## Statement of Deficiencies and Plan of Correction

### Provider/Supplier/CLIA Identification Number:

- **345418**

### Multiple Construction

#### A. Building

#### B. Wing

### Name of Provider or Supplier

**Pelican Health at Asheville**

### Street Address, City, State, Zip Code

- 1984 US Highway 70
- Swannanoa, NC 28778

### Date Survey Completed

- **01/16/2020**

### Summary Statement of Deficiencies

(Each deficiency must be preceded by full regulatory or LSC identifying information)

<table>
<thead>
<tr>
<th>ID</th>
<th>Prefix</th>
<th>Tag</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>F000</td>
<td>INITIAL COMMENTS</td>
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The survey team entered the facility on 01/16/20 to conduct an on-site revisit and complaint investigation survey and exited 01/16/20. There were 8 complaint allegations investigated and 8 were unsubstantiated. Event ID #91PP11.

### Laboratory Director's or Provider/Supplier Representative's Signature

**Electronically Signed**

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.