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PRINTED: 05/22/2013

		ND HUMAN SERVICES MEDICAID SERVICES			JUN 2 7 2013		M APPROVED 0: 0938-0391
STATEMENT	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '		CONSTRUCTION	(X3) DATE	SURVEY
		345044	B. WING			1	
NAME OF P	ROVIDER OR SUPPLIER	-		STR	REET ADDRESS, CITY, STATE, ZIP CODE		710/2013
ST JOSE	PH OF THE PINES HEAL	.TH			03 GOSSMAN DRIVE		
				S	OUTHERN PINES, NC 28387		
(X4) ID PREFIX TAG	(EACH DEFICIENC	FATEMENT OF DEFICIENCIES LYMUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (E CORRECTIVE ACTION SHOULD BE CRO REFERENCED TO THE APPROPRIATI DEFICIENCY)	SS-	(X5) COMPLETION DATE
					Resident #216 was interviewed by	Sharon	7/1/13
F 241	1	ND RESPECT OF	F	241	Wilson, Registered Nurse and Dian	ne	
SS=D	INDIVIDUALITY			İ	Gadd, Assistant Director of Nursin		
	The facility most was				regarding call bell response and wh	ether it	
		mote care for residents in a vironment that maintains or			had improved. She responded that		
		lent's dignity and respect in			improved and was very grateful. Di		
	full recognition of his	or her individuality.			Gadd, Assistant Director of Nursing		
		,		1	addressed and in-serviced the nurse		
				- 1	well. All other alert and oriented re-		
	ł	「 is not met as evidenced			have been randomly interviewed by		
	by:				Jennifer Belton, Licensed Practical		
		iew, staff and resident			and Sue Morrison Registered nurse		
		r failed to honor a resident's n a timely manner resulting in			as Valeria Clark, Director of Nursir		
		erself for 1 of 3 sampled			each shift, including weekends to d		
		l. (Resident # 216). The		1	call bell response. Most residents h		•
	findings included:	,			responded that call bell response ha	1	
				F	quick within 1 to 10 minutes. For the		
		dmitted to the facility on		1	responded that call bell response wa		
		iagnoses including right			the clinical staff, (nurse aide, licens		
		cture and status post right			practical nurses, registered nurses)	vas	
	total shoulder arhrople replacement procedu	asiy (shoulder joint		, i	educated and the residents were re-		
		IDS) assessment dated			interviewed. Follow up interviews		
		t Resident #216's cognition			Valeria Clark, Director of nursing, .		
		eeded extensive assistance			Belton, Licensed practical nursing,		
	with toileting and tran-	sfer.			Morrison, Registered Nurse, Sharor		
					Wilson, Registered Nurse, indicated		:
		ted 5/8/13 at 11:32 PM and		ľ	call bell response had improved gre	my.	
		dicated that Resident #216			A II Ni A I J. J I I I I I I I I I I I I I		
		el and bladder and needed nroom. On 5/11/13 at 4:15			All Nurse Aide's and Licensed Prac		
		ed that the resident needed			Nurses, in both long term care and r		
		lies of daily living (ADLs)			have been re-in serviced by Dianne		
		o fully use her right arm.			RN, Assistant Director Of Nursing a		
	•	.		1	Melissa Cohen, RN, shift supervisor	by Sharon Dianne sing whether it hat it had Dianne sing urse aide as d residents d by cal Nurse urse as well ursing on to determine ts have has been or those that was slow, ensed es) was re- ws done by ng, Jenifer ng, Sue uron ated that greatly. Practical nd rehab, nne Gadd,	. •
	On 5/14/13 at 11:30 A	M, Resident #216 was		1	n-services were held on 5/20, 21 &	25.	•
ŀ	interviewed. She stat	ed that she soiled herself		1			

ORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

most of the time waiting for the staff to answer

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients . (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		, a Doice.	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
	345044	B. WING				C 05/16/2013	
VIDER OR SUPPLIER						*	
OF THE PINES HEAL	TH					•	
(EACH DEFICIENC	YMUST BE PRECEDED BY FULL	ID PREFI TAG	X	•		• (X5) COMPLETK DATE	
Continued From page the call light to take hourther stated that this dirty " (meaning so istaff. She indicated to assigned to her) that pathroom after break ourn her light on where the call light on 5/15/13 at 9:30 All She denied that the representation of the base was busy picking see the call light. On 5/15/13 at 4:45 Plays and the call light. On 5/15/13 at 4:45 Plays as interviewed. She interviewed Resident During administrative Resident #216, she in the call light on and she (NA are sident had turned hourd it took a while become. The resident as anthroom and NA #3 already soiled herself administrative staff #8 are to her room. Adevealed that the information of the interviewed during her intervided during the intervident during the in	er to the bathroom. She is morning (5/14/13) she had sled) herself waiting for the hat she had told NA #2 is she needed to go to the fast. NA#2 had told her to in she was finished with build be back. NA #2 never led " it is so embarrassing." M, NA #2 was interviewed. Resident had told her that she eathroom. She stated that is up the trays and she did not with the fact of the fast of the bathroom. She stated that she had #216, NA#2 and NA #3. It is staff #5's interview with indicated that she had told her to turn her with the fact of the bathroom and told her to turn her with the fact of the sked NA#3 to take her to the did but the resident had it. Resident #216 also told to that NA #2 never came liministrative staff #5 also remation provided by the terview had matched those sterview with NA#3. NA#3		241	They will be held again by Director Nursing on 7/1, 3 and completion or explaining the importance of dignity keeping up with the call bell so that everyone, all clinical staff, will under the huge importance it plays in a reswell-being. Also clinical staff will be working or customer service through Sharon WiRN. Corrective action will be implemented enforce the importance, on an indivibasis, up to suspension/termination of education/training. St. Joseph of the Pines is implement new position, companion aide, to he the meal times from 7a-7p to cover education. This will allow the nurse aide answer call bells in a more timely far and will free up the nurse aides so the can be out on the floors attending to residents' needs. The nurse aide was located when the bell was going off. The call bell will also ring at the nurse station so that the charge nurse or nurse aider 5-10 minutes. This will be more after 5-10 minutes. This will be more	a 7/5, and erstand ident's n ilson, ed to dual or re- ing a lp out at each to shion at they call sing rise aide red nitored		
	SUMMARY ST (EACH DEFICIENC REGULATORY OR Continued From page the call light to take h turther stated that this dirty " (meaning soi staff. She indicated to assigned to her) that reakfast and she wo reakfast she neede fith to she interviewed. She reakfast. NA # ght on and she (NA reached that turned h reakfast while be reakfast. NA # ght on and she (NA reached had turned h reakfast while be reakfast. NA # ght on and she (NA reached had turned h reakfast while be reakfast. NA # ght on and she (NA reached had turned h reakfast while be reakfast. NA # ght on and she (NA reached had turned h reakfast and turned h reakfast. NA # ght on and she (NA reached had turned h reakfast and she was reakfast and she wo reakfast and she reakfast and she wo reakfast and she reakfast and reakfast and reakfast and reakfast and reakfast and reakfast and she r	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 1 the call light to take her to the bathroom. She surther stated that this morning (5/14/13) she had dirty " (meaning soiled) herself waiting for the staff. She indicated that she had told NA #2 assigned to her) that she needed to go to the eathroom after breakfast. NA#2 had told her to surn her light on when she was finished with breakfast and she would be back. NA #2 never same back. She added " it is so embarrassing." On 5/15/13 at 9:30 AM, NA #2 was interviewed. She denied that the resident had told her that she needed to go to the bathroom. She stated that he was busy picking up the trays and she did not	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 1 the call light to take her to the bathroom. She urther stated that this morning (5/14/13) she had dirty " (meaning soiled) herself waiting for the taff. She indicated that she had told NA #2 assigned to her) that she needed to go to the bathroom after breakfast. NA#2 had told her to urn her light on when she was finished with breakfast and she would be back. NA #2 never ame back. She added " it is so embarrassing." On 5/15/13 at 9:30 AM, NA #2 was interviewed. She denied that the resident had told her that she leeded to go to the bathroom. She stated that he was busy picking up the trays and she did not lee the call light. On 5/15/13 at 4:45 PM, administrative staff #5 has interviewed Resident #216, NA#2 and NA #3. During administrative staff #5's interview with lesident #216, she indicated that she had told IA#2 that she needed to go to the bathroom fifer breakfast. NA #2 had told her to turn her ght on and she (NA #2) would be back. The lesident had turned her light on after breakfast and it took a while before NA #3 came to the boom. The resident asked NA#3 to take her to the athroom and NA #3 did but the resident had lready soiled herself. Resident #216 also told dministrative staff #5 that NA #2 never came ack to her room. Administrative staff #5 also sevealed that the information provided by the lesident during her interview had matched those rovided during the interview had matched those rovided during the interview with NA#3. NA #3 tated that she was with another resident when the saw Resident #216's light was on. When she	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 1 the call light to take her to the bathroom. She urther stated that this morning (5/14/13) she had dirty " (meaning soiled) herself waiting for the taff. She indicated that she had told NA #2 assigned to her) that she needed to go to the pathroom after breakfast. NA#2 had told her to urn her light on when she was finished with reakfast and she would be back. NA #2 never ame back. She added " it is so embarrassing." On 5/15/13 at 9:30 AM, NA #2 was interviewed. She denied that the resident had told her that she eeded to go to the bathroom. She stated that he was busy picking up the trays and she did not ee the call light. On 5/15/13 at 4:45 PM, administrative staff #5 has interviewed. She stated that she had not ee the call light. On 5/15/13 at 4:45 PM, administrative staff #5 has interviewed Resident #216, NA#2 and NA #3. During administrative staff #5's interview with Resident #216, she indicated that she had told IA #2 that she needed to go to the bathroom fler breakfast. NA #2 had told her to turn her ght on and she (NA #2) would be back. The esident had turned her light on after breakfast and it took a while before NA #3 came to the boom. The resident asked NA#3 to take her to the athroom and NA #3 did but the resident had liready soiled herself. Resident #216 also told diministrative staff #5 that NA #2 never came ack to her room. Administrative staff #5 also evealed that the information provided by the esident during her interview had matched those rovided during the interview with NA#3. NA #3 tated that she was with another resident when he saw Resident #216's light was on. When she	SIMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECERED BY PULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 1 The call light to take her to the bathroom. She uther stated that this morning (5/14/13) she had difty " (meaning soiled) herself waiting for the talf. She indicated that she had told NA #2 assigned to her) that she needed to go to the bathroom after breakfast. NA#2 had told her to turn her light on when she was finished with reakfast and she would be back. NA #2 never ame back. She added "it is so embarrassing." On 5/15/13 at 4:45 PM, administrative staff #5 and the viewed Resident #216, NA#2 and NA #3. Utring administrative staff #5's interview with Ma#2 had told her to turn her ght on and she (NA #2) would be back. The satient had told varied freedy soiled herself. Resident #216 also told diministrative staff #5 also wealed that the information provided by the athroom and NA #3 did but the resident had tready soiled herself. Resident #216 also told diministrative staff #5 also wealed that the information provided by the sated that she was with another resident when he saw Resident #216; light was on. When she	ADER OR SUPPLIER OF THE PINES HEALTH SUMMARY STATEMENT OF DEFICIENCIES (ACM) THE PINES HEALTH SUMMARY STATEMENT OF DEFICIENCY SUPPLIES (ACM) THE PINES HEALTH SUMMARY STATEMENT OF DEFICIENCY SUPPLIES (ACM) THE PINES HEALTH Continued From page 1 the call light to take her to the bathroom. She urther stated that this morning (5/14/13) she had dirty "(meaning solied) herself waiting for the taff. She indicated that she had told NA #2 assigned to her) that she needed to go to the bathroom she would be back. NA #2 never ame back. She badded "it is so embarrassing." On 5/15/13 at 9:30 AM, NA #2 was interviewed, she denied that the resident had told her to tarn her light on when she was finished with reakfast and she would be back. NA #2 never ame back. She saded "it is so embarrassing." On 5/15/13 at 4:45 PM, administrative staff #5 rate interviewed Resident #216, NA#2 and NA #3. The saident had turned her light on after breakfast. NA #2 had told her to turn her gift on and she (NA #2) would be back. The saident had turned her light on after breakfast in the viewed fast interviewed that the had the dark was busy picking up the trays and she did not eet the call light. St. Joseph of the Pines is implementing a new position, companion aide, to help out at the meal times from 7a-7p to cover each meal. This will allow the nurse aide to answer call bells in a more timely fashion and will free up the nurse aides so that they can be out on the floors attending to residents? in each to the com. The resident had turned her light on after breakfast and the viewed fash and had a device will research that the resident had the resident will be solved by the Registered Nurse aide will respond it if it has not be each to have a solved during the interview had matched those rovided during the interview had matched those	

CENTERS FOR MEDICARE & MEDICAID SERVICES

		MEDICAID SERVICES	(X3) MIN	TIP! F	CONSTRUCTION	(X3) DATE S	
	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:				COMPLI	ETED
HAD ELIM OF			1, 50,00	_		. c	
		345044	B. WING			05/1	6/2013
MAME OF PR	OVIDER OR SUPPLIER	<u> </u>		STRI	EET ADDRESS, CITY, STATE, ZIP CODE		,
				10	3 GOSSMAN DRIVE		
ST JOSEP	H OF THE PINES HEAL	TH		S	OUTHERN PINES, NC 28387		
(X4) ID PREFIX TAG	(FACH DEFICIENC	TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG	}	PROVIDER'S PLAN OF CORRECTION (EA CORRECTIVE ACTION SHOULD BE CROS REFERENCED TO THE APPROPRIATE DEFICIENCY)	3S-	(X5) COMPLETION DATE
F 241	Resident #216 was a her up. The resident so embarrassed for Administrative staff interviewed NA #2, \$ #216 had told her the bathroom after bread On 5/16/13 at 8:50 / She stated that she (rehabilitation) hall was indicated that she (rehabilitation) hall was endent #216's roollight was on but did not. She continued resident and when still on. She did not was on but it was for was always the prowere busy delivering nobody to answer the told her that her call she had been waiting bathroom. The resident #216 to the clean her up becaut #3 stated that the resident was embarrassing.	NA#3) did. NA #3 added that soiled and she had to clean also told NA #3 that she was soiling herself. #5 stated that when she she denied that Resident at she needed to go to the kfast. AM, NA #3 was interviewed. was working on the rehab where Resident #216 resided. he was working with the other saw the light was on in sm. She told NA #2 that the n't know if NA #2 heard it or working with the other she was finished the light was remember how long the light or a while. She added that this blem during meal time. NAs g and collecting trays and he light and Resident #216 had I light was on for a while and ng for NA #2 to take her to the ident also stated to NA #3 that that she would be back but NA #3 indicated that she took he bathroom and she had to use she had soiled herself. NA esident had stated that "this	F	241	Each shift nurse, Licensed Practical will note, using the audit tool, wher bell goes off and what the response on every shift, every day. The audit will be turned in to the Registered I shift supervisor to be discussed in s M-F x4/wks. Then audits will be continued 3x a with each shift nurse, Licensed Practical Nurse will monibell going off and note how long it respond to the bell and document of form and provide teaching if needed brought to stand up M-F. Clinical staff, Licensed Practical I Registered Nurses will continue us sheet to document once a shift, mo response time to call bell and then audit sheet in to the RN shift super who bring it to stand-up 1x a weel. This will then be turned in to the I of Nursing every Monday and the in to risk management on Monday review for eight weeks. Stop Date The audits will also be brought to quarterly QA meetings for ongoin monitoring x1 year.	week ctical the tor a call takes to n the d) and wiser, ing audit nitoring turn the visor k. Director n brought s for 8-5-13. the	
	was interviewed.	She stated that she was aware meal time on the rehab hall.					
	She added that sh	e already had started hiring			If Co	ontinuation st	neet Page 3 of

FORM APPROVED DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA COMPLETED STATEMENT OF DEFICIENCIES IDENTIFICATION NUMBER: A. BUILDING __ AND PLAN OF CORRECTION C 05/16/2013 B. WING 345044 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 103 GOSSMAN DRIVE ST JOSEPH OF THE PINES HEALTH SOUTHERN PINES, NC 28387 PROVIDER'S PLAN OF CORRECTION (EACH (X5) COMPLETION SUMMARY STATEMENT OF DEFICIENCIES CORRECTIVE ACTION SHOULD BE CROSS-(X4) ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL REFERENCED TO THE APPROPRIATE PREFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION) DEFICIENCY) TAG F 241 F 241 Continued From page 3 staff (not certified) just to help deliver and collect trays on that hall to free up the NAs. F 281 The Electronic Medication Administration 7/1/13. 483.20(k)(3)(i) SERVICES PROVIDED MEET Record for resident #134 was corrected by PROFESSIONAL STANDARDS SS=D putting the parameters in place. All charts The services provided or arranged by the facility were reviewed by the Director of Nursing must meet professional standards of quality. to ensure that the orders were input correctly. All orders that were incorrect were fixed by 5-14-13. This REQUIREMENT is not met as evidenced by: Based on record review and staff interview, the facility failed to follow doctor's order for Clonidine (antihypertensive medication) consistently for 1 (Resident #134) of 10 sampled residents. The All staff are being in-serviced by the Director of Nursing, Assistant Director of finding included: Nursing or Registered Nurse supervisor. Resident #134 was admitted to the facility on This started on 5-14-13 and is still ongoing 9/7/11 with multiple diagnoses including until all staff are in-serviced. This will be Hypertension. The quarterly Minimum Data Set completed by 6-28-13. Another mandatory (MDS) assessment dated 4/10/13 indicated that in-service will begin in 6/24, to show the Resident #134's cognition was moderately nurses how to properly input these orders so impaired. that they show up on the Electronic Review of the current physician's orders revealed Medication Administration Record. that Resident #134 was on Ramipril (antihypertensive medication) 5 mgs (milligram) daily since 11/11/11. On 11/19/12, there was an order for Clonidine 0.1 mg. every 6 hours PRN (as needed) for blood pressure more than 180/80. The Medication Administration Record (MAR) and

Treatment Administration Record (TAR) for March and April, 2013 were reviewed. Clonidine 0.1 mg. every 6 hours PRN for blood pressure more than 180/80 was transcribed on the MAR but there were no specific time written for every 6 hours.

PRINTED: 05/22/2013

	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MUL	MPLE	CONSTRUCTION	(X3) DATE S	SURVEY
	CORRECTION	IDENTIFICATION NUMBER:	A. BUILDI	NG _	-		
						C	
		345044	B. WING			05/1	6/2013
NAME OF PR	ROVIDER OR SUPPLIER	<u> </u>		STR	EET ADDRESS, CITY, STATE, ZIP CODE		
					03 GOSSMAN DRIVE		•
ST JOSEP	PH OF THE PINES HEAL	HT.		s	OUTHERN PINES, NC 28387	<u></u>	•
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES DY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (E CORRECTIVE ACTION SHOULD BE CRC REFERENCED TO THE APPROPRIAT DEFICIENCY))SS-	(X5) COMPLETION DATE
	Continued From page There were no blood documented. The blood pressure vital signs flow shee were reviewed. The initials of the staff the documented the vital dates/times when the were more than 180 3/5/13 at 3:32 AM - 4/1/13 at 10:35 PM - 4/24/13 at 10:03 PM There was no indicated that the Clonical above dates and time was more than 180 Nurse #2 was intervnurse's aides were recorded them on the stated that she did pressure readings were readings where the continuation of the stated that she did pressure readings where the continuation of	readings documented on the sts for March and April, 2013 flow sheets did not have the at had checked or al signs. The following se blood pressure readings b/80: 182/99 - 190/78 182/87 1 - 188/86 1 - 183/87 ation on the MAR or nurse's dine was administered on the mes when the blood pressure /80. On 5/15/13 at 12:14 PM, viewed. She indicated that the checking the vital signs and he vital signs sheets. She not know why the blood were not on the MAR or TAR, 2013. or's progress notes indicated sure of Resident #134 have An order to increase Ramipril is written. It's order to check the blood hours and to use the PRN ine) if systolic blood pressure		281		ny ical d med". s and react mbent on licate to arameter leck onths. o monitor weekly. esignee, of Nursing Belton- ery linicate. s to follow o review a double toring. monitor hy new arameter has not	
	Nurse #2 was intervenurse's aides were recorded them on the stated that she did pressure readings were for March and April. On 5/1/13, the doct that the blood pressure running high. to 10 mgs daily was On 5/3/13, a doctor pressure every 12 medication (Clonid was more than 180). The blood pressure	viewed. She indicated that the checking the vital signs and he vital signs sheets. She not know why the blood were not on the MAR or TAR, 2013. or's progress notes indicated sure of Resident #134 have An order to increase Ramipril is written. 's order to check the blood hours and to use the PRN ine) if systolic blood pressure			The pharmacy consultant will also these orders per request as part of check monthly and monthly monion orders and reviewing that these proders were put in correctly. If it education/ retraining/ or corrective	o review a double toring. monitor ny new arameter has not	

CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF	DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	1 .		CONSTRUCTION	(X3) DATE S	URVEY ETED
AND PLAN OF (CORRECTION	IDENTIFICATION NUMBER:	A. BUILDI	NG _		c	!
		345044	B. WING			1	6/2013
	OVIDER OR SUPPLIER	ALTH		10	EET ADDRESS, CITY, STATE, ZIP CODE 33 GOSSMAN DRIVE OUTHERN PINES, NC 28387		
					PROVIDER'S PLAN OF CORRECTION(EACH	(X5)
(X4) ID PREFIX TAG	(FACH DEFICIE	STATEMENT OF DEFICIENCIES NCY MUST BE PRECEDED BY FULL OR LSC IDENTIFYING INFORMATION)	ID PREF TAG		CORRECTIVE ACTION SHOULD BE CR REFERENCED TO THE APPROPRIA' DEFICIENCY)	OSS-	COMPLETION DATE
F 281	8:00 PM was 189/6 the MAR or the nu administered on the On 5/15/13 at 12:0 interviewed. She were assigned to or record the blood p Resident #134. S always informed the pressure was mor On 5/15/13 at 11:5 was interviewed. reviewed the reconneeded to be char medication ordered blood pressure or the MAR and not sheets. She furth to record the blood the NAs so they see	was 206/87 and on 5/13/13 at 37. There was no indication on ree's notes that Clonidine was lose dates/times. O PM, Nurse Aide #1 (NA) was stated that the nurse's aides check the vital signs and to ressure on the TAR for the further stated that she ne nurse when the blood	F		The Director of Nursing will receinew orders daily to review for the of orders to make sure they have to inputted properly. Another in-service be provided by 6/30/13 for another of how these orders should show to electronic medication administration will include all orders such a Blood pressure, Oxygen saturation medical doctor has prescribed = p. The Director of Nursing and the conformacists will review all audits parameter audits in each quarterly meeting x 1 year to ensure ongoin systemic compliance.	se types een ice will r review ip in the on record. s pulse, n that the arameters. onsultant of QA	
F 356 SS=C	The facility must a daily basis: o Facility name. o The current dat o The total numb by the following of unlicensed nursing resident care per - Registered - Licensed pr	er and the actual hours worked ategories of licensed and ng staff directly responsible for shift:	•	356	This form has been revised to accreflect current shifts as required to regulations. The form now incluname of the facility, the current of the total number of licensed staff number and the actual hours wor registered nurses, licensed practicand certified nursing assistants. also includes the resident census Scheduler Coordinator was In-Steen to the new form on 5-14-13 by Valudirector of Nursing.	by CMS des the late, and , total ked for cal nurses The form . The erviced on	7/1/13

CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/22/2013 FORM APPROVED OMB NO. 0938-0391 (X3) DATE SURVEY

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			(X2) MULTIPLE CONSTRUCTION A. BUILDING			C C		
		345044	B. WING			05/1	6/2013	
	OVIDER OR SUPPLIER	тн		10	EET ADDRESS, CITY, STATE, ZIP CODE 03 GOSSMAN DRIVE OUTHERN PINES, NC 28387			
(X4) IĐ PREFIX TAG	(FACH DEFICIENC	ATEMENT OF DEFICIENCIES YMUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (E. CORRECTIVE ACTION SHOULD BE CRO REFERENCED TO THE APPROPRIATE DEFICIENCY)	·SS-	(X5) COMPLETION DATE	
F 356	- Certified nurse o Resident census. The facility must pos specified above on a of each shift. Data no Clear and readable o In a prominent place residents and visitor. The facility must, upmake nurse staffing for review at a cost restandard. The facility must mastaffing data for a m	aides. It the nurse staffing data It daily basis at the beginning Inust be posted as follows: It does not be format. It does not be readily accessible to	F	356	The staffing form will be monitored month for accuracy by the Director Nursing or her designee, Dianne G. Assistant Director of nursing and rewill be reported to the QA committ quarterly x 1 year to ensure continu compliance.	of add, esults tee		
	Form", failed to include the total number of hours worked, and failed to include the facility name. The findings included:							
	3PM, the staff posti was observed prom desk. The name of form. The form including Day Shift (6 AM - 6 AM) and a breakdo	or of the facility on 5/13/13 at an information dated 5/13/13 an inently displayed at the front the facility was not on the uded a breakdown of shifts by PM) and Night Shift (6 PM - 6 wn of staff by Registered tractical Nurses and Certified					post Pogo 7 of	

PRINTED: 05/22/2013 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED. OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES

	F DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUL A. BUILDI		CONSTRUCTION	COMPL	ETED
		345044	B. WING				6/2013
	OVIDER OR SUPPLIER	тн		10	EET ADDRESS, CITY, STATE, ZIP CODE 03 GOSSMAN DRIVE OUTHERN PINES, NC 28387		•
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES YMUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EAC CORRECTIVE ACTION SHOULD BE CROS' REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 356	by a number to indic for that category wer shift. The numbers of AM - 6 PM shift were Licensed Practical N Nurse Aides: 25.47. designation of the to by each category of Observation on 5/16 staff posting informa of the facility and tote each category of stanumber of full time is Registered Nurses - 10.57; Certified Nu During an interview Administrative Staff Staff #2 stated she was posting forms and woumber of staff per of and dividing by 8. At the process for calcustanted when the facility were Administrative Staff form does not allow of hours. 483.60(b), (d), (e) D LABEL/STORE DRI	ategory of staff was followed ate how many full time staff e on duty on that particular ecorded on the form for the 6 at Registered Nurses - 3; urses - 10.07; Certified The form lacked any tal number of hours worked staff. 13 at 11:15 AM revealed the tion again lacking the name al number of hours worked by ff. For the day shift, the taff listed by category was: 3; Licenses Practical Nurses are Aides - 27.97. 10 5/16/13 at 11:20 AM with the and #2, Administrative was responsible for the staff as trained to calculate the category by totaling the hours diministrative Staff #2 said that ulating the total hours was sillity had 3 shifts per 24 hour aff and was not changed at to 12 hour shifts. #1 added that the current a space for the total number RUG RECORDS, JGS & BIOLOGICALS		356	All medication rooms and carts wer checked for expired medications and dating of medications by the Directons by 5/16/13.	d proper	7/1/13
	of records of receipt	st who establishes a system and disposition of all sufficient detail to enable an					

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/22/2013 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '		CONSTRUCTION	(X3) DATE : COMPL	
				•		C	1
		345044	B. WING			05/1	16/2013
	ROVIDER OR SUPPLIER PH OF THE PINES HEAL	гн		1	EET ADDRESS, CITY, STATE, ZIP CODE 03 GOSSMAN DRIVE OUTHERN PINES, NC 28387		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES YMUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EAC CORRECTIVE ACTION SHOULD BE CROSS REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 431	records are in order a controlled drugs is ma reconciled. Drugs and biologicals labeled in accordance professional principle appropriate accessor instructions, and the applicable. In accordance with St facility must store all locked compartments controls, and permit chave access to the ket. The facility must prove permanently affixed a controlled drugs listed controlled drugs listed. Comprehensive Drug Control Act of 1976 a abuse, except when the package drug distributed quantity stored is minus be readily detected. This REQUIREMENT by: Based on facility policinterviews, the facility medications in one of hall) and one of five mand failed to date must reconciled.	n; and determines that drug and that an account of all aintained and periodically used in the facility must be with currently accepted s, and include the y and cautionary expiration date when the drugs and biologicals in a under proper temperature and y authorized personnel to	F		All in-services included dating vials, inhalers, insulin's, eye drops, nebulizmeds, all over the counter liquids and highlighting the over the counter medications as well. The in-services included discarding expired medications as the services included discarding expired medication in the insulation was started 5-14-13, and completed June 28th and completed June 28th Inservices also include all weekend and "as needed" PRN (as needed) standinger were inserviced and are now audited daily at each shift by the number of the above and turns it in to the Director of Nursing each Monday for review. The Director of Nursing picks one sand audits behind the Registered Nurfrom each shift each day: Melissa Cosharon Wilson, Caren Cassillas, Dia Gadd, and Marjorie Wall for consiste Inservice took place on 5-14-13 through the service the service took place on 5-14-13 thro	also ions. eted 5service rsing th. staff aff. eation s in the se. daily he r -mple rses ohen, nne ency. ough 5-	

Facility ID: 923467

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 '		CONSTRUCTION	(X3) DATE COMP	SURVEY PLETED
		345044	B. WING			Į.	C.
NAME OF P	ROVIDER OR SUPPLIER	343044	b. Wildo	ете	REET ADDRESS, CITY, STATE, ZIP CODE	05/	16/2013
ST JOSEF	PH OF THE PINES HEAL	TH		i	03 GOSSMAN DRIVE		,
	T			ន	SOUTHERN PINES, NC 28387		•
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES YMUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EAG CORRECTIVE ACTION SHOULD BE CROS REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 431	Healthcare Centers in part, "11. Multi-dose ophthalmic and otic p to be dated and initial where manufacturer is shorter expiration dat discarded after 90 da 1. During a medication 2:30 PM., a bottle of 8 milligrams was noted medication cart with a construction of their medication carts. The expired medication carts are expired medication carts. The expired medication carts are expired medication carts. The expired medication carts are expired medication carts. 2. During a medication carts are expected to their medication carts (mog)/ m soo hall (Pine Hollow) was opened and undated their medication carts. She expected the nur multi-dose vials when a conducted the was conducted.	Medication Storage in the evised 4/99, 7/12 stated, in containers of injectables, reparations and inhalers are led when opened. Except recommendations require e, the above items shall be ys." On cart check on 5/15/13 at Enteric coated aspirin 325 in the 800 hall (Pine Hollow) an expiration date of 4/13. M.A., Administrative staff #1 he nursing staff to check and medication rooms. One should have been one cart check on 5/15/13 at e vial of Vitamin B12 1000 illiliter (ml) was noted in the medication cart. The vial ated. M.A., Administrative staff #1 he nursing staff to check and medication rooms. Sing staff to date the they were opened.	F.	431	All medication rooms and carts will monitored weekly x 3 months by the shift supervisor to ensure that there a expired medications and that all medications are properly dated. The of the audits will be reported to the Committee x 2 quarters by the Direct Nursing to ensure ongoing compliant. These in-services were completed by Registered Nurses: Melissa Cohen, S Wilson, Caren Cassillas, Dianne Gac Marjorie Wall. Another in-service will be done by the Director of Nursing, Valeria Clark ston June 24th and completed by June 2 to 1 and 2 to 2 to 3 and 2 to 3	RN results A or of ce. Sharon Id, and arting	

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

NT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	I		(X3) DATE SURVEY COMPLETED		
	345044	B. WING			05/) 16/2013 ·
	тн		STREET ADDRESS, CITY, STATE, ZIP CO 103 GOSSMAN DRIVE SOUTHERN PINES, NC 28387	DE	001	10/2013
(EACH DEFICIENC	YMUST BE PRECEDED BY FULL	ID PREFI) TAG	X CORRECTIVE ACTION SH REFERENCED TO THE	OULD BE CROSS- APPROPRIATE	i	(X5) COMPLETION DATE
On 5/16/13 at 10:00A stated the Lidocaine safter 90 days from 1/2 4. On 5/16/13 at 10:00 medication cart check undated Advair Disku Nurse #1 was intervie and stated Advair Discopened. During an interview of Administrative Staff #	M., Administrative staff #1 should have been discarded [8/13.] 5 AM, the 100 odd-room crevealed one opened, s. wed on 5/16/13 at 10:05 AM kus should be dated when 15/16/13 at 11AM, 1 said she expected nurses	F4	431			
	PROVIDER OR SUPPLIER EPH OF THE PINES HEAL SUMMARY ST. (EACH DEFICIENC' REGULATORY OR I 1 Continued From page On 5/16/13 at 10:00A stated the Lidocaine s after 90 days from 1/1 4. On 5/16/13 at 10:0 medication cart check undated Advair Disku Nurse #1 was intervie and stated Advair Disk opened. During an interview or Administrative Staff #	PROVIDER OR SUPPLIER EPH OF THE PINES HEALTH SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) 1 Continued From page 10 On 5/16/13 at 10:00AM., Administrative staff #1 stated the Lidocaine should have been discarded after 90 days from 1/18/13. 4. On 5/16/13 at 10:05 AM, the 100 odd-room medication cart check revealed one opened, undated Advair Diskus. Nurse #1 was interviewed on 5/16/13 at 10:05 AM and stated Advair Diskus should be dated when	PROVIDER OR SUPPLIER EPH OF THE PINES HEALTH SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) 1 Continued From page 10 On 5/16/13 at 10:00AM., Administrative staff #1 stated the Lidocaine should have been discarded after 90 days from 1/18/13. 4. On 5/16/13 at 10:05 AM, the 100 odd-room medication cart check revealed one opened, undated Advair Diskus. Nurse #1 was interviewed on 5/16/13 at 10:05 AM and stated Advair Diskus should be dated when opened. During an interview on 5/16/13 at 11AM, Administrative Staff #1 said she expected nurses	A BUILDING 345044 B. WING PROVIDER OR SUPPLIER EPH OF THE PINES HEALTH SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) 1 Continued From page 10 On 5/16/13 at 10:00AM., Administrative staff #1 stated the Lidocaine should have been discarded after 90 days from 1/18/13. 4. On 5/16/13 at 10:05 AM, the 100 odd-room medication cart check revealed one opened, undated Advair Diskus. Nurse #1 was interviewed on 5/16/13 at 10:05 AM and stated Advair Diskus should be dated when opened. During an interview on 5/16/13 at 11AM, Administrative Staff #1 said she expected nurses	OF CORRECTION IDENTIFICATION NUMBER: 345044 B. WING STREET ADDRESS, CITY, STATE, ZIP CODE 103 GOSSMAN DRIVE SOUTHERN PINES, NC 28387 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 10 On 5/16/13 at 10:00AM., Administrative staff #1 stated the Lidocaine should have been discarded after 90 days from 1/18/13. 4. On 5/16/13 at 10:05 AM, the 100 odd-room medication cart check revealed one opened, undated Advair Diskus. Nurse #1 was interviewed on 5/16/13 at 10:05 AM and stated Advair Diskus should be dated when opened. During an interview on 5/16/13 at 11AM, Administrative Staff #1 said she expected nurses	OF CORRECTION IDENTIFICATION NUMBER: A BUILDING B. WING STREET ADDRESS, CITY, STATE, ZIP CODE 103 GOSSMAN DRIVE SOUTHERN PINES, NC 28387 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 10 Continued From page 10 On 5/16/13 at 10:00 AM., Administrative staff #1 stated the Lidocaine should have been discarded after 90 days from 1/18/13. 4. On 5/16/13 at 10:05 AM, the 100 odd-room medication cart check revealed one opened, undated Advair Diskus. Nurse #1 was interviewed on 5/16/13 at 10:05 AM and stated Advair Diskus should be dated when opened. During an interview on 5/16/13 at 11AM, Administrative Staff #1 said she expected nurses

PRINTED: 06/14/2013 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES COMPLETED (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION A. BUILDING 01 - MAIN BUILDING 01 JUL 0 1 2013 06/11/2013 345044 B. WING STREET ADDRESS, CITY, STA GONSTRUCTION SECTION NAME OF PROVIDER OR SUPPLIER 103 GOSSMAN DRIVE ST JOSEPH OF THE PINES HEALTH SOUTHERN PINES, NC 28387 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETION ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) K 000 K 000 INITIAL COMMENTS The unsealed penetration has been This Life Safety Code (LSC) survey was sealed with fireproof caulk. conducted as per The Code of Federal Register at 42 CFR 483.70(a); using the 2000 Existing Any other unsealed penetration will Health Care section of the LSC and its referenced publications. This facility is Type V protected he identified and monitored during construction utilizing North Carolina Special rounds with the Director of Plant locking arrangements, and is equipped with a Operations or his designee. Any complete automatic sprinkler system. unsealed areas will be fixed immediately so that other residents CFR#: 42 CFR 483.70 (a) will not be affected. K 012 NFPA 101 LIFE SAFETY CODE STANDARD K 012 SS=D All maintenance staff and Building construction type and height meets one contractors will be re-educated of the following. 19.1.6.2, 19.1.6.3, 19.1.6.4, regarding the importance of the 19.3.5.1 integrity of fireproof barriers Rounding reports will be brought to the safety committee to ensure This STANDARD is not met as evidenced by: ongoing compliance. Based on the observations and staff interviews on 6/11/2013 the following Life Safety item was observed as noncompliant, specific findings include: The soiled linen room on the 400 hallway had unsealed penetrations above the door where the flex conduit and low voltage wire penetrate the wall. CFR#: 42 CFR 483.70 (a) NFPA 101 LIFE SAFETY CODE STANDARD K 018 K 018 SS=D

BONATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Doors protecting corridor openings in other than required enclosures of vertical openings, exits, or hazardous areas are substantial doors, such as those constructed of 1% inch solid-bonded core wood, or capable of resisting fire for at least 20 minutes. Doors in sprinklered buildings are only

MDLINISTRATOR

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See Instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

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K 018 Continued From page 1 required to resist the passage of smoke. There is no impediment to the closing of the doors. Doors are provided with a means suitable for keeping the door closed. Dutch doors meeting 19.3.6.3.6 are permitted. 19.3.6.3. Roller latches are prohibited by CMS regulations in all health care facilities. This STANDARD is not met as evidenced by: Based on the observations and staff interviews on 6/11/2013 the following Life Safety item was observed as noncompliant, specific findings include: The door to room 459 had an obstruction to the door from 459 had an obstruction to the door flosing as the door was swinging in to the door flosing as the door was swinging in to the door frame. K 038 SS-E Exit access is arranged so that exits are readily accessible at all times in accordance with section 7.1. 19.2.1 K 018 The door closers have been removed so that the doors will no longer need to be propped open. Door closers that are present on any door that is not required to be shut at all times will be removed so that no other residents are affected. All staff will be re-inserviced so that doors with closers are not to be propped open at any time. Ongoing monitoring will occur during regular rounds by Director of Plant Operations or his designee. Rounding reports will be brought to the safety committee to ensure ongoing compliance. K 038 SS-E Exit access is arranged so that exits are readily accessible at all times in accordance with section 7.1. 19.2.1 K 038 The special locking door was fixed by a qualified contractor. All special locking mechanisms have been tested to assure that they are working properly and will continue to be tested during all	STATEMENT	CENTERS FOR MEDICARE & MEDICAID SERVICE BETATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/C AND PLAN OF CORRECTION IDENTIFICATION NUMBER OF CORRECTION (X1) PROVIDER/SUPPLIER/C IDENTIFICATION NUMBER OF CORRECTION (X2) PROVIDER/SUPPLIER/C				E CONSTRUCTION 01 - MAIN BUILDING 01	(X3) DATE SURVEY COMPLETED		
ST JOSEPH OF THE PINES HEALTH 103 GOSSMAN DRIVE 103 CONTHERN PINES, NC 28387 104 CONTENT OF CORRECTION 105 CONTHERN PINES, NC 28387 105 CONTENT OF CORRECTION 105 CONTENT OF CORRECTION			345044	B, WING	·	06/	11/2013		
ROBERT REGULATORY OR LSC IDENTIFYING INFORMATION PREFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION PREFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION PREFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION PROPRIATE CROSS-REFERENCE TO THE APPROPRIATE			EALTH	•	10	3 GOSSMAN DRIVE		e.	
required to resist the passage of smoke. There is no impediment to the closing of the doors. Doors are provided with a means suitable for keeping the door closed. Dutch doors meeting 19.3.6.3.6 are permitted. 19.3.6.3 Roller latches are prohibited by CMS regulations in all health care facilities. This STANDARD is not met as evidenced by: Based on the observations and staff interviews on 6/11/2013 the following Life Safety Item was observed as noncompilant, specific findings include: The door to room 459 had an obstruction to the door closing as the door was swinging in to the door farme. CFR#: 42 CFR 483.70 (a) NFPA 101 LIFE SAFETY CODE STANDARD Exit access is arranged so that exits are readily accessible at all times in accordance with section 7.1. 19.2.1 This standard is not required to be shut at all times will be removed so that no other residents are affected. All staff will be re-inserviced so that doors with closers are not to be propped open at any time. Ongoing monitoring will occur during regular rounds by Director of Plant Operations or his designee. Rounding reports will be brought to the safety committee to ensure ongoing compliance. K 038 SS=E Exit access is arranged so that exits are readily accessible at all times in accordance with section 7.1. 19.2.1 K 19.2.1	PREFIX	/EACH DESIGIENC!	Y MITST BE PRECEDED BY FULL	PREF		(EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO	LD BE	(X5) COMPLETION DATE	
Roller latches are prohibited by CMS regulations in all health care facilities. Roller latches are prohibited by CMS regulations in all health care facilities. All staff will be removed so that no other residents are affected. All staff will be re-inserviced so that doors with closers are not to be propped open at any time. Ongoing monitoring will occur during regular rounds by Director of Plant Operations or his designee. This STANDARD is not met as evidenced by: Based on the observations and staff interviews on 6/11/2013 the following Life Safety item was observed as noncompliant, specific findings include: The door to room 459 had an obstruction to the door closing as the door was swinging in to the door frame. CFR#: 42 CFR 483.70 (a) NFPA 101 LIFE SAFETY CODE STANDARD Exit access is arranged so that exits are readily accessible at all times in accordance with section 7.1. 19.2.1 K 038 The special locking door was fixed by a qualified contractor. All special locking mechanisms have been tested to assure that they are working properly and will continue to be tested during all	K 018	required to resist the no impediment to the are provided with a the door closed.	ne passage of smoke. There is the closing of the doors. Doors t means suitable for keeping outch doors meeting 19.3.6.3.6	K	018	so that the doors will no longe to be propped open. Door closers that are present of	er need on any	7-5-13	
doors with closers are not to be propped open at any time. Ongoing monitoring will occur during regular rounds by Director of Plant Operations or his designee. This STANDARD is not met as evidenced by: Based on the observations and staff interviews on 6/11/2013 the following Life Safety item was observed as noncompiliant, specific findings include: The door to room 459 had an obstruction to the door closing as the door was swinging in to the door frame. CFR#: 42 CFR 483.70 (a) NFPA 101 LIFE SAFETY CODE STANDARD Exit access is arranged so that exits are readily accessible at all times in accordance with section 7.1. 19.2.1 K 038 K 038 All special locking door was fixed by a qualified contractor. All special locking mechanisms have been tested to assure that they are working properly and will continue to be tested during all		Roller latches are	prohibited by CMS regulations	-		all times will be removed so the			
Based on the observations and staff interviews on 6/11/2013 the following Life Safety item was observed as noncompliant, specific findings include: The door to room 459 had an obstruction to the door closing as the door was swinging in to the door frame. CFR#: 42 CFR 483.70 (a) NFPA 101 LIFE SAFETY CODE STANDARD Exit access is arranged so that exits are readily accessible at all times in accordance with section 7.1. 19.2.1 K 038 SS=E The special locking door was fixed by a qualified contractor. All special locking mechanisms have been tested to assure that they are working properly and will continue to be tested during all				And the second s		doors with closers are not to b propped open at any time. On monitoring will occur during t rounds by Director of Plant	e going	3	
K 038 SS=E Exit access is arranged so that exits are readily accessible at all times in accordance with section 7.1. 19.2.1 K 038 The special locking door was fixed by a qualified contractor. All special locking mechanisms have been tested to assure that they are working properly and will continue to be tested during all		Based on the obs on 6/11/2013 the f observed as nonco include: The door obstruction to the	ervations and staff interviews ollowing Life Safety item was ompliant, specific findings to room 459 had an door closing as the door was			the safety committee to ensure			
Exit access is arranged so that exits are readily accessible at all times in accordance with section 7.1. 19.2.1 The special locking door was fixed by a qualified contractor. All special locking mechanisms have been tested to assure that they are working properly and will continue to be tested during all		NFPA 101 LIFE S.	33.70 (a) AFETY CODE STANDARD	K	038				
have been tested to assure that they are working properly and will continue to be tested during all	JJ-L	Exit access is arra	inged so that exits are readily mes in accordance with section				s fixed	15	
This STANDARD is not met as evidenced by. Based on the observations and staff interviews regularly scheduled fire drifts.	- Commence of the Commence of	This STANDARD	is not met as evidenced by: ervations and staff interviews			have been tested to assure the are working properly and wi	at they all		

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: M2EE21

Facility ID: 923467



DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	, ,		LE CONSTRUCTION 01 - MAIN BUILDING 01	(X3) DATE SURVEY COMPLETED	
		345044	B. WING			06/	11/2013
	ROVIDER OR SUPPLIER PH OF THE PINES H	EALTH		1	REET ADDRESS, CITY, STATE, ZIP CODE 03 GOSSMAN DRIVE BOUTHERN PINES, NC 28387		4,
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)		ID PROVIDER'S PLAN OF CORRECT PREFIX (EACH CORRECTIVE ACTION SHOUTH FOR CROSS-REFERENCED TO THE APPLICATION OF CORRECT PROVIDER CORRECT PROVID		BE	(X5) COMPLETION DATE
K 038	observed as nonco include: The North for the end of the 6	ollowing Life Safety item was mpliant, specific findings Carolina special locking door 00 hallway did not release with or release mechanism at the	K)38	Ongoing monitoring will occur during regular rounds of the Director of Plant Operations or designee to ensure that the spec locking mechanisms are in propworking order.	ial	7-5-13
	CFR#: 42 CFR 48:	3.70 (a)			Results of rounding will be reported to the safety committee to ensure ongoing compliance.		
					-		
							*
					i 1	,	•

