DEPART	DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVE					
CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO						
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED	
		345232	B. WING		C 09/17/2024	
NAME OF PI	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE	·	
THE GREENS AT HICKORY			3031 TATE BOULEVARD SE HICKORY, NC 28602			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE APP DEFICIENCY)	OULD BE COMPLETION	
F 000	<ul> <li>INITIAL COMMENTS</li> <li>A complaint investigation survey was conducted on 9/17/24. Event ID# QGKD11.</li> <li>The following intakes were investigated NC00215190, NC00218788, NC00221694, NC00221742, and NC00221908. Five of the 5 complaint allegations did not result in deficiency.</li> </ul>		F 000			
ABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE						
Electronically Signed 09/25/2024						

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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