with §483.12(a)(2). §483.12 The resident has the right to be free from abuse, neglect, misappropriation of	F0605		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See reverse for further instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F0605 SS = D	Continued from page 1 resident property, and exploitation as defined in this subpart. This includes but is not limited to freedom from corporal punishment, involuntary seclusion and any physical or chemical restraint not required to treat the resident's medical symptoms. §483.12(a) The facility must-. . . §483.12(a)(2) Ensure that the resident is free from chemical restraints imposed for purposes of discipline or convenience and that are not required to treat the resident's medical symptoms. §483.45(c)(3) A psychotropic drug is any drug that affects brain activities associated with mental processes and behavior. These drugs include, but are not limited to, drugs in the following categories: (i) Anti-psychotic; (ii) Anti-depressant; (iii) Anti-anxiety; and (iv) Hypnotic. §483.45(d) Unnecessary drugs-General. Each resident's drug regimen must be free from unnecessary drugs. An unnecessary drug is any drug when used- (1) In excessive dose (including duplicate drug therapy); or (2) For excessive duration; or (3) Without adequate monitoring; or (4) Without adequate indications for its use; or (5) In the presence of adverse consequences which indicate the dose should be reduced or discontinued; or (6) Any combinations of the reasons stated in	F0605		

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F0605 SS = D	<p>Continued from page 2 paragraphs (d)(1) through (5) of this section.</p> <p>§483.45(e) Psychotropic Drugs. Based on a comprehensive assessment of a resident, the facility must ensure that--</p> <p>§483.45(e)(1) Residents who have not used psychotropic drugs are not given these drugs unless the medication is necessary to treat a specific condition as diagnosed and documented in the clinical record;</p> <p>§483.45(e)(2) Residents who use psychotropic drugs receive gradual dose reductions, and behavioral interventions, unless clinically contraindicated, in an effort to discontinue these drugs;</p> <p>§483.45(e)(3) Residents do not receive psychotropic drugs pursuant to a PRN order unless that medication is necessary to treat a diagnosed specific condition that is documented in the clinical record; and</p> <p>§483.45(e)(4) PRN orders for psychotropic drugs are limited to 14 days. Except as provided in §483.45(e)(5), if the attending physician or prescribing practitioner believes that it is appropriate for the PRN order to be extended beyond 14 days, he or she should document their rationale in the resident's medical record and indicate the duration for the PRN order.</p> <p>§483.45(e)(5) PRN orders for anti-psychotic drugs are limited to 14 days and cannot be renewed unless the attending physician or prescribing practitioner evaluates the resident for the appropriateness of that medication.</p> <p>This REQUIREMENT is NOT MET as evidenced by:</p> <p>Based on record review and staff interviews, the facility failed to ensure a resident had an indication and a diagnosis for the use of an antipsychotic medication. This was for 1 of 5 residents for chemical restraints (Resident #49).</p> <p>The findings included:</p>	F0605		

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F0605 SS = D	<p>Continued from page 3</p> <p>Resident #49 was admitted to the facility on 5/20/22 with diagnoses that included cerebral infarction (a medical emergency where blood flow to a part of the brain is interrupted, causing brain tissue damage due to lack of oxygen and nutrients), hemiplegia and hemiparesis of the left arm and leg (inability to move/use the left arm and leg), aphasia (a disorder that limits the ability to communicate) following cerebral infarction, benign neoplasm of cerebral meninges (a slow-growing tumor that originates surrounding the brain and spinal cord), adult failure to thrive, and vascular dementia/unspecified severity/with mood disturbance and anxiety.</p> <p>Resident #49's Physician orders included:</p> <p>-Seroquel 25 milligrams (MG) (Quetiapine Fumarate) dated 9/11/24 to give via gastric tube.</p> <p>- Seroquel tablet 25 milligrams (MG) (Quetiapine Fumarate) dated 4/3/25, to give via gastric tube.</p> <p>Resident #49's care plan was revised on 4/3/25 included that she received antipsychotic medication related to her diagnosis of dementia with behavioral disturbances with risk for adverse side effects. The interventions for taking an antipsychotic included consulting a pharmacist to review my psychotropic medications quarterly and as needed for possible changes or reductions. The care plan also included discussing possible side effects of medication with me and my responsible party (RP).</p> <p>A quarterly Minimum Data Set (MDS) assessment dated 6/13/25 indicated Resident #49 rarely made herself understood and had severely impaired cognitive skills for daily decision making. She was not coded for potential indicators of psychosis. Resident #49 was coded for diagnosis that included Alzheimer's Disease, cerebrovascular accident/stroke and Non-Alzheimer's Dementia. Resident #49 was coded as currently taking an antipsychotic (high risk medication) on a routine basis and an indication for use was noted. She was coded with impaired extremities on one side and needing functional assistance for less than half of each care activity. Resident #49 had contractures of the left extremities and was unable to use the right extremities.</p>	F0605		

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F0605 SS = D	<p>Continued from page 4 On 6/23/25 at 10:12 AM, Resident #49 was observed asleep in bed and did not respond to verbal stimuli.</p> <p>Observations on 6/24/25 at 11:00 AM and 1:18 PM were completed. The resident was asleep sitting in a chair. She did not awake with her name or voice commands.</p> <p>Observed Resident #49 on 6/25/25 at 9:00 AM while Nurse Aide (NA) #1 provided a bed bath. The resident did not have control of her body and began to lean to the right side. NA #1 had to ask for assistance to complete Resident #49's bed bath.</p> <p>The pharmacy recommendation dated 5/2/25 addressed Seroquel tablet 25 milligrams (MG) order dated 4/3/25 stated that Resident #49 was receiving antipsychotic agent Quetiapine 25 daily but lacks an allowable diagnosis to support its use. The pharmacy recommendation stated the Seroquel 4/3/25 order stated Seroquel use was "for squirming". The pharmacist recommended the following diagnosis: Schizophrenia, Delusional disorder, Mood Disorder, Psychosis in the absence of dementia, Tourette's disorder, Hiccups (not induced by other medications), Nausea and vomiting associated with cancer and chemotherapy, Behavioral or psychological symptoms of dementia and Medical illness/delirium with psychotic symptoms. The provider selected the agree with pharmacist indication box. The recommendation form was signed by provider on 5/6/25 with hiccups and nausea associated with cancer circled.</p> <p>Resident #49's Seroquel (Quetiapine Fumarate) orders included:</p> <ul style="list-style-type: none"> - Seroquel tablet 25 milligrams (MG) dated 6/7/25 included, to give 1 tablet via gastric tube one time a day for nausea and vomiting, hiccups. - Seroquel tablet 25 milligrams (MG) dated 6/13/25 to give Seroquel tablet 25 milligrams (MG) 1 tablet via percutaneous endoscopic gastrostomy (PEG) tube one time a day for dementia with behavioral disturbance. <p>An interview on 6/25/25 at 11:38 AM with Nurse Aide (NA) #1 revealed she had not observed Resident #49 speak or have any movement of her extremities. She stated that she had observed Resident #49 grind her</p>	F0605		

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F0605 SS = D	Continued from page 5 teeth and had not observed hiccups. The NA could not confirm that Resident #49 exhibited behavioral disturbances. The Unit Manager stated on 6/25/25 at 8:37 AM that she had not observed Resident #49 move her extremities. The Unit Manager reported she had observed Resident #49 grind her teeth and had not observed Resident #49 with hiccups. The Unit Manager stated she had not observed Resident #49 exhibit behaviors such as yelling, hitting or pulling PEG-tube. The Unit Manager could not confirm that Resident #49 exhibited behavioral disturbances. Phone interview with Nurse Consultant on 7/3/25 at 4:43 PM revealed that Resident #49 original Seroquel order was dated 9/11/24. The Nurse Consultant stated that Seroquel was reordered every time Resident #49 was readmitted to the facility. She stated that the admitting nurse would select the medications in the electronic medical record (EMR) and the providers would review and make changes as needed.	F0605		
F0641 SS = D	Accuracy of Assessments CFR(s): 483.20(g)(h)(i)(j) §483.20(g) Accuracy of Assessments. The assessment must accurately reflect the resident's status. §483.20(h) Coordination. A registered nurse must conduct or coordinate each assessment with the appropriate participation of health professionals. §483.20(i) Certification. §483.20(i)(1) A registered nurse must sign and certify that the assessment is completed. §483.20(i)(2) Each individual who completes a portion of the assessment must sign and certify the accuracy of that portion of the assessment. §483.20(j) Penalty for Falsification. §483.20(j)(1) Under Medicare and Medicaid, an individual who willfully and knowingly-	F0641		

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F0641 SS = D	<p>Continued from page 6</p> <p>(i) Certifies a material and false statement in a resident assessment is subject to a civil money penalty of not more than \$1,000 for each assessment; or</p> <p>(ii) Causes another individual to certify a material and false statement in a resident assessment is subject to a civil money penalty or not more than \$5,000 for each assessment.</p> <p>§483.20(j)(2) Clinical disagreement does not constitute a material and false statement.</p> <p>This REQUIREMENT is NOT MET as evidenced by:</p> <p>3. Resident #49 was originally admitted to the facility on 5/20/22 with diagnoses that included cerebral vascular accident (CVA), hemiplegia, left hip contracture, and dependence on supplemental oxygen.</p> <p>Resident #49 physician orders dated 6/7/25 included to administer oxygen at 2 liters continuously via nasal cannula at bedtime for oxygen supplement for hypoxia at bedtime.</p> <p>A quarterly Minimum Data Set (MDS) assessment dated 6/13/25 indicated Resident #49 rarely made herself understood and had severely impaired cognitive skills for daily decision making. She was coded as needing functional assistance for less than half of each care activity. The MDS assessment was not coded for oxygen use.</p> <p>Resident #49 was observed with oxygen at 2 liters via nasal cannula on 6/24/25 at 8:15 AM and 6/25/25 at 8:40 AM.</p> <p>An interview on 6/25/25 at 11:38 with Nurse Aide (NA) #1 revealed that she had never observed Resident #49 move on her own or assist with any of her care. NA #1 stated that Resident #49 was dependent in all care areas and required at least 2 people to provide total care. NA #1 reported that Resident #49 used oxygen when in bed sleeping.</p> <p>An interview on 6/25/25 at 9:10 AM with the Unit Manager revealed that Resident #49 was total care and dependent in all areas of activities for daily living (ADLs) and required oxygen at bedtime.</p>	F0641		

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F0641 SS = D	<p>Continued from page 7</p> <p>The MDS Coordinator was interviewed on 6/25/25 at 4:01 PM. The MDS Coordinator stated she collected resident status information from medical records and clinical staff in the daily team meetings which she used to code the MDS assessment. The MDS Coordinator confirmed that Resident #49 used oxygen. She stated Resident #49's oxygen usage was coded in error and the functional status for Resident #49 was coded incorrectly.</p> <p>The Administrator was interviewed on 6/26/25 at 10:42 AM. The Administrator stated the MDS Coordinator should collect information regarding a resident from therapy and clinical nursing, and orders should be reviewed for MDS coding. The Administrator reported she would have expected the coding to accurately represent the resident and orders for treatment.</p> <p>Based on record review and staff interviews, the facility failed to accurately code the Minimum Data Set (MDS) assessment in the areas of hospice (Resident #345), discharge status (Resident #92), and oxygen use and functional abilities (Resident #49). This deficient practice occurred for 3 of 21 residents reviewed for accuracy of assessments.</p> <p>The findings included:</p> <ol style="list-style-type: none"> 1. A review of Resident #345's medical record indicated she was admitted to hospice services on 5/29/25. <p>Resident #345 was admitted to the facility on 5/31/25.</p> <p>The admission MDS assessment dated 6/13/25 revealed Resident #345 was not coded for receiving hospice services.</p> <p>During an interview with MDS Coordinator #1 on 6/26/25 at 10:56 AM she revealed Resident #345 was receiving hospice services prior to being admitted to the facility. MDS Coordinator #1 stated Resident #345 was not coded for receiving hospice services on the admission MDS due to an oversight on her part.</p> <p>An interview with the Director of Nursing on 6/26/25 at 11:37 AM indicated Resident #345 was receiving hospice</p>	F0641		

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F0641 SS = D	<p>Continued from page 8 services and the MDS assessment should have been coded accurately.</p> <p>An interview conducted with the Administrator on 6/26/25 at 11:39 AM revealed the resident MDS assessments should be coded accurately.</p> <p>2. Resident #92 was admitted to the facility on 03/31/25.</p> <p>A review of a social service progress note dated 05/07/2025 at 10:11 AM stated Resident #92 had a planned discharge to an assisted living facility.</p> <p>A review of the discharge MDS assessment dated 05/07/2025 revealed that the discharge status had been coded as discharge to hospital.</p> <p>An interview on 06/25/2025 at 11:15 AM with the MDS Coordinator indicated she received a resident's discharge information through progress notes, discussions with the Social Worker or weekly utilization review meetings. The interview revealed she was newer to the role of MDS Coordinator and had just coded Resident #92 went to the hospital by mistake. She stated it should have reflected the resident was discharged to an assisted living facility.</p> <p>An interview on 06/25/2025 at 3:41 PM with the Director of Nursing (DON) indicated the MDS should be coded accurately. She was not sure why Resident #92's discharge MDS had been coded incorrectly.</p> <p>An interview conducted with the Administrator on 6/26/25 at 11:39 AM revealed the resident MDS assessments should be coded accurately.</p>	F0641		
F0656 SS = D	<p>Develop/Implement Comprehensive Care Plan</p> <p>CFR(s): 483.21(b)(1)(3)</p> <p>§483.21(b) Comprehensive Care Plans</p> <p>§483.21(b)(1) The facility must develop and implement a comprehensive person-centered care plan for each resident, consistent with the resident rights set forth at §483.10(c)(2) and §483.10(c)(3), that includes</p>	F0656		

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F0656 SS = D	<p>Continued from page 9</p> <p>measurable objectives and timeframes to meet a resident's medical, nursing, and mental and psychosocial needs that are identified in the comprehensive assessment. The comprehensive care plan must describe the following -</p> <p>(i) The services that are to be furnished to attain or maintain the resident's highest practicable physical, mental, and psychosocial well-being as required under §483.24, §483.25 or §483.40; and</p> <p>(ii) Any services that would otherwise be required under §483.24, §483.25 or §483.40 but are not provided due to the resident's exercise of rights under §483.10, including the right to refuse treatment under §483.10(c)(6).</p> <p>(iii) Any specialized services or specialized rehabilitative services the nursing facility will provide as a result of PASARR recommendations. If a facility disagrees with the findings of the PASARR, it must indicate its rationale in the resident's medical record.</p> <p>(iv) In consultation with the resident and the resident's representative(s)-</p> <p>(A) The resident's goals for admission and desired outcomes.</p> <p>(B) The resident's preference and potential for future discharge. Facilities must document whether the resident's desire to return to the community was assessed and any referrals to local contact agencies and/or other appropriate entities, for this purpose.</p> <p>(C) Discharge plans in the comprehensive care plan, as appropriate, in accordance with the requirements set forth in paragraph (c) of this section.</p> <p>§483.21(b)(3) The services provided or arranged by the facility, as outlined by the comprehensive care plan, must-</p> <p>(iii) Be culturally-competent and trauma-informed.</p> <p>This REQUIREMENT is NOT MET as evidenced by:</p> <p>Based on record review and staff interviews, the facility failed to develop personalized comprehensive care plans in the areas of oxygen therapy (Resident #16) and include accurate interventions in a care plan (Resident #41) for 2 of 21 residents reviewed for comprehensive care plans.</p>	F0656		

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F0656 SS = D	<p>Continued from page 10</p> <p>The findings included:</p> <p>1. Resident #16 was admitted to the facility on 5/30/25 with diagnoses of congestive heart failure, pneumonia, and dependence on supplemental oxygen.</p> <p>A review of the admission Minimum Data Set (MDS) dated 6/5/25 showed Resident #16 was coded for oxygen therapy.</p> <p>A review of Resident #16's medical record revealed a current physician order dated 6/13/25 for two liters of continuous oxygen via nasal cannula.</p> <p>A review of Resident #16's June 2025 Medication Administration Record (MAR), for the period of 6/1/25 through 6/30/25, revealed she had been receiving the oxygen as ordered.</p> <p>An observation on 6/23/25 at 2:44 PM revealed Resident #16 in her room receiving oxygen via nasal cannula from concentrator.</p> <p>A review of Resident #16's care plan as of 5/30/25 revealed there was no care area in place for continuous oxygen use.</p> <p>An interview with MDS Coordinator #1 on 6/25/25 at 3:54 PM revealed the information in each care plan was gathered in their interdisciplinary meetings and from nurse and clinical notes and nurse aide charting. The MDS nurses complete each resident care plan. MDS Coordinator #1 stated Resident #16 used continuous oxygen since she was admitted, and it was an oversight oxygen use was not included in her care plan.</p> <p>An interview with the Director of Nursing (DON) on 6/26/25 at 11:39 AM revealed the MDS Coordinators were tasked with completing the comprehensive care plans. He had the expectation Resident #16's care plan would include oxygen therapy.</p> <p>An interview with the Administrator on 6/26/25 at 11:43</p>	F0656		

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F0656 SS = D	<p>Continued from page 11 AM revealed she had the expectation all care plans should be updated.</p> <p>2. Resident #41 was admitted to the facility on 4/10/25 with diagnoses of chronic respiratory failure with hypoxia, diabetes and epilepsy.</p> <p>A review of Resident #41's medical record revealed a current physician order dated 6/2/25 for wearing an abdominal binder for protection due to pulling at feeding tube. May remove for care and replace when finished. Assess skin integrity every shift. There were no other current or discontinued orders for hand mitts for Resident #41 in his medical record.</p> <p>A review of the admission Minimum Data Set (MDS) dated 5/25/25 showed Resident #41 was not coded for restraints.</p> <p>A review of Resident #41's June 2025 Medication Administration Record (MAR), for the period of 6/1/25 through 6/30/25, revealed the abdominal binder was in place each shift.</p> <p>Resident #41's current care plan dated 6/23/25 revealed there was a care problem area use of bilateral mitts to hands and abdominal binder due to pulling at feeding tube with increased risk for associated complication and injuries. Interventions included administering abdominal binder as ordered and monitor and document for side effects and effectiveness, ensuring there is a physician's order for device, and ensuring correct positioning with proper body alignment while using device.</p> <p>An interview was completed with Nurse #2 on 6/25/25 at 2:20 PM and revealed Resident #41 never used bilateral mitts on his hands. She stated the abdominal binder was in place to keep him from pulling at his feeding tube.</p> <p>An interview with MDS Coordinator #1 on 6/25/25 at 3:57 PM revealed Resident #41 never used hand mitts, just the abdominal binder and the hand mitts were included in the care plan by mistake.</p> <p>An interview with the DON on 6/26/25 at 11:43 AM</p>	F0656		

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F0656 SS = D	Continued from page 12 revealed the Unit Managers complete the baseline care plans when residents were admitted and the MDS Coordinators were tasked with completing the comprehensive care plans. He noted when Resident #41 came to the facility he was in and out of the hospital and he kept taking out his feeding tube. The hand mitts were never used, and the abdominal binder had been sufficient. An interview with the Administrator on 6/26/25 at 11:45 AM revealed she had the expectation the hand mitts would be taken off the care plan for Resident #41.	F0656		
F0657 SS = D	Care Plan Timing and Revision CFR(s): 483.21(b)(2)(i)-(iii) §483.21(b) Comprehensive Care Plans §483.21(b)(2) A comprehensive care plan must be- (i) Developed within 7 days after completion of the comprehensive assessment. (ii) Prepared by an interdisciplinary team, that includes but is not limited to-- (A) The attending physician. (B) A registered nurse with responsibility for the resident. (C) A nurse aide with responsibility for the resident. (D) A member of food and nutrition services staff. (E) To the extent practicable, the participation of the resident and the resident's representative(s). An explanation must be included in a resident's medical record if the participation of the resident and their resident representative is determined not practicable for the development of the resident's care plan. (F) Other appropriate staff or professionals in disciplines as determined by the resident's needs or as requested by the resident. (iii) Reviewed and revised by the interdisciplinary team after each assessment, including both the comprehensive and quarterly review assessments. This REQUIREMENT is NOT MET as evidenced by:	F0657		

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F0657 SS = D	<p>Continued from page 13 Based on record review and staff interviews the facility failed to develop a comprehensive care plan within 7 days of completing a comprehensive assessment for 1 of 21 residents (Resident #56) reviewed for care plans.</p> <p>The findings included:</p> <p>Resident #56 was admitted to the facility on 6/04/25 with diagnoses that included fracture of the left humerus (upper arm bone), falls, and urinary tract infection.</p> <p>The admission minimum data set (MDS) assessment dated 6/10/25 indicated Resident #56 had upper extremity impairment to one side, required partial to moderate assistance with activities of daily living (ADL), was frequently incontinent of bowel and bladder, was at risk for developing pressure ulcers and coded for falls. The MDS assessment was signed on 6/17/25 verifying it was completed.</p> <p>Resident #56's Care Area Assessment (CAA) Summary dated 6/10/25 revealed the triggered care areas included ADL functional/rehabilitation potential, urinary incontinence, falls, pressure ulcers and nutritional status. The care plan decision completion date for all the care areas was 6/11/25.</p> <p>A review of Resident #56's medical record revealed the care plan dated 6/05/25 included focus areas and interventions related to discharge planning, mood disorder and activities. The care plan did not include focus areas or interventions related to the triggered care areas on the CAA related to ADL function, falls, urinary incontinence, pressure ulcers and nutrition.</p> <p>An interview conducted with MDS Coordinator #1 on 6/26/25 at 11:02 AM MDS Coordinator #1 stated the day after admission, or if on a weekend, the following Monday she developed and completed the resident's comprehensive care plan. She revealed the comprehensive care plan was revised after the admission MDS was completed to include any additional care areas triggered on the CAA. MDS Coordinator #1 indicated Resident #56 was admitted to the facility due to a fall with a fracture, was incontinent and requiring assistance with ADL and her admission MDS assessment</p>	F0657		

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F0657 SS = D	Continued from page 14 was completed on 6/10/25. MDS Coordinator #1 revealed she was unaware that Resident #56's comprehensive care plan had not been completed and it was an oversight on her part.	F0657		
F0695 SS = D	<p>During an interview with the Administrator on 6/26/25 at 11:40 AM she stated the MDS Coordinators were responsible for developing and completing the residents' comprehensive care plans and a comprehensive care plan should have been completed for Resident #56.</p> <p>Respiratory/Tracheostomy Care and Suctioning</p> <p>CFR(s): 483.25(i)</p> <p>§ 483.25(i) Respiratory care, including tracheostomy care and tracheal suctioning.</p> <p>The facility must ensure that a resident who needs respiratory care, including tracheostomy care and tracheal suctioning, is provided such care, consistent with professional standards of practice, the comprehensive person-centered care plan, the residents' goals and preferences, and 483.65 of this subpart.</p> <p>This REQUIREMENT is NOT MET as evidenced by:</p> <p>Based on observations, record reviews, and staff interviews, the facility failed to use sterile gloves and failed to perform hand hygiene while providing tracheostomy care to Resident #62. This deficient practice occurred for 1 of 1 resident observed for tracheostomy care (Resident #62).</p> <p>The findings included:</p> <p>Resident #62 was originally admitted to the facility on 2/4/24 with diagnoses that included acute respiratory failure with hypoxia and tracheostomy.</p> <p>A quarterly Minimum Data Set (MDS) assessment dated 4/5/25 indicated Resident #62 was coded for tracheostomy and tracheostomy care.</p> <p>The care plan dated 2/7/24 included Resident #62 had a tracheostomy with risk for complications including decreased oxygenation, infection, nutritional imbalance, anxiety, and decreased ability to communicate. The interventions included providing trach</p>	F0695		

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F0695 SS = D	<p>Continued from page 15 care as ordered and observing tracheostomy site for redness, drainage, signs of infection each shift and report to nurse or provider.</p> <p>Resident #62's physician orders included:</p> <ul style="list-style-type: none"> - Change the disposable inner cannula every shift and as needed every shift. (8/15/24) - Respiratory therapist to change tracheostomy tube every month. (8/15/24) <p>Nurse #1 was observed on 6/25/25 at 10:49 AM performing trach care for Resident #62. Nurse #1 set up a table with a white paper barrier on top of table. Next, Nurse #1 placed tracheostomy care supplies on the barrier which included: one trach drainage gauze, one trach inner cannula, and six pairs of gloves. She did not use a tracheostomy kit. Nurse #1 donned a clean gown and 2 pairs of non-sterile clean gloves. She then removed the dirty dressing and placed the dirty dressing in the trash. Nurse #1 doffed her gloves and without sanitizing her hands, donned 2 pairs of non-sterile gloves and applied a clean gauze to Resident #62's trach site. Using the same gloves, Nurse #1 removed the trach inner cannula and disposed of the inner cannula in the trash. Nurse #1 removed her gloves, then donned a new pair of non-sterile gloves without sanitizing her hands and inserted a new inner cannula in Resident #62's trach site. Nurse #1 doffed her gloves and gown and washed her hands at the sink in Resident #62's room.</p> <p>An interview conducted on 6/25/25 at 2:10 PM with Nurse #1 revealed she was aware that she had not sanitized her hands each time she had doffed her gloves. She stated she should have had hand sanitizer with her supplies or should have washed her hands at the sink before donning a new pair of gloves. Nurse #1 stated that a respiratory therapist used sterile trach kits when providing trach care. She was not aware that she needed sterile gloves for trach care.</p> <p>An interview conducted on 6/25/25 at 2:43 PM with the Infection Preventionist/ Assistant Director of Nursing (ADON) revealed her expectation was that every nurse would sanitize their hands every time that they removed their gloves and before putting on clean gloves during</p>	F0695		

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F0695 SS = D	Continued from page 16 wound and trach care. The ADON further stated staff received education on infection control annually and multiple times during the year. An interview on 6/26/25 at 12:23 AM with the Director of Nursing (DON) revealed he was not aware of Nurse #1's errors during trach care. The DON stated it was his expectation that Nurse #1 followed the best practices infection control to avoid introducing microorganisms into the trach site. The DON stated that the respiratory therapist visited Resident #62 to complete sterile trach care the previous day.	F0695		
F0759 SS = D	Free of Medication Error Rts 5 Prcnt or More CFR(s): 483.45(f)(1) §483.45(f) Medication Errors. The facility must ensure that its- §483.45(f)(1) Medication error rates are not 5 percent or greater; This REQUIREMENT is NOT MET as evidenced by: Based on observations, staff interviews, and record reviews, the facility failed to have a medication error rate of less than 5% as evidenced by 5 medication errors out of 27 opportunities, resulting in a medication error rate of 18.52% for 1 of 4 residents (Resident #49) observed during the medication administration observation. The findings included: Resident #49 was originally admitted to the facility on 5/20/25. Her diagnosis included presence of a percutaneous endoscopic gastrostomy (PEG) tube. A PEG-tube is a feeding tube inserted through the skin and the stomach wall to provide nutrition and a route for medication administration. A review of Resident #49's active physician orders included an order dated 6/7/25: -Enteral Feed Order every shift flush with 30ml (milliliters) of water then administer each medication	F0759		

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F0759 SS = D	<p>Continued from page 17 separately. Dissolve each medication in 10-15 ml of water and flush with 5 ml water after each medication. Flush with 30ml water as final flush.</p> <p>On 6/25/25 at 8:37 AM, the Unit Manager was observed as she began to prepare medications for administration to Resident #49 via PEG-tube. The medications included: 81 mg (milligrams) aspirin (used for stroke prevention)- 1 tablet, 25 mg metoprolol (used blood pressure management) - 1 tablet, 25mg Seroquel (used for hiccups) -1 tab, and 4 mg silodosin (used relax urethra to prevent urine retention)- 1 capsule. All four medications were placed in a 30 ml medication cup. The Unit Manager poured the medication tablets in a clear plastic sleeved and crushed the medication. Next, she opened the medication capsule and emptied the medication in the mix of crushed medications. Then the Unit Manager poured 5mg/ml of Metoclopramide (used for nausea) into a medication cup for a total of 10 ml. Next, she poured 30 ml of ProStat (protein supplement) into a medication cup.</p> <p>The Unit Manager was observed on 6/25/25 at 8:48 AM as she brought the medications for administration into Resident #49's room. After the nurse connected a syringe to the resident's PEG- tube, she flushed the tube with 30 ml of water. The crushed medications were mixed with 60 ml of water in a cup and the solution was poured into the syringe connected to Resident #49's PEG-tube. The Unit Manager then combined the Metoclopramide and Prostate with 20 ml of water for a total of 60 ml of solution. She then administered the solution into the syringe and then the PEG-tube. The Unit Manager completed the medication administration by flushing the resident PEG-tube with 60 ml of water.</p> <p>An interview was conducted with the Unit Manager on 6/25/25 at 2:11 PM. The Unit Manager reported she was nervous and did not routinely work with Resident #49. The Nurse Manager stated that her normal practice was to combine all medications and administer in the PEG-tube at once as a "cocktail." The Unit Manager stated that she had not reviewed the medication administration order for Resident #49 prior to administering the medications.</p> <p>An interview was conducted on 6/26/25 at 10:29 AM with the facility's Director of Nursing (DON). During the interview, the DON stated he would expect "that orders are followed" for all medications administered to a</p>	F0759		

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F0759 SS = D	Continued from page 18 resident.	F0759		