PRINTED: 04/28/2016 FORM APPROVED OMB NO. 0938-0391

| | TATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | 1 ' ' | (X2) MULTIPLE CONSTRUCTION A. BUILDING | | (X3) DATE SURVEY COMPLETED | |
|--------------------------|---|---|---------------------|---|---|-------------------------------|----------------------------|
| 345280 | | B. WING _ | B. WING | | 03/ | 24/2016 | |
| | NAME OF PROVIDER OR SUPPLIER AUTUMN CARE OF RAEFORD | | | 1206 | EET ADDRESS, CITY, STATE, ZIP CODE 6 N FULTON STREET EFORD, NC 28376 | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | | ID PREFI: TAG | × | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | | (X5) COMPLETION DATE |
| F 159 SS=B | PERSONAL FUNDS Upon written authoriz facility must hold, safe account for the person deposited with the facility must deposited in excess of \$5 account (or accounts) the facility's operating all interest earned on account. (In pooled a separate accounting for the facility must main funds that do not excess bearing account, interpetty cash fund. The facility must estat that assures a full and accounting, according accounting principles funds entrusted to the behalf. The system must precipied for any person other the facility must estat that assures a full and accounting principles funds entrusted to the facility must precipied for any person other the facility must precipied for any person other the facility must precipied for any person other the facility must be facility must estat that assures a full and accounting principles funds entrusted to the facility must person other the facility must person other the facility must be facility must estat that assures a full and accounting principles funds entrusted to the facility must estat that assures a full and accounting principles funds entrusted to the facility must estat that assures a full and accounting principles funds entrusted to the facility must estat that assures a full and accounting principles funds entrusted to the facility must estat that accounting principles funds entrusted to the facility must estat that accounting principles funds entrusted to the facility must estat that accounting principles funds entrusted to the facility must estat the facility must estat that accounting principles funds entrusted to the facility must estat that accounting principles funds entrusted to the facility must estat that accounting the facility must estat the facility must es | nal funds of the resident cility, as specified in of this section. posit any resident's personal of in an interest bearing of that is separate from any of accounts, and that credits resident's funds to that accounts, there must be a for each resident's personal eed \$50 in a non-interest rest-bearing account, or ablish and maintain a system of complete and separate of to generally accepted of each resident's personal effective and separate of the second second separate of the second separate of the second seco | F | 159 | DEFICIENCY) | | 4/6/16 |
| | through quarterly stat the resident or his or The facility must notif Medicaid benefits who | al record must be available ements and on request to her legal representative. y each resident that receives en the amount in the aches \$200 less than the | | | | | |
| ARODATORY | DIDECTOR'S OR DROVIDED/9 | SLIPPLIER REPRESENTATIVE'S SIGNATUR | E . | | TITI F | | (X6) DATE |

04/15/2016

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

Electronically Signed

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | (X2) MULTIP | LE CONSTRUCTION | (X3) DATE SURVEY COMPLETED | | | |
|--|--|---|---|---|-----------------------|---|---------------|
| | | 345280 | B. WING | | 03/24/2016 | | |
| | NAME OF PROVIDER OR SUPPLIER AUTUMN CARE OF RAEFORD | | | STREET ADDRESS, CITY, STATE, ZIP CODE 1206 N FULTON STREET RAEFORD, NC 28376 | , | | |
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| F 159 | section 1611(a)(3)(B) amount in the account the resident's other reaches the SSI resorresident may lose elements. This REQUIREMENT by: Based on observation interviews, the facility resident fund account | r one person, specified in) of the Act; and that, if the nt, in addition to the value of nonexempt resources, purce limit for one person, the igibility for Medicaid or SSI. T is not met as evidenced on, resident and staff y failed to make available nt money on the weekends esidents (Residents #33 & | F 15 | , | | | |
| | Findings included: Observation was made on March 21, 2016 at 9:00 AM of a sign posted on the outside wall of the Assistant Business Office Manger office that read "Resident Fund Hours are: 8:00 am - 3:00 pm Monday - Friday, Withdrawals & Deposits can only be made during these hours. Thank you." Observation was made on March 22, 2016 at 7:30 AM of a sign posted on the outside wall of the Assistant Business Office Manger office that read "Resident Fund Hours are: 8:00 am - 3:00 pm Monday - Friday, Withdrawals & Deposits can only be made during these hours. Thank you." Observation was made on March 23, 2016 at 7:30 AM of a sign posted on the outside wall of the Assistant Business Office Manger office that read "Resident Fund Hours are: 8:00 am - 3:00 pm Monday - Friday, Withdrawals & Deposits can only be made during these hours. Thank you." | | | Area of Concern: According to the 2567, two of five residents were affected by business of assistants posted hours of 7am-3pm Monday through Friday. When asked business office assistant how resident get access to their trust accounts after 3pm, business office assistant assure that the Business Office Manager courses assist residents. Surveyor asked business office assistant how do reside get access to resident funds on the weekend, business office assistant and Administrator ensured surveyor that managers on duty for Saturday and Sunday contact herself if issues arises Business office assistant and Administrator ensured surveyor that weekend fund access has never been issue. For the resident affected: According to the surveyor during | ts or od old dents or | | |

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| | | 345280 | B. WING _ | ···· | 0; | 3/24/2016 | |
| NAME OF PI | ROVIDER OR SUPPLIER | • | · | STREET ADDRESS, CITY, STATE, ZIP COI | DE . | | |
| | | | | 1206 N FULTON STREET | | | |
| AUTUMN | CARE OF RAEFORD | | | RAEFORD, NC 28376 | | | |
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| F 159 | Continued From pa | ge 2 | F 1 | 59 | | | |
| F 159 | Resident #67 dated resident is cognitive 03/22/16 at 11:20 A have access to her weekends. Reside she needed money get it from her famil During an interview Office Manager on that she leaves wor Friday and if the resident after 3:00 PM Manager up until 5: Business Office Ma was available to co resident requested During an interview 03/23/16 at 11:35 A Head is on duty 4 h can call the Busines the resident's funds that there had beer matter. During an interview on 03/24/16 at 2:20 | uarterly Minimum Data Set for d on 02/25/16 revealed that the ely intact. with the Resident #67 on M she stated that she did not resident fund account on the ent #67 further stated that if on the weekends she would y. with the Assistant Business 03/23/16 at 11:00AM revealed k at 3:00 PM Monday through sidents needed access to their 1 they could go to the Business 00 PM. The Assistant inager further stated that she me in on the weekends if a funds. with the Administrator on M stated that a Department fours on the weekends and es office Manager to access at The Administrator stated in no concerns related to this with the Director of Nursing of PM she stated she never had st money from their fund | F 1 | interviews with two of five resers residents were unaware that provides access to resident that accounts on the weekend. For the residents with the positive affected: All residents in the facility had to be affected by resident accessed funds on the weekends. Bus re-educated residents in Reservices to their trust fund accessed to their trust fund accessed access to their trust fund accessed and Starting and Sundays, residents can nursing staff if funds are need the weekend and Nurses will Weekend Nurses responsible to funds. Funds will be locked Hall medication room with or hall nurse to have access to during the weekend. Nurses in-serviced on 4/6/16 by Adn regarding the procedure of her for residents on the weekend. Measures put in to place: All nursing staff were in-serviced on 3/31/16 regarding funds for resident weekend and completed on a Department Heads were in-seginning 3/31/16 and comp 3/31/16 regarding procedure | the facility rust fund tential to be ve a potential cess to trust siness Office sident council nts have counts on on Saturday inform ded during I report to e for access d up in the B nly the 400 the funds s were ninistrator andling funds f. iced ing procedure ts on the 4/6/16. All serviced leted on of handling | | |
| | Interview with the A 4:30 PM revealed t | dministrator on 03/24/16 at hat it is her expectation that quest funds from their account | | funds for residents on the we their manager of duty hours Sunday). An allotment of fur locked on B Hall medication E-Kit every Friday and picker Monday by Business Office. | eekend during (Saturday and nds will be room in the d up every | | |

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| F 159 | Resident #33 dated or resident is cognitively. During an interview w 03/22/16 at 1:35 PM is have access to her reweekends. During an interview w Office Manager on 03 that she leaves work Friday and if the residents after 3:00 PM to Manager up until 5:00 Business Office Manawas available to compresident requested fur During an interview w 03/23/16 at 11:35 AM Head is on duty 4 hor can call the Business the residents in funds that there had been matter. During an interview w on 03/24/16 at 2:20 Faresident to request account on the weeker Interview with the Add 4:30 PM revealed that when a resident requested would be supported to the resident requested that when a resident requested that we have the resident requested that we have the resident requested that we have a resident requested that we have the resident requested that we have a resident requested that we have the resident requested that the resident requested the resident requested that the resident resident requested that t | arterly Minimum Data Set for in 01/26/16 revealed that the intact. With the Resident #33 on she stated that she did not esident fund account on the with the Assistant Business 8/23/16 at 11:00AM revealed at 3:00 PM Monday through the she had been access to their they could go to the Business 0 PM. The Assistant ager further stated that she in on the weekends if a nds with the Administrator on a stated that a Department thurs on the weekends and office Manager to access The Administrator stated to concerns related to this with the Director of Nursing PM she stated she never had money from their fund the it it is her expectation that the est funds from their account the met. | F 159 | weekend, 400 hall nurse will have to resident s funds. All other nureport to the 400 hall nurse to reclaim for residents requesting fur Signatures of nurse and resident required upon receiving. Busines informed residents in Resident Commetting regarding access to Res Trust Funds during the weekend 4/4/16. Monitoring: Administrator to re-educate resident Resident Council Meeting regard access to Resident Trust Fund Adduring the weekend x 2 months for up. Administrator will audit week account availability weekly x 2 months for up. Any issues or violation compliance will be discussed in the facilities Quality Assurance and Performance Improvement Meeting | rses will seive inds. will be s Office ouncil ident on ents in ing ccounts or follow end trust onths for is of ine ing. | |
| F 241 SS=D | 483.15(a) DIGNITY A INDIVIDUALITY | ND RESPECT OF | F 241 | | 2 | 1/6/16 |

| | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE A. BUILDING | (X3) DATE SURVEY COMPLETED | |
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| | | 345280 | B. WING | | 03/24/2016 |
| NAME OF PROVIDER OR SUPPLIER AUTUMN CARE OF RAEFORD | | | 1 | STREET ADDRESS, CITY, STATE, ZIP CODE 1206 N FULTON STREET RAEFORD, NC 28376 | 1 35/2 ::20.10 |
| (X4) ID PREFIX TAG | | | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY) | BE COMPLETION |
| F 241 | manner and in an en | mote care for residents in a vironment that maintains or ent's dignity and respect in | F 241 | | |
| | by: Based on observation interview, the facility bag was utilized for 10 catheter (#159). Findings included: Resident #159 was a diagnoses of hematus stage III, and Diabeted from the hospital with to "skilled nursing facatheter in place until outpatient". Observation on 3/21/Resident #159 lying bag was attached to the bed facing the douncovered catheter by visible from the hall. Observation on 3/22/Resident #159 sitting the door open and the uncovered. During an interview of Nursing Assistant #2/privacy bag on his as During an interview of the Director of Nursing expectation that the catheters would have | rag contained urine and was 116 at 2:02 PM revealed 1 in the chair in his room with 2 urinary catheter bag was 2 on 3/23/16 at 3:39 PM with 2 he stated he always puts a | | F241: Failure to ensure a privacy bag was utilized for resident with a urinary catheter. For the resident affected: Privacy bag placed over urinary catheter bag on 3/23/2016. For the residents with the potential to affected: All residents with urinary catheter bags were checked to ensurcatheter bags were checked to ensurcatheter bag was covered in a privacy bag. Measures put into place: All nurses at C.N.A. swere re-educated and in-serviced by DON/SDC, beginning of 3/25/16 and completed on 4/6/2016, regarding urinary catheter bags must covered in a privacy bag. The facility now using the Fig Leaf catheter bags Monitoring: Catheter bags will be aud on all residents with a urinary cathete ensure catheter bags are covered (us Fig Leaf Catheter Bag). The DON, All or Designee will audit weekly X 4 week If substantial compliance is found, will decrease audit to bi-weekly X 4 week substantial compliance is found, will | be e y nd be is ited r to sing DON, eks. |

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | 1 ' ' | (X2) MULTIPLE CONSTRUCTION A. BUILDING | | | (X3) DATE SURVEY COMPLETED | |
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| F 241 | 1 Continued From page 5 dignity. During an interview on 3/24/16 at 4:10 PM, with Nurse #3 she stated usually a privacy bag is provided for residents with indwelling urinary catheter. | | F 241 | | decrease audit to monthly X 2 months. Any issues or violations of compliance will be discussed in the facilities QAPI Meeting. | | | |
| F 323 SS=E | as is possible; and ea adequate supervision prevent accidents. | SION/DEVICES ure that the resident as free of accident hazards | F | 323 | | | 3/25/16 | |
| | by: Based on observation, staff interviews and record reviews, the facility failed to maintain a safe water temperature on 1 of 3 hallways (C Hallway) where the temperature exceeded 116 Fahrenheit (F). Findings included: On March 21, 2016 at 12:30 P.M., water temperature observation was hot in two bathrooms on opposite sides of C Hallway-Rooms 608 & 608 and Room 603. C Hallway is a closed locked Alzheimer Unit. An initial temperature observation with Maintenance Man #1 was done at 12:33 PM. Thermometer was calibrated with a cup of ice water to 32.2 F. He checked room 606 & 608. It revealed a temperature of 122.5 F in bathroom. He quickly said, "I got to go tell my Boss." He stated - " that is too hot. My boss said this morning he turned it down. It was in the 120's. I | | | | Plan of Correction for Annual Survey 3/21/16 through 3/25/16 F323: Free of Accident Hazards/Supervision/Devices For the patients affected and for those with the potential to be affected:In-services started with staff o 03-21-16 at 3 PM by Director of Nursin and Staff Development Coordinator related to acceptable water temperatur range (100-116 degrees Fahrenheit). In the event the water feels too hot to tous staff will turn water off under the sink a notify nursing supervisor who will then notify Maintenance Supervisor, Directo Nursing and Administrator. No baths of showers will be given until Director of | g re n ch, nd | | |

| OLIVILIY | OT OIL MEDIO/ IILE & | MEDIO/ ND OLIVIOLO | | | | | 110.0000 0001 | |
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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION A. BUILDING | | | · · / | (X3) DATE SURVEY COMPLETED | |
| | | 345280 | B. WING | | | | 03/24/2016 | |
| NAME OF P | ROVIDER OR SUPPLIER | 1 | | S ⁻ | TREET ADDRESS, CITY, STATE, ZIP CODE | <u> </u> | | |
| | | | | 12 | 206 N FULTON STREET | | | |
| AUTUMN | CARE OF RAEFORD | | | | AEFORD, NC 28376 | | | |
| | OLIMANA DV. OT | ATEMENT OF DEFICIENCIES | | | | | 0.77 | |
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| F 323 | Continued From page | e 6 | F | 323 | | | | |
| | | to turn it down again." | • | 020 | Maintenance has checked water temp | ne. | | |
| | At 12:50 P.M. on 3/2 | | | | and given clearance that water | ,5 | | |
| | Maintenance returned | | | | temperature is within correct range ar | nd | | |
| | calibrated thermomet | - | | | safe to use.Administrator reviewed | i u | | |
| | | athroom serving Room 606 | | | procedure of water surveillance with | | | |
| | | ad 115.4 F while being | | | Maintenance Supervisor on 03-21-16 | | | |
| | placed under running | hot water. He stated, "I | | | · | | | |
| | adjusted the mixing v | alve this morning at 7:00 | | | Measures put into place: | | | |
| | A.M." He also said h | ne rechecked it at 8:00 AM | | | The Maintenance Supervisor and/or | | | |
| | - | 1.0 F for C Hall. He could | | | designee will check water temperatur | es in | | |
| | not explain why the temperature was back to | | | | random resident rooms and shower | | | |
| | 122.5 F at 12:30 P.M. He continued, "I may | | | | rooms on a daily basis to ensure | | | |
| | | king valves." He explained, | | | temperatures are within 100-116 degi | | | |
| | C Hallway was a new | | | | Fahrenheit. If water temperatures fall | out | | |
| | different pump than A | | | | of appropriate range, Administrator, | - cc | | |
| | | M during observations of A | | | Director of Nursing and direct care sta | | | |
| | · · | t 1:20 PM B Hall = 113.5 F. ne Head of Maintenance, he | | | are to be notified immediately to previous | | | |
| | stated, "I check the | • | | | accidents and/or injuries. Hot water will be turned off until temperatures at | | | |
| | | ord it on my log sheets. If I | | | corrected. Staff will be advised not to | | | |
| | | a note and come back and | | | hot water until otherwise directed by | usc | | |
| | | I check different rooms or | | | Maintenance Supervisor that water | | | |
| | _ | ch day. " When asked if he | | | temperature is safe to use. Maintenar | ıce | | |
| | | the water being too hot he | | | Supervisor and/or designee will comp | | | |
| | | e adjustments. " When | | | Daily Surveillance Log daily. If | | | |
| | asked about the temp | perature this morning, he | | | temperatures fall out of appropriate ra | ınge, | | |
| | reported he records t | he temperature after the | | | comments section on log is to be | | | |
| | adjustment in the log | . When asked for a policy | | | completed with action taken to get | | | |
| | | cleaning of mixing vales, or | | | temperature back within range. On 03 | | | |
| | | any repairs, he did not have | | | 16 at approximately 7 PM Hot water v | | | |
| | | esponded, he had not policy, | | | turned off to patient care areas in faci | | | |
| | | ctober but did not document | | | with only dietary and laundry having h | | | |
| | | n no invoices of repairs since | | | water. Staff notified that hot water will | | | |
| | the system had been | | | | remain off until further notice. Corpora | | | |
| | During an interview with the Administrator at | | | | Life Safety notified and to be at facility | , on | | |
| | | d, she had not heard about | | | 03-22-16 AM. Staff notified to inform | oon | | |
| | | to water temperature since uary. She was made aware | | | patients and/or families related to rea not giving showers/baths. On 03-22-1 | | | |
| | | erature in the locked unit (C | | | Maintenance Supervisor and Corpora | | | |
| | or the elevated tellipt | STATES OF THE POONED WHILE TO | 1 | | i mantichanice oupervisor and corpora | i.c | 1 | |

| CENTER | 3 FOR WEDICARE & | MEDICAID SERVICES | | | | OIVID IV | <u> </u> |
|---------------------------------------|--------------------------|--|---------------------|-------------------------------------|--|-------------------|----------------------------|
| · · · · · · · · · · · · · · · · · · · | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | ` ' | | CONSTRUCTION | (X3) DATE COMF | SURVEY PLETED |
| | | 345280 | B. WING _ | | | 03/ | 24/2016 |
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| | | | | 12 | 206 N FULTON STREET | | |
| AUTUMN | CARE OF RAEFORD | | | | AEFORD, NC 28376 | | |
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| F 323 | Continued From page | e 7 | F.3 | 323 | | | |
| | | nit). She verified the Head | | | Life Safety made adjustments/repairs | · o | |
| | | ne was to check it daily | | | Life Safety made adjustments/repairs to correct water temperature. The circular | | |
| | | ay. She explained, staff | | | pump was taken apart on C-Hall and | atOi | |
| | | hand contact. She also said | | | cleaned with checking the impeller for | | |
| | - | maintenance person to tell | | | wear. The pump was found to be with | in | |
| | - | em. She said the facility has | | | good condition. Pump was put back | | |
| | | the need to check water | | | together and reinstalled. The | | |
| | temperatures routine | | | | temperatures were reset and the syste | m | |
| | residents. She provide | | | | was tested to maintain temperatures | | |
| | - | e also could not find any | | | between 102 and 112 degrees. On 3-2 | 23- | |
| | record of repair main | | | 16 at approximately 8:15am, | | | |
| | past year. No mainte | | | temperatures were checked on each u | nit | | |
| | no parts were on orde | | | for temperature compliance. A and B | Hall | | |
| | During an interview w | vith Nurse #4 on 3/21/16 at | | | in compliance. C-Hall temperature rea | ıd | |
| | 1:36 PM, she explain | ed Residents in Rooms | | | 116.5 degrees. Hot water was | | |
| | 601D, d04D, 702W a | nd 708D are independent | | | immediately turned off by Maintenance | ; | |
| | residents. All other re | esidents on the 600 and 700 | | | Supervisor. Maintenance Supervisor a | | |
| | | ent on staff for care. She | | | Administrator informed nursing staff of | hot | |
| | also stated the staff of | | | | water being turned off to patient care | | |
| | | giving showers or baths to | | | areas on C-Hall until further notice. | | |
| | the residents during r | | | | Corporate Life Safety notified and elec | | |
| | | nursing staff or maintenance | | | digital valves were ordered. Maintenar | ice | |
| | staff has informed me | e of any hot water problems " | | | Supervisor and/or designee initiated | | |
| | Di | side News - Assistant #0 | | | hourly temperature checks on A and B | | |
| | _ | vith Nurse Assistant #2 on | | | Hall for monitoring until electric digital | | |
| | | ne responded when asked | | | valves installed. On 3-25-16, electric | | |
| | have you had probler | | | | digital valves were installed. Water | unt. | |
| | | are of the residents being e explained he had not had | | | temperatures returned back to complia temperatures. Daily temperature check | | |
| | | aid he reports problems to his | | | to continue ongoing in random residen | | |
| | | y. He explained he turns on | | | rooms and shower rooms with no | | |
| | _ | cold prior to giving any | | | discrepancies. | | |
| | residents their evenir | | | | alou opariolos. | | |
| | | perature logs, there were | | | Monitoring: | | |
| | | rded with temperatures on | | | Administrator will audit temperature log | as | |
| | | ded 116 F from the last | | | weekly x 3 then monthly x 3 to ensure | | |
| | | per, 2015 to the 3/21/16. | | | logs completed daily and if any variance | e | |
| | These included the fo | | | | of temperature out of acceptable range | | |
| | November 16, 2015 - | | | | that appropriate action taken and | | |

| | F OF DEFICIENCIES OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION A. BUILDING | | | (X3) DATE SURVEY COMPLETED | | | |
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| | ROVIDER OR SUPPLIER CARE OF RAEFORD | | | 12 | TREET ADDRESS, CITY, STATE, ZIP CODE 206 N FULTON STREET AEFORD, NC 28376 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC) | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFI TAG | x | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY) | | (X5) COMPLETION DATE |
| F 323 | During observation of the Shower Room/50 temperature 118 F at Administrator made don C Hall until Corporarrival on 3/22/16. Rowere notified of plant repairs could be made On 3/22/16 at 6:00 Pl Corporate Maintenanthe problem being a issue ". He reported available for maintenawas no policy regardithere should be log or also an explanation operformed when temperature by the plumbers and a street of the said it was his explanation of the problem being a street of the said it was his explanation of the sai | 118 118 118 118 118 118 118 118 118 118 | F | 323 | documented in comments section. Results of audit findings will be reviewed during monthly QA meetings. Any area of concern will be discussed immediate and the plan of correction will be adjust if the need occurs. | as ely | |

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | 1 ' ' | E CONSTRUCTION | (X3) DATE SURVEY COMPLETED | |
|--|--|--|---------------------|--|--|
| | | 345280 | B. WING | | 03/24/2016 |
| | NAME OF PROVIDER OR SUPPLIER AUTUMN CARE OF RAEFORD | | | STREET ADDRESS, CITY, STATE, ZIP CODE 206 N FULTON STREET RAEFORD, NC 28376 | |
| (X4) ID PREFIX TAG | | | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY) | |
| F 323 F 332 SS=D | Hallway hot water off Hallways hourly until | te response was to keep C and to monitor A and B repair is complete. DF MEDICATION ERROR | F 323 | | 4/20/16 |
| | The facility must ensumedication error rate: | ure that it is free of s of five percent or greater. | | | |
| | by: Based on observation interviews, the facility medication error rate evidenced by 2 medicopportunities resulting of 7.69% for 2 or 6 re Resident #58) observations. Findings included: 1. Resident #47 was 2/21/14 with a diagnot hypertension. On 3/24/16 at 8:50 A was observed preparamedications to Reside pulled for administrat 1000 units one tablet for March 2016 indicate receive Vitamin D3 2 In an interview on 3/2 stated he understood units, but the facility of | greater than 5% as cation errors out of 26 g in a medication error rate sidents (Resident 47 and red during a medication admitted to the facility on sis of heart failure and M, Medication Aide (MA) #1 ing to administer rent #47. The medications on included Vitamin D3. The actual physician orders rated Resident #47 was to 200 units daily. 4/16 at 9:10 AM, MA #1 that the order read 2000 only stocked 1000 unit edid not think to give two | | F332: Failure to ensure medication er rate less than five percent For the residents affected: Medication Aide was immediately pulled from medication cart. For the residents with the potential to laffected: All 200 Hall residents have the potential to be affected due to medicate aide gives medications to 200 Hall residents. Medication Aide is not administering medications until he completes re-education, in-servicing, a re-training. Measures put in place: Medication Aide was re-educated and in-serviced by Don administering transdermal medicate patch/disc, topical medication, subling medication, rectal suppository and enema, nasal medication, inhalant medication, infection control, general medication administration, eye | pe ne ion and e ON ed ual |

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | I ` ′ | PLE CONSTRUCTION 3 | (X3) DATE SURVEY COMPLETED |
|---|---|---|---------------------|--|--|
| | | 345280 | B. WING | | 03/24/2016 |
| NAME OF PE | ROVIDER OR SUPPLIER | | <u> </u> | STREET ADDRESS, CITY, STATE, ZIP CODE | |
| AUTUMN (| CARE OF RAEFORD | | | 1206 N FULTON STREET | |
| 7.0.7.0 | | | RAEFORD, NC 28376 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC) | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPR DEFICIENCY) | ULD BE COMPLETION |
| F 332 | Continued From page | e 10 | F 33 | 32 | |
| | Director of Nursing (Director | OON) stated MA #1 should e 1000 unit Vitamin D3 | | medications, eardrops, buccal me and administering medications by beginning on 4-6-2016 with compl date set for 4-20-2016. Medication watched a video by Legacy Consupharmacy titled Medication-Pass Techniques on 4-7-2016. Reviewed Medication Aide Job Description of Medication Aide on 4-6-2016. Re-training/skills check with medic pass with an RN for 3-5 days, begon 4-7-16 with completion date of 2016. Please note that original condate was set for 4/15/16, but due funforeseen medical issue, Medical Aide on 3/28/16 and 4/4/16 was effrom work per doctor's order. On 4 facility received from Medication Amedical note to be excused from until 4/19/16 due to injury. Medical Aide was to return on 4/20/16, but out on 4/20/16. Due to unable to containing efficiently within appropriatime frame, medication aide will not be eligible to practice as medication within the facility. Will discuss any | mouth etion on Aide ultant ed vith cation inning 4-20- mpletion to tion xcused l/12/16 aide a work ation called complete te longer on aide |
| F 431 SS=D | 483.60(b), (d), (e) DR LABEL/STORE DRUG | | F 43 | or concerns in the QAPI Meeting. | 4/6/16 |
| | a licensed pharmacis of records of receipt a | loy or obtain the services of t who establishes a system and disposition of all fficient detail to enable an | | | |

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | (X2) MULTIF | PLE CONSTRUCTION 3 | (X3) DATE SURVEY COMPLETED | | |
|--|--|--|---------------------|--|------------------|--|
| | | 345280 | B. WING | | 03/24/2016 | |
| | NAME OF PROVIDER OR SUPPLIER AUTUMN CARE OF RAEFORD | | | STREET ADDRESS, CITY, STATE, ZIP CODE 1206 N FULTON STREET RAEFORD, NC 28376 | , | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY) | LD BE COMPLETION | |
| F 431 | records are in order controlled drugs is n reconciled. Drugs and biologica labeled in accordance professional principl appropriate accessor instructions, and the applicable. In accordance with stacility must store allocked compartment controls, and permit have access to the latest to the facility must propermanently affixed controlled drugs listed controlled drugs listed Comprehensive Druch Control Act of 1976 abuse, except when package drug distributed. | on; and determines that drug and that an account of all naintained and periodically as used in the facility must be see with currently accepted es, and include the ry and cautionary expiration date when a drugs and biologicals in sunder proper temperature only authorized personnel to | F 43 | 31 | | |
| | by: Based on observati record review, the fa stock medication ca top of a laptop sitting hall) and failed to loo | T is not met as evidenced ons, staff interview and icility failed to ensure a house osule was not left lying out on g on a medication cart (200 ck an unattended medication of 5 medication Carts (200 edication storage. | | F431: Drug Records, Label/Store I & Biologicals For the residents affected: Medicat Aide was immediately pulled from medication cart. | | |

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION A. BUILDING | | (X3) DATE SURVEY COMPLETED | | |
|--|--|---|--|-----|--|--|----------------------------|
| | | 345280 | B. WING | | | 03/ | 24/2016 |
| NAME OF PROVIDER OR SUPPLIER AUTUMN CARE OF RAEFORD | | | • | 12 | TREET ADDRESS, CITY, STATE, ZIP CODE 206 N FULTON STREET AEFORD, NC 28376 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFI TAG | | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY) | | (X5) COMPLETION DATE |
| F 441 | Storage in the Facility part: Medication cart attended by person won 3/24/16 at 8:50 Al was observed prepar medications to a resideft lower corner of the pink capsule. When Market capsule was lying out replied, "It's just a continuous throw it away." MA from medications lying cart not secured in its ready to be administed On 3/24/16 at 8:50 Al medication cart and redevice to assess a readministration. He left hallway outside the dolunge where the reserturn, MA #1 verified medication cart prior the hall. In an interview on 3/2 Director of Nursing staff had to leave the unattended, it should contents for safety. | y policy titled Medication of dated June 2012 reads in are to be locked when not with authorized access. M, Medication Aide (MA) #1 ing to administer dent. Observed lying on the emedication laptop was a MA #1 was questioned why a contop of his cart, he cranberry capsule. I'll just et a confirmed there should be out on top of a medication original container until ered. M, MA #1 unlocked his etrieved a pulse oximetry sident prior to a medication this cart unlocked in the corway of the resident ident was sitting. Upon the should have locked his to leaving it unattended in 4/16 at 10:00 AM, the ated it was her expectation ions be left anywhere on top and that anytime nursing r medication cart be locked to secure the | | 431 | For the residents with the potential to be affected: All 200 Hall residents have the potential to be affected due to medicaticate gives medications to 200 Hall residents. Medication Aide is not administering medications until he completes re-education and in-servicing. Measures put in place: All Nurses\medication aides re-educated by SDC/DON on Medications Storage in the facility (On Medication Cart, Controlled Substance Storage, and Bedside Medication Storage). In-service start data-25-16. Completion date: 4-6-16. Monitoring: Medication storage/securin medication care will be audited. The DOADON, or Designee will audit 5 medication carts to ensure compliance with medication storage. Will audit week X 4 weeks. If substantial compliance noted, will decrease audit to bi-weekly weeks then monthly X 2 months. Any issues or violations of compliance will be discussed in the QAPI meeting. | e on g. py he ate: g ON, kly | 4/7/16 |
| F 441 SS=D | 483.65 INFECTION O SPREAD, LINENS The facility must esta | CONTROL, PREVENT blish and maintain an | F | 441 | | | 4/7/16 |
| | | gram designed to provide a mfortable environment and | | | | | |

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | ` ′ | LE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|--|--|---|---------------------|--|-------------------------------|
| | | 345280 | B. WING | | 03/24/2016 |
| NAME OF PROVIDER OR SUPPLIER AUTUMN CARE OF RAEFORD | | | | STREET ADDRESS, CITY, STATE, ZIP CODE 1206 N FULTON STREET RAEFORD, NC 28376 | , |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY) | LD BE COMPLETION |
| F 441 | of disease and infect (a) Infection Control I The facility must esta Program under which (1) Investigates, cont in the facility; (2) Decides what pro should be applied to (3) Maintains a recor actions related to infe (b) Preventing Sprea (1) When the Infection determines that a resprevent the spread o isolate the resident. (2) The facility must promunicable disease from direct contact will trai (3) The facility must proposed in the contact will trai (3) The facility must proposed in the contact will trai (3) The facility must proposed in the contact will trai (3) The facility must proposed in the contact will trai (3) The facility must proposed in the contact will trai (3) The facility must proposed in the contact will trai (3) The facility must proposed in the contact will trai (3) The facility must proposed in the contact will trai (3) The facility must proposed in the contact will trai (3) The facility must proposed in the contact will trai (3) The facility must proposed in the contact will trai (4) The facility must proposed in the contact will trai (5) The facility must proposed in the contact will trai (6) The facility must proposed in the contact will trai (7) The facility must proposed in the contact will trai (8) The facility must proposed in the contact will trai (9) The facility must proposed in the contact will train (1) The facility must proposed in the contact will train (1) The facility must proposed in the contact will train (2) The facility must proposed in the contact will train (3) The facility must proposed in the contact will train (3) The facility must proposed in the contact will train (4) The facility must proposed in the contact will train (5) The facility must proposed in the contact will train (6) The facility must proposed in the contact will train (7) The facility must proposed in the contact will train (8) The facility must proposed in the contact will train (9) The facility must proposed in the contact will train (1) The facility must proposed in the contact will train (1) The fa | evelopment and transmission ion. Program ablish an Infection Control in it - crols, and prevents infections cedures, such as isolation, an individual resident; and d of incidents and corrective ections. d of Infection in Control Program sident needs isolation to f infection, the facility must prohibit employees with a see or infected skin lesions ith residents or their food, if insmit the disease. The require staff to wash their ect resident contact for which cated by accepted | F 44 | 1 | |
| | by: Based on observation | r is not met as evidenced ons, staff interviews and cility failed to disinfect a | | F441: Failure to prevent the spreadinfections (disinfect a nebulizer material to storage) | |

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | ` ' | PLE CONSTRUCTION | | (X3) DATE SURVEY COMPLETED | |
|---|--|--|---------------------|---|--|-------------------------------|--|
| | | 345280 | B. WING | | 0: | 3/24/2016 | |
| NAME OF PROVIDER OR SUPPLIER | | | | STREET ADDRESS, CITY, STATE, ZIP COL | • | 3/2-4/2010 | |
| | | | | 1206 N FULTON STREET | | | |
| AUTUMN | CARE OF RAEFORD | | | RAEFORD, NC 28376 | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | ATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTIOI CROSS-REFERENCED TO THE DEFICIENCY) | N SHOULD BE E APPROPRIATE | (X5) COMPLETION DATE | |
| F 441 | Continued From pag | e 14 | F 44 | 11 | | | |
| F 441 | residents (Resident # medication pass. Th infection control proc washing/hand hygier 6 residents (Residen observed during a medication and included: 1. A review of the fact Inhalation Administration part: Rinse and disingular per facility policy and completely dry, store residents name and On 3/23/16 at 9:20 Aduring a medication procompletion of the ord Nurse #2 removed the Resident #97's face inside of the mask will was dry, Nurse #2 plainside a zip-lock plass In an interview on 3/2 stated she should had to clean Resident #9 returning it to the zip-In an interview on 3/2 Director of Nursing (I expectation that Nurshandling a dirty nebular prior to storage for recompleted his medications into Residen and sor use hand somedications into Resident Residents or use hand somedications into Residents and somedications into Residents reside | e facility also failed to follow edures for hand he between residents for 2 of the #47 and Resident #58) edication pass. It when equipment was in a plastic bag with the date on it. M. Nurse #2 was observed bass on Resident #97. Upon hered nebulizer treatment, we nebulizer mask from and proceeded to dry the that issue. Once the mask faced the nebulizer mask tic bag for storage. 23/16 at 9:20 AM, Nurse #2 we used a disinfectant wipe 7's nebulizer mask before hock bag for storage. 24/16 at 10:00 AM, the DON) stated it was here we #2 wear gloves when his effect to will be with the state of Resident #97. 25 AM, Medication Aide (MA) dication pass on Resident down the state of the will be will b | F 44 | For the resident affected: Old mask was discarded and resigiven a new nebulizer mask a zip-lock plastic bag on 3-24-2 For the residents with the potaffected: All residents that renebulizer treatments with a nask were given a new nebulizer treatments with a nask were given a new nebulizer mask in on 3-25-2016. Measures put in place: All nurses/medication aides in SDC/DON, beginning 3-25-10 completed on 4-7-16, on clean nebulizer mask/storage of neafter completion of nebulizer. Monitoring: Cleaning and stonebulizer mask will be audite ADON, or Designee will audit nurses/medication aides during of nebulizer mask weekly X 4 substantial compliance is not decrease audit to bi-weekly X then monthly X 2 months. With issues or violations of complicity QAPI meeting. | ident was and new 2016. Itential to be eceive ebulizer ulizer mask to place the in-serviced by 6 and aning ebulizer mask treatment. Itential to be eceive ebulizer mask to place the in-serviced by 6 and aning ebulizer mask treatment. Itential to be eceive ebulizer mask to place the intention of and aning ebulizer mask treatment. Itential to be eceive ebulizer mask to place the intention of aning ebulizer mask treatment. | | |
| | hands or use hand sa | anitizer then took the ident #58 ' s room and | | | edication | | |

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | (X2) MULTIPLE CONSTRUCTION A. BUILDING | | | (X3) DATE SURVEY COMPLETED | |
|--|---|--|---------------|--|--|-------------------|
| | | 345280 | B. WING _ | | | 03/24/2016 |
| NAME OF PROVIDER OR SUPPLIER AUTUMN CARE OF RAEFORD (X4) ID SUMMARY STATEMENT OF DEFICIENCIES | | | ID | STREET ADDRESS, CITY, STATE 1206 N FULTON STREET RAEFORD, NC 28376 PROVIDER'S PL | E, ZIP CODE AN OF CORRECTION | (X5) |
| PRÉFIX TAG | , | Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | PREFI) TAG | CROSS-REFERENCE | VE ACTION SHOULD BE ED TO THE APPROPRIAT FICIENCY) | E COMPLETION DATE |
| F 441 | stated he should have between the administ medications and the padministration of Res In an interview on 3/2 stated it was her expe | 14/16 at 9:20 AM, MA #1 we washed his hands in tration of Resident #47 's preparation and ident #58 's medications. 14/16 at 10:00 AM, the DON ectation that MA #1 wash his hidents during medication | F4 | medication cart. For the residents with affected: All 200 Hall potential to be affected aide gives medication residents. Medication administering medication administering medication and inserviced by SDC/D 3-25-16 and complete washing hands during All nurses/medication and inserviced by SD 3-25-16 and complete policy on handwashing Monitoring: Hand hygmedication pass will be ADON, or Designee was nurses/medication pass to enhand hygiene. Will auweeks. If substantial decrease audit to bi-verthen monthly X 2 more issues or compliance QAPI meeting. | residents have the ed due to medication to 200 Hall Aide is not attions until he on and in-servicing ace: All des re-educated and DON, beginning and aced and according aced on 4-7-16, on an aides re-educated DC/DON, beginning and on 4-7-16, on and according accordin | n d |