PRINTED: 08/21/2020 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	IDENTIFICATION NUMBER:		CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
						С	
		345377	B. WING _			07/	/22/2020
NAME OF PI	ROVIDER OR SUPPLIER			ST	REET ADDRESS, CITY, STATE, ZIP CODE		
EAST CAR	ROLINA REHAB AND WE	ELLNESS			75 W 5TH STREET		
	(02.11) (1.12.11) (1.12.11)			GF	REENVILLE, NC 27834		
(X4) ID PREFIX TAG	FIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL		ID PREFI TAG	x	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
E 000	Initial Comments		E	000			
F 000	was conducted on 7/ facility was found to b CFR §483.73 related	ents for Long Term Care T63F11.		000			
F 000	An unannounced CC Control Survey and c conducted on 7/16/20 facility was found not §483.80 infection cor	OVID-19 Focused Infection complaint investigation were through 7/22/20. The in compliance with 42 CFR atrol regulations resulting in D. Five of the 10 complaint stantiated resulting in	F				
F 677 SS=D	S483.24(a)(2) A reside out activities of daily services to maintain opersonal and oral hydris REQUIREMENT by:	lent who is unable to carry living receives the necessary good nutrition, grooming, and giene; sis not met as evidenced	F	677			8/14/20
	record review the factor 2 of 5 residents (F #4) who were dependent activities of daily livin.  The findings included 1. Resident #3 was a	_			<ol> <li>Residents #3 and #4 had their fingernail cleaned and trimmed on 7-16-2020.</li> <li>The facility nursing staff (nurses and cna's) will be inserviced on the importat of keeping residents finernails clean and trimmed. This inservice will be completely 8-14-2020.</li> <li>An initial audit will be completed by 8-14-2020 to check the residents</li> </ol>	nce id	
LABORATORY	DIRECTOR'S OR PROVIDER/	SUPPLIER REPRESENTATIVE'S SIGNATURE	1		TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

**Electronically Signed** 

08/07/2020

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		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	IDENTIFICATION NUMBER		CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		345377	B. WING			C <b>07/22/2020</b>	
NAME OF P	ROVIDER OR SUPPLIER	0.5511	<del></del> -		TREET ADDRESS, CITY, STATE, ZIP CODE	1 077	22/2020
					575 W 5TH STREET		
EAST CAI	ROLINA REHAB AND WE	ELLNESS			REENVILLE, NC 27834		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	X	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	SHOULD BE COMPLETION	
F 677	Continued From page	e 1	F 6	677			
	The resident's signific Set (MDS) dated 7/6/was moderately cogn speech and needed with activities of daily behaviors or rejection assistance with personassistance with activities of daily included check nail lenecessary.  During an observation Resident #3's nails wapproximately ½ inchnails.  An observation and in 7/16/20 at 10:19 AM who stated she was unails were too long and she was not sure if R since her return from An interview was con Assistant (NA) #1 on stated that she washed.	cant change Minimum Data 20 revealed Resident #3 itively impaired with unclear extensive to total assistance living. Resident had no not care and required total and hygiene and bathing.  Ilan updated 7/8/20 indicated extensive total assistance living. The interventions ength and trim and clean as an on 7/16/20 at 10:15 AM ere observed to be along with debris under the interview were conducted on with the Director of Nursing unsure why Resident #3's and dirty. She further stated esident #3 had a shower the hospital on 6/30/20.			fingernails to ensure that they are clear and trimmed.  An additional audit will be completed the residents in the facility to check the fingernails to ensure that they are clear and trimmed. This audit will take place weekly x 4 weeks and then monthly x months. The audit will be completed but the Director of Nursing or their designed.  4. The results of these audits will be taken to the facility QA&A committee meetings to ensure that the residents fingernails are being kept clean and trimmed.	I on eir n e 3	
	and if she saw a resid she would notify a nu many of the residents nurses performed nai she did not do any na because she was dia During an interview o	dent that needed nail care rse. NA #1 explained that s were diabetic and the il care. She reported that ail care on Resident #3					

Facility ID: 923145

	OF DEFICIENCIES CORRECTION	IDENTIFICATION NUMBER:			CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
			7 t. BOILDI	_		(	
		345377	B. WING			07/	22/2020
	ROVIDER OR SUPPLIER ROLINA REHAB AND WE	ELLNESS		2	TREET ADDRESS, CITY, STATE, ZIP CODE 575 W 5TH STREET GREENVILLE, NC 27834		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 677	nails were considered visualized when the recover.  An interview was con Nursing on 7/21/20 at nurse aides or nurses as needed. She state care was not done for 2. Resident #4 was a 9/29/19 with diagnose and diabetes mellitus.  The resident's signific Set (MDS) dated 6/25 was severely cognitive extensive to total assiliving. Resident #4 has towards others and repersonal hygiene and The resident's care place Resident #4 needed with activities of daily included check nail lenecessary.  During an observation Resident #4's nails wapproximately ½ inchnails.  An interview was con Assistant (NA) #1 on stated that she washes She further stated that	ducted with the Director of t 2:19 PM who stated the should complete nail care ed she was not sure why nail r Resident #3.  Idmitted to the facility on es that included dementia .  I cant change Minimum Data 6/20 revealed Resident #4 ely impaired and needed istance with activities of daily ad verbal behaviors directed equired total assistance with I bathing.  I an updated 7/9/20 indicated extensive total assistance living. The interventions ength and trim and clean as the on 7/16/20 at 10:11 AM ere observed to be long with debris under the	F	677			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1)		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION  A. BUILDING			(X3) DATE SURVEY COMPLETED	
		345377	B. WING			C <b>07/22/2020</b>	
	ROVIDER OR SUPPLIER	ELLNESS		2	STREET ADDRESS, CITY, STATE, ZIP CODE 2575 W 5TH STREET GREENVILLE, NC 27834		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		1	ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH CORRECTIVE ACTION SHOULD I TAG CROSS-REFERENCED TO THE APPROPR DEFICIENCY)			(X5) COMPLETION DATE
F 677	many of the residents nurses performed nain nurses performed nain an interview was con 7/21/20 at 7:56 AM was care on Resident #4 ago.  During an interview of #2 stated nail care shasigned nurse aided nails are considered in visualized when the rover.  An interview was conditionally because of the parefused care in the parefused nail care.  An interview was conditionally an interview was award refused nail care.  An interview was conditionally an interview was conditionally and interview was conditionally	rse. NA #1 explained that is were diabetic and the ill care.  ducted with NA #6 on who stated he performed nail approximately two weeks  an 7/21/20 at 8:13 AM Nurse approximately two weeks  an 7/21/20 at 8:13 AM nurse approximately two weeks  and 7/21/20 at 8:13 AM nurse approximately two weeks  and 7/21/20 at 10:22 AM who weeks approximately two weeks  ducted with the Assistant approximately two weeks  ducted with the Assistant approximately two weeks  ducted with the Assistant approximately two weeks  ducted with the Director of the 2:19 PM who stated the separately two weeks  ducted with the Director of the 2:19 PM who stated the separately two weeks  ducted with the Director of the 2:19 PM who stated the separately two weeks		677			8/14/20

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	(X2) MULTIPLE CONSTRUCTION  A. BUILDING			(X3) DATE SURVEY COMPLETED	
		345377	B. WING _			C <b>07/22/2020</b>		
NAME OF P	ROVIDER OR SUPPLIER			S	TREET ADDRESS, CITY, STATE, ZIP CODE	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
EAST CAE	ROLINA REHAB AND WE	III NESS		2	575 W 5TH STREET			
EAST CAP	COLINA REHAB AND WE	ELLNESS		G	GREENVILLE, NC 27834			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	<	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE	
F 684	Continued From page care plan, and the res		F 6	84				
	•	is not met as evidenced						
	interviews, the facility	ns, record reviews, and staff failed to provide safe r 1 of 4 residents (Resident tioning.			Hospitality Aide #1 was inserviced the correct positioning of Resident #3 when that resident is being fed.			
	Findings included:				<ol><li>All of the facility hospitality aides we inserviced on the positioning of resider when they are being fed. This inservice</li></ol>	ıts		
	Resident #3 was adm 9/22/15 with readmis				will be completed by 8-14-2020.			
	diagnoses which include depression, and feed				An audit will be performed to ensure that the residents are being properly positioned when being fed by the	;		
	7/06/20 revealed she	mum Data Set (MDS) dated had moderate cognitive red total assistance with			hospitality aides. This audit will be completed weekly x 4 weeks and then monthly x 3 months. This audit will be			
	activities of daily livin	g (ADL) including feeding.			performed by the Director of Nursing of their designee.	-		
	Record review of Res	•						
	recommendation of "	lated 6/30/20 included diet dysphagia on puree diet".			The results of these audit will be take to the facility QA&A committee meeting to ensure that the hospitality aides are	js not		
	on 7/08/20, included swallowing problem was potential for aspiration that the resident will I when eating. The car to keep head of bed and thirty minutes aft and sips.	sident #3's care plan updated problem onset of history of with Barrett's Esophagus with n. The care plan goal was nave no choking episodes e plan approaches included elevated 45° during meal erwards and give small bites			feeding any residents that are not prop positioned.	erly		
	Hospitality Aide #1 w Resident # 3 bedside ice cream cup. Resid	n on 7/16/20 at 10:19 AM, as observed sitting at feeding her a high calorie ent #3 was in lying bed with t approximately a 20°						

Facility ID: 923145

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		1 ` ′	E CONSTRUCTION	COMPLETED		
		345377	B. WING		C <b>07/22/2020</b>	
	ROVIDER OR SUPPLIER	VELLNESS		STREET ADDRESS, CITY, STATE, ZIP CODE 2575 W 5TH STREET GREENVILLE, NC 27834	G172223	
(X4) ID PREFIX TAG	(EACH DEFICIEN	STATEMENT OF DEFICIENCIES ICY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROVIDENCY)	D BE COMPLETION	
F 684	upright angle.  During an observati Director of Nursing AM, she stated the not at a 45° angle a been in a more uprishe also stated she not positioned correducing an interview 2:17 PM she stated Hospitality Aides hat feeding assistant comparished assistant comparis	on and interview with the (DON) on 7/16/20 at 10:19 Resident #3 head of bed was nd the resident should have ght position prior to being fed. e did not know why she was ectly for feeding.  with the DON on 7/21/20 at she did not know if the d completed a state approved burse.  with the Hospitality Aide on she stated she thought that esitioned correctly to be fed a stated she feeds her a snack is between breakfast and by to make sure she eats her espitality Aide stated she er and snacks to all residents. It is assisted all residents with included opening packages  with the Speech Therapist 2:02 AM, he stated he had not ince her return from the	F 684			

PRINTED: 08/21/2020 FORM APPROVED OMB NO. 0938-0391 (X3) DATE SURVEY

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION  A. BUILDING			(X3) DATE SURVEY COMPLETED	
		345377	B. WING				0	
NAME OF D	ROVIDER OR SUPPLIER	040077	3		TREET ADDRESS, CITY, STATE, ZIP CODE	071	22/2020	
					575 W 5TH STREET			
EAST CAF	ROLINA REHAB AND WE	LLNESS		G	REENVILLE, NC 27834			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE	
F 684 F 686 SS=D	During an interview w 7/21/20 at 3:15 PM, h should have been rep position to ensure res	and swallowing issues and a feeding assistant.  ith the Administrator on e stated that Resident #3 positioned to the correct ident safety during eating. event/Heal Pressure Ulcer		684			8/14/20	
	resident, the facility m (i) A resident receives professional standard pressure ulcers and of ulcers unless the individemonstrates that the (ii) A resident with professional starn promote healing, previous REQUIREMENT by:  Based on record reviphysician interviews, pressure ulcers for 1 provide services to prulcers (Resident #1).  Findings included:  Resident #1 was adm 2/04/00 and readmitted	re ulcers. hensive assessment of a hust ensure that- care, consistent with s of practice, to prevent loes not develop pressure vidual's clinical condition ey were unavoidable; and essure ulcers receives and services, consistent idards of practice, to vent infection and prevent loping. is not met as evidenced ew, observations, staff and the facility failed to stage of 4 residents assessed to event or treat pressure			<ol> <li>The facility treatment nurse was inserviced on the staging of pressure wounds. This inservice will be complet by 8-14-2020.</li> <li>The facility only has one treatment nurse so the inservice that they receive will take care of the issues that arise from this area.</li> <li>An initial audit will be performed to ensure that all pressure areas are stage</li> </ol>	e om		

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION (DENTIFICATION NUMBER:			(X2) MULTIPLE CONSTRUCTION  A. BUILDING			(X3) DATE SURVEY COMPLETED		
		345377	B. WING			C <b>07/22/2020</b>		
NAME OF P	ROVIDER OR SUPPLIER	040011		S	TREET ADDRESS, CITY, STATE, ZIP CODE	071	22/2020	
			2575 W 5TH STREET					
EAST CAI	ROLINA REHAB AND WE	ELLNESS		GREENVILLE, NC 27834				
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	PREFIX (EACH CORRECTIVE ACTION SHO			(X5) COMPLETION DATE	
F 686	(MDS) dated 6/24/20 moderate cognitive in dependent on staff fo (ADL). Resident #1 w unstageable pressure. Observations of wour Control Focused survinvestigation on 7/16/Resident #1 had an osome slough, drainagincluded the treatmer pack with debriding a Review of hospital regin part "patient preser pressure ulcer to coco of healing". Physical opatient has a wound of from coccyx up to glure Review of nurses' products of human part and has eschar in wound bed' Review of nurse's products of human	ecent Minimum Data Set indicated Resident #1 had inpairment and was totally restricted activities of daily living reas coded to have 1 elucer.  Indicated Resident #1 had inpairment and was totally reactivities of daily living reas coded to have 1 elucer.  Indicated Resident #1 had inpairment and was totally reacted to have 1 elucer.  Indicated Resident #1 had inpairment and was totally living reacted to have 1 elucer.  Indicated Resident #1 had inpairment and was totally living reacted to have 1 elucer.  Indicated Resident #1 had inpairment and was totally living reacted in the process and apply dressing.  Indicated Resident #1 had inpairment and was totally living reacted in the process exam started of have 13/20 stated in the process exam stated nurse "reports with yellow tissue extending teal cleft skin fold".  Indicated Resident #1 had inpairment and was totally living reacted to have 1 elucer.  Indicated Resident #1 had inpairment and was totally living reacted to have 1 elucer.  Indicated Resident #1 had inpairment and was totally living reacted to have 1 elucer.  Indicated Resident #1 had inpairment and was totally living reacted to have 1 elucer.  Indicated Resident #1 had inpairment and was totally living reacted to have 1 elucer.  Indicated Resident #1 had inpairment and was totally living reacted to have 1 elucer.  Indicated Resident #1 had inpairment and was totally living reacted to have 1 elucer.  Indicated Resident #1 had inpairment and was totally living reacted to have 1 elucer.  Indicated Resident #1 had inpairment and was totally living reacted to have 1 elucer.  Indicated Resident #1 had inpairment and was totally living reacted to have 1 elucer.  Indicated Resident #1 had inpairment and was totally living reacted to have 1 elucer.  Indicated Resident #1 had inpairment and was totally living reacted to have 1 elucer.  Indicated Resident #1 had inpairment and was totally living reacted to have 1 elucer.  Indicated Resident #1 had inpairment and was totally living reacted to have 1 elucer.  In	F	686	correctly. This audit will be completed 8-14-2020.  An additional audit will be performed ensure that pressure ulcers are being staged correctly. This audit will take pl weekly x 4 weeks and then monthly x 3 months to ensure that all pressure ulcerare being staged correctly. This audit to be performed by the Director of Nursing their designee.  4. The results of these audits will be taken to the facility QA&A committee meetings to ensure that pressure ulcerare being staged correctly.	to ace rs will g or		

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		` '	PLE CONSTRUCTION  IG	(X3)	(X3) DATE SURVEY COMPLETED		
		345377	B. WING _			C <b>07/22/2020</b>	
	ROVIDER OR SUPPLIER	ELLNESS		STREET ADDRESS, CITY, STATE, ZIP CODE 2575 W 5TH STREET GREENVILLE, NC 27834	<u> </u>	0112212020	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORF (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AF DEFICIENCY)	HOULD BE	(X5) COMPLETION DATE	
F 686	During an interview of Nurse #1 who confirm treatment nurse. She pressure ulcer had slithe wound a numeric. During an interview of Physician #2, she star primary physician at the shead reviewed the hospital records date the resident had deveroccyx/sacral pressure Physician #2 stated is wound, but treatment been informed the woof unstageable.  During an interview of Nurse #1, she stated information on the Common Medicare (CMS) web pressure ulcer is debeschar such that it can umerically staged; thave to be fully debribe staged. Nurse #1 #1's sacral pressure slough and eschar to have staged it.  During an interview of the Administrator, he wounds need to be a treatment nurse proving the stage of the stage of the stage of the administrator, he wounds need to be a treatment nurse proving the stage of the	n 7/21/20 at 9:30 AM with ned she was the facility stated she was taught if a ough or eschar not to give all stage.  n 7/21/20 at 12:33 PM with ted she was Resident #1's the facility. She also stated a resident's most recent d 6/17/20 and was aware eloped a stage 3 re ulcer at the hospital. The had not seen the sacral might be different if she had ound was a stage 3 instead ound was a stage 3 instead on 7/21/20 at 12:51 PM with she had read some enter for Medicaid and site and it stated "once a rided of enough slough or in be seen, the ulcer can be ne pressure ulcer does not ded of eschar or slough to then stated she Resident ulcer was clear enough of be staged and she should  n 7/21/20 at 3:15 PM with stated pressure ulcer propriately staged and his ided the wound care at the ted he had never had a care before and his	F 6	86			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '		CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		345377	B. WING				C <b>22/2020</b>
NAME OF PROVIDER OR SU		ELLNESS	l	2	TREET ADDRESS, CITY, STATE, ZIP CODE 575 W 5TH STREET GREENVILLE, NC 27834		
PREFIX (EACH	H DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
infection prodesigned to comfortable developme diseases at §483.80(a) program. The facility and control a minimum §483.80(a) reporting, it and communicated accepted n §483.80(a) procedures but are not (i) A system possible confections be persons in (ii) When a communicate reported; (iii) Standal	revention & 3.80(a)(1) fection Cormust estate evention are provide are environment and transmit and infection provide are environment and transmit estate program (a), the following the formust estate evices unit based unaccording ational state (a) Written are for the program (b) written are for the program (c) written are for the program (c) written are for the program (c) written are for the program (d) written are for the program (e) writte	A Control (2)(4)(e)(f)  Introl blish and maintain an and control program as afe, sanitary and ment and to help prevent the asmission of communicable ans.  Increvention and control blish an infection prevention (IPCP) that must include, at ving elements:  In for preventing, identifying, g, and controlling infections seases for all residents, ors, and other individuals der a contractual pon the facility assessment to §483.70(e) and following and orders, which must include, and orders, which must include, and orders are designed to identify ole diseases or a spread to other		880 880			8/14/20

	DF DEFICIENCIES CORRECTION	IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION  A. BUILDING			(X3) DATE SURVEY COMPLETED	
		345377	B. WING			C <b>07/22/2020</b>		
	ROVIDER OR SUPPLIER	ELLNESS		2	TREET ADDRESS, CITY, STATE, ZIP CODE 575 W 5TH STREET GREENVILLE, NC 27834	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	2020	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE	
F 880	resident; including but (A) The type and durate depending upon the involved, and (B) A requirement that least restrictive possificircumstances.  (v) The circumstance must prohibit employed disease or infected shounded to the contact will transmit t	plation should be used for a at not limited to: ation of the isolation, infectious agent or organism at the isolation should be the ble for the resident under the sunder which the facility ees with a communicable kin lesions from direct so their food, if direct the disease; and procedures to be followed rect resident contact.  The for recording incidents acility's IPCP and the en by the facility.  The formula incidents are incidents as a communicable with the spread of the entry incidents are incidents.  The formula incidents are incidents are incidents are incidents.  The formula incidents are incidents are incidents are incidents.  The formula incidents are incidents are incidents are incidents.  The formula incidents are incidents are incidents are incidents.  The formula incidents are incidents are incidents are incidents.  The formula incidents are incidents are incidents are incidents are incidents.  The formula incidents are incidents are incidents are incidents are incidents.  The formula incidents are incidents are incidents are incidents are incidents.  The formula incidents are incidents are incidents are incidents are incidents.  The formula incidents are incidents are incidents are incidents are incidents.  The formula incidents are incidents are incidents are incidents are incidents.  The formula incidents are incidents are incidents are incidents are incidents.  The formula incidents are incidents are incidents are incidents are incidents are incidents are incidents.  The formula incidents are incidents.  The formula incidents are incidents ar	F	8880	A. The staff were inserviced on the use of PPE on the covid unit and that if you enter the covid unit for any reason you must properly wear the required PI equipment.  B. The nursing assignment sheets were revised so that staff working withithe covid unit would only work on the	PE		

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTII A. BUILDIN	PLE CONSTRUCTION  G	, ,	(X3) DATE SURVEY COMPLETED	
		345377	B. WING			C 07/22/2020	
NAME OF PR	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP COL	<b>'</b>	01722/2020	
				2575 W 5TH STREET			
EAST CAF	ROLINA REHAB AND WE	ELLNESS		GREENVILLE, NC 27834			
(X4) ID	SUMMARY ST	ATEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF CO	ORRECTION	(X5)	
PRÉFIX TAG	,	Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTIO CROSS-REFERENCED TO THI DEFICIENCY)	E APPROPRIATE	COMPLETION DATE	
F 880	Continued From page 11		F 88	30			
	health care personne	failed to assign dedicated l (HCP) to work only on the		covid unit.			
		NA #1 and NA #2). These		A. All facility staff will be i			
	failures occurred duri	ng the COVID pandemic.		the use of PPE on the covid			
				inservices will be completed	•		
	Findings included:			8-14-2020. This inservice wi			
	Infortion Control sing	and marked on the		delivered to the staff by the fa	•		
	Infection Control sign	lage posted on the nit door read in part "Special		infection control nurse. This include 2 videos and those videos			
	•	autions; everyone must wear		include 2 videos and those vi	ideos are.		
		sk, eye protection (face		**Keep Covid-19 Out!			
	shield or goggles), gown, gloves; keep door			11154 23111 17 3111			
	closed".			youtube.com/watch?v=7srwr	F9MGdw&fe		
				ature=youtu.be			
	_	r Disease Control and					
		idance "Responding to		**Use Personal Protective	Equipment		
	•	-19) in Nursing Homes		(PPE) correctly for Covid-19	VTAT 6 4		
		20 read in part "Assign		youtube.com/watch?v=Y	YTATw9yav4		
	care unit."	rk only on the COVID-19		The infection control nurse w	ill also go		
	care unit.			over the main points of the vi	-		
	During an observation	n on 7/16/20 at 8:26 AM NA		if staff have any questions.			
	_	shing the breakfast tray cart		reinforce that the staff are no			
		nit door without donning		covid unit unless they are we			
	•	quipment. NA #1 did not		required PPE and that staff a			
	have on face shield,	gloves or gown. She did		walk through the covid unit to	get to other		
	Terminal Control of the Control of t	ushed the breakfast tray cart		areas of the facility.			
		ed the unit. She returned to					
		ater after she donned a gown		The facility is also working w			
		ot wearing a face mask or		Health Solutions (a Quality Ir	-		
		oserved at 8:45 AM entering		Organization) and have deve			
	100m #22/ and room	#231 on the COVID-19 unit.		monitoring plan that will be in	•		
	During an interview w	vith NA #1 on 7/16/20 at 8:55		We have set up a 3 month tire the QIO and had the webex in			
	_	should have donned a face		8-12-2020 to go over the sch	•		
		unit while feeding residents.		what we were going to be mo			
		split assignment between		The QIO representative will be	-		
		he non-COVID hall and		the administrator of the facilit			
		her face shield. Additionally,		with the required documents			

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AND PLAN OF CORRECTION IDENTIFICAT		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		345377	B. WING _			07/22/2020	
NAME OF PROVIDER OR SUPPLIER				S	TREET ADDRESS, CITY, STATE, ZIP CODE	<u> </u>	
				25	575 W 5TH STREET		
EAST CAR	ROLINA REHAB AND W	ELLNESS		GREENVILLE, NC 27834			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	×	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)		(X5) COMPLETION DATE
F 880	Continued From page 12			380			
⊢ 880	NA #1 stated she she to pushing the break than pushing the tray exiting the unit to do.  During an observation of 7/16/20 at 8:28 A through the COVID used of the unit with wearing any addition and then returned at gloves and face shies.  During an interview of AM she reported entithe east end of the unit with east end of the unit end o	ontinued From page 12 A #1 stated she should have donned PPE prior pushing the breakfast trays onto the unit rather an pushing the tray cart into the unit and then iting the unit to don PPE.  uring an observation and interview with NA #2 7/16/20 at 8:28 AM, she was observed walking rough the COVID unit from east end to west d of the unit with wearing a mask but was not earing any additional PPE. She exited the unit d then returned at 8:30 AM in mask, gown,		report the audits data. A follow up of with the QIO will happen every 2 we review the data and that data will also sent into the QIO representative that assigned to the facility. The facility randomly auditing the wearing of material endomination of the staff assignment sheets and the importance on having the staff that won the covid unit only working on the unit. The assignment sheets were reviewed and will updated as necessensure that those staff working on the covid unit did not work with resident outside of the covid unit. Currently facility does not have any residents positive covid tests but in the event covid unit has to be set up within the facility the assignment sheets will be updated to ensure that staff working the covid unit are not assigned to we with those outside of the covid unit.  3. A. The covid unit will be monitor ensure that those staff on that unit a properly using PPE while on the unit also for any staff that go into that un The monitoring of the use of PPE we random and will continue while the formation in the staff working the covid and will continue while the formation and will continue while the formation in the staff working the use of PPE we random and will continue while the formation in the staff working the use of PPE we random and will continue while the formation in the staff working the use of PPE we random and will continue while the formation in the staff working the use of PPE we random and will continue while the formation in the staff working the covid unit continue while the formation in the staff working the covid unit continue while the formation in the unit and the property will be unit to the unit and the unit and the property will be unit to the unit and the property will be unit to the unit and the property will be unit to the unit and the property will be unit to the unit and the property will be unit to the unit and the property will be unit to the unit and the property will be unit to the property will be unit to the property will be unit to the property will b		II ks to be is ill be is ill be ill b	
past Droplet/Contact precaution signs to enter COVID unit without a mask, gown, gloves, or any other PPE. He stated he was just walking through the unit to go to his assigned area on the 300 hall.				to all residents have been moved out o that area of the facility. The monitoring staff using PPE on a covid unit will be performed by the Administrator, Directo	f ı of		

Facility ID: 923145

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	PLE CONSTRUCTION  G	, ,	(X3) DATE SURVEY COMPLETED		
		345377	B. WING		0.	C <b>07/22/2020</b>		
NAME OF PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE				
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EAST CAF	ROLINA REHAB AND WI	ELLNESS		2575 W 5TH STREET				
				GREENVILLE, NC 27834				
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F 880	Continued From page 13			30				
	On 7/16/20 at 3:00 PM during an interview with Assistant Director of Nursing (ADON), she stated staff should wear PPE when on the COVID unit and should not walk through the unit to get to the 300 hall. She stated staff should not have split assignments between the COVID unit and non COVID units on the same day. She further stated they had 4 new residents who have tested positive for COVID between 7/09/20 and 7/16/20. She further stated she felt the staff had probably transmitted COVID to the newly diagnosed residents since the residents had not been out of the facility.  During an interview on 7/21/20 at 2:17 PM with the Director of Nursing (DON), she stated staff should not be walking through the COVID unit to			of Nursing or their designee. facility does not currently have residents with a positive test f we will continue to monitor the as outlined above in conjuncti QIO the facility has partnered audits will be performed week next 3 months with data being the facility level and reported QIO every 2 weeks during foll  B. The staff assignment sh monitored to ensure that staff working in a covid unit are onl to those within the covid unit are not assigned to work with outside of the covid unit.	e any or covid-19 e use of PPE on with the with. These ly for the g collected at back to the ow up calls. eets will be who are ly assigned and that they			
	unit. The DON stated assignment and did rassigned residents of COVID unit on the satisfied and all staff on the Corrom 'head to toe'.  During an interview of and all staff on the Corrom 'head to toe'.  During an interview of 7/17/20 at 1:28pm, hositive residents lass was symptomatic and	ed staff that only work on that a she does the daily staff not know how the staff got in the COVID unit and non time day.  In 7/17/20 at 2:00 pm with he stated there should be only work on the COVID unit OVID unit should wear PPE with the Administrator on the stated 2 additional COVID to the tweek in the facility. One do tested positive on 7/9/20, ent to the hospital on 7/10		A root cause analysis will also performed. The root cause an be completed by 8-14-2020. cause analysis has been start is the information:  A. When the staff were ask were not properly wearing the following statements were sai just trying to get to another an facility", "I wasn't going to be any resident rooms". These s members were educated on the importance of wearing proper anytime they entered the covil was for their safety and the safety entered the safety and the safety entered the safety entered the safety and the safety entered the	nalysis will The root red and here  ded why they rir PPE the d: "I was rea of the regoing into reatiff red red PPE d 19 - that it red and here			
	and tested positive. Tested this week and	Two additional residents were were both positive. The ated PPE should be worn on		the covid unit. That we are try the spread of covid within the takes everyone's cooperation	ying to stop facility and it			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′	ULTIPLE CONSTRUCTION DING		(X3) DATE SURVEY COMPLETED		
		345377	B. WING _	3. WING			C <b>07/22/2020</b>	
NAME OF PI			ST	REET ADDRESS, CITY, STATE, ZIP CODE				
FAST CAR	ROLINA REHAB AND WE	FLUNESS		25	75 W 5TH STREET			
LAUT OAI	TOLINA NEITAD AND WE	ELINEGO		GF	REENVILLE, NC 27834			
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F 880	F 880 Continued From page 14 the COVID unit and there should be dedicated staff who only work on the COVID unit.		F8	380	spread. The staff understood this and stated that from now on anytime that they entered the covid unit for any reason that they would wear the proper PPE.  To help monitor the use of PPE in the facility the facility has partnered with Alliant Health Solutions (a QIO) to come up with an audit tool that the facility will be using on a weekly basis to ensure that the staff are using PPE. These audit will be random and we will be auditing 8 staff members a week throughout the facility. All data will be turned into the administrator for recording and that data will then be reported to the QIO representative assigned to the facility.  B. The staff member who used the assignment sheets was asked why staff were assigned to residents both inside and outside of the covid unit on that day.			
					she did not realized that the staff was assigned in this way. This staff member was informed that staff should not be assigned to residents both inside and outside of the covid unit. This staff member stated that they understood at the staffing assignment sheets were reviewed.  Going forward - if they facility has have a covid unit due to the presents or residents with positive covid 19 tests the staff assigned to take care of those residents will not take care of residents outside of that unit. The staffing assignment sheets will be reviewed to	nd to f en		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	l l	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED		
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