ID PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE C		TE SURVEY MPLETED			
		345355	B. WING		1	C 2/02/2021		
	ROVIDER OR SUPPLIER	IABILITATION CENTER	811	STREET ADDRESS, CITY, STATE, ZIP CODE 811 SNOWBIRD ROAD ROBBINSVILLE, NC 28771				
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE A DEFICIENCY)	HOULD BE	(X5) COMPLETION DATE		
E 000	Initial Comments		E 000					
F 000	complaint investigation from 11/29/21 through found in compliance v	ertification survey and n were conducted on-site n 12/2/21. The facility was vith the requirement CFR vreparedness. Event ID	F 000					
F 656	complaint investigation from 11/29/21 through The facility is in comp of 42 CFR Part 483, s Care Facilities. There allegations investigate without citation. Even Develop/Implement C	liance with the requirement subpart B for Long Term e were a total of 18 ed and 1 was substantiated	F 656			12/24/21		
SS=D	§483.21(b) Comprehe §483.21(b)(1) The fac implement a compreh care plan for each res resident rights set for §483.10(c)(3), that ind objectives and timefra medical, nursing, and needs that are identifi assessment. The con describe the following (i) The services that a or maintain the reside physical, mental, and required under §483.2 (ii) Any services that a under §483.24, §483.	cility must develop and lensive person-centered sident, consistent with the th at §483.10(c)(2) and cludes measurable ames to meet a resident's mental and psychosocial red in the comprehensive aprehensive care plan must						

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

CENTER	MENT OF HEALTH AN <u>S FOR MEDICARE &amp;</u>	MEDICAID SERVICES					RM APPROVE 10. 0938-039
	DF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	· ,	(X2) MULTIPLE CONSTRUCTION A. BUILDING			TE SURVEY MPLETED
		345355	B. WING			1	C 2/02/2021
NAME OF PI	ROVIDER OR SUPPLIER			ST	TREET ADDRESS, CITY, STATE, ZIP CODE		
GRAHAM	HEALTHCARE AND REL	HABILITATION CENTER		81	11 SNOWBIRD ROAD		
				R	OBBINSVILLE, NC 28771		
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES TY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE		ULD BE	(X5) COMPLETION DATE	
F 656	Continued From page	e 1	E E	656			
		ding the right to refuse		000			
	treatment under §483						
		services or specialized					
	rehabilitative services	s the nursing facility will					
	provide as a result of						
		a facility disagrees with the					
	rationale in the reside	RR, it must indicate its					
		th the resident and the					
	resident's representa						
		als for admission and					
	desired outcomes.						
	(B) The resident's pre	eference and potential for					
	•	cilities must document					
		s desire to return to the					
		ssed and any referrals to					
	entities, for this purpo	es and/or other appropriate					
		in the comprehensive care					
		in accordance with the					
		h in paragraph (c) of this					
	section.						
	This REQUIREMENT	Γ is not met as evidenced					
	by:						
		iew and staff interviews, the			Graham Healthcare & Rehabilitat		
		op an anticoagulant and			acknowledges receipt of The State		
		r 1 of 5 residents (Resident necessary medications.			Deficiencies and Purposes this pla Correction to the extent that the s		
		neededary methodione.			of findings is factually correct and		
	The findings included	1:			to maintain compliance with appli		
	-				rules and provisions of quality of o		
		lmitted to the facility on			residents. The Plan of Correction	is	
		nosis of Diabetes Mellitis.			submitted as a written allegation o	of	
		agnosed with a Deep Vein			compliance.		
	, ,	the left lower extremity					
	(LLE) on 11/22/2019.				Graham Healthcare & Rehabilitati		
		Data Set (MDS) dated			response to this Statement of Def does not denote agreement with t	iciencies	

Facility ID: 923194

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		ND HUMAN SERVICES MEDICAID SERVICES			PRINTED: 12/30/20 FORM APPROVE OMB NO. 0938-039
	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	· /	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		345355	B. WING		C 12/02/2021
NAME OF PF	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CC	DDE
				811 SNOWBIRD ROAD	
GRAHAM	HEALTHCARE AND REP	HABILITATION CENTER		ROBBINSVILLE, NC 28771	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTIO CROSS-REFERENCED TO TH DEFICIENCY	ON SHOULD BE COMPLETION IE APPROPRIATE DATE
F 656	Continued From page	e 2	F 65		
		52	1 000		
	cognitively impaired.			constitute an admission that deficiency is accurate. Furth	-
	Care plan review rev	ealed there was no care plan		Healthcare & Rehabilitation	
		or for the anticoagulant		right to refute any of the defi	
	medication.			this Statement of Deficiencie	
				Informal Dispute Resolution	-
	Physician order revie	w revealed orders for the		appeal procedure and/or an	
	following medications	S:		administrative or legal proce	eding.
	-	(Apixaban) -Give 1 tablet by ay for DVT LLE q12hr. Order		F 656	
	dated 11/25/2019			On 12/01/2021, the Minimur	n Data Set
				Coordinator updated Reside	ent #28's care
		ution 100 UNIT/ML -Inject 45		plan to include diabetes and	anticoagulant
	unit subcutaneously i Order dated 1/17/202	n the morning for diabetes. 20		medication for the resident.	
	* 1 0 1 1 4			On 12/01/2021 the Minimum	
		00 UNIT/ML (Insulin Aspart) scale: if 0 - 150 = 0; 151 -		Coordinator performed an a	-
		4; 251 - 300 = 6; 301 - 350 =		resident's Medication Admin Record and care plan for ac	
		1+ = 13 401 or Greater give		negative findings noted were	
	13u, subcutaneously			12/01/2021.	
	-	ils and at bedtime. Call the			
		ose is less than 70 or more		On 12/01/2021, the Minimur	n Data Set
		a row or at the same time		Coordinator was in-serviced	
	each day for 3 days i	n a row. Order dated		Administrator to develop, im	
	5/13/2020			update residents compreher	
				person-centered care plans	
		ution 100 UNIT/ML -Inject 15		resident according to the ne	
		one time a day for diabetes.		identified in the comprehens	
	Order dated 11/25/20	120		assessment. On 12/01/202	
	* Noval or Colution 4	00 LINUT/ML (Incutin Accert)		Development Coordinator in	
		00 UNIT/ML (Insulin Aspart) aneously before meals		in-service for all facility nurse resident must have a compr	
	related to TYPE 2 DI			person-centered care plan t	
		ATIONS (E11.9) HOLD IF		developed, implemented, ar	
		Order dated 11/29/2020		according to the needs that	
				in the comprehensive asses	
	During an interview w	vith the MDS coordinator on		in-service was completed or	

Facility ID: 923194

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		ID HUMAN SERVICES MEDICAID SERVICES				FORM	2: 12/30/2021 1 APPROVED 2: 0938-0391
STATEMENT	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	· ,		CONSTRUCTION	(X3) DATE	SURVEY LETED
		345355	B. WING				。 02/2021
NAME OF P	ROVIDER OR SUPPLIER	I		S	TREET ADDRESS, CITY, STATE, ZIP CODE	1	
GRAHAM	HEALTHCARE AND REP	ABILITATION CENTER			11 SNOWBIRD ROAD OBBINSVILLE, NC 28771		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG	x	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	BE	(X5) COMPLETION DATE
F 656	12/1/2021 at 9:50 AW revealed she was the ensuring the appropri for the residents. The revealed there was m diabetes or the antico Resident #28. The M that Resident #28 sho place for diabetes an medication. An interview with the on 12/1/2021 at 10:02 should have had a ca and for the anticoagu An interview with the at 10:08 AM revealed	I, the MDS coordinator e one responsible for fate care plans were in place MDS coordinator further to care plan in place for bagulant medication for DS coordinator indicated build have a care plan in d the anticoagulant Director of Nursing (DON) 2 AM revealed Resident #28 are plan in place for diabetes lant medication. Administrator on 12/1/2021 I Resident #28 should have ace for diabetes and for the	F	656	all staff including agency by in-person in-servicing or by mail. If the in-service was mailed, the staff members must complete one on one education by the Staff Development Coordinator prior to next scheduled shift. All newly hired nurses and contract nurses will be educated and trained regarding developing, implementing, and updatir residents comprehensive person-cente care plans during new employee orientation. On 12/24/21, the in-service regarding development, implementation, and updating of residents comprehensive person-centered care plans for each resident according to their needs that a identified in the comprehensive assessment, was completed by all fac nurses including agency. This was completed by in-person in-servicing or mail. If the in-service was mailed, the a members must complete one on one education by the Staff Development Coordinator prior to next scheduled sh All newly hired nurses and contract nu will be educated and trained regarding developing, implementing, and updatir residents comprehensive person-center care plans during new employee orientation. Beginning 12/03/2021, the Administrat or Director of Nursing will audit all resident's comprehensive person-centered care plans who are receiving anticoagulants and antidiabe medication by using Framework	ng ered the are ility staff ift. rses ng ered	

Event ID: PE6711

Facility ID: 923194

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STATEMENT (	S FOR MEDICARE & I	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTI	PLE CON	ISTRUCTION	(X3) DA	RM APPROVE NO. 0938-039 ITE SURVEY
AND PLAN OF	CORRECTION	IDENTIFICATION NUMBER:	A. BUILDIN	G		co	MPLETED
		345355	B. WING				2/02/2021
NAME OF P	ROVIDER OR SUPPLIER			STREE	ET ADDRESS, CITY, STATE, ZIP CODE		
GRAHAM	HEALTHCARE AND REH	IABILITATION CENTER			NOWBIRD ROAD BINSVILLE, NC 28771		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG		PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
F 656 F 880 SS=E	Continued From page 4 Infection Prevention & Control CFR(s): 483.80(a)(1)(2)(4)(e)(f)		F 6	Pl to w fo th A A In D re as	<ul> <li>6</li> <li>Pharmacy Link and Care Plan Audit Tool to ensure care plan accuracy five days perweek for one week, three times per week for two weeks, weekly for two weeks and then monthly for one month.</li> <li>All findings will be presented to the Qualit Assurance and Performance Improvement team by the Administrator or Director of Nursing, for review and recommendations for three months and as needed.</li> </ul>		12/24/21
	development and tran diseases and infection §483.80(a) Infection p program. The facility must estal and control program ( a minimum, the follow §483.80(a)(1) A syste reporting, investigatin and communicable di staff, volunteers, visite providing services und arrangement based u	blish and maintain an nd control program safe, sanitary and eent and to help prevent the asmission of communicable ns. brevention and control blish an infection prevention IPCP) that must include, at ring elements: m for preventing, identifying, g, and controlling infections seases for all residents, pors, and other individuals der a contractual pon the facility assessment to §483.70(e) and following					

If continuation sheet Page 5 of 13

ATEMENT C	S FOR MEDICARE &	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE (	CONSTRUCTION	(X3) DATE SURVEY		
ID PLAN OF	CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING		COMPLETED		
		345355	B. WING		1	C 2/02/2021	
NAME OF PR	ROVIDER OR SUPPLIER	•	STI	REET ADDRESS, CITY, STATE, ZIP COD	E		
		ABILITATION CENTER	811	SNOWBIRD ROAD			
JNANAW	HEALTHCARE AND REP	ABILITATION CENTER	RC	BBINSVILLE, NC 28771			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CC (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	N SHOULD BE	(X5) COMPLETIO DATE	
F 880	Continued From page	a 5	F 880				
1 000			F 000				
	•	n standards, policies, and ogram, which must include,					
	but are not limited to:	-					
		llance designed to identify					
	possible communicat						
	infections before they	/ can spread to other					
	persons in the facility						
		m possible incidents of					
		se or infections should be					
	reported;	nsmission-based precautions					
		vent spread of infections;					
	-	plation should be used for a					
	resident; including bu						
	(A) The type and dura						
	involved, and	nfectious agent or organism					
		at the isolation should be the ble for the resident under the					
		s under which the facility					
		ees with a communicable					
		kin lesions from direct					
		s or their food, if direct					
	contact will transmit t						
		procedures to be followed rect resident contact.					
		em for recording incidents					
	identified under the factorial corrective actions tak	-					
	§483.80(e) Linens.						
		lle, store, process, and					
	transport linens so as infection.	s to prevent the spread of					

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		ND HUMAN SERVICES			PRINTED: 12/30/20 FORM APPROV OMB NO: 0938-03
	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		E CONSTRUCTION	(X3) DATE SURVEY COMPLETED C
		345355	B. WING		12/02/2021
NAME OF PI	ROVIDER OR SUPPLIER		s	STREET ADDRESS, CITY, STATE, ZIP CODE	•
GRAHAM	HEALTHCARE AND REI	HABILITATION CENTER		11 SNOWBIRD ROAD ROBBINSVILLE, NC 28771	
(X4) ID	SUMMARY ST	ATEMENT OF DEFICIENCIES	ID ID	PROVIDER'S PLAN OF CORRECT	ION (X5)
PREFIX TAG	(EACH DEFICIENC	STENDED OF DELIVITION Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE COMPLÉTIC
F 880	Continued From page	e 6	F 880		
	-	ict an annual review of its			
		ir program, as necessary.			
	· · ·	Γ is not met as evidenced			
	by:				
	Based on observation	ons, record review, staff		Graham Healthcare & Rehabilitatic	n
		enters for Disease Control		acknowledges receipt of The Stater	
		acker for Rowan county		Deficiencies and Purposes this plar	
		e facility failed to follow CDC		Correction to the extent that the sur	-
	guidance regarding F			of findings is factually correct and ir	
		counties of high county		to maintain compliance with applica	
		hen 3 of 3 staff members ist, Nurse #3 and Nurse Aide		rules and provisions of quality of ca residents. The Plan of Correction is	
		ar eye protection while		submitted as a written allegation of	
		3 residents (Resident #3		compliance.	
	· •	esident #51), the facility			
		neir infection control policies		Graham Healthcare & Rehabilitation	n's
		n 2 of 2 staff members		response to this Statement of Defic	iencies
	(Housekeeper #1 and	d NA #3) failed to wear the		does not denote agreement with the	e
	appropriate PPE for 7	1 of 1 resident (Resident		Statement of Deficiencies nor does	it
		Iroplet precautions and when		constitute an admission that any	
		(Wound care nurse) failed		deficiency is accurate. Further, Gra	
		ene in between glove		Healthcare & Rehabilitation reserve	
		ming wound care for 1 of 1		right to refute any of the deficiencie	
		49) reviewed for infection		this Statement of Deficiencies throu	-
		ces had the potential to no receive care from the		Informal Dispute Resolution, formal appeal procedure and/or any other	
		illures occurred during a		administrative or legal proceeding.	
	COVID-19 pandemic	-			
		-		F 880	
	The findings included	ł:			
	-			On 11/30/2021, the Facility Adminis	
		d 11/30/2021 the Centers for		and Director of Nursing, reviewed th	ne
	Disease Control and	· · · · · · · · · · · · · · · · · · ·		Centers For Medicare and Medicaid	
		ker was reviewed. The CDC		Services Coronavirus 19 guidelines	
		er revealed that the county		regarding eye protection in counties	
		located had a high level of		high transmission rates. On 11/30/	
	community transmiss	sion for COVID-19.		the Administrator and Director of Nu	ursing
		ad "Intorim Infaction		provided education to the Infection	Aida
	CDC guidance entitle	eu, interim infection		Preventionist, Nurse #3 and Nurse	Alue

Facility ID: 923194

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		ID HUMAN SERVICES MEDICAID SERVICES			F	NTED: 12/30/2021 ORM APPROVED 3 NO. 0938-0391
STATEMENT (	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	PLE CONSTRUCTION	(X3)	DATE SURVEY COMPLETED
		345355	B. WING			C 12/02/2021
NAME OF PI	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE,	, ZIP CODE	
				811 SNOWBIRD ROAD		
GRAHAM	HEALTHCARE AND REP	ABILITATION CENTER		ROBBINSVILLE, NC 28771		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORRECTIV CROSS-REFERENCE	AN OF CORRECTION E ACTION SHOULD BE D TO THE APPROPRIATE CIENCY)	(X5) COMPLETION DATE
F 880	Prevention and Contr Healthcare Personne Disease 2019 (COVII 9/10/2021 indicated t under the section "Im Personal Protective E Personnel (HCP): * If SARS- CoV-2 infe patient presenting for and exposure history (HCP) working in faci with substantial or hig use PPE (Personal P described below inclu goggles or a face shis sides of the face) sho patient care encounte A facility policy entitle Approach to PPE Use Pandemic dated June following information Protection": * Staff working in the follow standard preca protection UNLESS: -The facility is in a co substantial COVID-19 a. During an observar AM, Nurse #3 was ob medications to Resid protection in place. N Resident #28.	rol Recommendations for I During the Coronavirus D-19) Pandemic" updated on the following information plement Universal Use of Equipment for Healthcare ection is not suspected in a care (based on symptom ), Healthcare Personnel lities working in counties gh transmission should also rotective Equipment) as uding: Eye protection (i.e., eld that covers the front and build be worn during all ers. ed "Guidelines on Latest e During COVID-19 e 2021 read in part the under the section "Eye General Population should butions with respect to eye mmunity with moderate to D transmission tion on 11/29/2021 at 11:42 oserved to administer ent #28 without eye urse #3 was within 6 feet of	F 8	<ul> <li>#3 that all staff that had care encounters are to protection due to the ortransmission rate. On Director of Nursing initiall staff in the facility all guideline review and encounters are to protection of Nursing initial all staff in the facility all guideline review and encounters are educated and give beginning 11/30/21 by Nursing. Eye Protection available for all staff at hired staff and contract educated and trained in protection during new orientation.</li> <li>On 12/01/2021 the Far and Director of Nursing one education to Nursing the facility policy and protection during new orientation.</li> <li>On 12/01/2021 the Far and Director of Nursing one education to Nursing the facility policy and protection during and protection of Nursing and Supervisor provided of to Housekeeper #1 regipolicy and procedure for that are suspected to be microorganisms transmon 11/30/2021, the Diminitiated education for proper use of Personal Equipment while in residuent while i</li></ul>	b wear eye county's high 11/30/2021, the tiated education to t the time of eye protection was on shift. All staff ent care encounters ven eye protection, the Director of on will be readily t all times. All newly et staff will be regarding eye employee cility Administrator g provided one on e Aide #3 regarding procedure for tective Equipment in e suspected to be anisms transmitted /2021 the Facility d the Housekeeping ne on one education garding the facility for wearing Personal in resident rooms be infected with mitted by droplets. rector of Nursing all staff on the all Protective sident room on I quarantine rooms	
	protection in place. N Resident #28.	-		proper use of Persona Equipment while in res	Il Protective sident room on I quarantine rooms	

Facility ID: 923194

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	OF DEFICIENCIES	MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIP	LE CONSTRUCTI	ION	OMB NO. (X3) DATE S	
	CORRECTION	IDENTIFICATION NUMBER:	· /			COMPLE	
						c	
		345355	B. WING			12/0	2/2021
NAME OF PI	ROVIDER OR SUPPLIER			STREET ADDRE	SS, CITY, STATE, ZIP CODE		
СРАНАМ		HABILITATION CENTER		811 SNOWBIRE	D ROAD		
				ROBBINSVIL	LE, NC 28771		
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EA	PROVIDER'S PLAN OF CORRECTION ACH CORRECTIVE ACTION SHOULD E SS-REFERENCED TO THE APPROPRI DEFICIENCY)	3E	(X5) COMPLETIO DATE
F 880	Continued From page	e 8	F 88	0			
		(NA) #3 passing meal trays		for use of	f Personal Protective Equipm	ent	
		Resident #28 without eye			onal Protective Equipment ite		
		IA #3 was within 6 feet of			at all times per facility		
	both residents.			-	s. On 11/29/2021, a Polymer		
		#3 on 11/29/2021 at 3:05		-	eaction Coronavirus 19 test w		
		s had attended a recent			for resident #352, Nurse Aide sekeeper #1 and all Polymera		
		PPE but was not sure when			action test results were nega		
		onducted. NA #3 further			hired staff and contract staff		
	revealed she was no	t aware of what the Covid-19			ted and trained regarding		
		sion rate was for the county			Protective Equipment while i	n	
	-	d had not recently been			s rooms on enhanced		
	-	e protection during patient			ons/quarantine during new		
	care encounters.			employee	e orientation.		
	An interview with Nu	rse #3 on 11/29/2021 at 3:15		On 12/01	/2021, the Facility Administra	itor	
	PM revealed Nurse #	#3 had attended a recent			ctor of Nursing provided one of		
		PPE but was not sure when			ation to Wound Nurse regard	•	
		onducted. Nurse #3 further			y policy and procedure for ha	nd	
		t aware of what the Covid-19			during wound care. On		
	the facility was in and	sion rate was for the county			21, Director of Nursing began I in-servicing of all departmer		
		vear eye protection during			nursing, dietary, housekeepi		
	patient care encount				maintenance, and administration		
	•				roper PPE usage on the		
		Infection Preventionist on			ne halls, proper hand hygiene		
		M revealed the Infection			ise of eye protection in reside		
		t aware of the Covid-19			as. This in-service was completed		
	-	sion rate for the county in s located. The Infection			/21 for all staff including agen son in-servicing or by mail. If	-	
	-	ed she thought the staff were			e was mailed, the staff memb		
		ar surgical masks at that			plete one on one education		
	time.	-			Development Coordinator pri		
					cheduled shift. All newly hired	I	
		1/30/2021 at 8:20 AM			nd contract nurses will be		
		n Preventionist assisted			during orientation and traine	d by	
		breakfast with no eye			Development Coordinator		
	was within 6 feet of F	The Infection Preventionist			g proper use of PPE while in ne rooms, proper hand hygier		

Facility ID: 923194

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		ID HUMAN SERVICES MEDICAID SERVICES				FORM	): 12/30/2021 / APPROVED ). 0938-0391
STATEMENT O	DF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	. ,		CONSTRUCTION		SURVEY LETED
		345355	B. WING				02/2021
NAME OF PI	ROVIDER OR SUPPLIER			S	TREET ADDRESS, CITY, STATE, ZIP CODE	<u> </u>	
0.000				81	11 SNOWBIRD ROAD		
GRAHAM	HEALTHCARE AND REF	ABILITATION CENTER		R	OBBINSVILLE, NC 28771		
(X4) ID PREFIX TAG	(EACH DEFICIENC	IMARY STATEMENT OF DEFICIENCIES     ID     PROVIDER'S PLAN OF CORRECTION       IEFICIENCY MUST BE PRECEDED BY FULL     PREFIX     (EACH CORRECTIVE ACTION SHOULD BE       TORY OR LSC IDENTIFYING INFORMATION)     TAG     CROSS-REFERENCED TO THE APPROPRIATE		BE	(X5) COMPLETION DATE		
F 880	Continued From page	e 9	F	380			
	An interview with the 11/30/2021 at 3:31 PI Preventionist did not during patient care er asked the Administrat was told by the Admin transmission rate was decide if they wore ey care encounters. The not able to provide in guidelines that were of An interview with the at 4:15 PM revealed a community transmiss whether the staff nee The Administrator fur looked at the case rat The Administrator ind dated June 2021 did eye protection when a transmission rate was requested to research time. A follow up interview 11/30/2021 at 5:20 PI guidelines and their fa 2021, staff should hat the Covid-19 commun- high. b. A facility policy ent	Infection Preventionist on M revealed the Infection have eye protection in place necounters because she had tor about it and reported she instrator the community is not what the facility used to ye protection during patient a Infection Preventionist was formation on what policy or currently being followed. Administrator on 11/30/2021 she did look at the Covid-19 ion rate to determine ded to wear eye protection. ther revealed she also te and it was suppressed. licated the facility policy state the staff should wear their community is high. The Administrator in their facility policies at that with the Administrator on M revealed per CDC acility policy dated June ve worn eye protection while nity transmission rate was			<ul> <li>and use of eye protection while in rescare areas. Signage is posted through the facility for proper handwashing, Pusage in the Quarantine Area and for of eye protection in resident care area. The Administrator and Director of Nurwill monitor periodically the signage to ensure it is in place. If signage needs replaced or updated the Administrator Director of Nursing will be responsible replacement or updating the signage.</li> <li>On 12/24/21, the in-services for prope PPE usage on the Quarantine halls, proper hand hygiene, and the use of e protection in resident care areas was completed for all staff members includagency by in-person in-servicing or by mail. If the in-service was mailed, the members must complete one on one education by the Staff Development Coordinator prior to next scheduled sl All newly hired nurses and contract newill be educated during orientation an trained by the Staff Development Coordinator regarding proper use of F while in Quarantine rooms, proper han hygiene and use of eye protection wh resident care areas.</li> <li>Beginning 12/03/2021, the Facility Administrator, Director of Nursing or Registered Nurse Supervisor will observed.</li> </ul>	n-out PE use as. sing o o o o o o o for er eye ding / staff nift. urses d PPE nd ile in	
		in addition to standard			encounters by using the Eye Protection Audit Tool to ensure they are wearing appropriate eye protection daily for or week, weekly for four weeks, then		
	precautions should be	e used for residents known			monthly for one month. Beginning		

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		ID HUMAN SERVICES MEDICAID SERVICES				FOF	ED: 12/30/2021 RM APPROVED IO. 0938-0391
STATEMENT O	DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` <i>`</i>		CONSTRUCTION	(X3) DA	TE SURVEY MPLETED
		345355	B. WING			1	C 2/02/2021
NAME OF P	ROVIDER OR SUPPLIER			STF	REET ADDRESS, CITY, STATE, ZIP CODE	•	
CDALLAM				811	SNOWBIRD ROAD		
GRANAW	HEALTHCARE AND REF	ABILITATION CENTER		RO	DBBINSVILLE, NC 28771		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD I CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	ЗE	(X5) COMPLETION DATE
F 880	transmitted by dropler Covid-19. A physician's order da order to admit Resider An observation on 11 revealed NA #3 was in making his bed with co other PPE was in place also observed in Res same time mopping th facemask in place. No Resident #352 was a enhanced droplet pre Covid status. Resider enhanced droplet pre PPE equipment was An interview with NA PM revealed she sho appropriate PPE whill An interview with Hou at 6:35 PM revealed I wear the appropriate room because she did droplet precaution sig Resident #352's door revealed she would h PPE if she had seen equipment. During an interview w Supervisor on 12/2/20 indicated the part of t #352 resided was des	fected with microorganisms ts. Examples include ated 11/19/2021 revealed an ent #352 to quarantine. 1/29/2021 at 2:40 PM n Resident #352's room only a facemask in place. No ce. Housekeeper #1 was ident #352's room at the he floor with only a to other PPE in place. new admission on cautions due to unknown at #352's door did have caution signage posted and available for use. #3 on 11/29/2021 at 3:05 uld have worn the e in Resident #352's room. Usekeeper #1 on 12/1/2021 Housekeeper #1 did not PPE in Resident #352's d not see the enhanced in or the PPE equipment on . Housekeeper #1 further ave worn the appropriate the signage and PPE	F 8	80	12/03/2021, the Facility Administrator, Director of Nursing or Registered Nurs Supervisor will audit resident on enhar precautions/quarantine rooms by usin the Quarantine Audit Tool daily for one week, weekly for four weeks, then monthly for one month for proper sign on resident room door, availability of Personal Protective Equipment at the quarantine rooms and staff while providing care to ensure proper use of Personal Protective Equipment. Begin 12/03/2021, the Facility Administrator, Director of Nursing or Registered Nurs Supervisor will observe staff while performing treatments to ensure proper hand hygiene and glove usage by usin the Hand Hygiene Audit Tool daily for week, weekly for four weeks, then monthly for one month. All findings will be presented by the Administrator or Director of Nursing to Quality Assurance and Performance Improvement team, for review and recommendations for three months ar as needed.	se nce g age f ning se er ng one the	

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	-	D HUMAN SERVICES MEDICAID SERVICES				FORM	APPROVED 0. 0938-0391
STATEMENT (	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION	(X3) DATE COMP	SURVEY LETED
		345355	B. WING				C 02/2021
NAME OF P	ROVIDER OR SUPPLIER			5	STREET ADDRESS, CITY, STATE, ZIP CODE	<u> </u>	
GRAHAM	HEALTHCARE AND REH	IABILITATION CENTER			311 SNOWBIRD ROAD ROBBINSVILLE, NC 28771		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)		(X5) COMPLETION DATE
F 880	indicated Housekeep in Resident #352's roo PPE in place. An interview with the on 12/1/2021 at 10:02 #352 was on enhance time of the survey. Th staff should wear the enter an isolation/qua During an interview w 12/1/2021 at 10:08 AI #352 was on enhance time of the survey. Th revealed staff should when they enter an is An interview with the at 8:56 AM revealed to Resident #352 reside quarantine rooms. Th revealed she expecte policies and procedur rooms which included PPE according to the doors. 2. Review of the facili dated 3/10/20, stated and after touching wo body fluids, secretions contaminated items, v not. Wash hands imm removedAn alcoho	er #1 should not have been om without the appropriate Director of Nursing (DON) 2 AM revealed Resident ed droplet precautions at the ie DON further revealed appropriate PPE when they rantine room. Which is the appropriate of the facility where do droplet precautions at the ie Administrator further wear the appropriate PPE olation/quarantine room. Administrator on 12/2/2021 he part of the facility where d was designated as e Administrator further d staff to follow facility es for isolation/quarantine to wear the appropriate posted signage on the ty's handwashing policy, in part, "Wash hands before unds, after touching blood,	F	880			

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DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES						FORM APPROVED OMB NO. 0938-0391		
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED		
		345355	B. WING			C 12/02/2021		
NAME OF PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE				
GRAHAM HEALTHCARE AND REHABILITATION CENTER					811 SNOWBIRD ROAD ROBBINSVILLE, NC 28771			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREF TAG	FIX (EACH CORRECTIVE ACTION SH		IOULD BE COMPLETION		
F 880	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL		F	880				

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