

[^0]| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: $345575$ | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | (X3) DATE SURVEY COMPLETED <br> C 09/02/2022 |
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| NAME OF PROVIDER OR SUPPLIER <br> BRUNSWICK HEALTH \& REHAB CENTER |  |  |  | STREET ADDRESS, CITY, STATE, ZIP CODE 9600 NO 5 SCHOOL ROAD ASH, NC 28420 |  |
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| F 580 | Continued From page 1 <br> status in either life-threatening conditions or clinical complications); <br> (C) A need to alter treatment significantly (that is, a need to discontinue an existing form of treatment due to adverse consequences, or to commence a new form of treatment); or <br> (D) A decision to transfer or discharge the resident from the facility as specified in §483.15(c)(1)(ii). <br> (ii) When making notification under paragraph (g) (14)(i) of this section, the facility must ensure that all pertinent information specified in §483.15(c)(2) is available and provided upon request to the physician. <br> (iii) The facility must also promptly notify the resident and the resident representative, if any, when there is- <br> (A) A change in room or roommate assignment as specified in $\S 483.10(\mathrm{e})(6)$; or <br> (B) A change in resident rights under Federal or State law or regulations as specified in paragraph (e)(10) of this section. <br> (iv) The facility must record and periodically update the address (mailing and email) and phone number of the resident representative(s). <br> §483.10(g)(15) <br> Admission to a composite distinct part. A facility that is a composite distinct part (as defined in §483.5) must disclose in its admission agreement its physical configuration, including the various locations that comprise the composite distinct part, and must specify the policies that apply to room changes between its different locations under §483.15(c)(9). <br> This REQUIREMENT is not met as evidenced by: <br> Based on record review, staff interviews, and |  | F 580 | paration and submission of this plan |  |


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| F 580 | Continued From page 2 <br> Nurse Practitioner (NP) interview, the facility failed to notify the physician of residents' significant weight loss for residents that were documented as having a significant weight loss for 2 of 19 residents reviewed for nutrition (Resident \#86 and Resident \#144). <br> The findings included: <br> 1. Resident \#86 was admitted to the facility on 5/17/2022 with diagnoses to include cerebral infarction (stroke), unspecified protein-calorie malnutrition, and localized edema. <br> A physician order dated 6/14/2022 for Resident \#86 to weigh every M-W-F and call physician if greater than 150 pounds. <br> Review of Resident \#86's electronic medical record (EMR) revealed recorded weights 8/24/2022 134.6 lbs. and 8/26/2022 123.6 lbs. There was no physician notification for the significant weight loss of $8.17 \%$ in 2 days. There was no reweigh within 24 hours recorded. <br> An interview was conducted with the Nurse Practitioner (NP) on 9/1/2022 at 10:34 PM. The NP stated he would have expected the facility to notify him of Resident \#86's weight loss of $8.17 \%$ in 2 days. He further stated he would have expected the facility to reweigh Resident \#86 to confirm accuracy. The NP indicated Resident \#86 was on diuretics for fluid retention and swelling and it was important for her weights to be accurate. <br> An interview was conducted with the Director of Nursing (DON) on 9/1/2022 at 09:15 AM. She stated that it was her expectation for the facility nursing staff to follow the facility weight policy. |  | F 580 | of correction does not constitute an admission, or an agreement with. It is required by State and Federal law. It is executed and implemented as a means to continuously improve the quality of care to comply with State and Federal requirements. <br> 1. The facility did not notify the Nurse Practitioner (NP) of resident \#86 in regards to the significant weight loss from 8/24/2022 to $8 / 26 / 2022$, and on $8 / 31 / 2022$ with no new orders. The NP was notified of resident \#144 weight loss on 9/1/2022 with no new orders. Resident \# 144 no longer resides in the facility. <br> 2. Residents' with a significant weight loss has the potential to be effected by the alleged deficient practice. The Director of Nursing (DON) and or designee(s) audited the resident weights that were obtained from 8/12/2022 to 9/20/2022 to validate that the physician was notified of any significant change in condition. The DON and or designee(s) will educate licensed nurses on the "change of condition", policy in regards to the physician being notified of a significant weight loss or weight gain. <br> 3. The DON and or designee(s) will monitor the weight report to validate any significant weight loss or gain and the MD/RP are made aware. DON and or designee(s)will monitor weights 5 x a week for 4 weeks, and than weekly for 8 weeks. |  |


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| F 580 | Continued Fr She further s the weight to physician for <br> 2. Resident 08/22/22 with failure, perip hypertension (CHF), diabe pulmonary H <br> A physician \#144 to weig <br> Resident \#14 revealed reco 08/24/22-330 08/26/22-312 completed fo which reflect lb. or a $5.11 \%$ <br> An interview (NP\#1) revea the MD would \#144's signifi <br> An interview Director of N her nursing s policy. DON Resident \#14 08/26/22 sho physician and them of a sig lbs. | 3 <br> at her expectation was for rate and to notify the cant weight loss or gain. <br> s admitted to the facility on ses to include acute kidney scular disease (PVD), congestive heart failure ), atrial fibrillation (A-fib), and <br> ed 08-23-22 for Resident mission and then weekly $\times 4$. <br> tronic medical record (EMR) eights: 08/22/22-327.2 lbs., 08/25/22-329.0 lbs., and No physician notification was 2.2 lb . weight on 08/26/22, nificant weight loss of 16.8 loss in 24 hours. <br> $1 / 22$ with Nurse Practitioner as his expectation that he or een notified of Resident day weight loss of 16.8 lb . <br> $1 / 22$ at 3:30 PM with the DON) revealed she expected llow their facility's weight was her expectation that ificant weight change on triggered a call to the nsible Party (RP) notifying on day weight loss of 16.8 | F 580 | 4. Results for the audits will be submitted to QAPI for 3 months for review and revision as needed |  |
| $\begin{gathered} \text { F } 641 \\ S S=B \end{gathered}$ | Accuracy of $A$ |  | F 641 |  | 9/30/22 |



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| F 641 | Continued From page 5 <br> MDS nurses were aware because they participated in the morning meetings with all the interdisciplinary team to discuss any residents who were being discharged. MDS Nurse \#1 reported she was aware Resident \#92 was being discharged to the community and it was an error that she recorded the resident being discharged to the hospital in the MDS discharge status section. <br> An interview was conducted with the Administrator on 09/01/22 at 3:00 PM. The Administrator stated his expectation of the MDS nurses was to complete the assessments accurately to reflect the resident's current status. 2. Resident \# 75 was admitted to the facility on 7/23/2022. <br> Review of the quarterly Minimum Data Set (MDS) dated 8/3/2022 revealed the cognitive status was coded as not assessed. <br> An interview was conducted with the Social Worker (SW) on 8/31/2022 at 10:00 AM. The SW confirmed the cognitive status was not assessed for Resident \# 75. She stated it was not her responsibility to assess Resident \#75's cognitive status because she only assesses the cognitive status for Medicaid and Private Pay residents. The SW stated if Resident \#75 was still covered by Medicare it was the Speech Therapist's responsibility to assess cognitive status. <br> An interview was conducted with MDS Nurse \#2 on $8 / 31 / 2022$ at 10:10 AM. She stated she was unable to answer why the cognitive status was not assessed for Resident \# 75. | F 641 |  |  |


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| F 641 | Continued From page 6 <br> Language Therapist (SLP) on 8/31/2022 at 11:05 AM. The SLP stated that usually residents were not still receiving skilled services when their quarterly MDS was due. The SLP further stated Resident \#75's Assessment Reference Date (ARD) was $8 / 3 / 2022$ and her last day of skilled care was $8 / 5 / 2022$. The SLP indicated she was responsible for assessing the cognitive status of Resident \# 75, but she didn't receive a notification from the MDS nurse to do it and she had not put it on her calendar. <br> An interview was conducted with Director of Nursing on 8/31/2022 at 9:05 AM. The DON stated her expectation was for the MDS assessment to be filled out correctly and submitted to the State on time. <br> 3. Resident \#91 was admitted to the facility on 3/19/2022. <br> Review of the significant change Minimum Data Set (MDS) assessment dated 8/1/2022 revealed the cognitive status was coded as not assessed. <br> An interview was conducted with the Social Worker (SW) on 8/31/2022 at 10:00 AM. The SW stated MDS Nurse \#2 had incorrectly entered the Assessment Reference Date (ARD) as $8 / 1 / 2023$ instead of $8 / 1 / 2022$, so she had not received a notice to assess Resident \# 91's cognitive status before the ARD. The SW further stated she was taught that the assessment could not be completed after the ARD, so she had not done it. <br> An interview was conducted with MDS Nurse \#2 on 8/31/2022 at 10:10 AM. MDS Nurse \#2 stated the cognitive status did not have to be done and it | F 641 |  |  |




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| F 641 | Continued From page 10 <br> anxiety <br> Pharmacy Active 7/22/2022 21:30 8/26/2022 <br> Multivitamin Tablet (Multiple Vitamin) <br> Give 1 tablet by mouth one time a day for <br> supplement <br> Pharmacy Active 7/23/2022 09:30 8/26/2022 <br> D3 Tablet 50 MCG (2000 UT) (Cholecalciferol) <br> Give 1 tablet by mouth one time a day for <br> supplement <br> Pharmacy Active 7/23/2022 09:30 8/26/2022 <br> amLODIPine Besylate Tablet 5 MG <br> Give 0.5 tablet by mouth one time a day for HTN <br> Pharmacy Active 7/23/2022 09:30 8/26/2022 <br> Tylenol Tablet 325 MG (Acetaminophen) <br> Give 2 tablet by mouth three times a day for pain <br> Pharmacy Active 7/25/2022 14:30 <br> 8/26/2022 <br> There is a black box warning associated with this <br> order. Please click to view details. <br> SEROquel <br> Tablet 25 MG (QUEtiapine Fumarate) <br> Give 2 tablet by mouth at bedtime for mood disorder AND Give 1 tablet by mouth one time a day for dementia <br> Pharmacy Active 8/26/2022 21:30 8/26/2022 <br> DNR <br> No directions specified for order. <br> Other Active <br> 8/3/2022 <br> PT Eval/Treat <br> No directions specified for order. <br> Other Active <br> 7/25/2022 <br> Regular diet, Regular texture, Thin consistency <br> for nutrition <br> Diet Active 7/25/2022 10:53 7/25/2022 <br> ST eval only | F 641 |  |  |






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| F 641 | ```Continued From page 15 view all Respirations: 1 7 \text { Breaths/min} 8/30/2022 21:41 gail.bage (Manual) view all Blood Sugar: view all O2 Saturation: 97.0 % 8/30/2022 21:41 gail.bage (Manual) view all Height: view all Pain Level: 0 8/30/2022 21:41 gail.bage (Manual)``` <br> MDS-quarterly 8/3/22 <br> hearing-adeq-no hearing aide <br> clear speech <br> understood/usually understands <br> vision-adeq-no glasses <br> BIMS-not assessed <br> no hallucinations/no delusions <br> no behaviors or rejection of care <br> bed mobility-extensive assist of 2 <br> transfer-extensive assist of 2 <br> no walking <br> locomotion on unit-limited assist of 1 <br> locomotion off unit-limited assist of 1 <br> dressing-extensive assist of 2 <br> eating-limited assist of 1 <br> toilet use-extensive assist of 2 <br> personal hygiene-extensive assist of 2 <br> bathing -total dependence assist of 1 <br> always incontinent of bowel and bladder <br> primary diagnosis-hip and knee <br> replacement/aftercare following joint replacement <br> therapy <br> received scheduled pain med <br> no falls <br> no swallowing problems <br> height-64 inches <br> weight-131 <br> no dental problems <br> no pressure ulcers-does have surgical wound | F 641 |  |  |


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| F 641 | Continued From page 16 <br> injections-1 <br> antipsychotic-7 <br> antianxiety-7 <br> antidepressant-7 <br> anticoagulant-7 <br> antibiotic-1 <br> GDR-no/physician documented GDR as clinically contraindicated <br> Care Plan 7/29/22 <br> Goals Interventions <br> Due to COVID-19 outbreak, the resident is at risk for infection r/t potential virus exposure and resident's current health status. H <br> Resident will have physical, emotional, social and spiritual needs met through next review. H <br> Resident will have the ability to perform or be assisted with hygienic measures, such as proper hand washing, through next review. H <br> Resident will maintain social contact and leisure participation per CDC/CMS guidelines through next review. H <br> Resident will not experience adverse psychosocial effects or increase in anxiety through the next review. H <br> Resident will not have s/sx of preventable viral infection through next review. H <br> Administer medications as ordered. <br> [ N$] \mathrm{H}$ <br> Assist resident with entertainment devices; i.e. television stations, music players, etc., as available for resident's use. <br> [Activities, All] H <br> Assist resident with use of communication devices; i.e. telephones, tablets, computers; as resident is able. | F 641 |  |  |




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| F 641 | Continued From page 19 <br> [N] H <br> *Assess for verbal and nonverbal signs and symptoms related to pain: grimacing, guarding, crying, moaning, increased anxiety, changes in usual routine, sleep patterns, functional abilities, decreased ROM, loss of appetite, withdrawal / resistance to care. <br> [N,All] H Shows on Kardex. <br> *Implement non-pharmacological interventions to reduce pain, e.g., distraction techniques such as television, music, interaction with others, reading material as able, relaxation and breathing exercises, music therapy, re-positioning, offer backrub, aromatherapy if available, quiet environment. <br> [ N$] \mathrm{H}$ <br> *Provide education to resident and family regarding pain and options available for pain management. Discuss and record preferences as per routine and prn. <br> [ N$] \mathrm{H}$ <br> *Provide rest periods to promote relief, sleep, and relaxation. <br> [N] H <br> Resident has risk of skin breakdown and actual impaired skin integrity, surgical incsion to It hip with aquacel dressing intact. H <br> Resident's skin will be free from breakdown through next review. H <br> Surgical site will heal without complications through next review. H <br> *Administer medications / treatments as ordered. <br> [ N$] \mathrm{H}$ <br> *Assess and document the status of the area (healing vs declining). <br> [ N$] \mathrm{H}$ | F 641 |  |  |








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| F 641 | Continued From page 26 <br> Occupational Therapy . <br> No new orders in last 24 hours. . <br> None noted. <br> VITALS (most recent): <br> BP 132/84-8/25/2022 09:52 Position: Lying r/arm <br> T 97.5-8/25/2022 09:52 Route: Forehead (non-contact) P 74-8/25/2022 09:52 Pulse Type: Regular R 18.0-8/25/2022 09:52 O2 97.0 \% 8/25/2022 09:52 Method: Room Air Pnl 0 8/25/2022 09:50 Pain scale: Numerical Level of Consciousness/Mood: Resident is alert. Resident is oriented to person. The resident is pleasant. The resident is cooperative. Pleasant Cooperative <br> Resident's current skin condition: The resident's skin is intact. Resident's flesh tone is normal for ethnicity. Resident has good skin turgor. Skin is warm and dry.Cardiovascular: Resident's heart rate is regular. Radial pulses are palpable bilaterally. Radial pulses are equal. Pedal pulses are palpable bilaterally. Pedal pulses are equal. No edema noted. No complaints of chest pain. Respiratory: Lung sounds are normal/clear in all fields. Respirations are regular/unlabored. No cough noted. No dyspnea/shortness of breath noted. Resident has had no complaints of shortness of breath. <br> Urinary Elimination: Resident has not voided this shift. <br> Nutrition/Hydration: <br> Additional Nurses Notes: Resident is up to chair, VS stable, resident is able to verbalize wants and needs, no signs or complaints of pain or distress noted, alert and oriented $x 1$ call light and personal items are within reach. <br> 8/31/22 10:00 AM Interview with Chelsea Vernon SW - BIMS was not assessed but it was not my responsibility because she was still covered by | F 641 |  |  |



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| (x4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | $\begin{gathered} \text { ID } \\ \text { PREFIX } \\ \text { TAG } \end{gathered}$ | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | $\begin{aligned} & \text { (X5) } \\ & \text { COMPLETION } \\ & \text { DATE } \end{aligned}$ |
| F 641 |  | F 641 |  |  |


| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | CORRECTION$\quad$(X1) PROVIDER/SUPPLIER/CLIA <br> IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | URVEY ETED <br> 2/2022 |
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| NAME OF PROVIDER OR SUPPLIER <br> BRUNSWICK HEALTH \& REHAB CENTER |  |  | STREET ADDRESS, CITY, STATE, ZIP CODE 9600 NO 5 SCHOOL ROAD ASH, NC 28420 |  |
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| F 641 |  | F 641 |  |  |



| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | Of deficiencies CORRECTION <br> (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | (X3) DATE SURVEY COMPLETED <br> C 09/02/2022 |
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| NAME OF PROVIDER OR SUPPLIER <br> BRUNSWICK HEALTH \& REHAB CENTER |  |  | STREET ADDRESS, CITY, STATE, ZIP CODE <br> 9600 NO 5 SCHOOL ROAD <br> ASH, NC 28420 |  |
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| F 641 | Continued From page 33 <br> Give 1 tablet by mouth two times a day for HTN <br> Pharmacy Active 7/25/2022 20:30 7/25/2022 <br> Vital Signs and O2 SATS every shift for Monitoring <br> Other Active 7/25/2022 19:00 7/25/2022 <br> Maintain Combined Droplet / Contact Precautions and Isolation per transmission based precautions. <br> All care and services to be provided in the resident's room. Do not discontinue isolation until resident has met criteria for discontinuation of isolation per CDC guidelines using either symptom-based or testing-based strategy. <br> No directions specified for order. <br> Other Active 7/25/2022 <br> May test for Covid-19 per protocol.(If resident refused, document test offered, risks and benefits discussed.) <br> as needed for COVID Testing <br> Laboratory Active 7/25/2022 13:54 7/25/2022 <br> Document Pain every shift. (If pain present document in progress note) <br> every shift for Pain monitoring <br> Other Active 7/25/2022 19:00 7/25/2022 <br> May initiate medications upon arrival from the pharmacy. <br> No directions specified for order. <br> Other Active <br> 7/25/2022 <br> ST eval and treat <br> No directions specified for order. <br> Other Active <br> 7/25/2022 <br> OT eval and treat <br> No directions specified for order. <br> Other Active <br> 7/25/2022 <br> PT EVAL AND TREAT <br> No directions specified for order. <br> Other Active <br> 7/25/2022 <br> Resident may go on LOA without supervision. | F 641 |  |  |


| STATEMENT OF DEFICIENCIES <br> AND PLAN OF CORRECTION | (X1) PRO <br> IDEN |
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| NAME OF PROVIDER OR SUPPLIER |  |
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ASH, NC 28420

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| F 641 | Continued From page 34 <br> (May send meds unless contraindicated). <br> No directions specified for order. <br> Other Active <br> 7/25/2022 <br> Resident may go on LOA with supervision per MD. (May send meds unless contraindicated). <br> No directions specified for order. <br> Other Active <br> 7/25/2022 <br> May Participate in Facility Activities <br> No directions specified for order. <br> Other Active <br> 7/25/2022 <br> Resident May have LOA with Activities <br> No directions specified for order. <br> Other Active <br> 7/25/2022 <br> May Crush Meds/Open Capsules and combine all medications during med pass administration. <br> (Refer to DO NOT CRUSH List for exceptions) <br> Put in food/fluids per patients preference and or as needed unless otherwise indicated. <br> No directions specified for order. <br> Other Active <br> 7/25/2022 <br> May see psychologist <br> No directions specified for order. <br> Other Active <br> 7/25/2022 <br> May see psychiatrist <br> No directions specified for order. <br> Other Active <br> 7/25/2022 <br> May see podiatrist <br> No directions specified for order. <br> Other Active <br> 7/25/2022 <br> May see optometrist <br> No directions specified for order. <br> Other Active <br> 7/25/2022 <br> May see dentist <br> No directions specified for order. <br> Other Active <br> 7/25/2022 <br> May see Audiologist <br> No directions specified for order. <br> Other <br> Active <br> 7/25/2022 <br> DNR | F 641 |  |  |


| STATEMENT OF DEFICIENCIES <br> AND PLAN OF CORRECTION | (X1) PRO <br> IDEN |
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| :---: | :---: | :---: | :---: | :---: |
| F 641 | Continued From page 35 <br> No directions specified for order. <br> Other Active 7/25/2022 <br> Regular diet, Mechanical Soft (NDD2) texture, <br> Thin consistency <br> for diet <br> Diet Active 7/25/2022 13:53 7/25/2022 <br> Admit to SNF for Skilled Care (Ordered/Signed by <br> Physician ONLY) <br> No directions specified for order. <br> Other Active 7/25/2022 <br> MDS Significant change 8/1/22 <br> hearing-adeq- no hearing aide <br> clear speech <br> sometimes understood <br> usually understands <br> vision adeq-no glasses <br> BIMS-not assessed <br> No hallucinations or delusions <br> no behaviors <br> bed mobility-extensive assist of 2 <br> transfers-extensive assist of 2 <br> walk in room did not occur <br> locomotion on unit-limited assist of 1 <br> locomotion off unit-limited assist of 2 <br> dressing-extensive assist of 2 <br> eating-limited assist of 1 <br> toilet use-extensive assist of 2 <br> personal hygiene-extensive assist of 2 <br> bathing-total assist of 2 <br> uses wheelchair <br> always incontinent of bowel and bladder <br> primary medical diagnosis-atherosclerotic heart <br> disease of native coronary artery without angina pectoris <br> life expectancy-less than 6 months <br> no scheduled or prn pain medicine <br> 2 or more falls without injury <br> 64 inches | F 641 |  |  |



| STATEMENT OF DEFICIENCIES <br> AND PLAN OF CORRECTION | (X1) PRO |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | $\begin{gathered} \text { ID } \\ \text { PREFIX } \\ \text { TAG } \end{gathered}$ | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | $\begin{gathered} \text { (X5) } \\ \text { COMPLETION } \\ \text { DATE } \end{gathered}$ |
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| F 641 | Continued From page 37 <br> through the next review. H <br> Resident will not have s/sx of preventable viral infection through next review. H <br> Administer medications as ordered. <br> [N] H <br> Assist resident with entertainment devices; i.e. television stations, music players, etc., as available for resident's use. <br> [Activities,AII] H <br> Assist resident with use of communication devices; i.e. telephones, tablets, computers; as resident is able. <br> [Activities,AII] H <br> Educate resident/family on the importance regarding compliance with safe infection control practices. <br> [N] H <br> Encourage PO fluids as diagnoses, resident's health status, will allow. <br> [N] H <br> Encourage resident to participate in activities of choice. <br> [Activities,All] H <br> Encourage resident to perform effective hand hygiene and assist as needed. <br> [N,STNA,All] H <br> Encourage resident to use safe cough etiquette and hand hygiene. Resident will be assisted as needed. <br> [N,Activities,STNA,AII] H <br> Facility will communicate with resident, family of ongoing changes with facility policies related to COVID-19, to the best of their ability. [N,SS,Activities,Admin] H <br> Facility will monitor federal, state and local government recommendations and implement measures as directed. <br> [Admin,N] H | F 641 |  |  |



| STATEMENT AND PLAN OF | F DEFICIENCIES CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: $345575$ | (X2) MULTIP <br> A. BUILDING <br> B. WING | RUCTION (X3) | (X3) DATE SURVEY COMPLETED <br> C 09/02/2022 |
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| NAME OF PROVIDER OR SUPPLIER <br> BRUNSWICK HEALTH \& REHAB CENTER |  |  |  | STREET ADDRESS, CITY, STATE, ZIP CODE <br> 9600 NO 5 SCHOOL ROAD <br> ASH, NC 28420 |  |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) |  | $\begin{gathered} \text { ID } \\ \text { PREFIX } \\ \text { TAGG } \end{gathered}$ | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | E $\quad$(x5) <br> COMPLETION <br> DATE |
| F 641 | Continued From page 39 <br> [N,PCA,STNA] H Shows on Kardex. <br> transfers assist of 1 <br> [AII] H Shows on Kardex. <br> Resident has advanced directives. <br> Resident is DNR CC H <br> Resident's wishes will be followed. H <br> Document resident's advanced directives <br> [ N$] \mathrm{H}$ <br> Involve Physician/NP in advanced directives conversations. <br> [N] H <br> Review advanced directives with resident/family periodically. <br> [NP,SS] H <br> Resident has altered cardiac status, HTN, HLD, and hypomagnesaemia H <br> Resident will remain free from complications related to altered cardiac status. H |  | F 641 |  |  |


| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: $345575$ | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | (X3) DATE SURVEY COMPLETED $\begin{array}{\|c} \text { C } \\ 09 / 02 / 2022 \\ \hline \end{array}$ |
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| NAME OF PROVIDER OR SUPPLIER <br> BRUNSWICK HEALTH \& REHAB CENTER |  |  |  | STREET ADDRESS, CITY, STATE, ZIP CODE 9600 NO 5 SCHOOL ROAD ASH, NC 28420 |  |
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| F 641 | Continued Fr obesity, hype cus Goals Resi status, h/o fal fxs, It scapula $\qquad$ enable resum $\qquad$ non-pharmac [ N$] \mathrm{H}$ <br> Edu physician and [ N$] \mathrm{H}$ <br> Eval resident/family [ N$] \mathrm{H}$ <br> Refe occupational [ N$] \mathrm{H}$ <br> Use <br> [ N$] \mathrm{H}$ <br> Resi severe demen <br> Resi related to the <br> Edu process. <br> [ N$] \mathrm{H}$ <br> Enco <br> [ N$] \mathrm{H}$ <br> Main <br> [ N$] \mathrm{H}$ <br> medi <br> [ N$] \mathrm{H}$ <br> Obs | 40 <br> and cigarette smoking. <br> tions <br> s altered musculoskeletal <br> , T3, T4, T5 compression <br> techniques/behaviors tha activities H <br> harmacological and pain relief interventions <br> rictions imposed by apy <br> fall risk. Educate ety measures <br> nt for Physical and/or <br> equipment as indicated <br> s altered neurological statu <br> remain free of complicatio neurological status. H <br> ily members on the diseas <br> esident to express feelings <br> gular daily schedule routin <br> as ordered <br> ident for cognitive | F 641 |  |  |


| STATEMENT OF DEFICIENCIES <br> AND PLAN OF CORRECTION | (X1) PRO |
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| F 641 | Continued From page 41 <br> functioning, memory changes, disorientation, difficulty with communication, or changes in thinking patterns. <br> [ N$] \mathrm{H}$ <br> Speak to the resident slowly, using a low voice, facing resident, and call resident by name. [All,N] H <br> Resident has potential for pain. Resident is unable to verbalize pain at times. <br> C/o pain in left shoulder <br> At risk for pain d/t hemorrhoids H <br> *Resident will verbalize adequate relief of pain or the ability to cope with incompletely relieved pain through the next review date. H <br> *Administer pharmacological interventions as ordered by physician and monitor the effectiveness. Notify MD if ineffective. [ N$] \mathrm{H}$ <br> *Assess for verbal and nonverbal signs and symptoms related to pain: grimacing, guarding, crying, moaning, increased anxiety, changes in usual routine, sleep patterns, functional abilities, decreased ROM, loss of appetite, withdrawal / resistance to care. <br> [N,All] H Shows on Kardex. <br> *Implement non-pharmacological interventions to reduce pain, e.g., distraction techniques such as television, music, interaction with others, reading material as able, relaxation and breathing exercises, music therapy, re-positioning, offer backrub, aromatherapy if available, quiet environment. <br> [N] H <br> *Provide education to resident and family regarding pain and options available for pain management. Discuss and record preferences as per routine and prn. | F 641 |  |  |


| DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE \& MEDICAID SERVICES |  |  |  |  | PRINTED: 10/06/2022 <br> FORM APPROVED OMB NO. 0938-0391 <br> (X3) DATE SURVEY COMPLETED <br> C <br> 09/02/2022 |
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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: <br> 345575 | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  |  |
| NAME OF PROVIDER OR SUPPLIER <br> BRUNSWICK HEALTH \& REHAB CENTER |  |  | STREET ADDRESS, CITY, STATE, ZIP CODE <br> 9600 NO 5 SCHOOL ROAD <br> ASH, NC 28420 |  |  |
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| F 641 | Continued F [ N$] \mathrm{H}$ <br> sleep, and re [ N$] \mathrm{H}$ <br> Xray <br> [N] H <br> breakdown, <br> - *Re <br> through next <br> - *Co <br> per protocol. <br> [N] H <br> *Die <br> [ N, Diet] H <br> *Tur <br> [N] H <br> *Us <br> indicated. <br> [N] H <br> Com <br> [N] H <br> Trea <br> [N] H <br> Res <br> by history of multiple risk <br> related to fall <br> *Ed <br> preventative <br> appropriate. <br> [ N$] \mathrm{H}$ <br> *Imp <br> / devices. | 42 <br> periods to promote relief, <br> ders <br> s potential for skin <br> tears H <br> skin will remain intact skin H <br> Braden scale / skin checks <br> ered. <br> position as indicated. <br> re relieving devices as <br> kin assessment per protocol. <br> medications per orders <br> at risk for falls characterized ance deficits, injury and H <br> isks for falls / minimize injuries hext review. H <br> sident / family regarding ventions / safety devices as <br> preventative fall interventions | F 641 |  |  |


| Statement of deficiencies AND PLAN OF CORRECTION |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: $345575$ | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | (x3) DATE SURVEY COMPLETED <br> C 09/02/2022 |
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| F 641 | Continued From page 43 <br> [ N$] \mathrm{H}$ <br> *Maintain call bell within reach. Educate resident to use call bell. <br> [N] H <br> *Maintain resident's needed items within <br> reach. <br> [All,N] H <br> *PT/OT/SLP to screen and treat as <br> necessary per physician order. <br> [N] H <br> Adjusted WC seat for positioning and <br> comfort <br> [N,PCA,STNA] H <br> contour mattress with bilateral fall mats, <br> bed in low positon <br> [All] H Shows on Kardex. <br> identification tag on to wheelchair <br> [All] H Shows on Kardex. <br> leg rests removed from chair <br> [PCA,STNA,N] H Shows on Kardex. <br> Medication review <br> [N] H <br> Non skid surface to WC between cushion <br> and wc surface <br> [STNA,PCA,N] H Shows on Kardex. <br> out of room when out of bed and bring to a highly visible area <br> Resident is incontinent of bowel and bladder <br> H <br> Resident will receive assistance with toileting / maintained comfortable ,clean and dry / free from skin breakdown H <br> Administer medications as per physician <br> order. <br> [N] H <br> Assess resident pattern of urination and episodes of incontinence. |  | F 641 |  |  |



| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | FOREFICIENCIES <br> CORRECTION$\quad$ (X1) PROVIDER/SUPPLIER/CLIA | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | URVEY <br> ETED $2 / 2022$ |
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| F 641 | Continued From page 45 <br> Resident will receive palliative measures to provide comfort care and emotional support for pain, N/V, shortness of breath and diarrhea, etc. until next review. H <br> Hospice services as ordered <br> [Nursing, Social Worker] H <br> Hospice to collaberate care with facilty <br> staff <br> [Nursing, Social Worker] H <br> Contact hospice for changes in resident condition. <br> [Nursing,SS] H <br> Assist with grieving process by allowing resident to express concerns/fears offer supportative but realistic feedback. <br> [Nursing, Social Worker] H <br> Open visitation without restrictions as permitted to afford emotional/spiritual support. <br> [AII] H <br> Provide emotional support and comfort measures <br> [Nursing, Social Worker] H <br> Oral hygiene frequently <br> [CNA,N] H <br> Skin inspection during care and prn. <br> [CNA,N] H <br> Medications as ordered for secretions, pain, agitation, and restlessness [ N$] \mathrm{H}$ <br> Keep comfortable. Assess pain per routine and prn. <br> [Nursing] H <br> Monitor resident for breakthrough pain <br> [Nursing] H <br> Resident scored for severe cognitive impairment on BIMS. Resident has inattention that fluctuates in severity, as well as disorganized | F 641 |  |  |




| STATEMENT OF DEFICIENCIES <br> AND PLAN OF CORRECTION | (X1) PRO |
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| :---: | :---: | :---: | :---: | :---: |
| F 641 | Continued From page 48 <br> Resident will answer questions appropriately through next review. H <br> Resident will maintain eye contact while conversing through next review. H <br> Give her short concise questions and allow her time to respond [AII] H <br> maintain eye contact when communicating <br> [AII] H Shows on Kardex. <br> pronounce words correctly <br> [All,All] H Shows on Kardex. <br> The resident has h/o UTIs H <br> The resident will be observed for signs/symptoms of a UTI with MD notification as indicated through next review. H <br> The resident's urinary tract infection will resolve without complications by the review date H <br> assess/document/report to MD PRN for s/sx of UTI: Frequency, Urgency, Malaise, foul smelling urine, dysuria, Fever, nausea and vomiting, flank pain, Supra-pubic pain, Hematuria, Cloudy urine, Altered mental status, Loss of appetite, Behavioral changes. <br> [Nursing] H <br> Check at least every 2 hours or per routine for incontinence. Provide pericare with incontinent episodes. <br> [N,STNA,PCA] H Shows on Kardex. <br> Encourage adequate fluid intake. <br> [Nursing, Diet] H Shows on Kardex. <br> Give antibiotic therapy as ordered. <br> assess/document for side effects and effectiveness. <br> [Nursing] H | F 641 |  |  |


| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | F DEFICIENCIES CORRECTION <br> (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: <br> 345575 | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | JRVEY <br> ETED <br> 2/2022 |
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| NAME OF PROVIDER OR SUPPLIER <br> BRUNSWICK HEALTH \& REHAB CENTER |  | STREET ADDRESS, CITY, STATE, ZIP CODE 9600 NO 5 SCHOOL ROAD ASH, NC 28420 |  |  |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | $\begin{aligned} & \text { (X5) } \\ & \text { COMPLETION } \\ & \text { DATE } \end{aligned}$ |
| F 641 | Continued From page 49 <br> Give antipyretics, analgesics and antispasmodics as ordered/PRN. <br> Monitor/document for side effects and effectiveness. <br> [Nursing] H <br> lab/ diagnostic work as ordered. Report results to MD and follow up as indicated. <br> [Nursing] H <br> MD. <br> [Nursing] H <br> The resident uses psychotropic medications H <br> The resident will be/remain free of drug related complications through review date H <br> Administer medications as ordered. <br> Monitor/document for side effects and effectiveness. <br> [Nursing] H <br> assess/record occurrence of for target behavior symptoms [SS] H <br> assess/record/report to MD prn side effects and adverse reactions of psychoactive medications. <br> [Nursing,SS] H <br> Consult with pharmacy, MD to consider dosage reduction when clinically appropriate. <br> [Nursing] H <br> Discuss with MD, family re ongoing need for use of medication as needed. <br> [Nursing,SS] H <br> Educate the resident/family/and/or caregivers about risks, benefits and the side effects and/or toxic symptoms <br> 8/30/2022 10:32 $165 / 70 \mathrm{mmHg}$ Other | F 641 |  |  |


| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: $345575$ | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | URVEY TED <br> 2/2022 |
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| NAME OF PROVIDER OR SUPPLIER <br> BRUNSWICK HEALTH \& REHAB CENTER |  |  | STREET ADDRESS, CITY, STATE, ZIP CODE 9600 NO 5 SCHOOL ROAD ASH, NC 28420 |  |
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| F 641 | Continued From page 50 mary.pearson (Manual) <br> 8/29/2022 18:38 $132 / 68 \mathrm{mmHg} \quad$ Sitting I/arm mitch.grady (Manual) <br> 8/29/2022 08:14 $134 / 70 \mathrm{mmHg}$ Sitting I/arm fraley.johnson (Manual) <br> 8/28/2022 19:21 139/73 mmHg Sitting I/arm melissa.mendoza (Manual) <br> 8/28/2022 10:54 $148 / 82 \mathrm{mmHg} \quad$ Sitting r/arm alyssa.tooley (Manual) <br> 8/27/2022 21:42 $153 / 88 \mathrm{mmHg} \quad$ Lying I/arm jennifer.coffman (Manual) <br> 8/27/2022 10:31 $152 / 76 \mathrm{mmHg}$ Sitting r/arm alyssa.tooley (Manual) <br> 8/26/2022 22:24 $142 / 78 \mathrm{mmHg} \quad$ Lying I/arm jennifer.coffman (Manual) <br> 8/26/2022 08:22 $133 / 72 \mathrm{mmHg}$ Sitting I/arm whitney.anthony (Manual) <br> 8/25/2022 19:46 142 / 78 mmHg Lying r/arm mitch.grady (Manual) <br> 8/25/2022 08:44 159/86 mmHg Sitting r/arm mary.pearson (Manual) <br> 8/24/2022 19:57 $121 / 73 \mathrm{mmHg} \quad$ Sitting I/arm melissa.mendoza (Manual) <br> $8 / 24 / 2022$ 10:47 $118 / 72 \mathrm{mmHg} \quad$ Sitting r/arm alyssa.tooley (Manual) <br> 8/23/2022 22:34 123/77 mmHg Sitting I/arm melissa.mendoza (Manual) <br> 8/23/2022 12:13 $120 / 80 \mathrm{mmHg} \quad$ Sitting r/arm Laurie.Ennis (Manual) <br> 8/22/2022 20:28 $125 / 83 \mathrm{mmHg}$ Sitting r/arm jennie.mischel (Manual) <br> 8/22/2022 08:34 $146 / 80 \mathrm{mmHg} \quad$ Lying I/arm lisa.bashant (Manual) <br> view all Weight: 127.4 Lbs 8/23/2022 17:46 virginia.crowson (Manual) <br> view all Blood Pressure: $165 / 70 \mathrm{mmHg}$ <br> 8/30/2022 <br> 10:32 mary.pearson <br> (Manual) <br> view all Temperature: $\quad 97.0^{\circ} \mathrm{F} \quad 8 / 30 / 2022$ | F 641 |  |  |


| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | COR DEFICIENCIES <br> CORRECTION (X1) PROVIDER/SUPPLIER/CLIA <br> IDENTIFICATION NUMBER: <br>  345575 | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | (x3) DATE SURVEY COMPLETED <br> C 09/02/2022 |
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| NAME OF PROVIDER OR SUPPLIER <br> BRUNSWICK HEALTH \& REHAB CENTER |  | STREET ADDRESS, CITY, STATE, ZIP CODE <br> 9600 NO 5 SCHOOL ROAD <br> ASH, NC 28420 |  |  |
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| F 641 |  | F 641 |  |  |

OMB NO. 0938-0391


| STATEMENT OF DEFICIENCIES <br> AND PLAN OF CORRECTION | (X1) PRO |
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| BRUNSWICK HEALTH \& REHAB CENTER |  |

OMB NO. 0938-0391
(X3) DATE SURVEY COMPLETED

C 09/02/2022
STREET ADDRESS, CITY, STATE, ZIP CODE
9600 NO 5 SCHOOL ROAD
ASH, NC 28420

| (X4) ID <br> PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | $\begin{gathered} \text { (X5) } \\ \text { COMPLETION } \\ \text { DATE } \end{gathered}$ |
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| F 641 | Continued From page 53 <br> Apical76Apical rate and rhythm is regular.Resident has no edema. Right pedal pulse present. Left pedal pulse present. <br> Resident is incontinent of bladder. Resident has voided this shift. Resident is incontinent of bowel. Last BM 08/25/2022 Stool appearance is soft and formed. Bowel sounds present X all four Quadrants. <br> Two+ persons physical assist with transfers. One person physical assist with bed mobility. One person physical assist with eating. resident shows no s/sx of pain or distress Nursing $\mathrm{Y} \quad \mathrm{Y} \quad \mathrm{Y}$ view <br> 8/24/2022 01:40 Alert Note Note Text: Resident has had a loose stool or diarrhea No loose stools observed this shift <br> Hospice Care Plan attached to survey History and Physical attached to survey. <br> No BIMS assessed and locomotion off unit limited assist of 2 and locomotion on unit is limited assist of 1 ?? <br> 08/31/22 10:00 AM Interview with Chelsea Vernon SW-Stated MDS nurse had set up ARD for $8 / 1 / 23$ instead of $8 / 1 / 22$. So she had not assessed it before the ARD. Stated she was taught not able to assess the resident after the ARD date. Stated she didn't think she could do it afterwards. She was always taught you can't back track. <br> 08/31/22 10:10 AM Interview with Kathleen Parrish RN, MDS Nurse -stated BIMS didn't have to be done. It's okay if it wasn't done. <br> 08/31/22 10:15 AM Interview with Kelly Cole RN, MDS Nurse stated that was error that she was | F 641 |  |  |



| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | CORRECTION$\quad$(X1) PROVIDIERCR/SUPPLIER/CLIA <br> IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | URVEY ETED <br> 2/2022 |
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| F 656 | Continued From page 55 rehabilitative services the nursing facility will provide as a result of PASARR recommendations. If a facility disagrees with the findings of the PASARR, it must indicate its rationale in the resident's medical record. (iv)In consultation with the resident and the resident's representative(s)- <br> (A) The resident's goals for admission and desired outcomes. <br> (B) The resident's preference and potential for future discharge. Facilities must document whether the resident's desire to return to the community was assessed and any referrals to local contact agencies and/or other appropriate entities, for this purpose. <br> (C) Discharge plans in the comprehensive care plan, as appropriate, in accordance with the requirements set forth in paragraph (c) of this section. <br> This REQUIREMENT is not met as evidenced by: <br> Based on observations, record review and staff interviews, the facility failed to develop, update, and follow person -centered care plans for 4 of 19 residents (Resident \#16, \#81, \#25, and \#89) reviewed for care plans. <br> Findings included: <br> 1. Resident \#16 was admitted to the facility on 12/23/21 with diagnoses which included in part hemiparesis, aphasia, and stroke. <br> Resident \#16's quarterly Minimum Data Set (MDS) assessment dated 6/7/22 revealed resident was moderately cognitively impaired and had 2 or more falls with injury except major. <br> Resident \#16's care plan revealed a problem of at risk for falls dated 12/24/21 with a goal of | F 656 | A "person centered care plan" was not developed, and or, updated for 4 of 19 residents. (\#16, \#25, \#81, and \#89) <br> 1. Resident \#16's care plan was updated for the falls on 4/5/2022 and 7/15/2022. Resident \#81's care plan was updated and the anti-anxiety care plan was discontinued. Resident \#89's care plan was also updated to state the resident smokes tobacco. <br> 2. An audit of current care plans were performed by the DON/designee(s) to validate that they were accurate and "person centered". <br> 3. The DON and or designee(s) will |  |



| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | COR DEFICIENCIES <br> CORRECTION (X1) PROVIDER/SUPPLIER/CLIA <br> IDENTIFICATION NUMBER: <br>  345575 | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | (x3) DATE SURVEY COMPLETED <br> C 09/02/2022 |
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| F 656 | Continued From page 57 <br> 9/1/22 at 5:33 PM revealed that the expectation was that care plans were updated with new interventions following a fall and that MDS Nurse \#1 and MDS Nurse \#2 were responsible for this. <br> 2. Resident \#81 was readmitted to the facility on 5/24/22 with diagnoses which included in part hip fracture, Parkinson's Disease, and depression. <br> Resident \#81's significant change MDS dated 8/7/22 revealed resident was cognitively intact, had no behaviors and received antidepressant and antianxiety medications daily. <br> Resident \#81's physician orders revealed an order dated 8/11/22 for the antidepressant venlafaxine 75 milligrams daily for depression and an order dated 6/24/22 for the antidepressant trazadone 50 milligrams at bedtime for insomnia. The antianxiety medication clonazepam was discontinued on $8 / 8 / 22$. <br> Resident \#81's care plan revealed a problem dated 7/6/22 which indicated uses antianxiety medication with a goal of remain free from adverse reaction related to antianxiety medication and intervention was to give antianxiety medication as ordered. <br> Interview on $9 / 1 / 22$ at 1:55 PM with MDS Nurse \#1 revealed that resident care plans were to be updated with all new orders and as needed. MDS Nurse \#1 was unable to state why Resident \#81's care plan was not updated when the antianxiety medication was discontinued. <br> Interview on 9/1/22 at 3:10 PM with the Administrator revealed that he expected that all care plans be updated with all new orders and | F 656 |  |  |



| STATEMENT OF DEFICIENCIES <br> AND PLAN OF CORRECTION | (X1) PRO |
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| F 656 | Continued From page 59 <br> 4. Resident \#89 was admitted to the facility on $08 / 08 / 22$. Admitting diagnoses included, in part, diabetes with foot ulcer and osteomyelitis. <br> A nursing note written 08/13/22 revealed Resident was caught smoking in the court yard. Writer explained again to resident that this was a non-smoking facility. Writer took cigarettes and lighter from resident and locked them on the medication cart. Responsible Party (RP) notified. <br> The MDS dated 08/14/22 revealed Resident \#89 was cognitively intact, independent with bed mobility, transfers, dressing, eating, toileting, and personal hygiene, had no impairments and used a walker. The MDS assessment indicated the resident was coded as a tobacco user. <br> A review of Resident \#89's care plan revealed there was no care plan to reflect Resident \#89 was a smoker and would not follow facility policy of no smoking. <br> A safe smoking assessment was done on 08/24/22 and indicated Resident \#89 did not smoke. <br> An interview was conducted with the DON during the entrance conference on 08/29/22. The DON stated there were no smokers in the facility because it was a non-smoking facility. <br> On 08/29/22 at 1:10 PM, Resident \#89 was observed smoking outside of facility in the parking lot standing alone while he was smoking near parked cars. <br> An interview was conducted with the Unit Manager (UM) and Nurse \#3 on 08/30/22 at 3:00 | F 656 |  |  |




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| $(\mathrm{X} 4) \mathrm{ID}$ PREFIX PREFIX TAG | $\begin{array}{r} \text { SUN } \\ \text { (EACH D } \\ \text { REGULA } \end{array}$ | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | $\begin{gathered} \hline \text { ID } \\ \text { PREFIX } \\ \text { TAG } \end{gathered}$ | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | E $\quad$$(x 5)$ <br> COMPLETION <br> DATE |
| F 657 | Continued From page 62 <br> (A) The attending physician. <br> (B) A registered nurse with responsibility for the resident. <br> (C) A nurse aide with responsibility for the resident. <br> (D) A member of food and nutrition services staff. <br> (E) To the extent practicable, the participation of the resident and the resident's representative(s). <br> An explanation must be included in a resident's medical record if the participation of the resident and their resident representative is determined not practicable for the development of the resident's care plan. <br> (F) Other appropriate staff or professionals in disciplines as determined by the resident's needs or as requested by the resident. <br> (iii)Reviewed and revised by the interdisciplinary team after each assessment, including both the comprehensive and quarterly review assessments. <br> This REQUIREMENT is not met as evidenced by: <br> Based on record review and staff interviews the facility failed to hold care planning conferences with the interdisciplinary team when a care plan was developed and after assessments for 2 of 19 residents reviewed for care plans. (Resident \#49 and Resident \#16). |  | F 657 | The facility did not conduct a care planning conference with the interdisciplinary team (IDT) after development and assessment for 2 out of 19 residents. Residents \#49 and \#16. <br> 1. Residents with care plan development/assessment could be affected by the alleged deficient practice. Resident \#49 and \#16 care plan conferences were performed and appropriately documented. <br> 2. The Director of Social Services and or designee(s) will develop a care planning schedule and invite current residents to a care planning conference. Invitations will |  |


| Statement of deficiencies AND PLAN OF CORRECTION | OF DEFICIENCIES <br> CORRECTION (X1) PROVIDER/SUPPLIER/CLIA <br> IDENTIFICATION NUMBER: <br>  345575 | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | URVEY TED <br> 2/2022 |
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| F 657 | Continued From page 63 <br> PM revealed that she had not been invited to participate in a care plan meeting. <br> Review of the medical record revealed there was no documentation that any interdisciplinary care plan meetings were held for Resident \#49 since she was admitted on $4 / 4 / 22$. There was no evidence in the medical record that an interdisciplinary care plan meeting for Resident \#49 was held since she was admitted on 4/4/22. There was no evidence in the medical record that Resident \#49, or her representative were invited to a care plan meeting since she was admitted on 4/4/22. <br> 2. Resident \#16 was admitted to the facility on 12/23/21 with medical diagnoses which included stroke, aphasia, diabetes, and hemiparesis. <br> Review of Resident \#16's quarterly MDS dated 6/17/22 revealed resident was moderately cognitively impaired. <br> Review of Resident \#16's medical record revealed a care plan conference summary form dated $2 / 7 / 22$. There was no evidence in the medical record that an interdisciplinary care plan meeting for Resident \#16 was held since 2/7/22. <br> Interview with MDS Nurse \#1 on 8/31/22 at 11:15 AM revealed that the Social Worker was responsible for scheduling the care plan meetings and inviting residents and /or resident representatives. MDS Nurse \#1 was unable to explain why a care plan meeting had not been held. MDS Nurse \#1 stated that the resident and/or the representative should be invited to a care plan meeting and that an interdisciplinary care plan meeting should be held for each | F 657 | also be mailed to the residents Responsible Party (RP)to coordinate a date and time within 30 days. The Administrator and or designee(s)will educate the IDT on care plan conference policy. <br> 3. The Director of Social Services and or designee(s)will monitor and ensure that care plan meetings are scheduled using the MDS ARD calendar. Residents and their RP's will be invited to participate in these meetings. Administrator and or designee(s) will audit care plan conference scheduling weekly for 12 weeks. <br> 4. Audits will be submitted to QAPI for 3 months for review and revision as needed. |  |


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| F 657 | Continued Fr resident at le <br> Interview with at 11:21 AM for schedulin further revea the resident interdisciplin documenting indicated she January 2022 <br> Interview with 9/1/22 at 5:3 meeting was representativ DON indicat plan meeting every 3 mon representativ <br> Interview with PM revealed and/or their r care plan me months and | 64 <br> terly. <br> cial Worker (SW) on 8/31/22 that she was responsible re plan meetings. SW she is responsible for inviting presentative to an plan meeting and he meeting occurred. SW en in her position since <br> of Nursing (DON) on vealed that the care plan ve the resident and resident care planning process. The he expectation was that care be held at a minimum of that the resident and/or the be invited to each meeting. <br> ministrator on $9 / 1 / 22$ at $3: 10$ expected that residents tatives would be invited to a minimum of every three interdisciplinary care plan | F 657 |  |  |
| $\begin{aligned} & \text { F } 684 \\ & \text { SS }=D \end{aligned}$ | Quality of Ca CFR(s): 483 <br> § 483.25 Qua <br> Quality of ca applies to all facility reside assessment that resident accordance practice, the | are <br> ndamental principle that nt and care provided to ed on the comprehensive dent, the facility must ensure treatment and care in essional standards of hensive person-centered | F 684 |  | 9/30/22 |


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| F 684 | Continued From page 65 <br> care plan, and the residents' choices. This REQUIREMENT is not met as evidenced by: <br> Based on record review, resident, staff, and Nurse Practitioner (NP) interviews, the facility failed to have a resident assessed by a license professional after the resident experienced a fall in the transport van and prior to transporting the resident back to the facility for 1 of 2 residents reviewed for supervision to prevent accidents (Resident \#51). <br> Findings included: <br> Resident \#51 was admitted to the facility on 6/2/2022. <br> Resident \#51's quarterly Minimum Data Set (MDS) assessment dated 7/15/2022 revealed the resident was cognitively intact and utilized a wheelchair for locomotion on and off the unit. <br> An interview was conducted with Resident \#51 on 9/1/2022 at 3:25 PM. She stated 2 weeks ago while being transported in the facility van, the driver took a sharp turn and she fell over and hit her head on the floor. Resident \#51 stated she went to the hospital, and she had a laceration to the right side of her head and abrasions to right arm, elbow, and pinky finger. <br> An interview was conducted with Transport Driver on 9/1/2022 at 7:00 PM. She stated that on the day the incident occurred, she had been working at the facility for about a month. The Transport Driver further stated that after she made a left turn, she heard a noise and looked in her rearview mirror and Resident \#51's wheelchair had tipped over to the right. She stated that | F 684 | The facility did not have a resident assessed by a licensed professional after the resident experienced a fall in the facility transport van. <br> 1. On $8 / 18 / 2022$ the facility van driver failed to secure the shoulder restraint during transport of resident \#51. During a turn the wheelchair tipped to the right side causing the resident to strike her head, resulting in a contusion and a skin tear. Once at the facility, the resident was assessed by the NP and was sent to the ER for further evaluation. Resident returned to the facility later that afternoon. <br> 2. The facility driver received education by the DON that whenever there is an incident of the van which results in an injury, 911 must be notified immediately. The driver is not to move the resident or van until evaluated by EMS. <br> 3. The Administrator and or designee(s)will monitor and ensure that no incident with injury has occurred. If there are any, 911 is called. Audits will be performed 5 days a week when the diver as transports for 1 month, 3 days a week for 1 month, and then weekly for one month. <br> 4. The Administrator and or designee(s)will monitor audits and submit to QAPI for review and revision as needed. |  |



| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: $345575$ | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | X3) DATE SURVEY COMPLETED $\begin{gathered} C \\ 09 / 02 / 2022 \end{gathered}$ |
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| NAME OF PROVIDER OR SUPPLIER <br> BRUNSWICK HEALTH \& REHAB CENTER |  |  | STREET ADDRESS, CITY, STATE, ZIP CODE 9600 NO 5 SCHOOL ROAD ASH, NC 28420 |  |  |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) |  | ID <br> PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) |  $(\times 5)$ <br> COMPLETION <br> DATE |
| F 684 | Continued From page 67 <br> and crying. She further stated that the Transport Driver had told her she was driving the van and going around a curve when Resident \#51's wheelchair had tipped over. She stated that the Transport Driver told her the resident was okay, and was alert and oriented, and not complaining of pain. The DON stated that the Transport Driver indicated that she was only about 10 minutes away and she was turning around and bringing the resident back to the facility. She indicated that the first thing she said to the Transport Driver was did you call 911? The DON stated that they unloaded the Resident and brought her into to the facility. She stated that the nurse practitioner (NP) was at the facility, and he assessed Resident \#51 and observed that she had hit her head and it was bleeding, he stated to call EMS and send her to the hospital. The DON indicated that while they were waiting for EMS to arrive, she had called the responsible party (RP) and the Assistant Director of Nursing (ADON) treated the skin tears. <br> A telephone interview was conducted with the NP on 9/2/2022 at 12:47 PM. He stated that when assessed Resident \#51 on 8/18/2022 she had a scalp wound to her right parietal lobe and it was bleeding. The NP indicated that he spoke to the facility staff and determined that Resident \#51 needed to be sent to the ER for evaluation and treatment. <br> The emergency department Physician report for Resident \#51 dated 8/18/22 at 3:32 PM revealed that after profuse irrigation and exploration the 3-millimeter ( mm ) $\times 0.5 \mathrm{~mm}$ laceration to right arm was repaired with sterile skin adhesive. There was no evidence of nerve, vessel or tendon injury or foreign body. The 0.5 mm scalp wound was repaired with skin glue with good results. |  | F 68 |  |  |


| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | CORRECTION(X1) PROVIDER/SUPPLIER/CLIA <br> IDENTIFICATION NUMBER: <br>  <br>  | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | (X3) DATE SURVEY COMPLETED <br> C 09/02/2022 |
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| NAME OF PROVIDER OR SUPPLIER <br> BRUNSWICK HEALTH \& REHAB CENTER |  |  | STREET ADDRESS, CITY, STATE, ZIP CODE 9600 NO 5 SCHOOL ROAD ASH, NC 28420 |  |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) |  <br> COMPLETION <br> DATE |
| $\text { F } 684$ $\begin{array}{r} F 689 \\ S S=J \end{array}$ | Continued From page 68 <br> Computed Tomography (CT) scan of the brain/head was negative for acute cranial abnormality. Resident \#51 was discharged back to the facility. <br> Free of Accident Hazards/Supervision/Devices CFR(s): 483.25(d)(1)(2) <br> §483.25(d) Accidents. <br> The facility must ensure that §483.25(d)(1) The resident environment remains as free of accident hazards as is possible; and <br> §483.25(d)(2)Each resident receives adequate supervision and assistance devices to prevent accidents. <br> This REQUIREMENT is not met as evidenced by: <br> Based on record review, observations, resident, staff, and Nurse Practitioner (NP) interviews, and review of the restraint manufacturer's training video, the facility failed to properly secure a resident in her wheelchair during transport in the van by not utilizing the shoulder strap for 1 of 2 residents reviewed for supervision to prevent accidents (Resident \#51). During a facility van transport Resident \#51's wheelchair fell over to the right resulting in a head contusion and skin lacerations to her right arm, elbow, and pinky finger, this occurred while the transport driver was in heavy traffic and making a left turn. Resident \#51 was sent to the emergency room for evaluation and treatment and returned to the facility later in the evening. <br> Findings included: <br> The restraint manufacturer's instructional video for the proper use of the van's safety restraints | $\text { F } 684$ $\text { F } 689$ | Past noncompliance: no plan of correction required. |  |



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OMB NO. 0938-0391
(X3) DATE SURVEY COMPLETED

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STREET ADDRESS, CITY, STATE, ZIP CODE
9600 NO 5 SCHOOL ROAD
ASH, NC 28420

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| F 689 | Continued From page 70 <br> emergency department (ED) for evaluation and treatment. Resident \#51 was not assessed by a licensed professional prior to returning to the facility. <br> A review of the written statement written by the Transport Driver on 8/18/2022 revealed in part, "I had to transport Resident \#51 to a dermatology appointment. I put resident on our lift to raise up in the van while I was with her. Chair was locked both wheels. I then unlocked her wheelchair wheels and rolled her into position to secure the wheelchair. Her lap belt was secured, and her wheelchair frame was secured with 4 locks to the frame of the chair. 2 locks in front and 2 locks to the rear. Then I checked to make sure her seatbelt wasn't too tight across her stomach. I could put 2 fingers underneath and resident stated it was fine. We then started to the appointment. Construction and traffic were very heavy on Route 57 having to stop 3 times due to heavy traffic and construction. When we got to the stop light to make a left turn, the light turned green and an 18-wheeler was in front of me, he turned and then I turned right behind him. Then driving straight, I heard a commotion in the back. Resident \#51's wheelchair had turned not completely over to the right. I then pulled over immediately and I went back to Resident \#51 and her wheelchair was not laying flat on the floor, the arms of the wheelchair didn't touch the floor. I was trying to help her, but the seat belt she had on, and the locks (4) of them that were on the frame of the chair were pulled so tight that I could barely budge them to unlock them to unlock the hooks that were securing her wheelchair by the frame. I finally was able to get the locks unlocked from the frame trying not to let the chair fall completely to the floor, because she was still | F 689 |  |  |



| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | F DEFICIENCIES <br> CORRECTION$\quad$ (X1) PROVIDER/SUPPLIER/CLIA | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | URVEY TED $2 / 2022$ |
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| NAME OF PROVIDER OR SUPPLIER <br> BRUNSWICK HEALTH \& REHAB CENTER |  | STREET ADDRESS, CITY, STATE, ZIP CODE 9600 NO 5 SCHOOL ROAD ASH, NC 28420 |  |  |
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| F 689 | Continued From page 72 <br> wheelchair was strapped to the floor. Resident \#51 further stated she did not drop her stuffed dog and was not leaning over the wheelchair when the incident occurred. Resident \#51 stated she went to the hospital, and she had a laceration to the right side of her head and abrasions to right arm, elbow, and pinky finger. <br> An interview was conducted with DON on 9/1/2022 at 6:55 PM, She stated that the only person that drives the transport van at the facility was the Transport Driver. She further stated that when Transport Driver is not working, the facility utilizes the contracted transport service. <br> An interview was conducted with Transport Driver on 9/1/2022 at 7:00 PM. She stated that when the incident occurred, she had been working at the facility for about a month, and that she felt like her training was adequate. She further stated that she had secured the wheelchair to the floor of the van with the 4 retractable locks. She then secured the belt around the waist and checked with her two fingers to ensure it was secure enough. Transport Driver stated she was in a lot of heavy traffic on the road when she finally got through construction. She further stated an 18-wheeler was in front of her and they were turning left at the stop light. The Transport Driver stated she had made the turn and started to go straight when she heard Resident \#51's animated dog (resident's puppy) bark. She stated she did not see the dog; she just heard it. She further stated that when she heard the dog bark, she was no longer making the turn and was driving straight. She stated her first thought was for the resident not to bend over and reach for the dog or climb out of the wheelchair to reach it. She stated she was moving at about 8-9 miles per hour at | F 689 |  |  |


| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: $345575$ | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | (X3) DATE SURVEY COMPLETED <br> C 09/02/2022 |
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| F 689 | Continued From page 73 <br> the time and didn't know what made the wheelchair tip over. She indicated that once she heard the dog she pulled over and went immediately to the back of the van. She stated that Resident \#51 was still strapped in her wheelchair with the seatbelt. She further stated that the 2 retractable locks were still secured to the front of the wheelchair and the 2 back ones were also still secured. She indicated that the wheelchair arm was about 5 inches from the floor. She stated she forgot to secure Resident \#51 with the shoulder strap, and it was a mistake. The Transport driver stated that she had not asked Resident \#51 what happened, she just wanted to get her back upright. She further stated that she had not seen the stuffed dog on the floor. She indicated she had been able get the wheelchair up to position because the wheelchair was not completely down on the floor. She stated that Resident \#51 never came out of the wheelchair and seatbelt. She further stated that when she raised the wheelchair up it was still in the same spot it had been in originally, because the retractable locks were still secured. She stated that Resident \#51 did not say much, and she wasn't crying. She stated she just kept observing Resident \#51 in the mirror and she was not crying or anything. She indicated Resident \#51 had a skin tear on her right forearm and some blood on the right side of her head. She stated Resident \#51 did not complain of pain or headache, and she was not dizzy. <br> An interview and observation of the Transport Driver securing a wheelchair in the transport van occurred on 9/1/2022 at 7:25 PM. The Transport Driver lowered the lift to the ground and proceeded to load the wheelchair facing forward and locked the brakes. She stated she would ask |  | F 689 |  |  |


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| F 689 | Continued From page 74 <br> the resident to hold on to the bars as the lift was raised up into the van. She unlocked the wheelchair brakes and backed the wheelchair into place in the van and locked the brakes. The Transport Driver pulled the retractable locks one at a time from the floor and secured the wheelchair with $S$ hooks to the front frame of the wheelchair. She then went to the back of the wheelchair and applied the retractable locks to the frame of the wheelchair one at a time. The Transport Driver checked all the straps to make sure they were secure and attached properly. She applied the seat belt and put 2 fingers underneath the strap to make sure it wasn't too tight. The Transport Driver applied the shoulder strap and stated that on 8/18/2022 she forgot to secure Resident \#51 with the shoulder strap. The Transport Driver then tried to wiggle the wheelchair to see if it would move and it did not move. The Transport Driver stated that when she heard Resident \#51's stuffed dog bark, she had looked in the mirror and observed the resident's wheelchair tipped over on the right side. She further stated that she had immediately pulled over in a parking lot and went back to help Resident \#51. She indicated that Resident \#51's head was laying up against the van lift and the wheelchair was approximately 5 inches off the floor. She stated that she knew she couldn't release the retractable locks because Resident \#51 would have fallen hard on the floor. She further indicated that her written statement was wrong because she had not released the retractable locks. She further stated that it had taken all her strength to upright the wheelchair and it went right back into the same place. The Transport Driver stated that she had checked all the retractable locks and they were secure. She further stated that if the shoulder strap had been |  | F 689 |  |  |



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| NAME OF PROVIDER OR SUPPLIER BRUNSWICK HEALTH \& REHAB CENTER |  | STREET ADDRESS, CITY, STATE, ZIP CODE <br> 9600 NO 5 SCHOOL ROAD <br> ASH, NC 28420 |  |  |
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| F 689 | Continued From page 76 <br> and the resident was unloaded from the van. He indicated that the Transport Driver stated she had forgotten to apply the shoulder strap. The Administrator stated that the Transport Driver was reeducated that evening and passed her competencies when he retested her on $8 / 18 / 2022$. The Administrator stated that on 8/18/2022 corrective action was completed with the Transport Driver. He indicated that the facility staff had interviewed the alert and oriented residents on 8/18/2022 that had been transported in the van by the Transport Driver. The Administrator further indicated that all the residents stated they were secured properly in the van, and they felt safe riding with the Transport Driver. He stated that the facility staff had performed skin checks on the residents that were not alert and oriented on 8/18/2022 with no negative findings. He stated that everyone makes mistakes, and he did not think she would forget to utilize the shoulder strap again. The Administrator stated that to monitor for on-going compliance he or his designee were completing the Van/Restraint competency tool for all arrivals and departures: 5 days a week when driver has transportation x 1 month, then 3 days a week x 1 month, then weekly $x 1$ month. He stated that all findings would be reported to the QAPI team for review and additional follow-up as needed. <br> A telephone interview was conducted with the Director of Nursing (DON) on 9/2/2022 at 10:14 AM. The DON stated that the Transport Driver had called her 8/18/2022 and she was very upset and crying. She further stated that the Transport Driver had told her she was driving the van and going around a curve when Resident \#51's wheelchair had tipped over. She stated that the Transport Driver told her the resident was okay, | F 689 |  |  |

Continued From page 76

| (X2) MULTIPLE CONSTRUCTION |
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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | F DEFICIENCIES CORRECTION <br> (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | URVEY <br> TED $2 / 2022$ |
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| NAME OF PROVIDER OR SUPPLIER <br> BRUNSWICK HEALTH \& REHAB CENTER |  | STREET ADDRESS, CITY, STATE, ZIP CODE <br> 9600 NO 5 SCHOOL ROAD <br> ASH, NC 28420 |  |  |
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| F 689 | An interview was conducted with the resident (Resident \#17) who was riding in the wheelchair in the van in front of Resident \#51 on 8/18/2022. She stated that was the first time she had ever been transported in the van. Resident \#17 further stated that the Transport Driver had secured her wheelchair with the locks on the floor, secured her seatbelt, and applied the shoulder strap. Resident \#17 stated there was a lot of traffic and construction and big vehicles like trucks and buses. The driver was not driving fast at all. She indicated that there was a lot of stop and go traffic. Resident \#17 further stated she could not see the resident behind her because she was not able to turn around once she was secured in, but she and Resident \#51 were conversing back and forth. She stated she heard a scream behind her, and the Transport Driver pulled over immediately and parked the van and went to help the resident behind her. Resident \#17 stated she could not remember exactly what the van was doing at the time of the scream, but she thought they were going straight and not very fast. She added that the Transport Driver had done a very good job maneuvering the van in the heavy traffic and the construction. Resident \#17 stated that the Transport Driver was an excellent driver, and she had felt safe in the van. She further stated she would get on the van again with the Transport Driver. <br> A telephone interview was conducted with the NP on 9/2/2022 at 12:47 PM. He stated that when assessed Resident \#51 on 8/18/2022 she had a scalp wound to her right parietal lobe and it was bleeding. The NP indicated that he spoke to the facility staff and determined that Resident \#51 needed to be sent to the ER for evaluation and | F 689 |  |  |


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| F 689 | Continued From page 79 treatment. <br> The Administrator was notified of the Immediate Jeopardy on 9/1/2022 at 8:44 PM. <br> The facility submitted the following Plan of Correction: <br> F689 <br> Root Cause Analysis completed 8/18/2022 <br> The Transport Driver forgot to engage the shoulder strap for Resident \#51, resulting in a head contusion and abrasions to right arm. The Corrective action for noncompliance was completed on 8/19/2022. <br> 1. On $8 / 18 / 2022$ the facility driver failed to secure the shoulder strap during transport for resident \#51. The wheelchair tipped to the right side in the van causing her to strike her head, resulting in a contusion and a skin tear. Once at facility the resident was assessed by the facility provider and sent to the hospital for evaluation and treatment. Resident returned to the facility later in the day. <br> 2. On $8 / 18 / 2022$ to identify other potentially affected residents the Administrator/designee interviewed all alert and oriented residents that were transported by the facility for 30 days prior to the incident to ensure that when they were transported, they were securely transported with a shoulder strap. No new issues were identified. All residents that were transported in the facility van in the past 30 days that were cognitively impaired received skin assessment with no skin | F 689 |  |  |


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| F 689 | Continued From page 80 <br> issues identified. Van Driver received education QRT Max training video, Competency for securing wheelchair and resident in van, and competency for loading/unloading passenger in van. The transportation van securement straps, lab belt and shoulder belt were assessed for functionality by the Administrator with no findings noted. Drive along was done to verify van driver competency by the Administrator. On 8/18/2022 corrective action was completed with the employee. <br> 3. To monitor for on-going compliance the Administrator/Designee will perform Van restraint competency tool: 5 days a week when driver has transportation $x 1$ month, then 3 days $x$ one month, then weekly $x$ one month. <br> 4. Administrator/Designee to monitor for on-going patterns and trends and report findings to the QAPI team for review and additional $f / u$ as indicated. <br> The Quality Assurance Committee members are as follows: <br> Administrator <br> Director of Nursing <br> Assistant Director of Nursing <br> Life Enrichment Director <br> Dietary Manager <br> Director of Social Services <br> Housekeeping Supervisor <br> Medical Director <br> Nurse Practitioner <br> Completion Date: 8/19/2022 | F 689 |  |  |



| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: <br> 345575 | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | URVEY ETED <br> 2/2022 |
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| NAME OF PROVIDER OR SUPPLIER <br> BRUNSWICK HEALTH \& REHAB CENTER |  |  |  | STREET ADDRESS, CITY, STATE, ZIP CODE 9600 NO 5 SCHOOL ROAD ASH, NC 28420 |  |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) |  | $\begin{gathered} \text { ID } \\ \text { PREFIX } \\ \text { TAG } \end{gathered}$ | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE deficiency) | $\begin{aligned} & \text { (X5) } \\ & \text { COMPLETION } \\ & \text { DATE } \end{aligned}$ |
| F 692 | Continued Fr <br> Based on re <br> Nurse Practiti <br> to obtain rew <br> documented <br> for 3 of 19 re <br> (Residents \# <br> Findings inclu <br> 1. Resident \# <br> 5/17/2022 with <br> infarction (str malnutrition, <br> A physician's \#86 to be we Monday-Wed <br> Review of Re <br> Data Set (MD <br> revealed she <br> and required eating. <br> Review of Re 8/9/2022 rev decline, dehy related to de intake. The g adequate nu to obtain weig Monday-Wed <br> A review of R record (EMR) lbs. on $8 / 24 / 2$ <br> 8/26/2022. N <br> weight of 123 <br> a significant | 82 <br> ew, staff interviews, and P) interview the facility failed residents who were g significant weight changes reviewed for nutrition \#144). <br> admitted to the facility on oses to include cerebral specified protein calorie lized edema. <br> ated 6/14/2022 for Resident very <br> Friday. <br> 86's quarterly Minimum ssment dated 8/9/2022 verely cognitively impaired ion with setup help only for <br> 86's Care Plan dated was at risk for nutritional and weight fluctuations stroke, and variable oral for the resident to maintain tatus. Interventions included physician's order every Friday <br> \#86's electronic medical d recorded weight of 134.6 a weight of 123.6 lbs . on ht was recorded for the n $8 / 26 / 2022$, which reflected ss of $8.17 \%$ in 2 days. | F 692 | The facility did not obtain re-weights for residents who were documented as having significant weight changes. <br> 1. Resident \#28, \#86, and \#144 were re-weighed for accuracy on 9/1/2022 and the NP was notified of any inconsistencies with previous weights in the medical record. <br> 2. Residents' with a significant weight loss have the potential to be effected by the alleged deficient practice. The DON and or designee(s) will audit the resident weights that were obtained from 8/1/2022 to $9 / 20 / 2022$ to validate that the physician was notified of any significant change in condition. The DON and or designee(s) will educate license nurses on the "weight" policy and if significant weight gain or loss is noted, a re-weight must be obtained within 24 hours. <br> 3. The DON and or designee(s) will monitor the weight report to validate any significant weight loss/gain and that the MD/RP is made aware. $5 x$ a week for 4 weeks, then weekly for 8 weeks. <br> 4. The DON and or designee(s) will monitor audits and submit to QAPI for review and revisions for 3 months |  |


| STATEMENT OF DEFICIENCIES <br> AND PLAN OF CORRECTION | (X1) PRO |
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| F 692 | Continued From page 83 <br> An interview was conducted with the Nurse Practitioner (NP) on 9/1/2022 at 10:43 AM. The NP further stated he would have expected the facility to reweigh Resident \#86 to confirm accuracy. The NP indicated Resident \#86 was prescribed diuretics for fluid retention and swelling and it was important for the weights to be accurate. <br> An interview was conducted with the Director of Nursing (DON) on 9/1/2022 at 9:15 AM. The DON stated it was her expectation for the facility nursing staff to follow the facility weight policy. She further stated residents with significant weight changes should be reweighed for accuracy. | F 692 |  |  |
|  | 2), Resident \# 28 was admitted to the facility on $03 / 09 / 22$. Diagnoses included, in part, fracture of left femur, Alzheimer 's dementia, protein calorie malnutrition, and diabetes. <br> The Minimum Data Set (MDS) quarterly assessment dated 06/15/22 revealed Resident \#28 was severely cognitively impaired, required supervision with one staff physical assistance with eating. Weight was recorded as 113 lbs . <br> A review of Resident \#28' s care plan revealed resident was at risk for nutritional decline, dehydration, and weight fluctuations related to recent fracture surgical repair, diagnoses of dementia, and variable oral intake. The goal was to be free of significant weight changes every month $5 \%$ (+ or -) per nursing and weight reports. |  |  |  |



| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | F DEFICIENCIES CORRECTION <br> (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | URVEY <br> ETED $2 / 2022$ |
| :---: | :---: | :---: | :---: | :---: |
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| F 692 | Continued From page 85 <br> been admitted she had the protruded abdomen. NA \#5 stated the resident never complained of any pain and she would have her good days and bad days with eating. NA \#5 stated Resident \#28 was weighed monthly, and they usually obtained the weights during the first week of each month. NA \#3 stated the residents should be weighed the same way each month whether in their wheelchair, mechanical lift or standing scale for consistency and accuracy. NA \#3 stated when she obtained the weight, she would give it to the nurse to record but she was not aware of the previous weight to know if there was a weight gain or loss. NA \#3 stated the nurse would let her know if she needed to get a reweigh. NA \#3 stated she was not asked to get a reweight on Resident \#28. <br> An interview was conducted with Nurse \#4 on $03 / 30 / 22$ at 12:40 PM. Nurse \#4 stated she was not aware of the weight gain of 36 lbs . for Resident \#28 and stated had she been aware, she would have requested a reweigh. Nurse \#4 stated she did not obtain the weight for Resident \#28 on 08/02/22. <br> An interview with the NP on 09/01/22 at 10:20 AM revealed he was not aware of the 36 lb . weight gain for Resident \#28. The NP stated he believed the weight recorded was inaccurate and would have expected the nursing staff to obtain another weight to confirm the weight gain. The NP stated he assessed Resident \#28 due to reports of a distended abdomen on 08/03/22 and the resident was at her baseline. The NP stated the nurse who notified him of the distended abdomen was new and was not aware of her protruded abdomen which was baseline for this resident. The NP stated the protruded abdomen | F 692 |  |  |



| DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE \& MEDICAID SERVICES |  |  |  |  | PRINTED: 10/06/2022 <br> FORM APPROVED <br> OMB NO. 0938-0391 |
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| STATEMENT OF DEFICIENCIESAND PLAN OF CORRECTION AND PLAN OF CORRECTION |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: <br> 345575 | (X2) MULTIPLE CONSTRUCTION <br> A. BUILDING $\qquad$ <br> B. WING $\qquad$ |  | URVEY ETED <br> 2/2022 |
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| F 692 | Continued From page 87 <br> An interview on 09/01/22 with Nurse Practitioner (NP\#1) revealed it was his expectation that an immediate re-weight should have been completed to verify the 24 -hour weight loss of 16.8 lb ., which was not done. <br> An interview on 09/01/22 at 3:30 PM with the Director of Nursing (DON) revealed she expected her nursing staff to follow their facility's weight policy. DON stated it was her expectation that Resident \#144's significant weight change on 08/26/22 should have triggered a re-weight and for all significant re-weights greater than 5-lbs. from a previous weight and documented. |  | F 692 |  |  |


[^0]:    Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

