DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/12/2024 FORM APPROVED OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION A. BUILDING | | (X3) DA | (X3) DATE SURVEY COMPLETED | |
|--|--|--|--|---|-----------|-------------------------------|--|
| | | 345113 | B. WING | | | C | |
| NAME OF PROVIDER OR SUPPLIER WILLOW CREEK NURSING AND REHABILITATION CENTER | | | | STREET ADDRESS, CITY, STATE, ZIP CODI 2401 WAYNE MEMORIAL DRIVE GOLDSBORO, NC 27534 | | 5/14/2024 | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | | ID PREFI TAG | | SHOULD BE | (X5) COMPLETION DATE | |
| F 000 | An unannounced complaint investigation survey was conducted on 5/14/24. Event ID# 6MOT11. The following intakes were investigated NC00215029 and NC00216737. | | F | 000 | | | |
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| | 4 of 4 complaint alleg deficiency. | ations did not result in | | | | | |
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| LABORATORY | | SUPPLIER REPRESENTATIVE'S SIGNATU | RF. | TITLE | | (X6) DATE | |

Electronically Signed 05/17/2024

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.