		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	· /	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
	345354		B. WING			C 06/10/2017		
NAME OF PROVIDER OR SUPPLIER				S	TREET ADDRESS, CITY, STATE, ZIP CODE		10/2011	
				7	28 PINEY GROVE ROAD			
PINEY GR	OVE NURSING AND R	EHABILITATION CENTER		к	ERNERSVILLE, NC 27284			
(X4) ID	SUMMARY	STATEMENT OF DEFICIENCIES	ID		PROVIDER'S PLAN OF CORRECTION		(X5)	
PRÉFIX TAG		NCY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	PREFIZ TAG	X	(EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		COMPLETIO DATE	
F 242 SS=D	483.10(f)(1)-(3) SEI RIGHT TO MAKE C	LF-DETERMINATION - CHOICES	F2	242			6/19/17	
	(f)(1) The resident has a right to choose activities, schedules (including sleeping and waking times), health care and providers of health care services consistent with his or her interests, assessments, and plan of care and other applicable provisions of this part.							
		has a right to make choices s or her life in the facility that e resident.						
	members of the cor community activities facility. This REQUIREMEN	has a right to interact with mmunity and participate in s both inside and outside the NT is not met as evidenced						
	interview, the facility bath preference for residents reviewed	eview, staff, and resident y failed to honor the choice of 1 (Resident #5) of 2 sampled for choices in activities of daily 'he findings included:			Piney Grove Nursing and Rehabilitation acknowledges receipt of the Statement Deficiencies and proposes this Plan of Correction to the extent that the summa of findings is factually correct and in orc	of iry		
	Resident #5 was admitted to the facility on 6/5/17. The resident completed a resident shower/bath preference sheet upon admission which stated a preference for a daily bed bath. The resident care guide, used as an initial care plan, completed on admission stated the resident required limited or extensive assistance with baths. Resident #5 was identified on a resident listing				to maintain compliance with applicable rules and provisions of quality of care or residents. The Plan of Corrections is submitted as a written allegation of compliance. Piney Grove Nursing and Rehabilitation			
					response to this Statement of Deficienc does not denote agreement with the Statement of Deficiencies nor does it constitute and admission that any deficiency is accurate. Further, Piney			
	provided by the fac oriented. Resident a at 2:50 PM. The res	#5 was interviewed on 6/9/17 sident stated, "I had a good is the first bath I have had all			Grove Nursing and Rehabilitation reserves the right to refute any of the deficiencies on this Statement of Deficiencies through Informal Dispute			

06/16/2017

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

**Electronically Signed** 

		MEDICAID SERVICES					0.0938-039
	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIP	(X3) DATE SURVEY COMPLETED			
			A. BUILDING	A. BUILDING			
		345354	B. WING			C 06/10/2017	
NAME OF PF	ROVIDER OR SUPPLIER	1		ST	REET ADDRESS, CITY, STATE, ZIP CODE	1 00	
				72	8 PINEY GROVE ROAD		
PINETGR	OVE NORSING AND REI	HABILITATION CENTER		K	ERNERSVILLE, NC 27284		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)		(X5) COMPLETION DATE
F 242	Continued From page	e 1	F 24	12			
		have a good bath every day.			Resolution, formal appeal procedure and/or any other administrative or lega proceeding.	al	
	Nurse aide document	tation from 6/5/17 to 6/9/17					
	revealed Resident #5			F242			
	not receiving a bath c from 6/5/17 to 6/8/17.	or the record was left blank			DON/Designee interviewed Resident # #3, #4, # 5 to ensure their choices in	<i>‡</i> 1,	
	documentation docum			bathing are documented by 6/14/17.			
	the 7 AM to 3 PM shift	•			interview form completed on each of	10m	
					these residents found to have been		
		d on the bath schedule to			affected. All residents will be		
	receive a bath on We			showered/bathed according to prefere			
	schedule for any othe	hift. She was not on the bath			Showers or refusals will be documente	ed.	
	Schedule for any our	a days of times.			An in-service has been initiated for all		
	NA #1, was interview	ed on 6/9/17 at 4:50 PM. NA			CNA staff on following the shower/bath	ning	
		ficult to get all the baths or			schedule. An in-service has also been		
		3 PM to 11 PM shift. NA #1			initiated for all licensed nursing staff		
		the nurse aides was to			regarding documentation of shower		
	provide incontinence			refusal.			
	-	howers as the lesser priority. f Resident #5 received a bed			An in-service on Bathing & Showers p	or	
		the 3 PM to 11 PM shift.			Resident Choice for all CNA staff on he		
					to follow the shower/bathing schedule		
		ed on 6/9/17 at 5:05 PM. NA			documentation in system for ADLs. Th	nis	
	#2 revealed if the bat				in-service will be completed by June 1		
		M to 11 PM shift another			2017. After June 19, 2017 no CNA sta		
		ask. NA #2 revealed, "We			will be allowed to work until in-service		
		and fed. If we don't have a shower we tell the nurse			completed. This information will also be added to the orientation process.	50	
	-	another shift." NA #2 stated			action to the one-mation process.		
		is on the 7 AM to 3 PM shift			An in-service on Bathing & Showers p	er	
		had switched rooms since			Resident Choice for all licensed nursin		
		she would have to look at			staff on how to document bathing/show		
	the shower schedule	to be sure.			refusals; that the refusal must be follow		
	NA #2 was interview	od on 6/10/17 at 2:15 DM			up on by the nurse then documented in		
		ed on 6/10/17 at 3:15 PM. to Resident #5 on the 7 AM			PCC. This in-service will be completed June 19, 2017. After June 19, 2017 no	-	
		7. She stated she thought			licensed nurses will be allowed to work		

Facility ID: 923023

If continuation sheet Page 2 of 7

		ID HUMAN SERVICES MEDICAID SERVICES				FOR	D: 07/10/20 M APPROVI D. 0938-03	
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		345354	B. WING				C / <b>10/2017</b>	
NAME OF PROVIDER OR SUPPLIER		•	ST	TREET ADDRESS, CITY, STATE, ZIP CODE	-			
		HABILITATION CENTER		72	28 PINEY GROVE ROAD			
				K	ERNERSVILLE, NC 27284			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	×	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI/ DEFICIENCY)		(X5) COMPLETIO DATE	
F 242	Continued From page	2	E 2	242				
		5 a partial bed bath on that			until in-service is completed. This information will also be added to the orientation process.			
	The Director of Nursing was interviewed on 6/10/17 at 10:40 AM. She stated the nursing expectation was for residents to receive their preference of either a shower or bed bath. She said the admission paperwork asked the resident preference for showers or bed baths and then this information was put on the care guide and care plan.				The Director of Nursing/Designee will audit 100% of residents weekly x 6 wer to ensure showers/baths were given or refusal documented. Then 50% of residents will be audited weekly x 6 we to ensure showers/baths were given per resident choice and refusal documente	nts weekly x 6 weeks aths were given or Then 50% of ited weekly x 6 weeks aths were given per		
F 312 SS=D	483.24(a)(2) ADL CA DEPENDENT RESID		F 3	312	The results of the audits will be presen by the DON/Designee to the monthly G meeting for recommendations.		6/19/17	
	<ul> <li>(a)(2) A resident who is unable to carry out activities of daily living receives the necessary services to maintain good nutrition, grooming, and personal and oral hygiene.</li> <li>This REQUIREMENT is not met as evidenced by:</li> <li>Based on record review, staff, and family interview the facility failed to provide consistent baths or showers for 2 (Resident #3 and Resident #4) of 4 sampled residents dependent on staff for bathing assistance. Findings included:</li> <li>1. Resident #3 was admitted to the facility on</li> </ul>				F312 DON/Designee interviewed Resident # #3, #4, #5 to ensure their ADL bathing showers are documented by 6/14/17. New interview form completed on each these residents found to have been affected or the potential to be affected.	& n of		
	3/29/17 and had the of the left shoulder, frac- artery of lower extrem hypertension, and ch disease.	diagnoses of a fracture of ture of the ribs, aneurysm of hity, diabetes mellitus, ronic obstructive pulmonary			residents will be showered/bathed according to preference and shower schedule. Showers or refusals will be documented. An in-service has been initiated for all			
	Resident #3's admiss	ion minimum data set			CNA staff on following the shower/bath	ning		

Facility ID: 923023

CENTERS FOR MEDICARE & MEDICAID SERVICES STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA				OMB NO. 0938-03	
		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	. ,	PLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		345354	B. WING		C 06/10/2017
NAME OF P	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE,	
PINEY GROVE NURSING AND REHABILITATION CENTER				728 PINEY GROVE ROAD KERNERSVILLE, NC 27284	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORRECTIVI CROSS-REFERENCE	N OF CORRECTION (X5) E ACTION SHOULD BE COMPLETIO D TO THE APPROPRIATE DATE CIENCY)
F 312	Continued From page	23	F 31	12	
	assessment dated 6/7 dependent on one pe	7/17 coded her as totally rson for bathing with range on an upper extremity on		ADL documentation. A also been initiated for a staff regarding docume refusal.	all licensed nursing
	area, "Requires assis maintain maximum fu bathing related to: im limitations." The inter One person; total dep resident to participate permits, and prefers s A family member of R	e in self-care as ability shower." Resident #3 was interviewed		An in-service on Bathin Resident Choice and A for all CNA staff on how shower/bathing schedu documentation. This in completed by June 19, 19, 2017 no CNA staff work until in-service is information will also be orientation process.	DL Documentation v to follow the ule and ADL -service will be 2017. After June will be allowed to completed. This
	revealed she bathed "Baths are a problem getting done. If they p	<ul> <li>I. The family member</li> <li>Resident #3 daily because,</li> <li>I found they were just not</li> <li>provided a daily bath it would</li> <li>ery other day would be</li> </ul>		An in-service on Bathir Resident Choice for all staff on how to docume refusals; that the refus up on by the nurse the PCC. This in-service	licensed nursing ent bathing/shower al must be followed n documented in
	receive a bath on the Tuesday and Friday. documentation reveal	vealed Resident #3 was to 3 PM to 11 PM shift every The nursing assistant led Resident #3 had ed bathing assistance since		June 19, 2017. After J licensed nurses will be until in-service is comp information will also be orientation process. The Director of Nursing	allowed to work leted. This added to the
	6/9/17 at 4:50 PM. N/ to get all of the baths PM to 11 PM shift. N/ the nurse aides was t eating assistance, an	A) #1, was interviewed on A #1 revealed it was difficult or showers done on the 3 A #1 revealed the focus of to provide incontinence care, d safety with baths or c priority. NA #1 could pat		audit 100% of resident to ensure showers/bat ADLs documented or r documented. Then 50 be audited weekly x 6 showers/baths were gi	s weekly x 6 weeks hs were given and efusal % of residents will weeks to ensure ven per resident
		r priority. NA #1 could not 3 had received baths on the		choice, ADL document and refusal documente be presented to the QI review.	ed. This audit will

Event ID: N2FJ11

Facility ID: 923023

If continuation sheet Page 4 of 7

					OMB NO. 0938-03
	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		PLE CONSTRUCTION G	(X3) DATE SURVEY COMPLETED
					С
		345354	B. WING		06/10/2017
NAME OF PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP	CODE	
PINEY GR	OVE NURSING AND RE	HABILITATION CENTER		728 PINEY GROVE ROAD KERNERSVILLE, NC 27284	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN C (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIE!	CTION SHOULD BE COMPLETIO D THE APPROPRIATE DATE
F 312	Continued From page	e 4	F 3 <sup>-</sup>	12	
	<ul> <li>#2 revealed if the bat completed on the 3 P shift completed the ta keep them dry, safe, time to give a bath or so it can be done on not confirm if Residen the third shift.</li> <li>NA #3 was interviewe #3 revealed she was residents a "quick was shower if they needed</li> </ul>	ed on 6/9/17 at 5:05 PM. NA th or shower was not PM to 11 PM shift another ask. NA #2 revealed, "We and fed. If we don't have a shower we tell the nurse another shift." NA #2 could nt #3 had received baths on ed on 6/10/17 at 9:50 AM. NA able to at least give her ash up," everyday or a d it. She said the [family #3 was giving her a bath		The results of the audits of by the DON/Designee to meeting for recommenda	the monthly QI
	Nurse #1 stated she Resident #3 received was difficult to give R lunch because there stated, "It wouldn't be member] gave the CI assistants) more time	ewed on 6/10/17 at 1:30 PM. knew that one day last week l a full bath. She stated it esident #3 a full bath before just wasn't time. Nurse #1 e as big an issue if [family NA (certified nursing to get the bath done. There re patients on the hall where			
	6/10/17 at 2:20 PM re	physician for Resident #3 on evealed the resident was not out of bed due to her			
	2. Resident #4 had di dementia, and cerebr	-			
		ed on a quarterly minimum dated 4/11/17 as totally			

Facility ID: 923023

If continuation sheet Page 5 of 7

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES						FO	ED: 07/10/2017 RM APPROVED NO. 0938-0391	
STATEMENT	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	· /	(X2) MULTIPLE CONSTRUCTION A. BUILDING			TE SURVEY MPLETED	
		345354	B. WING			06/10/2017		
	NAME OF PROVIDER OR SUPPLIER PINEY GROVE NURSING AND REHABILITATION CENTER			7	STREET ADDRESS, CITY, STATE, ZIP CODE 728 PINEY GROVE ROAD KERNERSVILLE, NC 27284			
(X4) ID PREFIX TAG	X (EACH DEFICIENCY MUST BE PRECEDED BY FULL		ID PREFI TAG		PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPR DEFICIENCY)	JLD BE	(X5) COMPLETION DATE	
F 312	Continued From page	9 5	F	312				
	Continued From page 5 The care plan dated 2/7/17 revealed a focus area, "Requires assistance/potential to restore or maintain maximum function of self-sufficiency for bathing related to: physical limitations, impaired cognition." Interventions included, "Bathing: one person, extensive assistance to total dependence for showers/bed baths and encourage resident to participate in self-care as ability permits." The bath schedule revealed Resident #4 was to receive a shower on the 7 AM to 3 PM shift on Wednesday and Saturday. Nurse aide documentation for Resident #4 for the month of June 2017 revealed the named resident inconsistently received showers and full baths on the assigned bath days, with several days not receiving any baths. An interview was conducted with a family member of Resident #4 on 6/9/17 at 12:50 PM. The family member revealed, "Baths and showers are supposed to be given twice a week. It doesn't get done on the day it is supposed to or it doesn't get done at all." NA #3 was interviewed on Saturday, 6/10/17 at 9:50 AM. She stated she was not always assigned to Resident #3 but she would give him a shower that day (6/10/17). NA #3 was interviewed again on 6/10/17 at 3:15 PM. She stated she had not given Resident #3 a shower because he refused. Documentation for 6/10/17 of the nurse aide care for Resident #3 was blank for bathing. The Director of Nursing (DON) was interviewed							

Facility ID: 923023

If continuation sheet Page 6 of 7

	-	ID HUMAN SERVICES MEDICAID SERVICES				FORM /	07/10/2017 APPROVED 0938-0391
STATEMENT	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		345354	B. WING		_	C 06/10/2017	
NAME OF P	NAME OF PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STA	ATE, ZIP CODE		
PINEY GROVE NURSING AND REHABILITATION CENTER				728 PINEY GROVE ROAD KERNERSVILLE, NC 272	284		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORREC CROSS-REFEREN	PLAN OF CORRECTION TIVE ACTION SHOULD BE ICED TO THE APPROPRIA EFICIENCY)	-	(X5) COMPLETION DATE
F 312	resident's preference schedule. She stated every day if the reside bath or shower. The I was on the schedule they received it that d	as dictated by the bathing a partial bed bath was done ent was not getting a full DON revealed if a person to receive a shower then ay unless there was not esident might receive a bed	F 31	2			

Facility ID: 923023

If continuation sheet Page 7 of 7