

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345244	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 01/14/2016
NAME OF PROVIDER OR SUPPLIER HARBORVIEW HEALTH CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 812 SHEPARD STREET MOREHEAD CITY, NC 28557		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 371 SS=E	<p>483.35(i) FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY</p> <p>The facility must - (1) Procure food from sources approved or considered satisfactory by Federal, State or local authorities; and (2) Store, prepare, distribute and serve food under sanitary conditions</p> <p>This REQUIREMENT is not met as evidenced by: Based on observations and staff interviews the facility failed to maintain kitchen equipment clean and in a sanitary condition to prevent food borne illness by failing to clean one of one steam table shelves. The findings included: A review of the undated Daily Cleaning Assignments by Postion: listed under A.M. Cook, Sunday "clean steam talbe shelf and all out side surface." During an observation of the kitchen on 1/13/16 at 3:06 PM the steam table was observed. The 6 foot underside of the steam table shelf was observed to be covered with dried dark food particles.</p> <p>During a second observation in the kitchen on 1/14/16 at 10:12 AM the steam table was observed to be in the same unclean condition. In an interview with the Dietary Manager on 1/14/16 at 10:16 AM she stated that the steam table wells were cleaned weekly, but she was unsure when the undershelf had last been cleaned. She stated that she expected staff to</p>	F 371	<p>The Dietary Manager has cleaned the 6 foot underside of the steam table and removed the dried dark food particles.</p> <p>The underside of the steam table has been added to the kitchen cleaning schedule to prevent any buildup of dried food particles. The dietary staff has been in-serviced on how and when to clean the area.</p> <p>The Dietary Manager or designee will clean the 6 foot underside of the steam table daily and deep clean the area monthly. The daily and monthly cleanings will be added to the kitchen cleaning schedule to prevent any buildup of dried food particles.</p> <p>The Dietary Manager or designee will complete monthly documentation reviews and monthly visual inspections to ensure the area is maintained in a clean and sanitary condition. The Dietary Manager</p>	2/5/16	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

01/30/2016

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 371	Continued From page 1 clean all of the steam table and she would add the undershelf to the cleaning schedule.	F 371	or designee will report her findings to the QAPI committee on a quarterly basis. The QAPI committee will review the documentation and evaluate the process to determine the effectiveness of the program as to ensure ongoing compliance. This Plan of Correction will be integrated into the facility QAPI system.		
F 372 SS=D	483.35(i)(3) DISPOSE GARBAGE & REFUSE PROPERLY The facility must dispose of garbage and refuse properly. This REQUIREMENT is not met as evidenced by: Based on observations and staff interviews the facility failed to maintain the ground surrounding the dumpster free of debris to prevent the harbouring of pests. The Findings included: During an observation of the dumpster area on 1/14/16 at 4:07 PM one disposable glove was observed on the ground behind the dumpster. Two disposable plastic cups were observed on the right side partly under the dumpster and on the left side there was a large wet bundle of plastic wrap beside the building. An observation of the dumpster area on 1/12/16 at 2:30 PM revealed one disposable glove on the ground behind the dumpster. One disposable plastic cup was observed on the right side partly under the dumpster and on the left side there was a large wet bundle of plastic wrap beside the building. During an observation of the dumpster area on	F 372	The Housekeeping Manager has cleaned the area surrounding the dumpster to ensure the area is free of debris as to prevent the harboring of pests. The dumpster area has been added to the daily housekeeping schedule and the housekeeping staff has been in-serviced on how to clean the area and how often. The Housekeeping Manager or designee will clean the dumpster area as part of the daily duties and will sign off that the area is clean. The Housekeeping Manager or designee will complete monthly documentation reviews and monthly visual inspections to ensure the dumpster area is clean and free of debris. The Housekeeping	2/5/16	

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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F 372	Continued From page 2 1/13/16 at 10:00AM the dumpster area was in the same condition. During an observation of the dumpster area on 1/14/16 at 10:09 AM two disposable gloves were observed on the ground behind the dumpster. One disposable plastic cup was observed on the right side partly under the dumpster and on the left side there was a large wet bundle of plastic wrap beside the building. During an interview with the Dietary Manager on 1/14/16 at 10:18 AM the she stated that the housekeeping department usually took care of the dumpster area. During an interview with the Housekeeping Supervisor on 1/14/16 at 10:25 AM he stated that if housekeeping or dietary staff dropped something on the ground he would expect them to pick it and place it in the dumpster.	F 372	Manager or designee will report his findings to the QAPI committee on a quarterly basis. The QAPI committee will review the documentation and evaluate the process to determine the effectiveness of the program to ensure ongoing compliance. This Plan of Correction will be integrated into the facility QAPI system.		