FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING 345565 B. WING 01/17/2025 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 7449 FAIR OAKS DRIVE TRINITY ELMS CLEMMONS, NC 27012 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Initial Comments E 000 E 000 The survey team entered the facility on 01/13/25 to conduct a recertification survey. The survey team was onsite 01/13/25 through 01/16/25. Additional information was obtained offsite on 01/17/25. Therefore, the exit date was changed to 01/17/25. The facility was found in compliance with the requirement CFR 483.73, Emergency Preparedness. Event ID #T90L11. F 000 INITIAL COMMENTS F 000 The survey team entered the facility on 01/13/25 to conduct a recertification survey. The survey team was onsite 01/13/25 through 01/16/25. Additional information was obtained offsite on 01/17/25. Therefore, the exit date was changed to 01/17/25. Event ID# T90L11. F 578 Request/Refuse/Dscntnue Trmnt;FormIte Adv Dir F 578 2/6/25 SS=D CFR(s): 483.10(c)(6)(8)(g)(12)(i)-(v) §483.10(c)(6) The right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive. §483.10(c)(8) Nothing in this paragraph should be construed as the right of the resident to receive the provision of medical treatment or medical services deemed medically unnecessary or inappropriate. §483.10(g)(12) The facility must comply with the requirements specified in 42 CFR part 489, subpart I (Advance Directives). (i) These requirements include provisions to inform and provide written information to all adult residents concerning the right to accept or refuse medical or surgical treatment and, at the LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE (X6) DATE TITI F

Electronically Signed

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES

02/09/2025

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TATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA ND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED			
345565			B. WING		0	01/17/2025		
NAME OF PROVIDER OR SUPPLIER TRINITY ELMS				STREET ADDRESS, CITY, STATE, ZIP CODE				
				7449 FAIR OAKS DRIVE CLEMMONS, NC 27012				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG			PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE A DEFICIENCY)	ON SHOULD BECOMPLETIONIE APPROPRIATEDATE			
F 578	Continued From page	e 1	F 57	78				
	resident's option, forn	nulate an advance directive.						
		itten description of the						
	and applicable State	plement advance directives						
		nitted to contract with other						
	entities to furnish this	information but are still						
	legally responsible fo	-						
	requirements of this s	section are met. ual is incapacitated at the						
	time of admission and							
		ate whether or not he or she						
		ance directive, the facility						
		ective information to the epresentative in accordance						
		relieved of its obligation to						
	1	on to the individual once he						
	or she is able to recei							
		s must be in place to provide individual directly at the						
	appropriate time.							
	This REQUIREMENT	is not met as evidenced						
	by:	in the second way in the			af their values			
	facility failed to maint	iews and record reviews the		Preparation and/or execution of correction does not constitut				
	•	(code status) throughout		admission or agreement by the				
		edical record and paper		the truth of the facts alleged or				
		of 1 resident reviewed for		conclusions set forth in the sta				
	advance directive (Re	esident #40).		deficiencies. The plan of correct prepared solely because it is re				
	The findings included	:		the provision of federal and sta remain in compliance with all fe	ite law. To			
	Resident #48 was ad 12/6/24.	mitted to the facility on		state regulations, the facility ha will take the actions set forth in correction. The plan of correcti	is taken or this plan of			
	Resident #48's electr	onic medical record (EMR)		constitutes the facility's allegat				
	revealed a physician'	s order dated 12/12/24 that		compliance such that all allege				
	read "full code."			deficiencies cited have been or				
	1		1	corrected by the date(s) indicate	tod	1		

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		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	. ,	(X2) MULTIPLE CONSTRUCTION A. BUILDING				
345565			B. WING		01/17/2025			
NAME OF PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE				
	IMS			449 FAIR OAKS DRIVE				
	LING			CLEMMONS, NC 27012				
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE APP DEFICIENCY)	OULD BE	(X5) COMPLETIO DATE		
F 578	Continued From page	≥3	F 578	 provided by SDC/DON in person on the message system that goe personal phones. Education was completed 2-6-25. 100% Audit w completed at time of discovery. A code status will continue by DON/Designee utilizing an audit presented to survey team for 5 ti week for new admissions for one then two times per week for one then weekly for one month. 4. How the corrective actions w monitored to make sure solutions sustained. Quality Assurance Performance Improvement (QAPI) plan has be place for Monitoring Audits of Co by DON and results will be repor QAPI committee by DON monthl quarter ending April 2025. The C will reevaluate at that time if furth are needed. 	es to yas Audits of tool as mes per e month, month, will be s are een put in ode Status ted to ly for one QAPI team			
F 695 SS=D	CFR(s): 483.25(i) § 483.25(i) Respirato tracheostomy care and The facility must ensu- needs respiratory care care and tracheal suc- care, consistent with practice, the compre- care plan, the resider and 483.65 of this sul-	nd tracheal suctioning. ure that a resident who e, including tracheostomy ctioning, is provided such professional standards of nensive person-centered nts' goals and preferences,	F 695	Date of completion: 2-6-25		2/6/25		

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	-	ID HUMAN SERVICES MEDICAID SERVICES				FORM	D: 02/18/2025 APPROVED D: 0938-0391		
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE			
345565		345565	B. WING		_	01/17/2025			
NAME OF PF	ROVIDER OR SUPPLIER		s	TREET ADDRESS, CITY, ST	TATE, ZIP CODE	•			
TRINITY ELMS			7449 FAIR OAKS DRIVE CLEMMONS, NC 27012						
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORREC CROSS-REFERE	S PLAN OF CORRECTION CTIVE ACTION SHOULD BE NCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE		
F 695	Continued From page 6 was coded for receiving oxygen.		F 695						
	Resident #48 was sitt room with oxygen bein cannula at 2 L/minute	13/25 at 10:44 AM revealed ing in her wheelchair in her ng administered via nasal e. There was no safety e entrance to Resident #48's en was in use.							
	Resident #48 was sitt room with oxygen bein canula at 2 L/minute.	entrance to Resident #48's							
	was conducted on 1/1 indicated that it was h	Director of Nursing (DON) 16/25 at 10:15 AM. She her expectation that the age be posted for residents							
F 761 SS=D	further revealed that it the facility had the rec posted for residents w Label/Store Drugs and	/24 at 3:19 PM. Interview t was her expectation that quired oxygen signage vho received oxygen. d Biologicals	F 761				1/20/25		
	Drugs and biologicals	y and cautionary							

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DEPARTMENT OF HEALTH AND HUMAN SERVICES **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING ____ 345565 B. WING 01/17/2025 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 7449 FAIR OAKS DRIVE TRINITY ELMS CLEMMONS, NC 27012 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 851 Continued From page 10 F 851 category of staff per resident per day (including, but not limited to, start date, end date (as applicable), and hours worked for each individual). §483.70(p)(3) Distinguishing employee from agency and contract staff. When reporting information about direct care staff, the facility must specify whether the individual is an employee of the facility, or is engaged by the facility under contract or through an agency. §483.70(p)(4) Data format. The facility must submit direct care staffing information in the uniform format specified by CMS. §483.70(p)(5) Submission schedule. The facility must submit direct care staffing information on the schedule specified by CMS, but no less frequently than quarterly. This REQUIREMENT is not met as evidenced by: Based on record review and staff interviews, the Past noncompliance: no plan of facility failed to submit accurate payroll data on correction required. the Payroll Based Journal (PBJ) report to the Centers for Medicare and Medicaid Services (CMS) related to Registered Nurse (RN) hours, licensed nursing coverage 24-hours per day. This was for 1 of 3 quarters reviewed for sufficient nurse staffing (Quarter 4 2024 July 1-September 30). Findings included: Review of the PBJ for Fiscal Year Quarter 4 2024 (July 1- September 30) revealed there were no Registered Nurse (RN) hours for 9/1/24, 9/4/24,

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DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING 345565 B. WING 01/17/2025 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 7449 FAIR OAKS DRIVE TRINITY ELMS CLEMMONS, NC 27012 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 851 Continued From page 11 F 851 9/5/24, 9/6/24, 9/10/24, 9/11/24,9/12/24, 9/13/24, 9/14/24, 9/15/24, 9/16/24, 9/18/24, 9/19/24 9/23/24, 9/24/24 9/26/24, 9/27/24, 9/28/24, 9/29/24, and 9/30/24. The PBJ report also noted the facility failed to have licensed nursing coverage 24 hours per day for 9/1/24, 9/2/24. 9/3/24, 9/4/24, 9/5/24, 9/6/24, 9/10/24, 9/11/24, 9/12/24, 9/13/24, 9/14/24, 9/15/24, 9/16/24, 9/17/24, 9/18/24, 9/19/24, 9/20/24, 9/21/24, 9/22/24, 9/23/24, 9/24/24, 9/25/24, 9/26/24, 9/27/24, 9/28/24, 9/29/24, and 9/30/24. Review of the Posted Daily Nursing Staffing Forms, Daily Staffing Sheet, and the nursing staff time detail reports for 9/1/24, 9/4/24, 9/5/24, 9/6/24, 9/10/24, 9/11/24,9/12/24, 9/13/24, 9/14/24, 9/15/24, 9/16/24, 9/18/24, 9/19/24 9/23/24, 9/24/24 9/26/24, 9/27/24, 9/28/24, 9/29/24, and 9/30/24 were reviewed and revealed there were RN hours for Quarter 4 of the fiscal year 2024. The Posted Daily Nursing Staffing Forms, Daily Staffing Sheet, and the nursing staff time detail reports for 9/1/24, 9/2/24, 9/3/24, 9/4/24, 9/5/24, 9/6/24, 9/10/24, 9/11/24, 9/12/24, 9/13/24, 9/14/24, 9/15/24, 9/16/24, 9/17/24, 9/18/24, 9/19/24, 9/20/24, 9/21/24, 9/22/24, 9/23/24, 9/24/24, 9/25/24, 9/26/24, 9/27/24, 9/28/24, 9/29/24, and 9/30/24 were reviewed and revealed there were 24-hour per day licensed nursing coverage for Quarter 4 of the fiscal year 2024. An interview was conducted on 1/16/25 at 9:37 AM with the Human Resources Payroll Manager who revealed she was responsible for entering all nursing hours into the payroll system. The Human Resources Payroll Manager stated she recalled that she received notice on 10/10/24 that

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DEPARTMENT OF HEALTH AND HU CENTERS FOR MEDICARE & MEDI	-					FORM): 02/18/2025 APPROVED	
STATEMENT OF DEFICIENCIES (X1) F	PROVIDER/SUPPLIER/CLIA DENTIFICATION NUMBER:	· · ·		X2) MULTIPLE CONSTRUCTION		OMB NO. 0938-039 (X3) DATE SURVEY COMPLETED		
345565		B. WING			_	01/17/2025		
NAME OF PROVIDER OR SUPPLIER			S	TREET ADDRESS, CITY, ST	TATE, ZIP CODE			
TRINITY ELMS				449 FAIR OAKS DRIVE LEMMONS, NC 27012	2			
(X4) IDSUMMARY STATEMENT OF DEFICIENCIESPREFIX(EACH DEFICIENCY MUST BE PRECEDED BY FULLTAGREGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREF TAG		(EACH CORRE CROSS-REFERE	S PLAN OF CORRECTION CTIVE ACTION SHOULD B NCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE	
 2024 was rejected. She fur was able to make the correct resubmitted the file on 11/1 accepted. During an interview on 1/16 the Administrator she reveat submitted based on the information of the Human Resources Mare Administrator stated the face licensed nursing staff as reprised that the as of 11/14/24. The facility implemented the Action Plan with a completed on 10/10/24 Validation for error code. The error was reprior to midnight of 11/15/2 accepted validation report with 11/14/24. On 11/14/24, a monthly PB initiated by the Human Resources Payroll Administrator start on 11/14/24. 	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 12 PBJ data file she submitted for September of 2024 was rejected. She further revealed that she was able to make the corrections and resubmitted the file on 11/14/24 and it was accepted. During an interview on 1/16/25 at 10:31 AM with the Administrator she revealed the PBJ data was submitted based on the information entered by the Human Resources Manager. The Administrator stated the facility had RN hours and licensed nursing staff as required but there must have been an error when the data was reported. She further revealed that the error was corrected as of 11/14/24. The facility implemented the following Corrective Action Plan with a completion date of 11/15/24. On 10/10/24 Validation for PBJ report with an error code. The error was noted and corrected prior to midnight of 11/15/24 deadline. An accepted validation report was received on 11/14/24. On 11/14/24, a monthly PBJ report audit was initiated by the Human Resources Payroll Manager and the Administrator for the previous months July 2024 and August 2024 to determine if any errors occurred . The audit revealed no errors for July 2024 and August 2024. Education on PBJ reporting accuracy was provided to the Human Resources Payroll Manager by the		851					

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED		
	345565		B. WING		_	01/17/2025		
NAME OF PI	ROVIDER OR SUPPLIER			TREET ADDRESS, CITY, ST	TATE, ZIP CODE			
TRINITY E	LMS			449 FAIR OAKS DRIVE	1			
(X4) ID PREFIX TAG	PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL		ID PREFIX TAG	(EACH CORRE CROSS-REFERE	S PLAN OF CORRECTION CTIVE ACTION SHOULD BE NCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE	
F 851	Continued From page	e 13	F 851					
	 Continued From page 13 The results of the audits will be discussed during the QAPI monthly meetings for the next two quarters and reevaluated for resolution. The facility's alleged compliance date was 11/15/24. The Corrective Action Plan was validated on 1/17/25 and concluded the facility had implemented an acceptable corrective action plan on 11/15/24. An Interview was conducted with the Human Resource Payroll Manager revealed she received education on PBJ reporting accuracy on 11/14/24. The audits conducted on 11/14/24 revealed no errors for the months of July 2024 and August 2024. The audits conducted for October 2024 through December 2024 revealed errors for October 2024 and November 2024 which were all corrected and accepted. A review of the Quality Assurance and Performance Improvement (QAPI) minutes on 11/15/24 revealed the PBJ validation audits were discussed. 							
	The correction date o	f 11/15/24 was validated.						

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