PRINTED: 01/28/2025 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		IDENTIFICATION NUMBER:		PLE CONSTRUCTION  IG		(X3) DATE SURVEY COMPLETED	
	345149		B. WING _	B. WING		C <b>1/07/2025</b>	
NAME OF PI	NAME OF PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP COD		170772020	
MILL CRE	EK CENTER FOR NURS	NG AND REHABILITATION		4911 BRIAN CENTER LANE WINSTON-SALEM, NC 27106			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COI ( (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS		FC	00			
F 580	was conducted on 1/2 Additional information through 1/7/25. There changed to 1/7/25. E following intakes were 00225292, NC002255 NC00225642.	was obtained offsite efore, the exit date was vent ID OX7D11. The e investigated: NC 536, NC00225583, and	F 5	80		1/22/25	
SS=D	§483.10(g)(14) Notifice (i) A facility must immonsult with the resiductonsistent with his or representative(s) when the consistent with his or representative(s) when the consistent with his or representative(s) when the consistent with his or results in injury and his physician intervention (B) A significant chan mental, or psychosocial deterioration in health status in either life-through complications (C) A need to alter the aneed to discontinue treatment due to advect the commence and the co	cation of Changes. ediately inform the resident; ent's physician; and notify, her authority, the resident en there is- ving the resident which as the potential for requiring u; ge in the resident's physical, ial status (that is, a u, mental, or psychosocial reatening conditions or u; eatment significantly (that is, an existing form of erse consequences, or to m of treatment); or efer or discharge the					
ADODATODY	DIDECTORIC OR PROVINCE	SUPPLIER REPRESENTATIVE'S SIGNATUR	<u> </u>	TITLE		(X6) DATE	

ABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE

Electronically Signed 01/22/2025

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

	TATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IND PLAN OF CORRECTION IDENTIFICATION NUMBER:		` ′	PLE CONSTRUCTION  G	(X3) DATE SURVEY COMPLETED
	345149				C 01/07/2025
NAME OF PROVIDER OR SUPPLIER  MILL CREEK CENTER FOR NURSING AND REHABILITATION				STREET ADDRESS, CITY, STATE, ZIP CODE 4911 BRIAN CENTER LANE WINSTON-SALEM, NC 27106	1 01/0//2023
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROVIDENCY)	D BE COMPLETION
F 580	resident and the resident when there iswhen there is- (A) A change in room as specified in §483. (B) A change in reside State law or regulation (e)(10) of this section (iv) The facility must update the address (phone number of the representative(s). §483.10(g)(15) Admission to a competitation of the representative (s). §483.10(g)(15) Admission to a competitation of the representative (s). §483.10(g)(15) Admission to a competitation of the representative (s). §483.10(g)(15) Admission to a competitation of the representative (s). §483.10(g)(15) Admission to a competitation of the representative (s). See Section 10 of 1	also promptly notify the dent representative, if any, in or roommate assignment 10(e)(6); or ent rights under Federal or ons as specified in paragraph in.  In record and periodically mailing and email) and resident  cosite distinct part. A facility istinct part (as defined in e in its admission agreement tion, including the various see the composite distinct by the policies that apply to en its different locations  or is not met as evidenced in ew, and staff, Nurse in physician interviews, the the physician when an eation was not administered viewed for notification	F 5	Resident #1 no longer resides in the facility.  Residents residing in the facility that regularly scheduled dialysis appoint have the potential to be affected by deficient practice. An audit of dialysi residents' medication administration record was conducted by nursing administration on 1/22/2025 to ident those that may have missed medica during dialysis. Any issues or conce identified during this audit were reviewith and adjusted by the physician of	i have ments the s ify tions rns ewed

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		l A.B		A. BOILDING			C
		345149	B. WING _	B. WING			07/2025
NAME OF P	NAME OF PROVIDER OR SUPPLIER				TREET ADDRESS, CITY, STATE, ZIP CODE	•	
MILL CDE	MILL CREEK CENTER FOR NURSING AND REHABILITATION			49	11 BRIAN CENTER LANE		
WILL CRE	EK CENTER FOR NUF	RSING AND REHABILITATION		W	/INSTON-SALEM, NC 27106		
(X4) ID PREFIX TAG	(EACH DEFICIEI	STATEMENT OF DEFICIENCIES NCY MUST BE PRECEDED BY FULL PR LSC IDENTIFYING INFORMATION)	ID PREFI TAG	x	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 580	Continued From pa	nge 2	F t	580			
	Resident #1's Phys	sician's orders included an			nurse practitioner.		
		/24 for Valproic Acid Oral					
		illigrams)/5 ml (milliliters)			The Staff Development Coordinator		
	_	nl by mouth every 8 hours for			educated nurses and medication aides	on	
	seizures.				notification to the physician or nurse		
	Danidant #41a Madi	ination Administration Decords			practitioner if a medication is unable to		
	**	ication Administration Records and 12/2024 were reviewed			administered as directed during dialysis appointment. Newly hired nurses and	5	
	, ,	ollowing: Valproic Acid Oral			medication aides will receive the		
		nl solution was not signed on			education during orientation from the S	taff	
	_	at 2:00 pm on 12/3/24, 12/5/24,			Development Coordinator. Nurses or	ta	
	12/7/24, 12/10/24 a			medication aides that have not receive	d		
	the MARs revealed	on 12/3/24 Nurse #3			the education by 1/22/25 will be unable	to !	
	documented Hold/S			work until the education is completed.			
	Nurse #2 documen	ted LOA (leave of absence),					
		4 documented Other/See			The Director of Nursing or designee wi	il	
	· ·	2/10/24 and 12/12/24 Nurse #1			audit 5 dialysis residents medication		
	documented Other	/See Nurse Notes.			administration records a week for 4 weeks, then 3 medication administration	'n	
	Further review of R			records a week for 4 weeks, then 1			
	and nursing notes r			medication administration record a wee	<b></b> ∤k		
	documentation the	physician was notified on			for 4 weeks to ensure that medications		
	12/3/24, 12/5/24, 1	2/7/24, 12/10, 24 or 12/12/24			were administered as ordered or the		
	of the Valproic Acid			physician/nurse practitioner was notifie for further direction.	d		
	Review of Resident	t #1's MAR on 12/3/24 at					
	2:00pm revealed R	esident #1 did not receive			The Director of Nursing or designee wi	1	
	Valproic Acid and N	lurse #3 indicated "hold/see			review the data for patterns and trends		
		se #3's note on 12/3/24 at			and will take this information to the Qua	ality	
	3:16pm read "in the	e dialysis."			Assurance Performance Improvement		
					Committee monthly for 3 months. The		
		erview on 1/3/25 at 2:13pm,			Quality Assurance Performance	ا ما	
		that she didn't remember			Improvement Committee will evaluate to		
	Resident #1 and co	ould not answer any questions.			effectiveness of the above plan and will add interventions or continued monitoring		
	Review of Resident	t #1's MAR on 12/5/24 at			as needed.	-	
	2:00pm revealed th	nat Valproic Acid was not given,				ĺ	
		mented Resident #1 was on					
	Leave of Absence (LOA).						

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	ROVIDER OR SUPPLIER  EK CENTER FOR NURS	ING AND REHABILITATION		STREET ADDRESS, CITY, STATE, ZIP CODE  4911 BRIAN CENTER LANE  WINSTON-SALEM, NC 27106				
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F 580	Nurse #2 revealed the Resident #1 well, but on 12/5/24 due to Re Nurse #2 indicated she medication was held, recall.  Nurse #4's progress in 1:20pm did not reveal administered.  During a phone intervolve administered.  During a phone intervolve administered.  During a phone intervolve administered.  Resident #1's MAR of Resident #1 did not receive administered and read "othe Resident #1 did not receive administered and read "othe #1's progress note or "he is on dialysis."  Nurse #1's progress in revealed Resident #1 4:45pm.  During an interview of #1 confirmed that Val administered on 12/1 wrote a progress note dialysis. Nurse #1 in physician because here	view on 1/3/25 at 3:22pm, at she didn't remember Valproic Acid was not given sident #1 being at dialysis. he would have told the NP if although she really didn't moted dated 12/7/24 at I why Valproic Acid was not view on 1/4/25 at 4:20pm, at she was fairly new to the trecall Resident #1.  In 12/10/24 revealed eceive Valproic Acid at her/see nurse notes." In 12/12/24 revealed eceive Valproic Acid at her/see nurse notes." Nurse in 12/12/24 at 2:32pm read mote on 12/10/24 at 4:52pm returned from dialysis at In 1/3/25 at 11:38am, Nurse	F 58					

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		1 ' '	(X2) MULTIPLE CONSTRUCTION  A. BUILDING			
345149 B. WING			C 01/07/2025			
ROVIDER OR SUPPLIER			4911 BRIAN CENTER LANE	1 0110112025		
(EACH DEFICIENC	Y MUST BE PRECEDED BY FULL	ID PREFIX TAG	(EACH CORRECTIVE ACTION SHOULD I	BE COMPLETION		
During an interview of Unit Manager revealed the midday dose of V 12/5/24, 12/7/24, 12/7 being at dialysis. Showas aware of missed During an interview of revealed that she was missed several doses was scheduled while The NP indicated the aware of the missed wanted Resident #1's ordered.  During a phone intervithe Physician revealed Resident #1's midday scheduled during the would be at dialysis.  During a phone intervithe of Nursing on 1/6/25 expected medications if they were not given needed to be notified.	n 1/3/25 at 10:08am, the ed that Resident #1 missed alproic Acid on 12/3/24, 10/24, and 12/12/24 due to e was unsure if the physician doses.  n 1/3/25 at 9:18am, NP is not aware that Resident #1 is of his Valproic Acid that Resident #1 was at dialysis. physician may have been doses and NP would have is medications given as riew on 1/3/25 at 10:47am and she was aware that a Valproic Acid was time when Resident #1 in Valproic Acid was as ordered and as ordered the physician in Valproic Acid was time with the Interim Director at 4:30pm she indicated she is to be given as ordered and as ordered the physician in Valproic Acid with the Administrator	F 58				
if they were not given needed to be notified Residents are Free o CFR(s): 483.45(f)(2) The facility must ensu	as ordered the physician . f Significant Med Errors ure that its-	F 76		1/22/25		
	ROVIDER OR SUPPLIER  EK CENTER FOR NURS  SUMMARY ST. (EACH DEFICIENC REGULATORY OR I)  Continued From page During an interview of Unit Manager revealed the midday dose of V. 12/5/24, 12/7/24,	ROVIDER OR SUPPLIER  EK CENTER FOR NURSING AND REHABILITATION  SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  Continued From page 4  During an interview on 1/3/25 at 10:08am, the Unit Manager revealed that Resident #1 missed the midday dose of Valproic Acid on 12/3/24, 12/5/24, 12/7/24, 12/10/24, and 12/12/24 due to being at dialysis. She was unsure if the physician was aware of missed doses.  During an interview on 1/3/25 at 9:18am, NP revealed that she was not aware that Resident #1 missed several doses of his Valproic Acid that was scheduled while Resident #1 was at dialysis. The NP indicated the physician may have been aware of the missed doses and NP would have wanted Resident #1's medications given as ordered.  During a phone interview on 1/3/25 at 10:47am the Physician revealed she was aware that Resident #1's midday Valproic Acid was scheduled during the time when Resident #1 would be at dialysis.  During a phone interview with the Interim Director of Nursing on 1/6/25 at 4:30pm she indicated she expected medications to be given as ordered and if they were not given as ordered the physician needed to be notified.  During a phone interview with the Administrator on 1/6/25 at 4:44pm she indicated that she expected medications to be given as ordered and if they were not given as ordered the physician needed to be notified.  Residents are Free of Significant Med Errors	ROVIDER OR SUPPLIER  EK CENTER FOR NURSING AND REHABILITATION  SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  Continued From page 4  During an interview on 1/3/25 at 10:08am, the Unit Manager revealed that Resident #1 missed the midday dose of Valproic Acid on 12/3/24, 12/5/24, 12/7/24, 12/10/24, and 12/12/24 due to being at dialysis. She was unsure if the physician was aware of missed doses.  During an interview on 1/3/25 at 9:18am, NP revealed that she was not aware that Resident #1 missed several doses of his Valproic Acid that was scheduled while Resident #1 was at dialysis. The NP indicated the physician may have been aware of the missed doses and NP would have wanted Resident #1's medications given as ordered.  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WING  STREET ADDRESS, CITY, STATE, ZIP CODE  4911 BRIAN CENTER LANE WINSTON-SALEM, NC 27106  SUMMARY STATEMENT OF DEFICIENCES (EACH DEPOISENCY MUST BE PRECEDED BY PILL RESULATIONY OR LSG IDENTIFYING INFORMATION)  COntinued From page 4  During an interview on 1/3/25 at 10:08am, the Unit Manager revealed that Resident #1 missed the midday dose of Valproic Acid on 12/3/24, 12/5/24, 12/17/24, 12/10/24, and 12/12/24 due to being at dialysis. She was unsure if the physician was aware of missed doses of his Valproic Acid that was scheduled while Resident #1 was at dialysis. The NP indicated the physician may have been aware of the missed doses and NP would have wanted Resident #1's medications given as ordered.  During a phone interview on 1/3/25 at 10:47am the Physician revealed she was aware that Resident #1's midday Valproic Acid was scheduled during the time when Resident #1 would be at dialysis.  During a phone interview with the Interim Director of Nursing on 1/6/25 at 4:30pm she indicated she expected medications to be given as ordered and if they were not given as ordered the physician needed to be notified.  During a phone interview with the Administrator on 1/6/25 at 4:44pm she indicated that she expected medications to be given as ordered and if they were not given as ordered the physician needed to be notified.  Precent and precent and the physician needed to be notified.  Precent and precent and the physician needed to be notified.  Precent and precent and the physician needed to be notified.  Precent and precent and the physician needed to be notified.  Precent and precent and the physician needed to be notified.  Precent and precent and the physician needed to be notified.  Precent and precent and the physician needed to be notified.  Precent and precent and the physician needed to be notified.  Precent and precent and the physician needed to be notified.  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NAME OF PR	ROVIDER OR SUPPLIER		<u> </u>	ST	FREET ADDRESS, CITY, STATE, ZIP CODE	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	***************************************	
				49	011 BRIAN CENTER LANE			
MILL CRE	EK CENTER FOR NURS	ING AND REHABILITATION			INSTON-SALEM, NC 27106			
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F 760	Continued From page	e 5	F 7	60				
	medication errors. This REQUIREMENT by:	is not met as evidenced						
	Based on record rev Nurse Practitioner (N the facility failed to pr	iew and staff, Pharmacist, P) and Physician interviews, event a significant n they failed to administer			Resident #1 no longer resides in the facility.  Residents with regularly scheduled			
	antiseizure medicatio	n as prescribed by the lt, Resident #1 missed 5			dialysis days have the potential to be affected. An audit was conducted by			
	doses of antiseizure of 3 sampled residen			nursing administration on 1/22/2025 to identify residents who may have misse	d			
	facility was free of medication errors (Resident #1).				medications during dialysis. Residents identified during the audit had their medication administration schedules			
	The findings included	<b>:</b>			reviewed and adjusted by the physician/nurse practitioner to prevent			
		nitted to the facility on sees that included stroke,			future missed doses.			
	nontraumatic subdura	al hemorrhage unspecified,			The Staff Development Coordinator			
	and seizure disorder	or epilepsy.			educated nurses and medication aides proper medication administration	on		
	Resident #1's Care P	lan dated 11/30/24 indicated			practices, procedures for handling mis-	sed		
		order, and the interventions			doses, and coordination with providers			
	included administer s				adjust medication schedules for reside			
	ordered and monitor	for effectiveness.			with dialysis appointments. Any nurse			
	D:-	ingle and an included an			medication aide that does not receive t			
	•	ian's orders included an			education by 1/22/25 will not be able to	)		
	Solution 250mg (milli	4 for Valproic Acid Oral			work until the education is completed.  Newly hired nurses and medication aid	00		
					will receive the education in orientation			
	solution to give 15 milliliters by mouth every 8 hours for seizures.				from the Staff Development Coordinate			
	(MAR) for 11/2024 ar and revealed the follo Solution 250 mg/5ml the MAR as given at	ation Administration Records and 12/2024 were reviewed bewing: Valproic Acid Oral solution was not signed on 2:00 pm on 12/3/24, 12/5/24, and 12/12/24. Further review of an 12/3/24 Nurse #3			The Director of Nursing or designee wi audit 5 medication administration recor a week for 4 weeks, then 3 medication administration records a week for 4 weeks, then 1 medication administration record a week for 4 weeks to ensure appropriate administration and	rds		

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F 760	documented Hold/Se Nurse #2 documente on 12/7/24 Nurse #4 Nurse Notes, on 12/1 documented Other/Se Review of Resident # 2:00pm revealed Res Valproic Acid and Nur nurse notes." Nurse 3:16pm read "in the control During a phone interv Nurse #3 revealed the Resident #1 and coul Review of Resident # 2:00pm revealed that and Nurse #2 docum Leave of Absence (Lon During a phone interv Nurse #2 revealed the Resident #1 well, but on 12/5/24 due to Re Nurse #2 indicated sl medication was held, recall.  Nurse #4's progress so 1:20pm did not reveal administered.  During a phone interv Nurse #4 revealed the facility, and she didn't Resident #1 MAR on	e Nurse Notes, on 12/5/24 d LOA (leave of absence), documented Other/See 0/24 and 12/12/24 Nurse #1 ee Nurse Notes.  1's MAR on 12/3/24 at ident #1 did not receive rse #3 indicated "hold/see #3's note on 12/3/24 at lialysis."  View on 1/3/25 at 2:13pm, at she didn't remember d not answer any questions.  1's MAR on 12/5/24 at Valproic Acid was not given, ented Resident #1 was on DA).  View on 1/3/25 at 3:22pm, at she didn't remember Valproic Acid was not given sident #1 being at dialysis. The would have told the NP if although she really didn't  Inoted dated 12/7/24 at I why Valproic Acid was not View on 1/4/25 at 4:20pm, at she was fairly new to the	F7	7 rr 24 // () () () () () () () () () () () () ()	The Director of Nursing or designee will eview the data for patterns and trends and will take this information to the Quassurance Performance Improvement Committee monthly for 3 months. The Quality Assurance Performance Improvement Committee will evaluate effectiveness of the above plan and will add interventions or continued monitor as needed.	ality the		

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTII A. BUILDIN	PLE CONSTRUCTION  G	(X3) DATE SURVEY COMPLETED		
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NAME OF PROVIDER OR SUPPLIER  MILL CREEK CENTER FOR NURSING AND REHABILITATION				STREET ADDRESS, CITY, STATE, ZIP CODE 4911 BRIAN CENTER LANE WINSTON-SALEM, NC 27106	1	71/01/2023	
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F 760	progress note on 1: Resident #1 returns Resident #1 did no 2:00pm and read "0 #1's progress note "he is on dialysis."  During an interview #1 confirmed that value and progress note dialysis. Nurse #1 physician because thought it was know dialysis.  During an interview Unit Manager reveate the midday dose of 12/5/24, 12/7/24, 1:	rige 7 rise notes." Nurse #1's 2/10/24 at 4:52pm revealed ed from dialysis at 4:45pm. It on 12/12/24 revealed It receive Valproic Acid at other/see nurse notes." Nurse on 12/12/24 at 2:32pm read If on 1/3/25 at 11:38am, Nurse If on 1/3/25 at 11:38am, Nurse If on 1/3/24 and 12/12/24 and he ote that Resident #1 was at indicated he didn't notify the he wrote the note as he on 1/3/25 at 10:08am, the aled that Resident #1 missed If valproic Acid on 12/3/24, 2/10/24, and 12/12/24 due to othe was unsure if the Physician	F 70	60			
	Unit Manager reveating dialysis on Tuesday Resident #1 had a usually away from the During an interview revealed that she with missed several dos scheduled while Rewould have wanted given as ordered.	w on 1/4/25 at 3:31pm with aled Resident #1 went to ys, Thursdays and Saturdays. Chair time of 9:50am and was the facility between 5 - 6 hours.  You on 1/3/25 at 9:18am, NP yas not aware that Resident #1 was at dialysis and I Resident #1's Valproic Acid					

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F 760	(EACH DEFICIENCY MUST BE PRECEDED BY FULL		F 7	60					