DEPARTMENT OF HEALTH AND HUMAN SERVICES FOR CENTERS FOR MEDICARE & MEDICAID SERVICES OMB N							
					<u>OMB NO. 0938-039'</u> I		
STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345400			(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED		
		B. WING		C 06/01/2018			
NAME OF P	ROVIDER OR SUPPLIER		S	TREET ADDRESS, CITY, STATE, ZIP CODE			
			1	93 ASHEVILLE HIGHWAY			
SKYLAND	CARE CENTER		s	SYLVA, NC 28779			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI/ DEFICIENCY)	D ATE		
F 689 SS=D			F 689		6/19/18		
	supervision and assis accidents. This REQUIREMENT	sident receives adequate tance devices to prevent is not met as evidenced					
	by: Based on observations, record review, resident, family, and staff interviews the facility failed to maintain a hazard free environment by not properly storing the chemical substance isopropyl alcohol for 1 of 1 residents reviewed for accidents/hazards (Resident #5). Findings included:			1. The plan of correcting the specific deficiency. The plan should address the processes that lead to the deficiency cited.	ıe		
				Resident # 5 daughter brought in isopropyl alcohol for the resident to use for personal hygiene. Resident # 5 daughter should have brought the alco			
		itted to the facility 01/20/18 /18 with diagnoses including ajor depression.		to the nurse, the nurse would have assessed the resident for safety using alcohol, and if deemed safe a lock box would have been placed in the residen	the		
	Review of the admission Minimum Data Set dated 02/16/18 assessed Resident #5 to be cognitively intact, needing extensive assistance with bed mobility, transfers, and toilet use.			room. The nurses, CNA's, and Housekeeping staff did not notice the alcohol sitting on the resident's night stand. The alcohol was open but very			
	16-ounce bottle of 50 observed on a nights	n on 05/29/18 at 2:49 PM, a % isopropyl alcohol was and located at the foot of		little used.			
	family member explai	n 05/29/18 at 2:49 PM, a ned she had provided the		2. The procedure for implementing the acceptable plan of correction for the specific deficiency cited.			
	bottle of alcohol for th	e resident to use.		The alcohol was immediately removed from the resident's room and given to t			
ABORATORY	DIRECTOR'S OR PROVIDER/S	SUPPLIER REPRESENTATIVE'S SIGNATUR	RE	TITLE	(X6) DATE		
Electroni	cally Signed				06/19/2018		

Electronically Signed

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER AND PLAN OF CORRECTION COMPLETED A. BUILDING С 345400 B. WING 06/01/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **193 ASHEVILLE HIGHWAY** SKYLAND CARE CENTER SYLVA, NC 28779 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 689 Continued From page 1 F 689 During an interview on 05/29/18 at 2:49 PM, nurse on 5/30/2018. The administrator Resident #5 explained she used the alcohol to had a conversation with the resident and clean under her breast and underarms, or when daughter on 6/3/2018 explaining why it she gets a small cut. was not safe to keep the alcohol sitting out on the resident's night stand. I An observation on 05/29/18 at 4:49 PM revealed explained that all OTC medications should the alcohol bottle remained on the nightstand at be given to the nurse, assessed for foot of the resident's bed. safety, obtain doctors order if needed, and a lock box provided at bedside. The An observation on 05/30/18 at 9:08 AM, revealed resident and daughter stated that it was the alcohol bottle remained on the nightstand at not important and did not wish to continue foot of the resident's bed. using the alcohol. We also sent a letter to all residents and responsible family During an interview on 05/30/18 at 11:01 AM, members addressing the proper Nurse #1 explained she provided the resident her procedure for bringing in medications for morning medications, but didn't notice the alcohol resident use. An in-service was bottle on the nightstand. Nurse #1 revealed the completed for nurses, CNA's, and resident shouldn't have alcohol in the room sitting housekeepers to complete daily checks out where other residents could reach and she for OTC / Hazardous items sitting out in removed the bottle. The nurse opened the lid and resident rooms. If items are found they revealed the foil had been punctured and the are to be removed and given to the nurse, alcohol had been used. education given to resident / family, and assessments completed for safety and During an interview on 05/30/18 at 11:06 AM, the competency for using the product. Director of Nursing (DON) explained cognitively intact residents were informed of the risk of 3. The monitoring procedure to ensure keeping possible hazardous chemicals in their that the plan of correction is effective and room and the facility would properly store those that specific deficiency cited remains chemicals. She revealed a physician order would corrected and/or in compliance with the be needed for Resident #5 to use the alcohol. regulatory requirements. The DON revealed it was her expectation the nurse would explain to the resident why alcohol In-service completed for nurses, CNA's, could not be kept in the room were other and housekeepers to check each time residents might wander. She expected the nurse entering a resident's room for OTC would have removed the alcohol and confirmed medications / hazardous chemicals. This there were wandering residents that might enter was also added to the daily check list the room. completed by housekeepers each time they clean a resident's room. When a housekeeper cleans the residents room

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DEPARTMENT OF HEALTH AND HUMAN SERVICES

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DEPARTMENT OF HEALTH AN CENTERS FOR MEDICARE &	FOF	PRINTED: 06/19/2018 FORM APPROVED OMB NO. 0938-0391				
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DAT	(X3) DATE SURVEY COMPLETED	
	345400			C 06/01/2018		
NAME OF PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE	00/01/2018		
SKYLAND CARE CENTER		193 ASHEVILLE HIGHWAY SYLVA, NC 28779				
PREFIX (EACH DEFICIENC)	EFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL		PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE A DEFICIENCY)	TIVE ACTION SHOULD BE COMPLETION ICED TO THE APPROPRIATE DATE		
F 689 Continued From page	e 2	F 68	 they will initial stating that they OTC medications / hazardous sitting out in the resident's room are found they will immediately in to the nurse. In addition, the Housekeeping Supervisor will rooms 3x per week for 3 month weekly as a double check to th housekeepers. She will report directly to the Administrator an monthly report along with the housekeeping checklist to be r the monthly QAPI committee. 4. The title of the person responsible for implementing the acceptable per correction. Administrator is responsible for implementing plan of correction up each month in the QAPI me assure compliance. Date Back in Compliance: 6/19 	chemicals m. If items / turn them check all ns and then ne her findings d turn in a eviewed by onsible for plan of r n and follow beting to		

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