An unannounced complaint investigation was conducted on 6/9/21 with exit from the facility on 6/9/21. Additional information was obtained offsite on 6/10/21 and 6/11/21 therefore, the exit date was changed to 6/11/21. Twelve of the 12 complainant allegations were not substantiated. Event ID # PJHJ11.

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.