### Statement of Deficiencies and Plan of Correction

**Name of Provider or Supplier:** Pelican Health at Asheville  
**Street Address, City, State, Zip Code:** 1984 US Highway 70, Swannanoa, NC 28778

<table>
<thead>
<tr>
<th>ID</th>
<th>Prefix</th>
<th>Tag</th>
<th>Summary Statement of Deficiencies (Each Deficiency Must Be Preceded by Full Regulatory or LSC Identifying Information)</th>
<th>ID</th>
<th>Prefix</th>
<th>Tag</th>
<th>Provider's Plan of Correction (Each Corrective Action Should Be Cross-referenced to the Appropriate Deficiency)</th>
<th>Completion Date</th>
</tr>
</thead>
</table>
| E 000 | | | Initial Comments  
An unannounced COVID-19 Focused Survey was conducted on 09/30/20. The facility was found in compliance with 42 CFR 483.73 related to E-0024 (b)(6), Subpart-B-Requirements for Long Term Care Facilities. Event ID# Q1191. | E 000 | | | |
| F 000 | | | Initial Comments  
An unannounced COVID-19 Focused Infection Control Survey and complaint investigation were conducted on 09/24/20 through 09/30/20. The facility was found in compliance with 42 CFR 483.80 infection control regulations and has implemented the CMS and Centers for Disease Control and Prevention (CDC) recommended practices to prepare for COVID-19. A total of 12 allegations were investigated and none were substantiated. Event ID# Q11911. | F 000 | | | |

**Laboratory Director’s or Provider/Supplier Representative’s Signature:**  
**Title:**  
*Electronically Signed: 10/13/2020*

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.