DEPARTMENT OF HEALTH AND HUMAN SERVICES						FORM	APPROVED	
CENTER	S FOR MEDICARE &	MEDICAID SERVICES	.			OMB NC	<u>). 0938-0391</u>	
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED		
		345201	B. WING			C 08/22/2024		
NAME OF PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE			·		
				26	616 EAST 5TH STREET			
PELICAN HEALTH AT CHARLOTTE				CHARLOTTE, NC 28204				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			FIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETION DATE DEFICIENCY) (X5)			COMPLETION	
F 000	INITIAL COMMENTS		F 000					
	A complaint investigation survey was conducted from 08/21/24 through 08/22/24. Event ID#05J211. The following intakes were investigated: NC00209671, NC00214894, NC00217819, NC00220335, NC00220802, NC00220828, and NC00220842. Eighteen (18) of the 18 complaint allegations did not result in deficiency.		F 000					
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE								

Electronically Signed

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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