

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345491	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 12/21/2016
NAME OF PROVIDER OR SUPPLIER CROATAN RIDGE NURSING AND REHABILITATION CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 210 FOXHALL ROAD NEWPORT, NC 28570	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 253 SS=D	<p>483.10(i)(2) HOUSEKEEPING & MAINTENANCE SERVICES</p> <p>(i)(2) Housekeeping and maintenance services necessary to maintain a sanitary, orderly, and comfortable interior; This REQUIREMENT is not met as evidenced by: Based on observations and staff interviews, the facility failed to maintain housekeeping services necessary to maintain a sanitary and comfortable interior by having soiled privacy curtains in 6 of 25 privacy curtains observed. Findings includes: During an observation on 12/20/16 at 10:45, the privacy curtain around bed 112B was observed to have a red stain and a brown stain on it. During an interview with Housekeeper #1 on 12/20/16 at 11:07 a.m, Housekeeper #1 stated the residents rooms are cleaned once a day. Housekeeper #1 stated if a stain is observed on a privacy curtain, the privacy curtain is spot cleaned and if the stain does not come out, it will be taken down and laundered. During an interview with the Housekeeping Supervisor (HS) on 12/20/16 at 11:45 a.m, the HS stated the housekeepers do not spot clean privacy curtains. The HS stated privacy curtains are changed monthly. During an observation on 12/20/16 at 6:37 p.m, the privacy curtain around bed 502A was observed to have a red stain on it. During an observation on 12/20/16 at 6:43 p.m, the privacy curtain around bed 400A was observed to have four areas with small brown stains. During an observation on 12/20/16 at 6:45 p.m, the privacy curtain around bed 303A was observed to have smalls brown stains at the edge of the curtain near the floor.</p>	F 253	<p>The privacy curtains for rooms 112 A&B, 502A, 400A, 303A, and 108A were removed and replaced on 12-21-2016 by Housekeeping Supervisor.</p> <p>100% observation of all other privacy curtains were completed on 1-10-2017 by Administrator to ensure privacy curtains were clean and in good repair. Any work orders were completed on 1-10-2017 by Administrator for notification to housekeeping for any identified areas of concern. Housekeeping addressed all areas of concerns from the audit by 1-11-2017.</p> <p>Housekeeping Services was in-serviced 100% by the Administrator on 1/10/2017 and 1/11/2017 to check privacy curtains daily during the daily room cleaning and to replace if visibly soiled. A monthly schedule was provided to the Administrator on 1/10/2017 from the Housekeeping Supervisor. All license Nurses and Nursing Assistants were in-serviced by the Administrator and/or Staff Facilitator starting on 1/10/2017 and completed on 1/18/2017 to notify Housekeeping services of any soiled privacy curtains noted when providing care to the residents by completing a work order slip. All newly hired licensed Nurses</p>	1/18/17

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

01/13/2017

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 253	Continued From page 1 During an observation on 12/20/16 at 6:57 p.m., the privacy curtain around bed 112A was observed to have a red stain and a brown stain. During an observation on 12/20/16 at 6:59 p.m., the privacy curtain around bed 108A was observed to have a brown stain. During an interview with the Administrator on 12/21/16 at 12:55 p.m., the Administrator stated it there was no cleaning schedule for privacy curtains in place at the present time. The Administrator stated it was her expectation for housekeeping staff to inspect the privacy curtains daily when the resident rooms are being cleaned and to clean the privacy curtain if needed.	F 253	and Nursing Assistants well be in-serviced by the staff facilitator regarding notification of soiled privacy curtains noted during daily care of the Residents by completing a work order slip and giving it to Housekeeping Supervisor. All newly hired Housekeeping staff will be in-serviced by the Housekeeping Supervisor to check privacy curtains daily during the daily room cleaning and to replace if visibly soiled. The RN Supervisor, DON, and/or Administrator will monitor 100% of all Resident rooms, to include rooms 112 A&B, 502A, 400A, 303A, 108A for cleanliness of all privacy curtains weekly x8 weeks then monthly x1 utilizing a Housekeeping Privacy Curtain QI tool. The Housekeeping Supervisor will address immediately any identified areas of concern during the audit. The Administrator will review the Housekeeping Privacy Curtain QI Tool weekly x8 weeks then monthly x1 month for completion and to ensure all areas of concern were addressed. The Executive QI committee will meet monthly and review the Housekeeping Privacy Curtain Qi Tool and address any issues, concerns and/or trends and to make changes as needed, to include continued frequency of monitoring x3 months.		