STATEMENT OF ISOLATED DEFICIENCIES WHICH CAUSE NO HARM WITH ONLY A POTENTIAL FOR MINIMAL HARM FOR SNFs AND NFs

NAME OF PROVIDER OR SUPPLIER
UNIVERSAL HEALTH CARE/NORTH RALEIGH
5201 CLARKS FORK DRIVE NW
RALEIGH, NC

STREET ADDRESS, CITY, STATE, ZIP CODE

ID PREFIX TAG

SUMMARY STATEMENT OF DEFICIENCIES

F 842
Resident Records - Identifiable Information CFR(s): 483.20(f)(5), 483.70(i)(1)-(5)

§483.20(f)(5) Resident-identifiable information.
(i) A facility may not release information that is resident-identifiable to the public.
(ii) The facility may release information that is resident-identifiable to an agent only in accordance with a contract under which the agent agrees not to use or disclose the information except to the extent the facility itself is permitted to do so.

§483.70(i) Medical records.
§483.70(i)(1) In accordance with accepted professional standards and practices, the facility must maintain medical records on each resident that are-
(i) Complete;
(ii) Accurately documented;
(iii) Readily accessible; and
(iv) Systematically organized

§483.70(i)(2) The facility must keep confidential all information contained in the resident's records, regardless of the form or storage method of the records, except when release is-
(i) To the individual, or their resident representative where permitted by applicable law;
(ii) Required by Law;
(iii) For treatment, payment, or health care operations, as permitted by and in compliance with 45 CFR 164.506;
(iv) For public health activities, reporting of abuse, neglect, or domestic violence, health oversight activities, judicial and administrative proceedings, law enforcement purposes, organ donation purposes, research purposes, or to coroners, medical examiners, funeral directors, and to avert a serious threat to health or safety as permitted by and in compliance with 45 CFR 164.512.

§483.70(i)(3) The facility must safeguard medical record information against loss, destruction, or unauthorized use.

§483.70(i)(4) Medical records must be retained for-
(i) The period of time required by State law; or
(ii) Five years from the date of discharge when there is no requirement in State law; or
(iii) For a minor, 3 years after a resident reaches legal age under State law.

§483.70(i)(5) The medical record must contain-
(i) Sufficient information to identify the resident;
(ii) A record of the resident's assessments;
(iii) The comprehensive plan of care and services provided;
(iv) The results of any preadmission screening and resident review evaluations and determinations conducted

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided.

For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction must be submitted within 30 days of the date of survey.

The above isolated deficiencies pose no actual harm to the residents.
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<td>F 842</td>
<td>Continued From Page 1 by the State; (v) Physician's, nurse's, and other licensed professional's progress notes; and (vi) Laboratory, radiology and other diagnostic services reports as required under §483.50. This REQUIREMENT is not met as evidenced by: Based on record review and staff interviews, the facility failed to transcribe the frequency of a medication from the physician's order onto the medication administration record for 1 of 4 residents reviewed for transcription of physician orders. The findings included: Resident #1 was admitted to the facility with diagnoses which included, in part, hyperlipidemia, hypertension, chronic ischemic heart disease, constipation, and hemiplegia. A review of the physician's orders revealed an order dated 12/02/17 for Miralax powder, 17 grams, give by mouth in eight ounces of water every day. A review of the medication administration record (MAR) for March 2018 revealed: &quot;Miralax Powder 17 grams, give by mouth in eight ounces of water.&quot; There was no frequency included with the order on the MAR. In an interview with the Administrator on 04/12/18 at 1:20 PM, she stated the frequency of the Miralax order should be included as stated on the physician's order. In an interview with the DON on 04/12/18 at 4:30 PM, he stated that the order for Miralax was a transcription error and did not include the frequency of administration in the text.</td>
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