An unannounced COVID-19 Focused Infection Control Survey and complaint investigation were conducted on 9-9-21 through 9-10-21. The facility was found to be in compliance with 42 CFR §483.80 infection control regulations and has implemented the CMS and Centers for Disease Control and Prevention (CDC) recommended practices to prepare for COVID-19. 4 of the 4 complaint allegations were not substantiated. Event ID# 8KCD11.