STATEMENT OF ISOLATED DEFICIENCIES WHICH CAUSE
NO HARM WITH ONLY A POTENTIAL FOR MINIMAL HARM
FOR SNFs AND NFs

NAME OF PROVIDER OR SUPPLIER
TRINITY ELMS

STREET ADDRESS, CITY, STATE, ZIP CODE
7449 FAIR OAKS DRIVE
CLEMMONS, NC

ID PREFIX TAG

SUMMARY STATEMENT OF DEFICIENCIES

F 247 483.15(e)(2) RIGHT TO NOTICE BEFORE ROOM/ROOMMATE CHANGE

A resident has the right to receive notice before the resident's room or roommate in the facility is changed.

This REQUIREMENT is not met as evidenced by:

Based on resident interview, staff interview, and record review the facility failed to notify a resident in advance of receiving a new roommate for 1 of 1 residents (#43) reviewed for receiving a new roommate.

The findings included:

Resident #43 was admitted to the facility on 3/31/15 with diagnoses including cerebral palsy. The most recent Minimum Data Set (MDS) indicated the resident was cognitively intact and had no barriers with communication.

During an interview on 10/27/15 at 10:25 AM the resident stated that no one told her she would be receiving a new roommate. She stated she had not had a roommate since she was originally admitted to the facility, and she did not know she was getting a roommate until staff began preparing the room for another resident. She stated she was not happy about this.

Interview on 10/28/15 at 3:02 PM with the Director of Social Services (DSS) revealed she did not recall providing notice to Resident #43 that she would be receiving a new roommate. The DSS further stated that the facility tried to notify all residents of changes in room or roommate, but that sometimes this task might "fall through the cracks." She then stated she thought it was possible the Assistant Social Worker may have notified the resident, but she was not sure. She further revealed that there was no documentation in Resident #43's medical record to indicate if notice was provided by any staff regarding the new roommate.

Record review on 10/28/15 at 3:10 PM revealed no documentation in Resident #43's medical record regarding notification of a new roommate.

Interview on 10/28/15 at 3:30 PM with the facility Administrator revealed that it was her expectation that all residents receive notice from staff prior to receiving a new roommate or room change. "We do provide notification to residents when they are getting a new roommate or changing rooms." She further stated that if Resident #43 did not receive notification of her new roommate that this was not in line with the facility policy.

Interview by telephone on 10/28/15 at 3:40 PM with the Assistant Social Worker revealed she had not provided any notification to the resident regarding receiving a new roommate. The social worker stated she did usually notify a resident when they would be receiving a new roommate, but that she did not provide notice for this resident about receiving a new roommate.

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided.

For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of