PRINTED: 10/17/2024 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	, ,		(X3) DATE SURVEY COMPLETED		
				·			С
		345216	B. WING			08	/23/2024
NAME OF PI	ROVIDER OR SUPPLIER		•	STREE	T ADDRESS, CITY, STATE, ZIP CODE		
				3100 T	RAMWAY ROAD		
WESTFIEI	LD REHABILITATION AN	D HEALTH CENTER		SANF	ORD, NC 27330		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG	×	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)		(X5) COMPLETION DATE
E 000	Initial Comments		E	000			
F 000	investigation survey through 08/23/24. The compliance with the r	certification and complaint was conducted on 08/20/24 ne facility was found in requirement CFR 483.73, lness. Event ID #SP0Y11.	F	000			
F 580 SS=D	survey was conducte 08/23/24. Event ID# intake was investigate complaint allegation of	complaint investigation d from 08/20/24 through SP0Y11. The following ed NC0020541. 1 of the 1 did not result in deficiency. ljury/Decline/Room, etc.)	F	580			9/30/24
	consult with the resid consistent with his or representative(s) who (A) An accident involves a consistent with his or representative(s) who (A) An accident involves a consistent in injury and his physician intervention (B) A significant chan mental, or psychosocideterioration in health status in either life-the clinical complications (C) A need to alter the a need to discontinue treatment due to advict commence a new for (D) A decision to tran resident from the faci §483.15(c)(1)(ii).	nediately inform the resident; ent's physician; and notify, her authority, the resident en there is- ving the resident which has the potential for requiring n; nge in the resident's physical, has status (that is, a n, mental, or psychosocial reatening conditions or ); heatment significantly (that is, he an existing form of herse consequences, or to m of treatment); or herse or discharge the					
LABORATORY	(ii) When making noti (14)(i) of this section,		RE.		TITLE		(X6) E

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

**Electronically Signed** 

09/26/2024

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTI	PLE CONSTRUCTION  G	(X3) DATE SURVEY COMPLETED		
		345216	B. WING _		08/23/2024	
NAME OF PROVIDER OR SUPPLIER  WESTFIELD REHABILITATION AND HEALTH CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 3100 TRAMWAY ROAD SANFORD, NC 27330				
(X4) ID PREFIX TAG	(EACH DEFICIE	STATEMENT OF DEFICIENCIES NCY MUST BE PRECEDED BY FULL OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPI DEFICIENCY)	OULD BE COMPLETION	
F 580	is available and prophysician. (iii) The facility must resident and the rewhen there is- (A) A change in rocas specified in §48 (B) A change in resident and the rewhen there is- (A) A change in resident available in §48 (B) A change in resident in §48 (E) A change in resident in §48 (E) A change in reside	ation specified in §483.15(c)(2) evided upon request to the st also promptly notify the sident representative, if any, om or roommate assignment 3.10(e)(6); or sident rights under Federal or tions as specified in paragraph on. St record and periodically is (mailing and email) and the resident mose in its admission agreement tration, including the various orise the composite distinct cify the policies that apply to ween its different locations by).  NT is not met as evidenced eview, and staff and Medical views, the facility failed to a stage three pressure ulcer of 1 resident reviewed for	F 5	The statements made on this Pla Correction are not an admission to not constitute an agreement with alleged deficiencies. To remain in compliance with all Federal and Segulations the facility has taken take the actions set forth in this Pocorrection. The Plan of Correction constitutes the facility allegation compliance such that all alleged deficiencies cited have been or worrected by the date or dates incompliance.	o and do the  State or will lan of on n of	

	ATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DPLAN OF CORRECTION UMBER: A. BUILDING			(X3) DATE SURVEY COMPLETED			
		345216	B. WING _			1	23/2024
NAME OF P	ROVIDER OR SUPPLIER			S	TREET ADDRESS, CITY, STATE, ZIP CODE	1 00//	20/2024
WESTFIELD REHABILITATION AND HEALTH CENTER			3	100 TRAMWAY ROAD			
WEGHTE	D KENADIENANON AN	5 HEALIN SERVER		S	SANFORD, NC 27330		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG	X	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 580	Continued From page		F t	580			
F 380	repair a right femur fr Review of the Wound on admission on 08/0 redness to sacral are On 08/23/24 at 12:31 with Nurse #1 reveale called to the resident' NA providing care to the sacral pressure u slough, she measure the Wound Care Nurse's revealed that a sacra by the 11:00 PM to 7: nurse reported that th sacral ulcer. Descript slough and 30% gran and measured 2.7 cm in width. There was n Medical Director was On 08/23/24 at 09:23 Medical Director (MD was admitted on 08/0 informed of the stage 08/16/24. The MD sta	acture.  I Care Nurse's assessment 12/24 revealed she noted a.  pm a telephone interview ed on 08/13/24 she was is room by the (Nurse Aide) Resident #71. She reported licer appeared to have die and left a message for se to further assess.  Inote dated 08/14/24  Il pressure ulcer was noted 00 AM shift nurse. This he resident had a stage 3 ion of the wound was 70% fullation tissue, unstageable in (cm) in length and 2.5 cm on documentation the notified.  am an interview with 12/24 and he was first three pressure ulcer on		580	Identification of potentially affected residents and corrective actions taken: On 9/25/2024 the designated clinical team audited all new or worsening reported change in condition for the month of September to ensure that the Physician and R.P. had timely notificati of the change in condition: Results: No issues were identified with that audit. Education On 09/25/2024 the DON/RN Superviso began education of all full time, part tim as needed licensed nurses and agency nurses on the following topics:  "Timely notification of the physician change in condition.  "Notification of the R.P. of a change condition.  "Change in condition process and identification of change in condition.  The DON will ensure that any of the above identified staff who does not complete the in-service training by 09/30/24 will not be allowed to work unthe training is completed.  This in-service was incorporated into the new employee facility orientation for the above identified staff.  Quality Assurance Plan: The DON will monitor this utilizing the Change in Condition and Notification Quality Assurance Tool. The monitoring	on r ne, r of e in	
					will include review of change in conditing Monday -Friday during the Daily Clinical meeting for compliance with the process weekly x 2 and monthly x 3 or until resolved by the Quality Assurance (QA)	al ss	

` '		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		345216	B. WING				23/2024	
NAME OF PR	ROVIDER OR SUPPLIER			S	TREET ADDRESS, CITY, STATE, ZIP CODE	1 00/2	23/2024	
WESTFIELD REHABILITATION AND HEALTH CENTER		D HEALTH CENTER			100 TRAMWAY ROAD SANFORD, NC 27330			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG	х	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE	
F 580	Continued From page			580	Committee. Reports will be presented to the weekly QA committee by the Administrator or Director of Nursing to ensure corrective action was initiated a appropriate. Compliance will be monitor and ongoing auditing program reviewed the weekly QA Meeting. The weekly QA Meeting is attended by the Administrate Director of Nursing, MDS Coordinator, Therapy, HIM, and Dietary Manager.  Date of compliance: 09/30 /2024	ns ored d at A or,		
F 686 SS=D			F	686	Past noncompliance: no plan of correction required.			

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		` ′	IPLE CONSTRUCTION		(X3) DATE SURVEY COMPLETED		
		345216	B. WING _			1	23/2024
	ROVIDER OR SUPPLIER  LD REHABILITATION AN	D HEALTH CENTER	1	STREET ADDRESS, CITY, STATE, ZIP CO 3100 TRAMWAY ROAD SANFORD, NC 27330	DE	, ,	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI) TAG	PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTIC CROSS-REFERENCED TO TH DEFICIENCY	ON SHOULD B HE APPROPRIA		(X5) COMPLETION DATE
F 686	08/02/24 for fracture discharge home after was discharged from repair a right femur fr Review of the Wound on admission on 08/0 redness to sacral are Further review of reco 08/02/24 a verbal ordointment 20% (topicatwo times a day was skin checks.  A care plan dated 08 of assistance with incombility to reduce the development.  The admission Minim 08/09/24 revealed the moderately cognitive was coded to have no incontinent of bladde assistance for showed dressing and was defined the moderately cognitive was coded to have no incontinent of bladde assistance for showed dressing and was defined the moderately cognitive was coded to have no incontinent of bladde assistance for showed dressing and was defined the moderately cognitive was coded to have no incontinent of bladde assistance for showed dressing and was defined the moderately cognitive was coded to have no incontinent of bladde assistance for showed dressing and was defined the moderately cognitive was coded to have no incontinent of bladde assistance for showed dressing and was defined the moderately cognitive was coded to have no incontinent of bladde assistance for showed dressing and was defined the moderately cognitive was coded to have no incontinent of bladde assistance for showed dressing and was defined the moderately cognitive was coded to have no incontinent of bladde assistance for showed dressing and was defined the moderately cognitive was coded to have no incontinent of bladde assistance for showed dressing and was defined the moderately cognitive was coded to have no incontinent of bladde assistance for showed dressing and was defined the moderately cognitive was coded to have no incontinent of bladde assistance for showed dressing and was defined the moderately cognitive was coded to have no incontinent of bladde assistance for showed dressing and was defined the moderately cognitive was coded to have no incontinent of bladde assistance for showed dressing and was defined the moderately cognitive was coded to have no incontinent of bladde as	mitted to the facility on of right femur with a plan for rehabilitation. Resident #71 the hospital after surgery to acture.  I Care Nurse's assessment 12/24 revealed she noted a.  ords revealed that on ler for zinc oxide external I), apply to sacrum topically initiated and to do weekly  1/05/24 revealed interventions continence care and bed a risk of pressure ulcer	F6	586			
	skin assessment for l	evealed that she was ompletion of the admission Resident #71. Nurse stated edness was blanchable and					

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULT A. BUILDIN	IPLE CONSTRUCTION IG		OMPLETED	
		345216	B. WING _			C 08/23/2024
	ROVIDER OR SUPPLIER  LD REHABILITATION A	ND HEALTH CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 3100 TRAMWAY ROAD SANFORD, NC 27330	'	
(X4) ID PREFIX TAG	(EACH DEFICIEN	STATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORI (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE A DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE
F 686	Continued From pag		F 6	86		
	The Wound Care Ni order in place for the weekly skin checks. reported that the nu weekly skin checks. revealed that the we 08/09/24 was not do On 08/23/24 at 12:3 with Nurse #1 revealed to the resider NA providing care to the sacral pressure slough, she measure the Wound Care Nurse revealed that a sacre by the 11:00 PM to nurse reported that sacral ulcer. Descrip slough and 30% grant weekly skin checks.	ressure ulcer on admission.  urse reported she put the e zinc oxide twice a day and The Wound Care Nurse rses were responsible for the The interview further eekly skin check scheduled on one.  1 pm a telephone interview led on 08/13/24 she was It's room by the (Nurse Aide) Resident #71. She reported ulcer appeared to have ed it and left a message for rse to further assess.  Is note dated 08/14/24 all pressure ulcer was noted 7:00 AM shift nurse. This the resident had a stage 3 otion of the wound was 70% inulation tissue, unstageable in (centimeters) in length and				
	was seen by Wound a wound on sacrum Care Doctor docum unstageable (due to serous exudate and 3.5 cm (width) and r review of records re necrosis (the death tissue) required surg	evealed that Resident # 71 I Care Doctor on 08/21/24 for , left buttock. The Wound ented the wound was necrosis), had moderate measured 3.5 cm (length) x no measurable depth. Further vealed treatment for the of most or all the cells in a gical excisional debridement raged tissue from a wound)				
	The Wound Care Do	aged tissue from a wound). octor's orders for treatment n alginate with silver (absorbs				

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULT A. BUILDII	TIPLE CONSTRUCTION		(X3) DATE COMP	
		345216	B. WING _			08/:	23/2024
	ROVIDER OR SUPPLIER	ND HEALTH CENTER		STREET ADDRESS, CITY, STATE 3100 TRAMWAY ROAD SANFORD, NC 27330	E, ZIP CODE	00/1	20/2027
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG	(EACH CORRECTI) CROSS-REFERENCE	LAN OF CORRECTION VE ACTION SHOULD BE ED TO THE APPROPRIA FICIENCY)		(X5) COMPLETION DATE
F 686	once daily for 30 day tissue from wound) a May use medical gra Santyl. Cover with a Apply once daily for  On 08/22/24 at 9:01 care completed by V treatment of sacral walginate with silver, a dressing daily. Reside air mattress and required Resident #71 was ly wound care was being expressed discomformedicated by the assof treatment. The word there was no drainaged Interview with Nurse 10:22 am revealed the incontinent and required incontinent and required incontinent and required incontinent was refusing skin issues reported.  On 08/22/24 at 11:30 Nurse revealed skin completed by the unbusy, this was component of the MDS Nurse reported any standardized rist admission.	m the wound) to be applied vs. Santyl (removes dead apply once daily for 30 days. ade honey if unable to use a gauze island with a border. 30 days.  am an observation of wound wound Care Nurse revealed wound with Santyl, calcium and silicone bordered dent #71 was observed on an uired assistance with turning, ing on her left side while an completed. Resident #71 rt prior to treatment but was signed nurse prior to initiation and bed was clean, and ge and no odor.  Aide (NA) #1 on 08/22/24 at the nat Resident #71 was ired assistance with turning. It revealed Resident #71 gets ek and any skin concerns at the nurse. NA #1 denied that g showers and no abnormal of am, an interview with MDS	F	586			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTI A. BUILDIN	PLE CONSTRUCTION  G		ATE SURVEY DMPLETED	
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	ROVIDER OR SUPPLIER  LD REHABILITATION A	ND HEALTH CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 3100 TRAMWAY ROAD SANFORD, NC 27330	,	
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F 686	for Resident #71 wa and all the resident The interview further visually see the resicompleted 0-75% on eeded to be done on Pro-stat. Mighty due to resident pref wound was noticed intake. The Dietitiar reporting of wound Care Nurse.  Interview of the Sup 03:45 pm revealed care of Resident #7 Nurse reported that nurse assigned to the skin assessmer was not around. The Resident #71's skir by the Wound Care order for skin check in the electronic characteristic on 08/23/24 at 09:2 Medical Director (M was admitted on 08 informed of the stag 08/16/24. The MD is notification was accombated been notified.  Interview with Nurse 11:31am revealed the wound to occur give circumstances as Resident #71 was a Resident #71 wound to occur give circumstances as Resident #71 was a Resident #71 wound to occur give circumstances as Resident #71 was a Resident #71 wound to occur give circumstances as Resident #71 was a Resident #71 wound to occur give circumstances as Resident #71 was a Resident #71 wound to occur give circumstances as Resident #71 was a Resident #71 was a Resident #71 wound to occur give circumstances as Resident #71 was a Resident #71 wound to occur give circumstances as Resident #71 was a Resident #71 wound to occur give circumstances as Resident #71 was a Resident #71	alled that her initial assessment as completed on 08/13/2024 had was a surgical wound. For revealed that she did not dent but was told that resident of meals, and nothing further as the resident was already shake (changed to Ensure derence) ordered as soon as to assist with nutritional or revealed that the process for was via email by the Wound opport Nurse on 08/22/24 at that she was assigned to the 1 on admission. The Support the expectation was that the me resident would complete at if the Wound Care Nurse of Support Nurse revealed on assessment was completed Nurse on 08/02/24 and the se were flagged automatically art.  23 am an interview with D) revealed that Resident #71/02/24 and he was first gethree pressure ulcer on stated the delay in his eptable if another clinician.	F 6	86		

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		345216	B. WING			C 08/23/2024	
NAME OF PROVIDER OR SUPPLIER  WESTFIELD REHABILITATION AND HEALTH CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 3100 TRAMWAY ROAD SANFORD, NC 27330	08/23/2024			
(X4) ID PREFIX TAG	(EACH DEFICIE	STATEMENT OF DEFICIENCIES NCY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORR (EACH CORRECTIVE ACTION SI CROSS-REFERENCED TO THE AP DEFICIENCY)	HOULD BE	(X5) COMPLETION DATE	
F 686	Administrator reveal after Resident # 71 reported that these factors, refer to die physician, refer to for air mattress. The was not the expect blanchable to stage. The facility provide action plan with a continuous continuous deficients. A corrective action the alleged deficients. Head to toe assess affected resident, Market (Registered Dietitian orders were initiated). Corrective action potential to be affect practice.  -On 08/16/2024 head were completed on assigned nurse. The 08/16/2024. The reference skin issues that 3. Measures/Systems.	31 am an interview with the aled a plan was set in place 's wound was found. She steps would be identifying the titian, refer to wound care of the completion of the skin to go from a 3 ulcer.  If the following corrective completion date of 08/19/24.  If for resident (s) affected by the practice. In for the skin to go from the skin assessments all current residents by the is was completed on sults included: There were no go from the skin to go from the skin to go from the skin assessments all current residents by the is was completed on sults included: There were no go from the skin to go from the sk	F 68	·			
	(change of condition treatment of pressur- On 08/16/2024 the Coordinator (SDC) licensed nurses and	ficient practice: Education n, pressure ulcer and ure ulcer). e Staff Development initiated in-service of all d Certified Nurse Assistants gency on change of condition,					

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F 686	pressure ulcer assess pressure ulcersThe Director of Nursiany of the above identicomplete the in-service be allowed to work ure.  4. Monitoring proceducorrection is effective cited remains corrector regulatory requiremental ending the process monthly for 3 months skin/wound process. It weekly quality assessment process the weekly quality assessment process. It would nurse or Daction initiated as appropriately assessment process. It would nurse or Daction initiated as appropriately assessment process. It would nurse or Daction initiated as appropriately assessment process. It would nurse or Daction initiated as appropriately assessment process. It would nurse or Daction initiated as appropriately assessment process. It would nurse or Daction initiated as appropriately assessment process. It would not be confidentially assessment process. It would not not proviewed at the month Meeting is attended by MDS Coordinator, Would not proviewed at the month Meeting is attended by MDS Coordinator, Would not proviewed at the month Meeting is attended by MDS Coordinator, Would not proviewed at the month Meeting is attended by MDS Coordinator, Would not proviewed at the month Meeting is attended by MDS Coordinator, Would not proviewed at the month Meeting is attended by MDS Coordinator, Would not proviewed at the month Meeting is attended by MDS Coordinator, Would not proviewed at the month Meeting is attended by MDS Coordinator, Would not proviewed at the month Meeting is attended by MDS Coordinator, Would not proviewed at the month Meeting is attended by MDS Coordinator, Would not proviewed at the month Meeting is attended by MDS Coordinator, Would not proviewed at the month Meeting is attended by MDS Coordinator, Would not proviewed at the month Meeting is attended by MDS Coordinator, Would not proviewed at the month Meeting is attended by MDS Coordinator, Would not proviewed at the month Meeting is attended by MDS Coordinator, Would not proviewed at the month Meeting is attended by MDS Coordinator, Would not proviewed	ing (DON) will ensure that tified staff who do not be training by 8/19/24 will not still the training is completed.  In the training is completed on the training, reporting and timing of the audits of the training is that the facility provided.	F	586			