## Statement of Deficiencies and Plan of Correction

**Name of Provider or Supplier:** White Oak Manor - Charlotte

**Address:** 4009 Craig Avenue, Charlotte, NC 28211

### Summary Statement of Deficiencies

<table>
<thead>
<tr>
<th>ID</th>
<th>Prefix</th>
<th>Tag</th>
<th>Initial Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>F 000</td>
<td></td>
<td></td>
<td>An unannounced onsite complaint investigation was conducted on 08/13/20 to 08/17/20. Two allegations were investigated and unsubstantiated. Event ID: ZUE311.</td>
</tr>
</tbody>
</table>

### Laboratory Director's or Provider/Supplier Representative's Signature

- **Signed:** 09/02/2020
- **Title:** Electronically Signed

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*Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.*