	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	ì í	IPLE CONSTRUCTION		ATE SURVEY OMPLETED		
						С		
		345286	B. WING			11/03/2016		
NAME OF P	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE,	ZIP CODE			
SALISBU	RY CENTER			710 JULIAN ROAD SALISBURY, NC 28147				
	SUMMARY	STATEMENT OF DEFICIENCIES	ID		N OF CORRECTION	(X5)		
(X4) ID PREFIX TAG	(EACH DEFICIE	ICY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE CROSS-REFERENCED	TO THE APPROPRIATE	COMPLETION		
F 241 SS=D	483.15(a) DIGNITY INDIVIDUALITY	AND RESPECT OF	F 2	41		12/1/16		
	The facility must promote care for residents in a manner and in an environment that maintains or enhances each resident's dignity and respect in full recognition of his or her individuality.							
	by: Based on observatifacility failed to proview observations (Room sit and wait for her was eating. Findings included: Resident #2 was added to the sit and wait for her was eating. Findings included: Resident #2 was added to the sit and was dependent. (MDS) assessment Resident #2 was main and was dependen living (ADL's) excert independent with each observed the sit and was dependent with the During a dining observed to the sit and was dependent with the sit and was dependent with the delivering meal tray. Resident in bed A, tray at 6:19 PM, stat trays were delivered tray on the cart. During an interview 11/2/16 at 6:39 PM	NT is not met as evidenced ions and staff interviews the vide meals concurrently for me room for 2 of 2 dining in 513) allowing Resident #2 to meal tray while her roommate imitted to the facility on diagnosis of multi infarct sion, hypothyroidism and arterly Minimum Data Set dated 7/19/16 revealed that oderately cognitively impaired to n staff for activity of daily ept for eating. Resident #2 is ating, set up help only. ervation was conducted on the 500 hall revealed a vered and staff removing and to the residents. The in room 513 was served her off continued serving until all d. Resident #2 did not have a with the 500 hall nurse on revealed that Resident #2 ' s d in the 600 hall meal cart and		F241 Resident # 2 tray card come on 500 cart on 1 Service Director (FSD) 100% of all residents□ audited to ensure that to correct room numbers where residents receive Audit was complete on FSD and Dietician. Center Executive Direct in-serviced all departm of Nursing (DON) and A of Nursing (DON) and A of Nursing (DON) and A of Nursing (DON) and A of Nursing (DON) on resident dignity and rest that meal trays will be co or in the dining room at same time. CED, DON, ADON and began in-servicing all s resident dignity and rest that meal trays will be co or in the dining room at same time and how to Monitoring Tool. Dietary staff was in-ser	1/3/2016 by Food tray cards were they reflected and locations to e their meals. 11/22/2016 by ctor (CED) ent heads, Director Assistant Directors 11/22/2016 in spect by ensuring delivered to a room t a table at the department heads staff on 11/22/16 on spect by ensuring delivered to a room t a table at the use Meal			

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

11/22/2016

	S FOR MEDICARE &	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPI F	CONSTRUCTION	(X3) DATE	D. 0938-039 E SURVEY
	CORRECTION	IDENTIFICATION NUMBER:	, <i>,</i>		· · ·	PLETED
						С
		345286	B. WING		11	/03/2016
NAME OF P	ROVIDER OR SUPPLIER		S	TREET ADDRESS, CITY, STATE, ZIP CODE		
SALISBUI	RY CENTER			10 JULIAN ROAD SALISBURY, NC 28147		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE
F 241	Continued From page	e 1	F 241			
	11/3/16 at 8:15 AM o was sitting in bed with elevated waiting on h roommate was serve AM. Resident #2 's to 8:35 AM. Resident #2' minutes after her roo During an interview w on 11/3/16 revealed to they waited, and she An interview with the 8:45 AM on 11/3/16 r in order and the staff top to bottom from th During an interview w hall on 11/3/16 at 1:3 expectations were to in a timely manner. H residents in a room to time. An interview with the	ervation was conducted on In the 500 hall. Resident #2 In her head of the bed her breakfast tray, her d a breakfast tray at 8:15 breakfast tray was served at 2 's tray was delivered 20 Immate was served. with Resident #2 at 8:35 AM that she didn 't know why was not happy about it. Inurse aide on 500 hall at evealed that trays are pulled work their way down from e meal cart. with the unit manager for 500 0 PM revealed that her have staff deliver meal trays ler expectation was that both to be served at the same administrator on 11/3/16 at		dining locations to ensure trays are in delivery cart in such a way that the reach residents rooms or tables at same time. Meal distribution in dining rooms are residents rooms will monitored daily weeks then 2x weekly x 2 months the Administration staff, and /or hall nu ensure that meal trays are being de to rooms or in the dining room to ta the same time using the Meal Monitorion. Meal Monitoring Tools will be review CED and/or DON 1x weekly to ensi- they are being completed. CED and/or DON will bring monitor tools to Executive Quality Assurance meeting for review.	ney the y x 4 by rses to elivered bles toring wed by ure	
F 242 SS=D	the meal trays were t the same time or if in residents served at th The residents in room served together.	at his expectations were that o be delivered in a room at the dining room all ne table at the same time. n 513 should have been ERMINATION - RIGHT TO	F 242			12/1/16
	schedules, and healt her interests, assess interact with member inside and outside the	right to choose activities, h care consistent with his or ments, and plans of care; s of the community both e facility; and make choices or her life in the facility that				

Facility ID: 923354

If continuation sheet Page 2 of 14

DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING С 345286 B. WING 11/03/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 710 JULIAN ROAD SALISBURY CENTER SALISBURY, NC 28147 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 242 Continued From page 2 F 242 are significant to the resident. This REQUIREMENT is not met as evidenced by: Based on record review and staff and resident F242 interview the facility failed to honor a resident 's On 11/4/2016, resident #31 was informed choice to keep her previously grandfathered by Center Executive Director (CED) that refrigerator in her room post a stay in the hospital she could have refrigerator back in her and return to the facility for 1 of 1 sampled room. On 11/7/2016 refrigerator was residents (Resident #31). The findings included: observed by CED to be back in resident□s room. Review of a letter sent to resident family contacts dated 2/4/16 revealed the following, in part: " if On 1125/16 the list of residents one of our grandfathered residents should be grandfathered in to have refrigerators in discharged home or discharged to the hospital, room since January 2016 was reviewed and elect not to hold the bed, they will not be for any residents that were asked to allowed to continue having refrigerators in their remove refrigerators. 1 resident was semiprivate skilled rooms " . found that had been asked to remove their refrigerator. The family was Resident #31 was admitted 6/4/15. Review of the immediately contacted and told they could Quarterly Minimum Data Set (MDS) dated bring it back. 10/7/16 revealed Resident #31 was cognitively A revised letter was sent out on intact. 11/22/2016 to all Responsible Parties During interview with Resident #31 on 11/1/16 at (RP) indicating that we had changed the 9:21 AM she stated that when she went to the guideline regarding bed holds and hospital recently for 4 days she came back and refrigerators. The new guidelines read if a the refrigerator that had been in her room was grandfathered resident is discharged to gone. She said she was told she could not have home or another facility and they returned, it anymore but she did not understand because they would not be allowed to bring their other residents still had theirs. Resident #31 refrigerator back if they were admitted to stated that she needed her refrigerator back to the skilled unit. keep her drinks cold and for snacks because staff A copy of the revised letter will be included don 't have time to go get things out of the hall fridge for her right away. in all admission packets and presented to all new admissions as of 11/21/2016. Interview with the Administrator on 11/2/16 at 2:30 PM revealed that the facility had a new policy A copy of all grandfathered residents who

FORM CMS-2567(02-99) Previous Versions Obsolete

Facility ID: 923354

	OF DEFICIENCIES	MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPI	LE CONSTRUCTION		IO. 0938-039 E SURVEY	
AND PLAN OF	CORRECTION	IDENTIFICATION NUMBER:	. ,) CON	IPLETED	
		245296	B. WING			С	
	ROVIDER OR SUPPLIER	345286	B. WING	STREET ADDRESS, CITY, STATE, ZIP CODE	1'	1/03/2016	
	KOWDER OR SUIT LIER			710 JULIAN ROAD			
SALISBUI	RY CENTER			SALISBURY, NC 28147			
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORF (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AF DEFICIENCY)	HOULD BE	(X5) COMPLETIO DATE	
F 242	10		F 24		upitwill		
		not police the refrigerators in le indicated that the new		have refrigerators on the skilled be reviewed in the monthly Exe			
		om refrigerators in place		Quality Assurance (QA) meeting			
	when the policy came	e out would be		changes or updates to the list.			
	grandfathered. How						
		arged to the hospital, and did ed, they would be considered					
		therefore would not be able					
		tor back. The Administrator					
	said that the goal wa	-					
	-	ent rooms except for private ving designated rooms. In					
		#31 the Administrator said					
		no problems with this					
	-	intaining the refrigerator. He					
		he resident went out to the Idmission Coordinator					
		the policy and thy declined					
	the Bed Hold. He ac	knowledged that Resident					
	#31 was very upset a	-					
	-	ninistrator added that he dent have her refrigerator					
	because the policy n						
	consistently and reve	ealed that another resident					
		andfathered refrigerator					
	removed.						
	On 11/2/16 at 5:52 P	M during meal observation					
		ed that if she had her own					
	-	could put mayonnaise on her					
		rich but she could no longer had taken her refrigerator					
	away when she was						
	On 11/3/16 at 10:15	AM during interview with the					
		ated that Resident #31 had					
	been discharged to the	he hospital on 8/7/16 and					
	readmitted on 8/10/1	6 however the refrigerator					
		m the resident 's room until					

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	-	ID HUMAN SERVICES MEDICAID SERVICES		FORM	APPROVED 0. 0938-0391			
STATEMENT (DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION	(X3) DATE		
		345286	B. WING				C 03/2016	
NAME OF PI	ROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE			
SALISBU	RY CENTER			710 JULIAN ROAD SALISBURY, NC 28147				
(X4) ID PREFIX TAG	IX (EACH DEFICIENCY MUST BE PRECEDED BY FULL		ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI/ DEFICIENCY)		(X5) COMPLETION DATE	
F 242	Continued From page 8/24/16. On 11/3/16 at 11:15 A		F	242				
F 278	Administrator reveale aware that a grandfat was not able to be rer readmission from the original admission da provided the example that are required to st	d that he had not been hered resident refrigerator moved from a resident on hospital as the resident ' s te still applied. When e of grandfathered smokers till be granted grandfathered n readmission from hospital, rstood.	F	278			12/1/16	
SS=D	ACCURACY/COORD	VINATION/CERTIFIED						
	each assessment with participation of health	professionals.						
	assessment is comple							
		completes a portion of the n and certify the accuracy of sessment.						
	willfully and knowingly false statement in a re subject to a civil mone \$1,000 for each asses willfully and knowingly to certify a material an	Medicaid, an individual who y certifies a material and esident assessment is ey penalty of not more than ssment; or an individual who y causes another individual nd false statement in a is subject to a civil money nan \$5,000 for each						

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		ND HUMAN SERVICES MEDICAID SERVICES			PRINTED: 12/16/201 FORM APPROVEI OMB NO. 0938-039
	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	, í	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		345286	B. WING		C 11/03/2016
NAME OF PF	ROVIDER OR SUPPLIER		S	STREET ADDRESS, CITY, STATE, ZIP CODE	•
			7	10 JULIAN ROAD	
SALISDUR			5	SALISBURY, NC 28147	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE COMPLETION
F 278	Continued From page 5		F 278		
	assessment.		1 270		
	Clinical disagreemen material and false sta	t does not constitute a atement.			
		This REQUIREMENT is not met as evidenced by:			
		iew and staff interviews, the		F278	
	facility failed to accur	ately code PASRR (A correction was completed for	
		ning Resident Review) Level		Resident #44 s MDS, section A1500	
	•	num Data Set) for one of		on 11/03/2016 and transmitted for th	e
		ed with a PASRR level 2		MDS dated 10/11/2016.	
	status (Resident # 44	-		A review of all other Resident □s with	<u> </u>
	The findings included	dmitted to the facility on		PASRR was completed by Social Ser	-
		ive diagnoses included		on	VICES
		xiety, chronic pain, anxiety		11/4/2016 and were found to be code	h
	and insomnia.			correctly on the MDS.	
	A review of Resident	# 44 ' s medical record			
	revealed that a comp	rehensive MDS dated		The Center Executive Director (CED))
		ed with a level 2 PASRR for		in-serviced	
		estion A 1500. The medical		the Social Workers and Clinical	
		44 also revealed that		Reimbursement Coordinator (CRC) o	on
	Resident # 44 had re			appropriate coding	
		ation of a PASRR level 2 through 07/04/2016. A		for PASRR s on 11/22/2016.	
		MDS dated 10/11/2016		A review of all PASRR□s will be	
		nt # 44 was not coded as a		conducted monthly	
	level 2 PASRR on qu			for 3 months by Social Services to er	sure
		e facility social worker on		proper	
	11/03/2016 at 8:38 A	M revealed that Resident #		coding on MDS. Findings will be rep	orted
		2 PASRR and that the social		to the	
		ble for requesting and		Quality Assurance (QA).	
		ates for the residents in the			
	facility. The social wo				
		ued to remain at level 2 at Resident # 44 had			
	DACDD status and th	$\Delta T \mathcal{D} \Delta C (d \Delta n) = \pi / (d n) \Delta C (d \Delta n)$			

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	-	ND HUMAN SERVICES MEDICAID SERVICES			PRINTED: 12/1 FORM APPF OMB NO. 0938	ROVE
	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CC A. BUILDING		(X3) DATE SURVEY COMPLETED C 11/03/2016	
		345286	B. WING			
NAME OF P	ROVIDER OR SUPPLIER	•	STRE	EET ADDRESS, CITY, STATE, ZIP CO		-
SALISBUI	RY CENTER			JULIAN ROAD ISBURY, NC 28147		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTIV CROSS-REFERENCED TO TH DEFICIENCY	ON SHOULD BE COMP HE APPROPRIATE D	X5) PLETION ATE
F 278 F 334 SS=D	life and that there wa updates. The confirm and the social worker it on the medical reco as update the face sh social worker reveale a coding error on A 1 10/11/2016 for Reside An interview with the 11/03/2016 at 10:20 / correction had been transm 10/11/2016 and that the and had been transm 10/11/2016 and that the also verify proper coo all residents for PASF 483.25(n) INFLUENZ IMMUNIZATIONS The facility must deve that ensure that (i) Before offering the each resident, or the representative receiv benefits and potentia immunization; (ii) Each resident is o immunized during this (iii) The resident or the representative has th immunization; and	44 would remain in place for s no need for any future action letter was reviewed r stated that she would place ord of Resident #44 as well neet of Resident #44. The ad that she must have made 500 of the MDS dated ent # 44. MDS coordinator on AM revealed that a completed for Resident # 44 hitted for the MDS dated the facility would develop a m to be certain that the ld be updated for level 2 e MDS coordinator would ding of A 1500 the MDS for RR coding of A 1500. ZA AND PNEUMOCOCCAL elop policies and procedures e influenza immunization, resident's legal es education regarding the I side effects of the ffered an influenza er 1 through March 31 mmunization is medically e resident has already been s time period;	F 278		12/1/	16

Facility ID: 923354

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	-	D HUMAN SERVICES MEDICAID SERVICES				FORM	MAPPROVED 0. 0938-0391
STATEMENT (DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			LE CONSTRUCTION	(X3) DATE COMP	SURVEY PLETED
		345286	B. WING				C 03/2016
NAME OF P	ROVIDER OR SUPPLIER		•		STREET ADDRESS, CITY, STATE, ZIP CODE	-	
SALISBU	RY CENTER				710 JULIAN ROAD SALISBURY, NC 28147		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	(X5) COMPLETION DATE	
F 334	following: (A) That the resident representative was pr the benefits and potent immunization; and (B) That the resident influenza immunization contraindications or re- The facility must dever that ensure that (i) Before offering the immunization, each re- legal representative re- the benefits and potent immunization; (ii) Each resident is of immunization, unless medically contraindica already been immuniza- (iii) The resident or th representative has the immunization; and (iv) The resident's medocumentation that im- following: (A) That the resident representative was pr the benefits and potent pneumococcal immuni- (B) That the resident pneumococcal immuni- the pneumococcal immuni- the pneumococcal immuni- the pneumococcal immuni- the pneumococcal immuni- (v) As an alternative,	dicates, at a minimum, the t or resident's legal ovided education regarding initial side effects of influenza t either received the on or did not receive the on due to medical efusal. elop policies and procedures pneumococcal esident, or the resident's eceives education regarding initial side effects of the ffered a pneumococcal the immunization is ated or the resident has zed; e resident's legal e opportunity to refuse edical record includes dicated, at a minimum, the t or resident's legal ovided education regarding initial side effects of inization; and t either received the inization or did not receive munization due to medical	F	334	4		

Facility ID: 923354

If continuation sheet Page 8 of 14

	-	ID HUMAN SERVICES MEDICAID SERVICES			FOR	D: 12/16/201 MAPPROVE 0. 0938-039		
	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	, ,	PLE CONSTRUCTION G		(X3) DATE SURVEY COMPLETED C		
		345286	B. WING		11/03/2016			
NAME OF PI	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE 710 JULIAN ROAD	•			
SALISBUR	RY CENTER			SALISBURY, NC 28147				
(X4) ID PREFIX TAG	(EACH DEFICIENC	SUMMARY STATEMENT OF DEFICIENCIES ID PROVIDER'S PLAN OF CO (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE DEFICIENCY			SHOULD BE COMPLET			
F 334	years following the fir immunization, unless the resident or the re- refuses the second in	nization may be given after 5 st pneumococcal medically contraindicated or sident's legal representative	F 3:	34				
	Based on record rev facility failed to provid (Resident # 31, #84, i required Vaccine Immeducation sheet when vaccine and failed to pneumococcal immun sampled residents (R included: 1. Resident # 31 was of the medical record documentation revea recent influenza vacc 10/30/15. Resident # 84 was ac of the medical record documentation revea recent influenza vacc 10/19/16. Resident #87 was ad of the medical record documentation revea	iew and staff interview the de 5 of 5 sampled residents #87, #93 and #118) with the nunization Statement (VIS) in offering the influenza verify or track current nization status for 1 of 5 tesident #31). The findings admitted 6/4/15 and review immunization tracking led the resident ' s most ination was completed on dmitted on 4/8/14 and review immunization tracking led the resident ' s most ination was completed on mitted on 5/3/16 and review immunization tracking led the resident ' s most ination was completed on		 F334 Residents #31, #84, #87, #93 at have been given the correct Inflit Vaccine Information Sheet (VIS) 11/22/16. All other residents in the facility Responsible Party were provided with the council Influenza Vaccine Information S on 11/22/16. The Regional Clinical Educator provided Education to the Center Execution Director (CED) and the Center Nurse Executive (CNE) on 11/22 the correct VIS form to Be provided for the Influenza Vac2016 and the correct process to have the form comp correctly and documented in the resident's medical record All new residents admitted will be 	uenza) on or their rrect :heet (VIS) Specialist ive 8/2016 on accine for leted I.			
	11/2/16.	ination was completed on		assessed for the Influenza Vaccine and will be provided the				

Facility ID: 923354

If continuation sheet Page 9 of 14

SALISBURY PREFIX TAG F 334 C F 334 C F r t r n o	ORRECTION VIDER OR SUPPLIER CENTER SUMMARY STA (EACH DEFICIENCY REGULATORY OR L Continued From page Resident #93 was adr eview of the medical racking documentatic nost recent influenza on 10/27/16.	nitted on 6/17/15 and record immunization on revealed the resident ' s	A. BUILDI B. WING B. WING	NG	CONSTRUCTION TREET ADDRESS, CITY, STATE, ZIP CODE IO JULIAN ROAD ALISBURY, NC 28147 PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)	E	ETED
SALISBURY (X4) ID PREFIX TAG F 334 C F 334 C F re tr n o	CENTER SUMMARY STA (EACH DEFICIENCY REGULATORY OR L Continued From page Resident #93 was adr eview of the medical racking documentation nost recent influenza on 10/27/16.	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) 9 9 mitted on 6/17/15 and record immunization on revealed the resident ' s	ID PREFI TAG	S1 71 S/ X	O JULIAN ROAD ALISBURY, NC 28147 PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA		03/2016 (X5) COMPLETIO
SALISBURY (X4) ID PREFIX TAG F 334 C F 334 C F re tr n o	CENTER SUMMARY STA (EACH DEFICIENCY REGULATORY OR L Continued From page Resident #93 was adr eview of the medical racking documentation nost recent influenza on 10/27/16.	Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) 9 9 mitted on 6/17/15 and record immunization on revealed the resident ' s	PREFI	71 SA X	O JULIAN ROAD ALISBURY, NC 28147 PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA		COMPLETIO
(X4) ID PREFIX TAG F 334 C F re tr n o	SUMMARY STA (EACH DEFICIENCY REGULATORY OR L Continued From page Resident #93 was adr eview of the medical racking documentatic nost recent influenza on 10/27/16.	Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) 9 9 mitted on 6/17/15 and record immunization on revealed the resident ' s	PREFI	S/ X	ALISBURY, NC 28147 PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA		COMPLETIO
F 334 C F 334 C F re tr o	(EACH DEFICIENC) REGULATORY OR L Continued From page Resident #93 was adr eview of the medical racking documentatic nost recent influenza on 10/27/16.	Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) 9 9 mitted on 6/17/15 and record immunization on revealed the resident ' s	PREFI	x	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA		COMPLETIO
F 334 C F 334 C F re tr o	(EACH DEFICIENC) REGULATORY OR L Continued From page Resident #93 was adr eview of the medical racking documentatic nost recent influenza on 10/27/16.	Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) 9 9 mitted on 6/17/15 and record immunization on revealed the resident ' s	PREFI		(EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA		COMPLETIO
F re tr n o	Resident #93 was adr eview of the medical racking documentatic nost recent influenza on 10/27/16.	nitted on 6/17/15 and record immunization on revealed the resident ' s	F	334			
F re tr n o	Resident #93 was adr eview of the medical racking documentatic nost recent influenza on 10/27/16.	nitted on 6/17/15 and record immunization on revealed the resident ' s					
re tr n o	eview of the medical racking documentatic nost recent influenza on 10/27/16.	record immunization on revealed the resident ' s			2016. Will monitor all		
tr n o	racking documentatic nost recent influenza on 10/27/16.	on revealed the resident 's			New admissions monthly x 3 months to		
n o	nost recent influenza on 10/27/16.				ensure all admissions	-	
		vaccination was completed			were offered the Influenza Vaccine with	า	
					proper documentation.		
	D				The CNE will report the findings to Qua	ality	
		dmitted on 7/17/13 and			Assurance (QA) monthly x 3 months.		
	eview of the medical						
	-	on revealed the resident 's			Resident #31's medical record was		
		vaccination was completed			up-dated to indicate that		
0	on 10/28/15.				She had received the pneumococcal vaccine, but was not sure		
Ir	nterview with the Nur	se Practice Educator on			Of the date and indicated as historical		
		vealed she had recently			data. This information was		
		had not been the staff			Received from a hospital record dated		
n	nember who sent out	the 2016/2017 influenza			5/15/2016.		
v	accination consent for	orms and education sheets					
to	o residents and/or far	mily. She said that the			All other resident's medical records		
A	Administrator had sen	t them out on 9/5/16. She			were reviewed for pneumococcal		
		the consents back she was			Consent, refusal or history of receiving		
		ion order if they consented			Pneumococcal vaccine. 62 residents		
	• •	he vaccination as indicated			were		
	on the consent form.				found not to have received the		
		at she was going to start ble that had not yet returned			pneumococcal vaccine. These residents will be offere	ha	
	he signed consent or	-			the pneumococcal	cu	
"					vaccine once consent has been receiv	ved.	
c	On 11/3/16 at 6:18 PN	A interview with the			This audit was completed by	-	
		d that he had sent out the			CNE, Nurse Unit Mangers and Clinica	I	
		usal forms along with an			Educator Specialist		
	education sheet to res				on 11/28/16. Any information not on the	he	
		e knew this needed to get			resident		
		e Nurse Practice Educator			record was obtained and placed on the	e	
	vould normally carry				resident record.		
		at position had been in				_	
		on of the education sheets			An audit tool was developed to monito		
		stated were enclosed in the			and ensure that all residents receive th		
		they were not the required prmation Statements (VIS)			pneumococcal immunization. The CNI (Center Nurse Executive)	-	

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		ID HUMAN SERVICES MEDICAID SERVICES			PRINTED: 12/16/2016 FORM APPROVED OMB NO. 0938-0391
STATEMENT	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	. ,	LE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		345286	B. WING		C 11/03/2016
NAME OF P	ROVIDER OR SUPPLIER	•		STREET ADDRESS, CITY, STATE, ZIP CODE	
SALISBU	RY CENTER			710 JULIAN ROAD SALISBURY, NC 28147	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOL CROSS-REFERENCED TO THE APPR(DEFICIENCY)	JLD BE COMPLETION
F 334	from the Centers for I Administrator added this requirement but w provided in future. 2. Resident #31 was of the medical record documentation revea recent influenza vacco 10/30/15. There was resident ' s pneumoco During interview with on 11/3/16 at 5:04 PM s medical record and influenza vaccination immunization season pneumococcal conset the vaccination had b the resident was not added that she had b resident ' s Family Me s immunization status she received the influ- recently but the Nurs- not find this, or her pr in the hospital record During interview with Director of Nursing an at 5:32 PM they indic be aware of and have resident ' s pneumoco be able to offer the va Documentation from Admission History, in she had previously but	Disease control. The that he had been unaware of would ensure the VIS was admitted 6/4/15 and review immunization tracking led the resident ' s most ination was completed on no information regarding the occal vaccination status. the Nurse Practice Educator <i>A</i> she reviewed the resident ' was able to locate an consent from the 2015/2016 but there was not a int, refusal or indication that been given previously and/or eligible for the vaccine. She een trying to reach the ember to verify the resident ' as Resident #31 indicated ienza vaccine in the hospital e Practice Educator could neumococcal vaccine status, s that the facility had. the Nurse Consultant, nd Administrator on 11/3/16 ated that the facility should e a system for tracking each occal immunization status to accine to eligible residents.	F 334	4 and the Nurse Unit Managers will responsible for ensuring this tool is completed weekly x 3 months then extended an addit months if necessary to maintain compliance This information will be presented to review in the monthly QA (Quality Assurant meeting. The admission Department will be responsible for providing the immunization information and consents to new admits. The admitting nurse follow up during the admission process to verify inform and provide the immunizations if appropriate. In 72 the admitting nurse will verify historical information document it in the medical record. On 11/28/16, the CNE was educated the Clinical Educational Specialist on proper procedure for obtaining this information. CNE educated NPE once she returns from medical leave. V offering the pneumococcal vaccine, we will us: CDC guidelines provided information. We will verify within 72 hours, using an audit tool, the pneumococ vaccine status of all new admits. This will be done a weekly x 3 months	3x itional 3 ce. for nce) ation will nation 2 hours on and ed by the will Vhen e the y, ccal

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	-	D HUMAN SERVICES MEDICAID SERVICES				FORM	D: 12/16/2016 MAPPROVED D. 0938-0391
STATEMENT OF DEFIC	CIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	· /		CONSTRUCTION	(X3) DATE COMF	SURVEY PLETED
		345286	B. WING				C / 03/2016
NAME OF PROVIDER	R OR SUPPLIER			ST	TREET ADDRESS, CITY, STATE, ZIP CODE		
SALISBURY CEN	ITER				10 JULIAN ROAD ALISBURY, NC 28147		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI, DEFICIENCY)		(X5) COMPLETION DATE
F 356 SS=C The f a dail o Fac o The o The by the unlice reside - vocat - o Res	30(e) POSTED N RMATION acility must post basis: cility name. e current date. e total number an e following categ ensed nursing statent care per shift Registered nurse Licensed practicational nurses (as Certified nurse a sident census.	URSE STAFFING the following information on ad the actual hours worked ories of licensed and aff directly responsible for : es. al nurses or licensed defined under State law).		334	then extended an additional 3 months necessary to maintain compliance. This will be completed by the hall nurses and followed up by the Nurse Unit Manage The audit tool will be brought to monthly QA (Quality Assurance) meeting for review. Education on use and monitoring of the pneumococcal vaccines was provided to the CED (Center Executive Director), CNF and Admissions Director on 11/28/16 by the Clinical Educationa Specialist. Any new admissions that previously received the vaccine will be verified and placed the medical record as historical data.	y ers. E	12/1/16

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	-	D HUMAN SERVICES MEDICAID SERVICES				FORM	APPROVED 0. 0938-0391	
STATEMENT	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	· /		E CONSTRUCTION	(X3) DATE SURVEY COMPLETED C		
		345286	B. WING				_ 03/2016	
NAME OF P	ROVIDER OR SUPPLIER			S	STREET ADDRESS, CITY, STATE, ZIP CODE			
SALISBUI	RY CENTER				710 JULIAN ROAD SALISBURY, NC 28147			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI/ DEFICIENCY)	TIVE ACTION SHOULD BE COMP CED TO THE APPROPRIATE D		
F 356	specified above on a of each shift. Data m o Clear and readable o In a prominent place residents and visitors The facility must, upo make nurse staffing d for review at a cost no standard. The facility must main required by State law This REQUIREMENT by: Based on observation facility failed to post th data for 4 of 4 days or survey conducted 10/ The findings included During the initial tour the " Daily Nursing S be posted at the side the facility name, curr nursing staff and the of Nursing Staff Form " hours worked per shiff An observation for 4 of 11/1/16, 11/2/16 and a posting each mornin hours worked for licer staff. A review was complet the " Daily Nursing S October 2016 and rev	daily basis at the beginning ust be posted as follows: format. e readily accessible to n oral or written request, ata available to the public of to exceed the community tain the posted daily nurse imum of 18 months, or as , whichever is greater. T is not met as evidenced n and staff interviews the he required nurse staffing f the annual recertification 31/16-11/3/16. C of the facility on 10/31/16 taff Form " was observed to A nurse ' s station to include ent date, total number of census. The " Daily did not include the actual	F	356	F356 Updated Daily Nursing Staff Forms reflecting actual hours worked was created on 11/3/16 by scheduling manager Updated Daily Nursing Staff form reflecting actual hours worked was pos on 11/4/2016 by scheduling Manager Center Executive Director (CED) was in-serviced by corporate Nurse on 11/22/16 that the facility must post facil name, the current date, the total numb and the actual hours worked by register nurses, licensed practical nurses and certified nurse aids and the resident census. This information must be clea and in a readable format and must be posted in a prominent place readily accessible to residents and visitors. The Nursing Staff Data Sheet will be	lity er red		

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DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AND PLAN OF CORRECTION						PRINTED: 12/16/2016 FORM APPROVED OMB NO. 0938-0391 (X3) DATE SURVEY COMPLETED	
			A. BUILDING		C		
345286		B. WING		11/03/2016			
NAME OF PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE			
SALISBURY CENTER			710 JULIAN ROAD SALISBURY, NC 28147				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	(EACH CORRECTIVE ACTION S	/E ACTION SHOULD BE COMPLETION ED TO THE APPROPRIATE DATE		
F 356	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL		ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG CROSS-REFERENCED TO THE APPROPRIAT		and them a and them a a a a a a a a a a a a a		

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