

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/24/2016
FORM APPROVED
OMB NO. 0938-0391

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|--|--|--|--|----------------------|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345434 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | | (X3) DATE SURVEY COMPLETED C 05/16/2016 |
| NAME OF PROVIDER OR SUPPLIER CARVER LIVING CENTER | | | STREET ADDRESS, CITY, STATE, ZIP CODE 321 EAST CARVER STREET DURHAM, NC 27704 | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE | |
| F 323 SS=E | <p>483.25(h) FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES</p> <p>The facility must ensure that the resident environment remains as free of accident hazards as is possible; and each resident receives adequate supervision and assistance devices to prevent accidents.</p> <p>This REQUIREMENT is not met as evidenced by: Based on record review, staff interviews, and observations, the facility failed to replace 16 out of 252 electrical cords (6 pendant remotes, 4 call bell cords, and 6 power cords) that had exposed wires related to (r/t) fraying or excessive wear. 3 of the 16 cords had black tape wrapped around the defects to cover the exposed wires. Findings included: A review of the service manual for 1 of the brands of bed used in the facility reads, in part: "Recommended Maintenance and Inspection Schedules" * Electrical inspections of control box Q (every) 6 months. Check the power cord connected to the control box for any chaffing cuts or wears. *Make sure all attaching hardware is securely tightened. *Check all electrical connections for any wear or fractures. *Electrical Inspection of Pendant and staff control-Q 6 months. *Check the pendant cord for any chafing, cuts, or wear. *Electrical Inspection of Actuators Q 6 months. *Check the actuator cords for any chafing, cuts, or wear. " A review of the owner's operational manual for the bariatric beds used by the facility read, in part:</p> | F 323 | <p>F323</p> <p>Electrical cords for 105, 111B, 124B, were replaced by Maintenance Director on 5/16/16, as well as electrical cords for 103A, 107B, 108A, 116B, 117B, 118B, 122B, 212A, 302B, 304B, 315B, 326B, 332A, 337A, and 338B to ensure beds are in safe operating condition.</p> <p>Audit of all beds was completed by Maintenance Director on 5/16/16. Any defective cords were replaced during the audit by Maintenance Director on 5/16/16, including 103A, 107B, 108A, 116B, 117B, 118B, 122B, 212A, 302B, 304B, 315B, 326B, 332A, 337A, and 338B.</p> <p>All staff will be inserviced by Maintenance Director by 6/10/16. Maintenance Director will audit 10 beds weekly for 3 months and then 10 beds monthly ongoing to ensure beds are in safe operating condition.</p> | 6/10/16 | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Carol M. Clure

TITLE

Administrator

(X6) DATE

6/3/16

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| F 323 | <p>Continued From page 1</p> <p>"Cleaning and Maintenance " :</p> <p>*Periodic inspection and maintenance: The amount of maintenance required by the bed will be dictated by its use. Depending upon usage, inspect the bed after 1-2 weeks of usage and then at a minimum of every 6 months. Every 6 months minimum</p> <p>*Check all electrical wiring for any frays, kink or deterioration</p> <p>*ANY DISCREPANCIES NOTED DURING INSPECTION MUST BE CORRECTED BEFORE USING THE BED.</p> <p>A review of the user manual for an additional brand of bed the facility used read, in part:</p> <p>"MAINTENANCE: Electrical inspection and Maintenance:</p> <p>*Inspect all electrical bed components for damage or excessive wear (i.e.: cracked or broken housings, or worn components)</p> <p>*Check pendant, power and motor cords for chafing, cuts, or excessive wear</p> <p>*Inspect all electrical bed components: chafing, nicks in the insulation, missing insulation, exposed internal wires or conductors, signs of pinching or crushing.</p> <p>*If these conditions are present, the bed MUST not be used until the damaged component/wiring is replaced. Modification or other forms or repair including electrical tape or similar tape MUST NEVER be used."</p> <p>Observations were made on 5/16/16 at 12:00 PM, 3:05 PM, and 5:00 PM of Rooms 105, 111-B, and 124-B of the resident beds. Each bed was plugged in to an electrical outlet. The bed in Room 105 had frayed, exposed electrical wires on the power cord, the bed in Room 111-B had frayed, exposed electrical wires on the power cord, and the bed in room 124-B had black tape</p> | F 323 | <p>Maintenance Director will provide result of weekly and monthly audits to QAPI committee each month for 3 months at which time the QAPI committee will determine if further weekly auditing is needed.</p> | |

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| F 323 | <p>Continued From page 2</p> <p>wrapped around the power cord in 2 separate places.</p> <p>An additional observation was made on 5/16/16 at 5:40 PM, with the facility Administrator of the beds in Rooms 105, 111-B, and 124-B. She observed exposed wires on the power cords of the beds in Room 105 and 111-B, and Room 124-B was observed with 12 " of black tape wrapped around the power cord, the cord was then pinched beneath a caster and then an additional 4 " of black tape wrapped around another section of the power cord was present. Each power cord, in each room, was plugged in to an electrical outlet. A 100% visual inspection and audit of the beds in the facility was conducted on 5/16/16 and revealed 16 cords (4 call bell cords, 6 pendant remote cords, and 6 power cords) were damaged and were in need of replacement.</p> <p>An interview was conducted with the facility Administrator on 5/16/16 at 5:45 PM. She stated preventative maintenance on the beds was conducted on a quarterly basis. She also stated maintenance relied on staff reports for problems. She further stated staff looked at the beds on a daily basis and reported any problems to maintenance through work order requests. She stated, " If there are frayed or exposed wires it could cause the resident to get a shock. There should never be black tape wrapped around wires in an effort to repair them. If wires are exposed, the bed, plug, call bell, or pendant remotes should be replaced immediately. "</p> <p>An interview was conducted with the facility Administrator and Maintenance Director on 5/17/16 at 9:30 AM. The Maintenance Director stated a 100% bed audit was completed last night. A total of 16 cords were found to be defective. (6 bed remote wires, 4 call bell wires,</p> | F 323 | | | |

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| F 323 | Continued From page 3 and 6 power cord wires. 3 of the 6 power cords had black tape covering the exposed wires). The Maintenance Director stated, "If we saw any defects on any cords we deemed it unsafe and immediately replaced it or swapped the bed out. The preventative maintenance on the beds is work order driven. I don't have a preventative maintenance schedule for the beds. The staff fill out work orders if they notice something wrong with a bed. I didn't direct any staff to use electrical tape to fix the exposed/frayed wires. I've been doing this long enough to know that's a big no-no. I keep new power cords and call bells on hand so I don't know why they wouldn't just go ahead and replace damaged cords. We have 3 different brand name beds here. The power cords get plugged into a 110 volt outlet. Inside the control box under the bed is a transformer that converts the 110 volts down to 12-24 volts depending on the bed. From there, low voltage motors actually move the bed. The pendant remote also comes out of that control box and uses low voltage. I guess there's a potential for the wires to arc (spark) if they touch under that tape. A spark could be produced, but I've never seen that. The circuit would trip, more than likely, before the resident got shocked, but anything is possible." | F 323 | | | |
| F 456 SS=E | 483.70(c)(2) ESSENTIAL EQUIPMENT, SAFE OPERATING CONDITION The facility must maintain all essential mechanical, electrical, and patient care equipment in safe operating condition. This REQUIREMENT is not met as evidenced by: Based on record review, staff interviews, and | F 456 | | | |

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| F 456 | Continued From page 4 observation, the facility failed to conduct routine maintenance for 16 of 252 electrical beds per the manufacturer instructions. The facility failed to maintain the electrical bed in Rooms 103-A, 107-B, 108-A, 111-B, 116-B, 117-B, 118-B, 122-B, 124-B, 212-A, 302-B, 304-B, 315-B, 326-B, 332-A, 337-A, and 338-B in a safe operating condition. cord for any chafing, cuts, or wear. *Electrical Inspection of Actuators Q 6 months. *Check the actuator cords for any chafing, cuts, or wear. " A review of the owner's operational manual for the bariatric beds used by the facility read, in part: Findings included: A review of the service manual for 1 of the brands of bed used in the facility reads, in part: "Recommended Maintenance and Inspection Schedules" * Electrical inspections of control box Q (every) 6 months. Check the power cord connected to the control box for any chaffing cuts or wears. *Make sure all attaching hardware is securely tightened. *Check all electrical connections for any wear or fractures. *Electrical Inspection of Pendant and staff control-Q 6 months. *Check the pendant "Cleaning and Maintenance " : *Periodic inspection and maintenance: The amount of maintenance required by the bed will be dictated by its use. Depending upon usage, inspect the bed after 1-2 weeks of usage and then at a minimum of every 6 months. Every 6 months minimum *Check all electrical wiring for any frays, kink or deterioration *ANY DISCREPANCIES NOTED DURING INSPECTION MUST BE CORRECTED BEFORE USING THE BED. | F 456 | F456 Electrical cords for 105, 111B, 124B, were replaced by Maintenance Director on 5/16/16, as well as electrical cords for 103A, 107B, 108A, 116B, 117B, 118B, 122B, 212A, 302B, 304B, 315B, 326B, 332A, 337A, and 338B to ensure beds are in safe operating condition. Audit of all beds was completed by Maintenance Director on 5/16/16. Any defective cords were replaced during the audit by Maintenance Director on 5/16/16, including 103A, 107B, 108A, 116B, 117B, 118B, 122B, 212A, 302B, 304B, 315B, 326B, 332A, 337A, and 338B. All staff will be inserviced by Maintenance Director by 6/10/16. Maintenance Director will audit 10 beds weekly for 3 months and then 10 beds monthly ongoing to ensure beds are in safe operating condition. | 6/10/16 | |

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| F 456 | <p>Continued From page 5</p> <p>A review of the user manual for an additional brand of bed the facility used read, in part "MAINTENANCE: Electrical inspection and Maintenance: *Inspect all electrical bed components for damage or excessive wear (i.e.: cracked or broken housings, or worn components) *Check pendant, power and motor cords for chafing, cuts, or excessive wear *Inspect all electrical bed components: chafing, nicks in the insulation, missing insulation, exposed internal wires, or conductors, signs of pinching or crushing. *If these conditions are present, the bed MUST not be used until the damaged component/wiring is replaced. Modification or other forms or repair including electrical tape or similar tape MUST NEVER be used."</p> <p>Observations were made on 5/16/16 at 12:00 PM, 3:05 PM, and 5:00 PM of Rooms 105, 111-B, and 124-B of the resident beds. Each bed was plugged in to an electrical outlet. The bed in Room 105 had frayed, exposed electrical wires on the power cord, the bed in Room 111-B had frayed, exposed electrical wires on the power cord, and the bed in room 124-B had black tape wrapped around the power cord in 2 separate places.</p> <p>An additional observation was made on 5/16/16 at 5:40 PM, with the facility administrator of the beds in Rooms 105, 111-B, and 124-B. She observed exposed wires on the power cords of the beds in Room 105 and 111-B, and the power cord for the bed in Room 124-B was observed with 12 " of black tape wrapped around the power cord, the cord was then pinched beneath a caster and then an additional 4 " of black tape wrapped around another section of the power</p> | F 456 | <p>All staff will be inserviced by Maintenance Director by 6/10/16. Maintenance Director will audit 10 beds weekly for 3 months to ensure beds are in safe operating condition. Maintenance Director will ensure a monthly bed audit will be added to the facility TELS maintenance program to ensure ongoing auditing of bed's safe operating condition.</p> <p>Maintenance Director will provide result of weekly and monthly audits To QAPI committee each month.</p> | | |

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| F 456 | Continued From page 6 cord was present. Each power cord, in each room, was plugged in to an electrical outlet. A 100% visual inspection and audit of the beds in the facility was conducted on 5/16/16 and revealed 12 cords of the 252 cords observed (6 pendant remote cords, and 6 power cords) were damaged and were in need of replacement. An interview was conducted with the facility Administrator on 5/16/16 at 5:20 PM. She stated preventative maintenance on the beds should be conducted on a quarterly basis. She also stated maintenance relied on staff reports for problems. She further stated staff looked at the beds on a daily basis and reported any problems to maintenance through work order requests. " An interview was conducted with the Maintenance Director on 5/17/16 at 9:30 AM. He stated a 100% bed audit was completed last night. A total of 12 cords were found to be defective. (6 pendent remote wires, and 6 power cord wires. 3 of the 12 had black tape covering the exposed wires). The Maintenance Director stated, " I don't have a preventative maintenance schedule for the beds. The staff fill out work orders if they notice something wrong with a bed. I didn't direct any staff to use electrical tape to "fix" the exposed/frayed wires. We have 3 different brands of beds here, I don ' t know where the manuals are, but I can get them | F 456 | | | |