## Statement of Isolated Deficiencies Which Cause Provider #56821

**Date Survey Complete:** 5/4/2017

**Name of Provider or Supplier:** Kingswood Nursing Center

**Street Address, City, State, Zip Code:** 915 Pee Dee Road, Aberdeen, NC

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<td>483.15(d)(1)(i)-(iv)(2) NOTICE OF BED-HOLD POLICY BEFORE/UPON TRANSFR</td>
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**F 205**

(d) Notice of bed-hold policy and return-

1. Notice before transfer. Before a nursing facility transfers a resident to a hospital or the resident goes on therapeutic leave, the nursing facility must provide written information to the resident or resident representative that specifies-

   i. The duration of the state bed-hold policy, if any, during which the resident is permitted to return and resume residence in the nursing facility;

   ii. The reserve bed payment policy in the state plan, under § 447.40 of this chapter, if any;

   iii. The nursing facility’s policies regarding bed-hold periods, which must be consistent with paragraph (c) (5) of this section, permitting a resident to return; and

   iv. The information specified in paragraph (c)(5) of this section.

2. Bed-hold notice upon transfer. At the time of transfer of a resident for hospitalization or therapeutic leave, a nursing facility must provide to the resident and the resident representative written notice which specifies the duration of the bed-hold policy described in paragraph (e)(1) of this section.

This REQUIREMENT is not met as evidenced by:

Based on record review and staff interview, the facility failed to provide 1 of 1 residents and resident representatives with written notice of the bed hold policy upon the resident’s transfer to the hospital (Residents #62). The findings included:

Resident #62 was admitted to the facility on 4/1/15 with multiple diagnoses that included dementia, anxiety, depression, mood disorder, and metabolic encephalopathy.

The annual Minimum Data Set (MDS) assessment dated 4/5/17 indicated his cognition was intact.

A social services note dated 4/27/17 indicated Resident #62 was transferred to the hospital for psychiatric evaluation and treatment.

A review of Resident #62’s hard copy and electronic medical records revealed no documentation or evidence that Resident #62 or his representative were notified of the facility’s bed hold policy upon his transfer to the hospital on 4/27/17. The medical record additionally indicated that as of 5/4/17 Resident #62 had not returned to the facility.

An interview was conducted with the Social Worker (SW) on 5/4/17 at 3:25 PM. She indicated Resident #62’s mental health had degenerated resulting in his transfer to the hospital for evaluation on 4/27/17. She reported she spoke with a nurse from the behavioral health department at the hospital and was informed...

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided.

For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of...

The above isolated deficiencies pose no actual harm to the residents.
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Resident #62 was being admitted for psychiatric treatment. She stated she had not provided Resident #62 or his representative with written notice of the bed hold policy. She indicated she had spoken with Resident #62’s representative by phone to inform him of the hospitalization, but she had not mentioned the bed hold policy. The SW stated the Admissions Director was responsible for providing the bed hold policy to residents and their representatives.

An interview was conducted with the Admissions Director on 5/4/17 at 3:38 PM. She stated she began working at the facility on 3/6/17. She revealed she had not provided written notice of the bed hold policy to Resident #62 or to his representative upon his transfer to the hospital on 4/27/17. She stated that as of this day, 5/4/17, she still had not provided written notice of the bed hold policy to Resident #62 or his representative. She indicated she was not aware of what the regulations were regarding the provision of written notice of the bed hold policy.

An interview was conducted with the Administrator on 5/4/17 at 5:05 PM. She indicated she expected written notice of the bed hold policy to be provided within 24 to 48 hours after the resident was admitted to the hospital.