## DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/01/2023 FORM APPROVED OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION |   | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION  A. BUILDING  B. WING |   |  | (X3) DATE SURVEY<br>COMPLETED |                            |
|---|---|--|--|---|--|-------------------------------|----------------------------|
|   |   | 345262   |  |   |  | C<br>07/08/2023               |                            |
| NAME OF PROVIDER OR SUPPLIER                        |   |  |  | STREET ADDRESS, CITY, STATE, ZIP C            | CODE   | 07/                           | 08/2023                    |
|   |   |  |  | 1300 DON JUAN ROAD                            |  |                               |                            |
| HERTFORD REHABILITATION AND HEALTHCARE CENTER       |   |  |  | HERTFORD, NC 27944                            |  |                               |                            |
| (X4) ID<br>PREFIX<br>TAG                            | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  |  | ID<br>PREFI<br>TAG                               | X (EACH CORRECTIVE ACT<br>CROSS-REFERENCED TO | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |                               | (X5)<br>COMPLETION<br>DATE |
| F 000   | INITIAL COMMENTS  |  | F  | 000   |  |                               |                            |
|   | INITIAL COMMENTS  A complaint investigation survey was conducted from 7/7/2023 to 7/8/2023. Event ID # 9UHF11. The following intakes were investigated NC00203785, NC00200348, NC00201876, and NC00204288. Fourteen of the fourteen complaint allegations did not result in deficiency. |  |  | F 000   |  |                               |                            |
|   |   |  |  |   |  |                               |                            |
| I ABORATORY I                                       | DIRECTOR'S OR PROVIDER/   | SUPPLIER REPRESENTATIVE'S SIGNATU                  | RF   | TITLE   |  |                               | (X6) DATE                  |

**Electronically Signed** 07/14/2023 Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days

following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.