STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

STATEMENT OF DEFICIENCIES
(EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)

F 000 INITIAL COMMENTS

An onsite complaint investigation survey was conducted 04/04/22 through 04/06/22. 22 of 22 allegations were not substantiated. Event ID: 1PZK11.

Intake ID#- NC00187672, NC00187197, NC00187144, NC00187116, NC00185663, NC00186955, NC00186288, NC00187731.

F 732 Posted Nurse Staffing Information

CFR(s): 483.35(g)(1)-(4)

§483.35(g) Nurse Staffing Information.
§483.35(g)(1) Data requirements. The facility must post the following information on a daily basis:
(i) Facility name.
(ii) The current date.
(iii) The total number and the actual hours worked by the following categories of licensed and unlicensed nursing staff directly responsible for resident care per shift:
(A) Registered nurses.
(B) Licensed practical nurses or licensed vocational nurses (as defined under State law).
(C) Certified nurse aides.
(iv) Resident census.

§483.35(g)(2) Posting requirements.
(i) The facility must post the nurse staffing data specified in paragraph (g)(1) of this section on a daily basis at the beginning of each shift.
(ii) Data must be posted as follows:
(A) Clear and readable format.
(B) In a prominent place readily accessible to residents and visitors.

§483.35(g)(3) Public access to posted nurse

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Electronically Signed

04/27/2022

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.
The facility must make nurse staffing data available to the public. Nurse staffing data must be posted daily for at least 18 months or, if required by state law, the greater of the two durations.

This requirement is not met as evidenced by:

- Staff interviews and record review showed that nurse staffing data was not posted accurately for 15 out of 42 days reviewed.

The findings included:

- A review of the posted nurse staffing data from February 18 to March 31, 2022, revealed resident census data was not recorded per shift on 10 out of 42 days reviewed. These days were February 18, 20, 12, 14, 15, 21, 24, 25, 27, 28, and 30.

- A review of the nurse staffing hours data sheets for the 7A - 3P shift, revealed licensed and unlicensed nursing staff was not recorded accurately on the following days:
  - February 20, 22, 24, 25, 26, 27, and March 1, 2, 3, 4, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22.

- A review of the nurse staffing hours data sheets for the 7A - 3P shift, revealed licensed and unlicensed nursing staff was not recorded accurately on the following days:
  - February 20, 22, 24, 25, 26, 27, and March 1, 2, 3, 4, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22.

The facility has corrected these inaccuracies and is now posting staffing data accurately daily.

The facility will identify other residents who may have been affected by this deficient practice and take corrective action as necessary.
### Summary Statement of Deficiencies

**F 732**

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- Provided 45 hours of nursing care; staff assignment data recorded 5 LPN
  - 3/29/22, Daily Staffing Hours data sheets recorded 2 LPN provided 16 hours of nursing care; staff assignment data recorded 3 LPN
  - 3/31/22, Daily Staffing Hours data sheets recorded 2 Registered Nurses (RN) provided 16 hours of nursing care and 12 NA provided 90 hours of nursing care; staff assignment data recorded 3 RN and 11 NA

1c. A review of Daily Staffing Hours data sheets for the 3P - 11P shift, revealed licensed and unlicensed nursing staff was not recorded accurately for the following days:

- 3/14/22, Daily Staffing Hours data sheets recorded 4 LPN provided 32 hours of nursing care; staff assignment data recorded 5 LPN
- 3/21/22, Daily Staffing Hours data sheets recorded 4 LPN provided 32 hours of nursing care and 9.5 NA provided 76 hours of nursing care; staff assignment data recorded 4.5 LPN and 10.5 NA
- 3/25/22, Daily Staffing Hours data sheets recorded 5 LPN provided 80 hours of nursing care and 8 NA provided 60 hours of nursing care; staff assignment data recorded 6 LPN and 7.5 NA
- 3/17/22, Daily Staffing Hours data sheets recorded 6 NA provided 40 hours of nursing care and 14 NA provided 80 hours of nursing care; staff assignment data recorded 5 LPN and 12.5 NA
- 3/28/22, Daily Staffing Hours data sheets recorded 4.5 LPN provided 36 hours of nursing care; staff assignment data recorded 6 LPN
- 3/29/22, Daily Staffing Hours data sheets recorded 0 Registered Nurses (RN) and 5 LPN provided 40 hours of nursing care; staff

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**Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur:**

- The facility scheduler will maintain the Daily Staffing Sheets daily to include daily census and accurate staffing numbers. The Daily Staffing sheets will be updated throughout the workday of any census or staffing numbers as needed by the facility scheduler and/or receptionist. The facility Administrator and/or Manager on Duty will review these staffing sheets daily to ensure accuracy of census and staffing numbers. These audits will be completed daily for 5 days for 2 weeks, then weekly for 3 months, to ensure continued compliance.
- Facility Administrator completed training with the facility scheduler, receptionist and manager on duty on 04/07/2022, on the content of F732, including but not limited to, timely posting, documenting accurate census/staffing numbers (licensed & unlicensed staff) and updating of the staffing sheet as needed when changes occur.

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**State of Correction**

- The Facility Administrator and DON completed an audit of current facility staffing sheets for the last 30 days to ensure accuracy of the census and staffing numbers, this was completed on 4/6/2022. Any facility staffing sheets that were noted to have inaccurate census or staffing numbers were corrected by the DON and/or Facility Administrator on 4/6/2022.

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**F 732** same deficient practice:

- Any resident could have been affected by this alleged deficient practice.
- The Facility Administrator and DON will ensure that the deficient practice will not recur:

The facility scheduler will maintain the Daily Staffing Sheets daily to include daily census and accurate staffing numbers. The Daily Staffing sheets will be updated throughout the workday of any census or staffing numbers as needed by the facility scheduler and/or receptionist. The facility Administrator and/or Manager on Duty will review these staffing sheets daily to ensure accuracy of census and staffing numbers. These audits will be completed daily for 5 days for 2 weeks, then weekly for 3 months, to ensure continued compliance.

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**Event ID:** 1P2K11

**Facility ID:** 923538

**If continuation sheet Page:** 3 of 5
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assignment data recorded .5 RN and 5.5 LPN
· 3/30/22, Daily Staffing Hours data sheets recorded 1 RN provided 8 hours of nursing care, 4.5 LPN provided 36 hours of nursing care, and 9 NA provided 72 hours of nursing care; staff assignment data recorded .5 RN, 7 LPN and 8.5 NA
· 3/31/22, Daily Staffing Hours data sheets recorded 0 RN, and 5 LPN provided 40 hours of nursing care; staff assignment data recorded .5 RN and 6 LPN

1d. A review of Daily Staffing Hours data sheets for the 11P - 7A shift, revealed licensed and unlicensed nursing staff was not recorded accurately for the following days:
· 2/18/22, Daily Staffing Hours data sheets recorded 6.5 NA provided 52 hours of nursing care; staff assignment data recorded 7 NA
· 2/20/22, Daily Staffing Hours data sheets recorded 4 NA provided 32 hours of nursing care; staff assignment data recorded 5 NA
· 3/24/22, Daily Staffing Hours data sheets recorded 3 LPN provided 24 hours of nursing care and 0 Medication Aides (MA); staff assignment data recorded 2 LPN and 1 MA
· 3/25/22, Daily Staffing Hours data sheets recorded 1 LPN provided 8 hours of nursing care and 7 NA provided 52.5 hours of nursing care; staff assignment data recorded 3 LPN and 6 NA
· 3/27/22, Daily Staffing Hours data sheets recorded 2 LPN provided 16 hours of nursing care; staff assignment data recorded 3 LPN
· 3/28/22, Daily Staffing Hours data sheets recorded 3 LPN provided 24 hours of nursing care and 5 NA provided 37.5 hours of nursing care; staff assignment data recorded 2 LPN and 7 NA

occur throughout the workday
Indicate how the facility plans to monitor its performance to make sure that solutions are sustained:
The Scheduler will complete a summary of audit results and present monthly at the Quarterly QAPI committee to ensure continued compliance.
Completion Date: May 13th 2022
**SUMMARY STATEMENT OF DEFICIENCIES**

<table>
<thead>
<tr>
<th>ID</th>
<th>PREFIX</th>
<th>TAG</th>
<th>PROVIDER'S PLAN OF CORRECTION</th>
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<tbody>
<tr>
<td>F 732</td>
<td>Continued From page 4</td>
<td>The Director of Nursing (DON) stated in interview on 4/6/22 at 10:15 AM that she was trained to only record the census once on the Daily Staffing Hours data sheets and to update only if the census changed. The DON stated that since the facility did not currently have a scheduler, she was responsible for updating the staffing data records and at times she did not get a chance to update the records to reflect the actual staffing assignment. An interview with the administrator on 4/6/22 at 12:00 PM revealed he expected the Daily Staffing Hours data sheets to be accurately recorded and when posted the data should reflect the current staffing patterns in the facility.</td>
<td>F 732</td>
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