PRINTED: 06/01/2016 FORM APPROVED OMB NO. 0938-0391

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′		CONSTRUCTION	(X3) DATE COMP	SURVEY PLETED
		345342	B. WING_	B. WING		04/28/2016	
NAME OF PI	ROVIDER OR SUPPLIER		•	S	TREET ADDRESS, CITY, STATE, ZIP CODE		
BIG ELM F	RETIREMENT AND NURS	SING CENTERS			285 WEST A STREET		
				K	ANNAPOLIS, NC 28081		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG	x	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 315 SS=E	resident who enters to indwelling catheter is resident's clinical concatheterization was now ho is incontinent of treatment and service infections and to rest function as possible.  This REQUIREMENT by: Based on observation interviews the facility indwelling urinary cat residents with an induand #74).  Findings included:	t's comprehensive ity must ensure that a he facility without an not catheterized unless the dition demonstrates that ecessary; and a resident bladder receives appropriate es to prevent urinary tract ore as much normal bladder  is not met as evidenced  ns, record reviews and staff	F	315	Preparation and/or execution of this plant of correction does not constitute admission or agreement by the provide the truth of the facts alleged or conclusions set forth in the statement of deficiencies the plan of correction is prepared and/or executed solely becaut it is required by the provisions of Federand State law.	r of f se	5/26/16
		and neurogenic bladder.			F315 483.25(d) 1) Resident #2 and Resident #74 hav		
	(MDS) assessment d Resident #2 required activity of daily living urinary catheter and h infection in the last 30 Review of the care p problem of use of an interventions included	terly Minimum Data Set ated 3/17/16 revealed that extensive assistance with (ADL's), had an indwelling had not had a urinary tract 0 days.  Ian dated 3/17/16 revealed a indwelling catheter. The diese to use catheter strap to be and to check tubing every			had their catheter protocols reviewed a the securing device was applied to both residents. The facility nursing staff will in serviced by 05/26/2016 on facility catheter care protocols for resident's #2 and #74 including using catheter strap ordered to fasten catheter in place, providing catheter care as ordered, covering catheter bag and to directly observe the tubing every shift and as needed. The in-service will include using	n be 2 as	
ABORATORY	•	SUPPLIER REPRESENTATIVE'S SIGNATURE	<u> </u>		TITLE		(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

05/20/2016

**Electronically Signed** 

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′	PLE CONSTRUCTION	· /	ATE SURVEY DMPLETED
		345342	B. WING			04/28/2016
NAME OF P	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE		
DIO EL MI	DETIDEMENT AND MUD	OING CENTERS		1285 WEST A STREET		
BIG ELM I	RETIREMENT AND NUR	SING CENTERS		KANNAPOLIS, NC 28081		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRI (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE AP DEFICIENCY)	HOULD BE	(X5) COMPLETION DATE
F 315	Continued From page	e 1	F 31	5		
	provided every shift.	an order dated 6/1/12		proper catheter care including proper catheter care including proving wiping technique and use of gloveresident's with catheters. The farmursing staff will also be in serving staff will also be in serving staff.	ves on acility	
	indicated to secure ca	an order dated 6/1/12 atheter tubing with leg strap,		05/26/2016 to secure the cathete	er tubing	
	check every shift.	ith privacy cover and to		with a leg strap, providing cather and to cover the drainage bag a	nd check	
	Resident #2 in bed w	26/16 at 9:40 AM revealed ith catheter tubing placed t secured. No strap was in		it every shift for both resident's # 74.  The facility□s director of nursing and/or medication nurses on resunits will be responsible for conditions.	ı, SDC spective	
	revealed Resident #2	n on 4/27/16 at 10:22 AM t in bed with catheter tubing no strap and catheter tubing		daily observations for resident # for 3 weeks and weekly observa thereafter to ensure compliance catheters and use of catheter strength secure catheters. Staff identified	2 and #74 tions with raps to	
	9:45 AM revealed that	se aide #3 on 4/28/16 at at leg straps should be in atheter tubing and if it is not notified.		showing compliance will be subj facility overall progressive discip policy up to and including termin employment.	ect to the linary	
	4/28/16 revealed that be secured at all time nurse should get a le An interview with the	director of nurses on		In addition, employee #2 identifice 2567L will be required to complet observation competency evaluate using proper catheter care include proper wiping technique and use	ete a direct tion on ding	
		indicated that her at the catheter tubing should ft and a leg strap should be		gloves.  2) The facility nursing staff will serviced by 05/26/2016 on facilit care protocols including using care protocols including using care protocols.	ty catheter atheter	
	2. Resident # 74 was 10/28/15 with diagnos obstruction and atoni			strap as ordered to fasten cather place, providing catheter care as covering catheter bag and to directly observe the tubing every shift ar needed. The in-service will include	s ordered, ectly nd as	

STATEMENT OF DEFICIENCIES (X AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′	PLE CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
		345342	B. WING _	<del></del>	0.	4/28/2016	
NAME OF P	ROVIDER OR SUPPLIER	1	1	STREET ADDRESS, CITY, STATE, ZIP CO	•	00	
				1285 WEST A STREET			
BIG ELM I	RETIREMENT AND N	URSING CENTERS		KANNAPOLIS, NC 28081			
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F 315	Continued From p	age 2	F 3	15			
F 315	The quarterly Minimicated Residen memory problems and a urinary tract 30 days.  Review of the care problem for use of The interventions the catheter tubing to be provided ever and check it every Review of the Nurdated 3/28/16 revenematuria in the different will be going to public catheter 'A telephone order leg strap for Foley placement qs (ever Observations on Onurse Aide (NA) # was on resident # tubing. The drains straight drainage is	mum Data Set dated 3/15/16  It # 74 had long and short It, an indwelling urinary catheter It infection (UTI) within the last  It included a fan indwelling urinary catheter.  Included nursing staff to secure go with a leg strap, catheter care ery shift, cover the drainage bag or shift.  It is expreciationer 's (NP) note ealed the most recent UTI with urainage tubing was on 3/27/16. It is with recurrent UTI with large leukocytosis." (increased andicating infection) "Hematuria: is intervention. Will ask staff to be to maintain catheter in place. Ourology soon to discuss suprate of the within the last revealed no securing strap of the last revealed on securing strap of the last revealed on of the bed. The urine in the	F 3	proper catheter care includir wiping technique and use of facility nursing staff will also serviced by 05/26/2016 on resecure the catheter tubing wastrap, providing catheter care cover the drainage bag and shift.  The facility will review care proceed to the facility will review care proceed to the director of nursing and didentified other residents at who have a catheter. The facility of the responsible for conducting observations for 3 weeks an observations thereafter to ercompliance with catheters a catheter straps including prostraps to secure catheters. as not showing compliance to the facility overall progress disciplinary policy up to and termination of employment.  3) In review, the facility do update or make any systemic regarding its Foley catheter.	gloves. The be in esident with a leg e, and to check it every  clans and who have essary, to collowed.  or SDC have the facility acility story ctive units will g daily d weekly insure and use of oper use of leg Staff identified will be subject sive including  es not need to ic changes		
	who was assigned	3/2016 at 8:43 AM with NA#2, I to Resident #74 on 4/27/16, a leg bag for drainage		facility nursing personnel wil serviced on the Foley cathet including the use of catheter fasten catheter tubing in place	er protocol straps to		

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NAME OF P	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP C	•	
DIO EL 14	DETIDEMENT AND N	UDONIO OFNITEDO		1285 WEST A STREET		
BIG ELM	RETIREMENT AND N	URSING CENTERS		KANNAPOLIS, NC 28081		
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F 315	yesterday, had str to secure the cath Observations of ca 8:48 AM revealed removed and the during removal of disposable wipes and catheter care observed on the brief. NA#3 touch a new wipe each touched the sheet cream, and picked laid it on the over gloves on, NA#3 a groin areas and moream. NA#3 rearedressed the resipants. She then rapplied a clean pawashed her hands between the gloves, NA#3 touch she had touched worth catheter tubing froconnected the legicatheter tubing.	age 3 aps to leg bag only. A leg strap eter was not on the resident.  are by NA #3 on 04/28/2016 at the hip protectors were catheter tubing was pulled the protectors. NA#3 used to provide incontinence care. During care, stool was attocks and in the disposable ed the package of wipes to get time to clean the buttocks. Attoms revealed NA#3 kept the fter cleaning the buttocks. She clean disposable brief, tube of the package of wipes to get time to clean the puttocks. She clean disposable brief, tube of the package of wipes to applied cream to both inner tooved the penis to apply the applied a disposable brief, ident in the hip protectors and the emoved the soiled gloves and the or used hand sanitizer to changes. After changing the changes. After changing the changes after changing the difference of wipes that with dirty hands, unhooked the to make the indwelling catheter and the bag drainage system to the a securing strap had been and secured the catheter	F3		sure the provide hich includes and glove use.  Tresidents with QAPI program.  For SDC have the facility facility side sold weekly ensure and use of atheters. Staff ompliance will erall icy up to and ployment.  The monitored ings and through I meetings to d.	
	revealed she char incontinence care movement). She before touching of	#3 on 04/28/2016 at 9:27 AM nged her gloves, after providing due to a BM (bowel did not change her gloves ther items, i.e. package of a the bed and placed on the				

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:				TE SURVEY MPLETED
		345342	B. WING _		0	4/28/2016
	ROVIDER OR SUPPLIER RETIREMENT AND NUR	SING CENTERS	STREET ADDRESS, CITY, STATE, ZIP CODE  1285 WEST A STREET  KANNAPOLIS, NC 28081			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORF (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AI DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE
F 315	over bed tray table, e not how she should have changed gloves.  Interview with the changed stresident had a strap i on 4/27/16 when she interview with the DC AM she would expect strap to secure the turevealed it would not was used for urine drevealed the NA should after cleaning the stoland before touching a 483.35(i) FOOD PROSTORE/PREPARE/S  The facility must - (1) Procure food from considered satisfactor authorities; and	tc. She explained that was ave continued, and should before touching items.  arge nurse on 04/28/2016 at the was not sure if the nuse to secure the catheter worked.  Non 04/28/2016 10:42:57 at the staff to apply the legibing. Continued interview be needed if the legibag ainage. Further interview all have changed her gloves old during incontinence care other items.  CURE, ERVE - SANITARY  sources approved or rry by Federal, State or local stribute and serve food	F3			5/26/16
	by: Based on observatio facility failed to prepa line to prevent cross of	is not met as evidenced n and staff interview the re food items on the service contamination, and failed to mometer with a clean wipe amination.		F 371 483.35(i)  1) The facility dietary staff will in-serviced by 05/26/2016 on contamination and sanitation gu	ross	

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		PLE CONSTRUCTION  G		(X3) DATE SURVEY COMPLETED	
345342	B. WING _			4/28/2016	
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RSING CENTERS		1285 WEST A STREET KANNAPOLIS, NC 28081			
CY MUST BE PRECEDED BY FULL	ID PREFIX TAG	(EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE A	SHOULD BE	(X5) COMPLETION DATE	
ge 5 d: e facility dining room was 16 at 11:50 am. The facility e with a hot and cold side in in to serve residents. The im table contained an open eam, an open container of d beets. Dietary Aide #1 was ite tray line, enter the kitchen y of uncovered cold andwiches were placed on the cing table. The server was ite the sandwiches on the ing table, on top of the open ream and salsa. A member name unknown) was red basket containing butter on the cold side of the if of the opened beets. A tray erved to have a plate of food isservation of the tray line e tray line was observed on . Dietary Aide #2 was inperatures of the food items in table. The Dietary Aide was ohol pads between taking the ferent food items. Oietary lietary staff #3 to get a cloth staff #3 returned from the oth and handed it to Dietary off #2 was observed to wipe the the wet cloth between der of each food item. The part of the facility of th		include keeping used and unusitems kept separate, serving condiments accompanied, food to be covered during transport kitchen to the dining room, and temps are to be taken prior to service with sanitizer alcohol se used between items.  The Certified Dietary Manager assistant dietary manager will daily observations for one more weekly thereafter to ensure contamination of employment.  2) The facility dietary staff with in-serviced by 05/26/2016 on contamination and sanitation goinclude keeping used and unusitems kept separate, serving on are use of serving containers we condiments accompany, food in the covered during transport from kitchen to the dining room, and temps are to be taken prior to service with sanitizer alcohol service wi	sed food ontainers when ditems are from the difood meal wabs are to and/or the conduct of the and then mpliance, icies will be velluding.  If be cross guidelines to sed food ontainers when items are to om the difood meal wabs are to and/or the conduct of the and then mpliance, icies will be different wabs are to the and then mpliance, icies will be		
	IDENTIFICATION NUMBER:	RSING CENTERS  TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)  THE RESC IDENTIFYING INFORMATION  THE RESC IDENTIFY INCHES  THE RESC	RSING CENTERS  RSING CENTERS  RESING CENTERS  RESING CENTERS  RANNAPOLIS, NC 28081  PROVIDERS PLAN OF CODE (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THEY DEFICIENCY)  Re facility dining room was 66 at 11:50 am. The facility e e with a hot and cold side in not oserve residents. The m table contained an open ream, an open container of do beets. Dietary Aide #1 was the tray line, enter the kitchen yof uncovered cold andwiches were placed on the cing table. The server was note the sandwiches on the read basket containing utter on the cold side of the of the opened beets. A tray even of the open diet of the of the opened beets. A tray street to have a plate of food isservation of the tray line et tray line was observed on . Dietary Aide #2 was preratures of the food items. Oletary liteary staff #3 to get a cloth staff #3 returned from the oth and handed it to Dietary iff #2 was observed to wipe the of each food items. Valide #2 on 4/27/17 at 2:18 de requested dietary aid #3 to cause she had ran out of	A BUILDING  345342  B. WING  STREET ADDRESS, CITY, STATE, ZIP CODE  1285 WEST A STREET  KANNAPOLIS, NC 28081  PROVIDERS PLAN OF CORRECTION PREFIX TAG  PREFIX TAGS PROPERSE PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCE) TO THE APPROPRIATE DEFICIENCY)  FEAT  B. WING  STREET ADDRESS, CITY, STATE, ZIP CODE  1285 WEST A STREET  KANNAPOLIS, NC 28081  PROVIDERS PLAN OF CORRECTION SHOULD BE CROSS-REFERENCE TO THE APPROPRIATE DEFICIENCY)  FOR STATE  B. WING  STREET ADDRESS, CITY, STATE, ZIP CODE  1285 WEST A STREET  KANNAPOLIS, NC 28081  PROVIDERS PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCE) TO THE APPROPRIATE DEFICIENCY)  FOR STATE  Include keeping used and unused food items kept separate, serving containers are use of serving containers when condiments accompanied, food items are to be covered during transport from the kitchen to the dining room, and food temps are to be taken prior to meal service with sanitizer alcohol swabs are to be used between items.  The Certified Dietary Manager and/or the assistant dietary manager will conduct daily observations for one month and then weekly thereafter to ensure compliance. Employees falling to follow policies will be in-serviced by 05/26/2016 on cross contamination and sanitation guidelines to include keeping used and unused food items kept separate, serving containers are use of serving containers when condiments accompany, food items when condiments accompany, food items are to be covered during transport from the kitchen to the dining room, and food rement food items. Oletary lietary Aide #2 was observed to wipe his preferance of the food items. Proposed falling to follow policies will be subject to the facility progressive  The Certified Dietary Manager and/or the assistant dietary manager will conduct daily observations for one month and then weekly thereafter to ensure compliance. Employees falling to follow policies will be subject to the facility progressive	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	, , ,	PLE CONSTRUCTION	COMPLETED		
		345342	B. WING	B. WING		04/2	8/2016
	ROVIDER OR SUPPLIER RETIREMENT AND NU	JRSING CENTERS		STREET ADDRESS, CITY, STATE, ZIP COD 1285 WEST A STREET KANNAPOLIS, NC 28081	E		
(X4) ID PREFIX TAG	(EACH DEFICIE	STATEMENT OF DEFICIENCIES NCY MUST BE PRECEDED BY FULL OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	SHOULD BE		(X5) COMPLETION DATE
F 371	between temping to Interview with Dieta 10:47am revealed individual packets on the have the individual packets on the have the indicated and wiches from the indicated them on top open container of semembered the secovered, so he too be covered. The diplaced the pre-plat bowls because, who was runny due to replaced the wasness the runny gravy to the clean bowls. Dowls were out for Interview with Dieta am indicated she had cabinet in the kitch clothes. She indicated the containers and planserving and covered indicated the conditional to the cold bar of Manager indicated sandwiches be seppan of ice. Dietarnalcohol pads to sandwiches be sandwiched to sandwiches be sandwiched to sandw	wipe down the thermometer he food items.  ary Aide #1 on 4/28/16 at the facility usually had had of sour cream. The facility did dual packets so he used the the salsa and the sour cream ated he had brought the he kitchen uncovered initially. Any line was cluttered and he of the sour cream and the salsa. He revealed he andwiches should have been keen the back to the kitchen to itetary staff indicated that he led food on top of the clean will plating the food, the gravy not draining it prior to plating it. It going to give the plate with a resident so he placed it on bietary Aide #1 indicated the	F 37	termination of employment.  3) The facility does not need make any systemic changes is cross contamination, food ten thermometer sanitizing, and for service. Staff education or protocol will be used to ensure compliance.  4) The facility will monitor sacross contamination through is and monthly QAPI program. The manager and/or dietary manager and/or demploymenter during food temploymenter during food temploymenter is done appropriately. The manager and/or her designed daily rounds of a meal service month, then weekly, to ensure compliance. Results of audits reported in QAPI meetings where corrective actions will be take identified.  5) Date of compliance 05/26	regarding nps, prope ood set-up f facility e anitation a its weekly The dietar iger uring meal ne nitizing ps, no cro od set-up The dieta e will condi e for one e s will be nere n if	er p and ry ls	

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPL A. BUILDING	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
		345342	B. WING		04/28/2016		
	ROVIDER OR SUPPLIER RETIREMENT AND NUR	SING CENTERS	STREET ADDRESS, CITY, STATE, ZIP CODE  1285 WEST A STREET  KANNAPOLIS, NC 28081				
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F 371	Continued From pag	ne 7	F 37	1			
F 431 SS=D	requested more alco food items. A cloth s 483.60(b), (d), (e) DI	etary Aide#2 should have whol swaps to use for temping should have not been used. RUG RECORDS, JGS & BIOLOGICALS	F 43 <sup>2</sup>	1	5/26/16		
	a licensed pharmaci- of records of receipt controlled drugs in s accurate reconciliation records are in order	ploy or obtain the services of st who establishes a system and disposition of all ufficient detail to enable an on; and determines that drug and that an account of all naintained and periodically					
	labeled in accordance professional principle appropriate accesso						
	facility must store all locked compartment	State and Federal laws, the drugs and biologicals in s under proper temperature only authorized personnel to seys.					
	permanently affixed controlled drugs liste Comprehensive Drug Control Act of 1976 abuse, except when package drug distrib	vide separately locked, compartments for storage of ed in Schedule II of the g Abuse Prevention and and other drugs subject to the facility uses single unit ution systems in which the nimal and a missing dose can					

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NAME OF P	ROVIDER OR SUPPLIER			S1	TREET ADDRESS, CITY, STATE, ZIP CODE		
				12	285 WEST A STREET		
BIG ELM F	RETIREMENT AND NUF	RSING CENTERS		K	ANNAPOLIS, NC 28081		
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F 431	Continued From pag	ne 8	F4	131			
	by: Based on observation	T is not met as evidenced			F431 483.60(b), (d), (e)		
	refrigerator tempera	acility failed to maintain tures between 36 and 46 (F) for 1 of 1 medication			Facility licensed nursing staff will be serviced by 05/26/2016 on completing		
	refrigerators. Findings included:				medication refrigerator temperature log daily and to notify the supervisor to ens	I	
	medication refrigerate 2016 revealed 11 da	AM an observation of the tor temperature log for April lays that the temperatures /2/16, 4/3/16, 4/4/16, 4/7/16,			that the refrigerator temperature is corrected when temperature ranges ar out of required temperatures.	d	
	4/8/16, 4/13/16, 4/16 4/22/16 and 4/23/16	5/16, 4/19/16, 4/20/16, . Further observation			The director of nursing will conduct dai audits of the temperature logs for a per	riod	
	temperature log had below the manufactu	ions that the refrigerator documented temperatures urers specifications range			of one month and then weekly thereaft to ensure that the medication refrigeral is maintaining adequate temperatures	or and	
	(F), 4/5/16-32 degre	(F), on 4/1/16- 32 degrees es (F), 4/6/16-32 degrees (F), F), 4/11/16-30 degrees (F),			that variations are identified and correct accordingly.	tea	
	degrees (F).	(F) and on 4/27/16 34			The pharmacy consultant has also bee in-serviced to ensure they check the temperature log through their monthly	n	
	refrigerator was 2 vi	als of Tuberculin, 1 vial of nulogs, and 3 Novologs all			review and audits.		
	with manufacturer re refrigeration of betwo The protocol posted	een 36-46 degrees (F).			2) Facility licensed nursing staff will be serviced by 05/26/2016 on completing medication refrigerator temperature log	the	
	for the refrigerator is	cated the acceptable range 36-46 degrees (F), the be checked every night on			daily and to notify the supervisor when temperature ranges and out of required temperatures.		
	the 11-7 shift and the months end by main	e log is to be collected at the tenance department.			The director of nursing will conduct dai		
	4/28/16 by phone we	v the 11-7 shift nurse on ere unsuccessful. e director of nurses on			audits of the temperature logs for a per of one month and then weekly thereaft to ensure that the medication refrigeral	er	
		revealed that refrigerator			is maintaining adequate temperatures		

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		345342	B. WING	······································	04/28	8/2016	
	ROVIDER OR SUPPLIER	SING CENTERS		STREET ADDRESS, CITY, STATE, ZIP CODE  1285 WEST A STREET  KANNAPOLIS, NC 28081			
(X4) ID PREFIX TAG	EIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)		(X5) COMPLETION DATE	
F 431	shift and her expectate temperatures are out adjust the thermostate of range to notify main During an interview whom 4/28/16 at 10:45 Areceived any work or temperatures being or refrigerator temperatures.	cked each night by 11-7 tions are that if the of range the nurse should and if it continues to be out ntenance by a work order. with the maintenance director and revealed that he has not ders regarding refrigerator ut of range and review of are logs confirmed elow the recommended 36	F 43	that variations are identified and correct accordingly.  The pharmacy consultant has also been in-serviced to ensure they check the temperature log through their monthly review and audits.  3) The facility has a system where the 3rd shift nurse is to check, record, and ensure the refrigerator check is maintained in accordance to the requiretemperatures. The facility does not not to make systemic changes regarding the medication refrigerator temperature log In-servicing of nursing personnel and physical inspections will maintain compliance.  4) The facility will monitor the medicate refrigerator temperature log record through its weekly and monthly QAPI program and corrective actions will be taken as identified.	en ne red ned he g.		
F 441 SS=D	SPREAD, LINENS  The facility must esta Infection Control Prog safe, sanitary and con	gram designed to provide a mfortable environment and evelopment and transmission	F 44	5) Date of compliance 05/26/2016	5	5/26/16	
	(a) Infection Control F	Program blish an Infection Control					

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPL A. BUILDING	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED				
		345342	B. WING		04/28/2016			
NAME OF PROVIDER OR SUPPLIER  BIG ELM RETIREMENT AND NURSING CENTERS				STREET ADDRESS, CITY, STATE, ZIP CODE  1285 WEST A STREET  KANNAPOLIS, NC 28081				
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE COMPLETION			
F 441	in the facility; (2) Decides what proshould be applied to (3) Maintains a recolactions related to inf (b) Preventing Spread (1) When the Infection determines that a reprevent the spread of isolate the resident. (2) The facility must communicable disease from direct contact will train the facility must hands after each direct contact will train the facility must hands after each direct contact will train the facility must hands after each direct contact will train the facility must hands after each direct contact will train the facility must hand washing is indirect professional practice.  (c) Linens Personnel must hand	atrols, and prevents infections occdures, such as isolation, an individual resident; and of incidents and corrective fections.  and of Infection on Control Program sident needs isolation to of infection, the facility must prohibit employees with a ase or infected skin lesions with residents or their food, if ansmit the disease. require staff to wash their ect resident contact for which icated by accepted	F 441					
	by: Based on observati facility policy the fac glucometer prior to a sampled resident (R blood glucose check washing before and	T is not met as evidenced ons, staff interviews and ility failed to disinfect 1 and after use for 1 of 1 esident #8) observed getting as and failed to perform hand after performing the finger sting for Resident #8.		F441 483.65  1) Facility licensed staff will be in serviced by 05/26/2016 on the Blood Glucose Monitoring Care Policy to inception in specific infection control guidelines. facility issues individual glucometers residents for infection control purpose Nurse #8, as identified in the 2567L is	The to its			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X'	1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	TIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	345342	B. WING _		04/28/2016
NAME OF PROVIDER OR SUPPLIER		<u>'</u>	STREET ADDRESS, CITY, STATE, 2	·
			1285 WEST A STREET	
BIG ELM RETIREMENT AND NURSIN	G CENTERS		KANNAPOLIS, NC 28081	
PREFIX (EACH DEFICIENCY M	MENT OF DEFICIENCIES UST BE PRECEDED BY FULL IDENTIFYING INFORMATION)	ID PREFIX TAG	X (EACH CORRECTIVE CROSS-REFERENCED	N OF CORRECTION (X5) ACTION SHOULD BE COMPLETION TO THE APPROPRIATE DATE IENCY)
Blood Glucose Monitorin Clean glucometers after glucometer to remain visitem #4- use good hand donning gloves when per Item #5- The glucometer disinfected with each use.  On 4/28/16 at 8:50 AM of administration observation administration observation administering her insuling glucometer and case from the case was labeled with Nurse #1 removed the gradid not sanitize the glucometer and the glucometer without washing performed the finger stick glucose level was 497, so and returned the glucometer without sanitizing the glucometer without sanitizing the glucometer and case from the case was labeled without sanitizing the glucometer without sanitizing the glucometer without sanitizing the glucometer belood glucose to the medication cart. Nurse gloves failed to wash he speak with the physician report the blood glucose to the medication cart are medication to the next resort washing her hands.  An interview with Nurse revealed that she knows glucometer before and a cloths are available on the street of the street with the physician report the blood glucose to the medication to the next resort washing her hands.	April 28, 2011, entitled, " ag Care " read in part: each use and allow sibly wet for 3 minutes. washing before and after enforming finger sticks. It will be cleaned and e.  during medication on nurse #1 indicated that her breakfast and she od sugar level prior to in. Nurse #1 removed the im the medication cart, th Resident #8 's name. Illucometer from the case, ometer and donned her hands, nurse #1 isk and noted the blood she removed her gloves heter back to the case ucometer and placed it in se #1 then removed her in hands and went to in who was in the facility to it level. Nurse #1 returned and began administering esident without sanitizing  #1 on 4/28/16 at 9:00AM is to disinfect the after use, the germicidal the cart and to wash her performing the finger stick	F	required to satisfactorily competency evaluation observation of administ by 5/26/2016.  The director of nursing conduct direct observat personnel administering results through its week failing to adhere to the subject to the facility prodisciplinary policy up to termination of employm  2) Facility licensed states serviced by 05/26/2016. Glucose Monitoring Caspecific infection controfacility issues individual residents for infection of the subject to satisfactorily competency evaluation observation of administ by 5/26/2016.  The director of nursing conduct direct observation personnel administering results through its week failing to adhere to the subject to the facility prodisciplinary policy up to termination of employments.	and direct ering GBS checks  and/or SDC will tions of nursing g GBS and forward kly QAPI. Staff policy will be ogressive and including tient.  aff will be in to on the Blood the Policy to include to guidelines. The glucometers to its control purposes.  in the 2567L is ty complete a and direct tering GBS checks  and/or SDC will tions of nursing tig GBS and forward ty QAPI. Staff policy will be ogressive and including tient.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		345342	B. WING			04/28/2016	
NAME OF PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE			
BIG ELM RETIREMENT AND NURSING CENTERS				1285 WEST A STREET			
				<u> </u>			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	(EACH CORRECTIVE ACTION SHOULD BE COM		(X5) COMPLETION DATE	
F 441	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL		F 4	CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)			