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| STATEMENT OF ISOLATED DEFICIENCIES WHICH CAUSE<br>NO HARM WITH ONLY A POTENTIAL FOR MINIMAL HARM<br>FOR SNFs AND NFs | PROVIDER #<br><br><b>345070</b> | MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br>B. WING _____ | DATE SURVEY<br>COMPLETE:<br><b>5/10/2019</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>DURHAM NURSING &amp; REHABILITATION CENTER</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>411 S LASALLE STREET<br/>DURHAM, NC</b> |
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| <b>F 677</b> | <p>ADL Care Provided for Dependent Residents<br/>CFR(s): 483.24(a)(2)</p> <p>§483.24(a)(2) A resident who is unable to carry out activities of daily living receives the necessary services to maintain good nutrition, grooming, and personal and oral hygiene;<br/>This REQUIREMENT is not met as evidenced by:<br/>Based on record review, observations, and staff, family and resident interviews the facility failed to maintain clean nails for 1 of 3 dependent residents reviewed for Activities of Daily Living (Resident #1).</p> <p>Finding included:</p> <p>The resident was admitted to the facility on 3/12/19 with the diagnoses of a stroke, cognitive communication disorder, muscle weakness, and depression.</p> <p>The resident's Minimal Data Set dated 4/29/19 revealed the resident was severely cognitively impaired. required extensive assistance eating and required total dependence with personal hygiene, and bathing.</p> <p>The resident had a care plan last updated 3/19/19 for activities of daily living (ADLs), falls, and dementia. An intervention for personal hygiene stated the resident required limited staff participation with personal hygiene and oral care.</p> <p>The resident was observed getting a bed bath on 5/9/19 at 1:04 PM by Nursing Assistant (NA) #1. The resident' body was cleansed with soap and water. The resident's hands were washed but nail care was not completed or offered. Resident's #1 fingernails had a black substance under all 5 fingers of her right hand.</p> <p>Nursing notes were reviewed from 5/1/19 to 5/9/19. There was no documentation regarding nail care or refusal of nail care.</p> <p>A nursing noted dated 5/10/19 at 5:43 PM by the second shift nursing supervisor stated the resident refused to have her fingernails cut down last evening and stated she liked to have her nails long. The resident refused to have her nails trimmed today. She agreed for staff to clean them this evening.</p> <p>A speech therapist was interviewed on 5/9/19 at 11:39 AM. She stated the resident received a grilled cheese sandwich in addition to every meal because she refused to eat other things. She stated occupation therapy had built up utensils for the resident and the resident ate with her fingers.</p> <p>The Director of Nursing (DON) was interviewed on 5/9/19 at 3:06 PM. She stated the resident could feed herself and was alert and verbal. The resident would let staff provide care for her. She had not heard of any refusal of care lately. She had not known of any concerns about the resident being dirty.</p> <p>NA #2 was interviewed on 5/9/19 at 3:50 PM. He stated the resident was incontinent and required total care. He stated the resident would let them provide care to her and had never refused care for him. He stated the</p> |
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Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of

The above isolated deficiencies pose no actual harm to the residents

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| <b>F 677</b> | <p>Continued From Page 1</p> <p>resident was disoriented today and was sometimes confused.</p> <p>The resident's family was interviewed on 5/10/19 at 2:19 PM. She stated when she came to visit, she would help Resident #1 with feeding. However, she stated the resident could feed herself. She stated staff did not wash the resident hands and the resident's nails were often dirty at meals.</p> <p>A observation of the resident's nails were observed on 5/10/19 at 2:20 PM with the resident's family member at bedside. The resident nailed were observed to be approximately 1/4 of an inch long and had a black substance under the nail of the third and fifth finger of the right hand and the nail of the fifth finger and thumb of the left hand. The resident was observed being fed lunch by a family member.</p> <p>Nurse #1 was interviewed on 5/10/19 at 5:16 PM. He stated the NAs would usually trim the resident's nails. When asked specifically if this resident ever refused ADL's care, he stated "All residents with dementia could refuse care". He stated it looked as if the resident's nails on the right hand were dirty (when observing Resident #1). He stated he thought the resident dug at things around her bed and in her clothes with her nails. He stated nail care was typically the NAs responsibility and they would usually provide nail care when giving the resident a bath.</p> <p>NA #3 was interviewed on 5/10/19 at 5:34 PM. The NA stated she had never cared for the resident before. An observation was made of the Resident #1 nails with NA #3. After seeing the resident's nails, NA #3 asked Resident #1 if she wanted her nails cleaned with a washrag or a nail stick. The resident responded, "nail stick." Na #3 told the resident she would clean her nails before or after dinner tonight when she (NA #3) could get to it.</p> <p>The DON was interviewed on 5/10/19 at 5:57 PM. She stated the resident was alert and verbal but could be confused. The resident was not generally combative or resistive but didn't like to get up early. The NA or nurse would provide nail care and they typically did it when they bathed the resident. She was not aware of a time the resident had been digging in her brief.</p> <p>The administrator was interviewed on 5/10/19 at 6:01 PM. She stated she would expect for nail care to be provided to residents.</p> <p>The second shift nurse supervisor was interview on 5/10/19 at 6:24 PM. She stated she provided nail care to the Resident #1 last night. She stated the resident did not want her nails cut, but she cleaned her nails and forgot to document it until today. She stated she documented it in the nursing notes tonight as she just remembered. She stated she filed the resident's nails down a bit. She stated the resident would let them (the facility) clean her nails this evening.</p> <p>The resident's nails were observed with nurse consultant #1 and nurse consultant #2 on 5/10/19 at 6:36 PM. The resident's nails on the right third, fifth and thumb were observed to have a black substance under them. The resident nails were observed to have a black substance under the left fifth finger. The resident stated she didn't want her nails cut but would have them cleaned. The resident stated they (the facility) said they would</p> |
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| <b>F 677</b> | <p>Continued From Page 2<br/>do it this evening.</p> <p>The resident was interviewed on 5/10/19 at 6:44 PM. The resident was asked when they last cleaned her nails and the resident responded she "couldn't remember the last 2 days." She was asked if they cleaned them this morning and she said "no". She stated they (the facility) told her they would do it after dinner.</p> <p>The resident was observed on 5/10/19 at 6:44 PM feeding herself a grilled cheese sandwich with her hands. The resident had a black substance under the nails of the third, fifth and thumb of the right hand and a black substance under the nail of left, fifth finger.</p> |
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