DEPARTMENT OF HEALTH AND HUMAN SERVICES PRINTED: 04/08/2013 (MAY 0 3 2013 CENTERS FOR MEDICARE & MEDICAID SERVICES FORM APPROVED OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** A. BUILDING_ COMPLETED 345362 B. WING 03/20/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE BRIAN CENTER HEALTH & RETIREMENT/CABARRUS 250 BISHOP LANE CONCORD, NC 28025 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) COMPLETION DATE TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY F 272 F 272 483.20(b)(1) COMPREHENSIVE F 272 5/1/13 Corrective action has been 1. SS=D **ASSESSMENTS** accomplished for the alleged deficient practice by assessing Resident #5's risk for The facility must conduct initially and periodically developing pressure ulcers and completion a comprehensive, accurate, standardized of the Care Area Assessment (CAA) reproducible assessment of each resident's related to pressure ulcers. The Admission Assessment MDS with ARD 3/12/13 for functional capacity. resident #5 was modified on 3/25/13 to A facility must make a comprehensive include the Stage IV pressure ulcer and to Include the Care Area Assessment related assessment of a resident's needs, using the to pressure ulcers. resident assessment instrument (RAI) specified Residents admitted with pressure by the State. The assessment must include at ulcers have the potential to be affected by least the following: the same alleged deficiency. The Resident Identification and demographic information; Care Management Director (RCMD) or Customary routine: Designee reviewed the most recent MDS Cognitive patterns: completed for residents admitted with Communication; pressure ulcers, during the last 30 days, to Vision: verify accurate assessment of pressure Mood and behavior patterns; ulcer risk and completion of Care Area Psychosocial well-being: Assessments related to pressure ulcers by Physical functioning and structural problems; April 17, 2013. Continence: 3. Measures put into place to ensure that Disease diagnosis and health conditions; the alleged deficient practice does not Dental and nutritional status: recur includes: Re-education by the RCMD or Designee. Skin conditions: for Licensed Nurses completing the MDS. Activity pursuit: on accurate assessment and coding of the Medications: Section M of the MDS and completion of Special treatments and procedures: the associated Care Area Assessment for Discharge potential; pressure ulcers by April 17, 2013. Documentation of summary information regarding The RCMD or Designee will randomly

LABORATORY DIRECTOR'S OR PROMOTRUSUPPLIER REPRESENTATIVE'S SIGNATURE

the additional assessment performed on the care

areas triggered by the completion of the Minimum

Documentation of participation in assessment.

TITLE

review 10 MDSs weekly for 12 weeks to

" Preparation and/or execution of this plan of correction does not constitute admission or agreement by the provider of the truth of the facts alleged or conclusions set forth in the statement of deficiencies. The plan of correction is prepared and/or executed solely because it is required by the provisions of

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See Instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

Data Set (MDS); and

federal and state law."

STATEMENT	OF DEFICIENCIES	THE STATE OF THE S				OMB N	O. 0938-039 ⁻	
AND PLAN O	OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENȚIFICATION NUMBER:		AULTIPLE CONSTRUCTION			(X3) DATE SURVEY COMPLETED	
		345362	B. WING		r .	.	C	
I	ROVIDER OR SUPPLIER ENTER HEALTH & RETI	REMENT/CABARRUS		28	EET ADDRESS, CITY, STATE, ZIP CODE 50 BISHOP LANE ONCORD, NC 28025	1 03	3/20/2013	
(X4) ID	SHMMARY	TATEMENT OF DEFICIENCIES			the state of the s			
PREFIX TAG	j (EACH DEFICIEN	CY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS:REFERENCED TO THE APPROPR DEFICIENCY)	BF	(X5) COMPLETION DATE	
F 272	This REQUIREMEN by: Based on observation interviews, the facilit four pressure ulcer of Data Set, failed to as pressure ulcers and the Care Area Asses	T is not met as evidenced ons, record review and staff y failed to assess a stage on the admission Minimum assess the risk of developing failed to accurately complete sment for pressure ulcers for one sampled residents.	F	272	verify accurate coding of Section M CAA completion. Discrepancies idias a result of these reviews will be corrected weekly via modification of MDS. 4. The RCMD will report the result the audits and monitoring in the moduality Assurance Performance Improvement (QAPI) Committee me for 3 months then quarterly. The committee and make further recommendations as indicated. 5. Date of Compliance: April 17, 2	entified f the ts of nthly seting mmittee	5/1/13	
	3/12/13 recorded Reterm memory probler term memory probler problems. This MDS status of Resident #5 assistance by one stediessing, eating, tolie Review of the informations of the information of the information of the assessment requirement and unstageable with a nounstageable with sloutissue injury. Other reassessment included of the pressure ulcer. assessed as not being pressure ulcers. The and repositioning, surapplication of nonsurgal pressure reducing fourcer care and application.	recorded the functional as requiring extensive aff for bed mobility, transfers, at use and personal hygiene. The action under "Skin at use and personal hygiene. The action under "Skin at use and personal hygiene. The action under "Skin at use and personal hygiene at stage one or higher. The action of the ulcer, if on-removable dressing, and/or eschar or deep equired information for this the length, width and depth action at the length, width and depth at the length, width and depth at the chair of the use of or the chair/bed, pressure at the chair of the cha		-	"Preparation and/or execution of this correction does not constitute admissing agreement by the provider of the truth facts alleged or conclusions set forth is statement of deficiencies. The plan of correction is prepared and/or executed because it is required by the provision federal and state law."	on or of the n the		

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION A. BUILDING COMPLETED COMPLETED COMPLETED O3/20/2013 STREET ADDRESS, CITY, STATE, ZIP CODE 250 BISHOP LANE

RIAN CI	ENTER HEALTH & RETIREMENT/CABARRUS	250 1	STREET ADDRESS, CITY, STATE, ZIP CODE 250 BISHOP LANE CONCORD, NC 28025		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X6) COMPLETIO DATE	
F 272	Continued From page 2	F 272			
	Review of the Care Area Assessments dated 3/13/13 revealed a care plan would be developed to "provide the resident functional assistance in an effort to reduce risk of alteration in skin integrity. No alteration in skin integrity noted at time of this assessment."				
	Review of the initial care plan dated 3/5/13, completed on admission by the floor nurse, revealed a problem of "Skin" which listed "actual" and "potential" for pressure ulcer due to mobility, history of ulcers, incontinence, nutritional impairment and other. The nurse checked potential, and under pressure ulcers checked mobility and incontinence. The interventions checked for staff were to provide wound care/preventive skin care per order, observe wound healing, skin checks weekly per facility protocol, document findings, Notify MD of changes in wound, or emerging wounds, turn and reposition frequently to decrease pressure. The finalized care plan was not completed as of the survey date.				
	An interview was conducted on 3/20/13 with MDS nurse #2 at 1:55 PM. During the interview he was asked to explain the process he uses to obtain the information used on the MDS. MDS nurse #2 replied he used the medical record and " the most recent information" which was a " skin tear." MDS nurse #2 explained he did not view Resident #5's wounds before doing the MDS assessment, and he had not reviewed the medical records from the hospital, or the nurse practioner's progress note. Both of these documents recorded a pressure ulcer. He was asked if he had received communication from the				

DEPAR	TMENT OF HEALTH A	ND HUMAN SERVICES				PRINT	ΓED: 04/08/2013
CENTE	RS FOR MEDICARE &	MEDICAID SERVICES				FC	RM APPROVED
STATEMENT	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MU A. BUILO		(X3) D/	OMB NO. 0938-039 (X3) DATE SURVEY COMPLETED	
		345362	B. WING	;			С
NAME OF P	ROVIDER OR SUPPLIER			Ter	TREET ADDRESS, CITY, STATE, ZIP CODE	1	3/20/2013
BRIAN C	ENTER HEALTH & RETIF	REMENT/CABARRUS			250 BISHOP LANE CONGORD, NC 28025		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG	ix	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	PE.	(X5) COMPLETION DATE
F 272	Continued From page	3	-	272		 	_
	Resident #5 had a staresponded he was no It was explained the Morms used for wound drive. He could accabout the wounds. He received a report on 3 would check his office dated 3/6/13 received #1 was shared with Molisted Resident #5 as it pressure ulcer on the Upon return from his copy of the wound repressure ulcers. He codiscrepancies in the reflexiew of the wound repressure ulcers. He codiscrepancies in the reflexiew of the wound repressure ulcers. He codiscrepancies in the reflexiew of the wound repressure ulcers. He codiscrepancies in the reflexiew of the wound repressure ulcers. He codiscrepancies in the reflexiew of the wound repressure ulcers. He codiscrepancies in the reflexiew of the wound repressure ulcers. He codiscrepancies in the reflexies of the wound repressure ulcers. He codiscrepancies in the reflexies of the wound repressure ulcers. He codiscrepancies in the reflexies of the wound repressure at the reports and the reports are the reports and the reports are reports and the reports are reports and the report	A/6/13 and he stated he a. The copy of the report if from Administrative Nurse DS nurse #2. This report having a stage four right elbow. Diffice, MDS nurse #2 gave a fort dated 3/6/13 and on the list of residents with could not account for the ports dated the same date. Division 's report dated as #2 revealed he would right elbow wound as " round would not have been debridement due to the cound bed. Further interview realed he was not aware of a area on the coccyx of rise #2 stated the wound comented on the admission le wound and interventions on 3/20/13 at 2:15 PM e updated throughout the t what point the MDS of the changes to ensure					

STATCHENT		T SERVICES				OMB N	IO. 0938-0391
AND PLAN C	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CONS		(X3) DAT	E SURVEY MPLETEO
		345362	B. WNG		· · · · · · · · · · · · · · · · · · ·		C
NAME OF P	ROVIDER OR SUPPLIER					0,	3/20/2013
BRIAN C	ENTER HEALTH & RETIF	REMENT/CABARRUS		250 BISI	DDRESS, CITY, STATE, ZIP CODE HOP LANE		
	T			CONCO	ORD, NG 28025	17	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LDAE	(X6) COMPLETION DATE
\$\$=D	Continued From page report daily. 483.25 PROVIDE CAHIGHEST WELL BEI. Each resident must reprovide the necessary or maintain the higher mental, and psychosol accordance with the cand plan of care. This REQUIREMENT by: Based on record revisinterviews, the facility monitor a resident 's cand gross hematuria and resident sent and resident sent to the hosp. Findings include: Resident #4 was admand discharged to the Resident #4 had a hist was admitted to the factorial sent sent sent sent sent sent sent sent	RE/SERVICES FOR NG seceive and the facility must y care and services to attain st practicable physical, botal well-being, in comprehensive assessment Is not met as evidenced sew, observation, and staff failed to assess and change in condition for 1 of (Resident #4) who had hypotension 3 days prior to ital. itted to facility on 2/23/13 hospital on 3/3/13. fory of hematuria, when he cility on 2/23/23 his urine	F	F 3 1. accomby 2. comby Dim rev dur with bee as 3. the ree Re- Coo Lice inte an a 201 Dur Nur 24 t doc to ic of co Des inte iden time	Resident #4 was discharged ute care facility on 3/3/2013. Residents with an acute chandition have the potential to be the same alleged deficiency. rector of Nursing (DON) or Device the 72 hour reports compring the last 30 days to verify rhan acute change of conditionen assessed and received interequired by April 17, 2013. Measures put into place to e alleged deficient practice does ur include: -education by the Staff Develor ordinator (SDC) or Designee frensed Nurses regarding assessed and received in the required by April 17, 2013. Measures put into place to e alleged deficient practice does ur include: -education by the Staff Develor ordinator (SDC) or Designee frensed Nurses regarding assessed and received in the secondition, and documentation is acute change of condition dentify residents with an acute condition 4 times per week. The signee will verify required assessed acute changes of condition and documentation rentified acute changes of conditions per week.	ange of e affected. The signee will leted esidents in have envention insure that is not insure that it is not insure that i	5/1/13
	was amber colored. It 2/28/13 that the reside from 2/28/13 to 3/3/13	wasn't until his fall on nt had gross hematuria, his blood pressure began irge on 3/3/13 Resident #4 of 67/50. cluded Hematuria, Tract Infection, s Bacteremia, not		" Pre corre agree facts state corre beca	The Director of Nursing will reults of the audits and monitorinathly Quality Assurance Performanthly Quality Assurance Performanthly Quality Assurance Performanthly Quality Assurance Performanthly the provider of the true and the properties of deficiencies. The plan section is prepared and/or executable it is required by the provisional and state law,"	ig in the mance lis plan of ssion or th of the th in the of	

STATEMENT	OF DEFICIENCIES	FIGENCIES ON PROVIDED AUDITORIA		T			<u>IO. 0938-0391</u>	
AND PLAN O	F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A. BUILD		ECONSTRUCTION		(X3) DATE SURVEY COMPLETED	
		345362	B. WNG				C	
NAME OF P	ROVIDER OR SUPPLIER			ere	REET ADDRESS, CITY, STATE, ZIP CODE	03	3/20/2013	
BRIAN C	ENTER HEALTH & RETIR	EMENT/CARARRIIS			50 BISHOP LANE			
				C	CONCORD, NG 28026			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD I CROSS-REFERENCED TO THE APPROPRI	3F	(X5) COMPLETION DATE	
				·	DÉFICIENCY)	month to		
F 309	Prostatic Hypertrophy	, Acute Pulmonary Alcohol Abuse, Anemia with condary to Hematuria.	F	309	Improvement (QAPI) Committee me for 3 months then quarterly. The con will evaluate and make further recommendations as indicated. 5. Date of Compliance: April 17, 2	nmittee	5/1/13	
	Blood Count 9.8, Hem Blood Urea Nitrogen 5 hospital course was Hos	vas seen in consultant with had to place the Foley difficult placement. The to have Hematuria, The Resident #4 was blood cells and remained is discharge to Skilled its dis		3	"Preparation and/or execution of this possession does not constitute admission agreement by the provider of the truth of facts alleged or conclusions set forth in statement of deficiencies. The plan of correction is prepared and/or executed subscause it is required by the provisions federal and state jaw."	n or f the the		

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULT A. BUILDI	TIPLE CONSTRUCTION	(X3) DA	(X3) DATE SURVEY COMPLETED	
		345362	B. WING			C 93/20/2013	
		TIREMENT/CABARRUS		STREET ADDRESS, CITY, STATE, ZIP 250 BISHOP LANE CONCORD, NC 28025		3/20/2013	
(X4) ID PREFIX TAG	(EACH DEFICIE	STATEMENT OF DEFICIENCIES INCY MUST BE PRECEDED BY FULL OR LSC IDENTIFYING INFORMATION)	ID PREFI) TAG	PROVIDER'S PLAN X (EACH CORRECTIVE CROSS-REFERENCED DEFICE	TO THE APPROPRIATE	(X6) COMPLETION DATE	
	by nurse # 2 on 2/2 pressure of 109/74 was incontinent with amber urine. According to the dod dated 2/23/13 at 1: was yellow. On 2/2 documented that the hematuria and blood 2/25/13 urine was documentation four Summary for 2/26/13 esident 's foley can A Nursing Daily Sk located for 2/28/13. 2/28/13 and indicate on the floor after try without injury at 9:3 reviewed in weekly Resident #4 attemp bathroom unassisted catheter. Resident #4 artemp bathroom unassisted catheter. Resident #4 and penile site on 2. On 3/1/13 Nurse #4 the foley was patent bright red in bag and a message was details of urine condidocumented on the 3/1/13 was 90/66. A placed to urology and do a stat CBC (Comndicated that she not condicated that she	23/13 indicated a blood the pulse 93 and Resident #4 the a foley catheter draining dark commentation from Nurse #1 00 am, indicated that urine 4/13 at 1:00 am, Nurse #1 the urine was dark amber with ad pressure was 120/74 and on the stark amber with hematuria and the stark amber with hematuria	F3	309			

DEPARTMENT OF HEALTH AND HUMAN SERVICES PRINTED: 04/08/2013 FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING 345362 B. WING 03/20/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **BRIAN CENTER HEALTH & RETIREMENT/CABARRUS** 250 BISHOP LANE CONCORD, NC 28025 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETION PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY F 309 Continued From page 7 F 309 On 3/2/13 at 8:00 pm Nurse #1 documented on a change of condition form that Resident #4 became diaphoretic and hypotensive with decreased level of conclousness when resident got up from wheelchair. Blood pressure 82/66. At 12:00 am Nurse #1 emptied 250 cc of bright red drainage from foley catheter. On 3/3/13 at 5:30 am Nurse #1 documented that Resident #4 continues to have bright red drainage around foley requiring changing every 2 hours. At 11:30am physician ordered a 2nd CBC (Complete Blood Count) and to push fluids. At 1:20 pm the daily skilled summary indicated that the resident reported to the med tech that he continues to have blood coming from his penis and around catheter, blood pressure 67/50, resident reports he feels weak and not good. Hemoglobin is 8.1 and resident was sent to emergency room. Resident #4 was discharged to named hospital on 3/3/13 and readmitted to the facility on 3/16/13. The hospital discharge summary dated 3/16/13 indicated that the resident was presented to the emergency room secondary to recurrent hematuria as well as hypotension. The resident received 8 units of packed red blood cells, blood pressure in emergency room was 80/40.

Re-admission diagnosis is prostate adenocarcinoma. The Nursing Admission Assessment for 3/16/13 indicated that resident does not have a foley catheter and he is resting without complaints of pain or discomfort. No

During an interview with medication aide #3 on 3/20/13 at 2:45 pm, she indicted that on 3/3/13 the resident was bleeding around his catheter

bleeding noted in diaper.

DEPARTMENT OF HEALTH AND HUMAN SERVICES PRINTED: 04/08/2013 CENTERS FOR MEDICARE & MEDICAID SERVICES **FORM APPROVED** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** A. BUILDING_ COMPLETED C 345362 B. WNG 03/20/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **BRIAN CENTIER HEALTH & RETIREMENT/CABARRUS** 250 BISHOP LANE CONCORD, NC 28025 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETION DATE PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG **DEFICIENCY** F 309 Continued From page 8 F 309 and that the resident reported that he did not feel good and that he felt cold. The nurse asked her to take the residents' blood pressure every hour and she did as requested. She then documented it on a piece of white paper and gave it to the nurse, medication aide #3 reported that she obtained about 4 blood pressures and that she noticed that the blood pressures were going down and she let the nurse know. Medication aide #3 also indicated that she noticed dark red blood for about 3 days prior to Resident #4 discharge to the hospital. During an interview with Nurse #2 on 3/20/13 at 12:00 pm, she indicated that she did not notice a change in the resident's urine until the night he pulled his catheter, when he fell. The urine was amber in color and after he pulled his catheter the urine became bright red. Nurse #2 also reported that she contacted the physician and the family on 2/28/13 and she knows that she did an incident report, but she can not remember if she documented it in the nurses notes or not. During an interview on 3/20/13 at 11:00 am, the Medical Director indicated that the nurses will call his cell phone that he has with him at all times. He reported that the nurses are beginning to text him, which is working well. When asked, what is your expectation of the nurses when there is a change in condition? He indicated that the nurses are to notify him of any changes in condition, but they are free to use their evaluation and judgement and send the resident to the hospital if the family agrees. The Medical Director could not

change in condition.

remember or recall Resident #4 having a fall or

		OMB NO. 0938-0391
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING	(X3) DATE SURVEY COMPLETED
345362	B. WNG	C 03/20/2013
NAME OF PROVIDER OR SUPPLIER BRIAN CENTER HEALTH & RETIREMENT/CABARRUS	STREET ADDRESS, CITY, STATE, ZIP CODE 250 BISHOP LANE CONCORD, NC 28025	
(X4) ID SUMMARY STATEMENT OF DEFICIENCIES PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL TAG REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PROVIDER'S PLAN OF C PREFIX (EACH CORRECTIVE ACTIC TAG CROSS-REFERENCED TO TH DEFICIENCY	N SHOULD BE COMPLETION EAPPROPRIATE DATE
Continued From page 9 During an interview on 3/20/13 at 3:40 pm, the Director of Nurses reported that if a resident has a change in condition, the residents are evaluated and we try to get our physician to do interventions at the facility unless hospitalization is required then we send them to the hospital. Observation of Resident #4 on 3/20/13 at 1230pm revealed resident resting in bed. He indicated that if he needed help he would use the call bell and get assistance to the bathroom. He had no concerns to report. F 314 SS=D Based on the comprehensive assessment of a resident, the facility must ensure that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that they were unavoidable; and a resident having pressure sores receives necessary treatment and services to promote healing, prevent infection and prevent new sores from developing. This REQUIREMENT is not met as evidenced by: Based on observations, record review and staff interviews the facility failed to assess the wound as a pressure ulcer and provide treatment on admission of a pressure ulcer and failed to implement preventative measures for one (Resident # 5) of one sampled residents with a pressure ulcer. The findings included:	F 309 1. Corrective action was a for the alleged deficient pra Director of Nursing (DON) if by completing an assessme pressure ulcer, initiating treand implementing preventation pressure ulcers on 3/23/2. Residents with pressure including new admission an have the potential to be affesame alleged deficiency. The Director of Nursing (DO will identify current residents admissions and re-admission pressure ulcers, verify current and review physician's order appropriate treatments and pressure ulcers, verify current and review physician's order appropriate treatments and pressure ulcers, verify current residents and review physician's order appropriate treatments and pressure ulcers pressured the alleged deficient practice recur include: The Staff Development Coor or Designee will re-educate L Nurses on the assessment, to prevention, and documentation residents with pressure ulcers weekly for 12 verify appropriate assessment implementation of preventative and documentation is prepared and/or expectation is prepared and/or expectation.	accomplished clice for by the or Resident #5 ont of the atment orders live measures 2013. The ulcers, directly the live measures 2013. The ulcers, directly the live measures 2013. The ulcers, directly the live measures with mit assessment is to verify preventative or live measure that indoes not dinator (SDC). Licensed reatment, on related to see by April 17, when the ulcers. The live current is with live weeks to the measures, recompletely the live measures, recompletely the live of the footh in the line of live and the live line of live and the line of live live live line of live line of live line of live line of line of live line line of live line line line line line line line lin

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA (X2			OMB I	OMB NO. 0938-039	
WID SDIM (P CORRECTION	IDENTIFICATION AN IMPEO. (TIPLE CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
		345362	B. WNG_			С	
	ROVIDER OR SUPPLIER ENTER HEALTH & RETI	REMENT/CABARRUS		STREET ADDRESS, CITY, STATE, ZIP COI 250 BISHOP LANE CONCORD, NC 28025		3/20/2013	
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF	ION SHOULD BE HE APPROPRIATE	(X6) COMPLETION DATE	
th be seen that the seen the s	Review of the "Skin 8/12, page 7 of 12, ir 8/12, page 7 of 12, ir instructions for a stag Special emphasis is over the wound as m wound is avoided duit. Thirty-degree (30 degrees of the resident of the resi	Management " policy dated included suggested care ge 4 pressure ulcer. " #2. used to avoid any pressure uch as possible. Site of ring position changes, gree symbol) oblique it may be effective if ent. #4. Licensed Nurse to occument progress. " nitted to the facility on 3/5/13 ing neck fracture with agia requiring tube feedings, se, hypertension, arthritis re pulmonary disease. In Assessment dated 3/5/13 has a skin tear to R (right) In Assessment for "Braden Pressure Sore Risk dated re of 13 which indicated a g pressure ulcers. The itional Risk Factors" of continence, cits. The nurse assessed	F 3	During the Clinical Maeting	g the DON or clan Orders its admitted with cquired pressure ent, treatment, tion of pressure g will report the onlitoring in the Performance mittee meeting to The committee her ated. April 17, 2013.	5/1/13	

PRINTED: 04/08/2013 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED A. BUILDING __ C 345362 B. WNG 03/20/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 250 BISHOP LANE

BRIAN CENTER HEALTH & RETIREMENT/CABARRUS			250 BISHOP LANE CONCORD, NC 28025		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX YAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) DMPLETION DATE	
F 314	Continued From page 11 the right elbow. The signature box on the front of this assessment form was blank.	F 314			
	Review of the admission orders dated 3/5/13 and signed by the physician revealed a treatment to the gastrostomy tube. There were no other orders for treatments on the day of admission. The orders were signed by Nurse #4.				
	Review of a telephone order dated 3/6/13 instructed the nursing staff to have the wound care physician see the right elbow wound. There were no orders for treatment of the wound. The orders were signed by Nurse #4.				
	Review of a progress note by a nurse practioner dated 3/6/13 revealed Resident #5 had an area on the right elbow, measuring 1.5 centimeters, full thickness ulcer with no drainage and surrounding area had no redness. Review of a nurse's notes dated 3/6/13 at 7:00 PM written by Nurse #2 revealed Resident #5 had a "skin tear to R elbow."				
	Review of a telephone order dated 3/8/13 revealed nursing staff were to clean the right elbow with normal saline, apply Santyl and a dressing every day. The skin tear to the right arm was to be cleaned with normal saline and apply a dressing every day. The signature of Nurse #3 was the signature of the nurse receiving the order.				
	Review of the Treatment Administration Record (TAR) for the dates of 3/5/13 to 3/8/13 revealed no treatments were documented as being provided to the pressure ulcer on the right elbow until 3/8/13. The treatment ordered on 3/8/13				

DEPARTMENT OF HEALTH AND HUMAN SERVICES

PRINTED: 04/08/2013 FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	I	(X2) MULTIPLE CONSTRUCTION A. BUILDING		
	345362	B. WING	- this is a second	C 03/20/2013	
NAME OF PROVIDER OR SUPPLIER BRIAN CENTER HEALTH & RET	IREMENT/CABARRUS	250	T ADDRESS, CITY, STATE, ZIP CODE BISHOP LANE NCORD, NC 28025		
PREFIX (EACH DEFICIENT	STATEMENT OF DEFICIENCIES NCY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE APP DEFICIENCY)	OULD BE COMPLETION	
for the dates of 3/8/ order to clean the ri apply Santyl and drecrossed out with no nurse's initials or ex orders revealed no discontinue this treat orders to use a difference of the TAR is revealed the nurses indicating the treating pressure ulcer on the Review of an assess Checks if for the datear was identified of was not identified of was not identified of signature for complet Nurse #2. The admission Minitial 3/12/13 recorded Reterm memory problems. This MD status of Resident # assistance by one signature for the inform Conditions if for this unhealed pressure is Resident #5 was as developing pressure. Review of the in Medical Review of the inform Conditions is for this unhealed pressure is Resident #5 was as developing pressure.	the nurse's initials on the TAR 13 and 3/9/13. The treatment ght elbow with normal saline, essing every day were date, splanation. Review of the order was obtained to atment. There were no new erent treatment to the right nuing the current treatment. for 3/10/13 and 3/11/13 a did not initial the TAR nent was provided to the te right elbow. sment " Head To Toe Skin the of 3/11/13 revealed a skin on the right elbow. A wound in the right elbow. The nurse etion of this assessment was mum Data Set (MDS) dated esident #5 as having short ems and no behavior S recorded the functional 5 as requiring extensive taff for bed mobility, transfers, let use and personal hygiene. mation under " Skin is MDS revealed there were no ulcers at stage one or higher. sessed as not being at risk of	F 314			

DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ` '	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED	
		345362	B. WNG			C 03/20/2013	
	ROVIDER OR SUPPLIER	EMENT/CABARRUS		STREET ADDRESS, C 250 BISHOP LANE CONCORD, NC	E		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	X (EACH	OVIDER'S PLAN OF CORRECTION I CORRECTIVE ACTION SHOULD B REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 314	3/12/13 revealed a sk noted R elbow per nu ordered every day to breakdown. Review of the Care A 3/13/13 revealed a cato provide the resident effort to reduce risk of "No alteration in skin this assessment." There was no initial catual "wounds for F Review of the TAR rettreatment to the right included cleaning the and applying hydroge This treatment was in 3/12, 3/14, 3/18 and 3 orders revealed no on obtained. Nurse #3 we Review of a progress physician dated 3/13/right elbow that measurement (cm) by width 1 cm by of the wound was "p serous exudates with 80% granulation tissure included "bony expowas a 4. Surgical deto remove the necrotic wound increased to 0.	rea Assessments dated are plan would be developed at functional assistance in an a falteration in skin integrity. Integrity noted at time of are plan for a problem of a plan for a problem of a problem of the area for this treatment were area for this treatment were area for the area for the area for and a problem of the area for a problem of the area for a problem of the area for a for a for a problem of the area for a	F	314			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		345362	B. WNG			C 03/20/2013	
	ROVIDER OR SUPPLIER	EMENT/CABARRUS		2	REET ADDRESS, CITY, STATE, ZIP CODE 150 BISHOP LANE CONCORD, NC 28025	<u> </u>	20/2013
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X6) COMPLETION DATE
F 314	dated 3/18/13 revealed as "No" and the are gastrostomy tube, skill buttocks. Review of the there was an open are the coccyx. The nurse of this assessment was revealed the buttocks of barrier cream each Review of a telephone revealed "Clarification elbow with normal sall dressing every day. The from the primary physis observations on 3/20/1 Nurse # 3 removed the right elbow wound. The wound bed. Nurse #3 normal salline two times was cleansed with norma	d the skin intact was check as listed were right elbow, in tear right upper arm and the body illustration revealed as at the right elbow and on a signature for completion as nurse #3. Forder dated 3/19/13 were to have an application shift. Forder dated 3/20/13 in of 3/8/13 " Clean right in apply Santyl and dry this was a telephone order ician. If at 10:00 AM revealed a gauze dressing from the me gauze was stuck to the moistened the gauze with as to remove it. The area armal saline, Santyl was beed and gauze dressings a (qauze roll) was used as a wound bed was yellow with a drainage which had no garea around the wound # 3 referred to the wound # 3 referred to the wound a "skin tear."	F	314			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
345362		B. WNG			С		
NAME OF PROVIDER OR SUPPLIER BRIAN CENTER HEALTH & RETIREMENT/CABARRUS			STREET ADDRESS, CITY, STATE, ZIP CODE 250 BISHOP LANE CONCORD, NC 28025				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PROVIDER'S PLAN OF CORRECT PREFIX (EACH CORRECTIVE ACTION SHOU TAG CROSS-REFERENCED TO THE APPRO DEFICIENCY)		BE COMPLETION	
F 314	(EACH DEFICIENCY MUST BE PRECEDED BY FULL		F	314			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED	
		345362	B. WING	B. WNG		C 03/20/2013	
NAME OF PROVIDER OR SUPPLIER BRIAN CENTER HEALTH & RETIREMENT/CABARRUS				28	EET ADDRESS, CITY, STATE, ZIP CODE 50 BISHOP LANE ONCORD, NC 28025		
(X4) ID PREFIX TAG	(EACH DEFICIENC		ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH CORRECTIVE ACTION SHOULD TAG CROSS-REFERENCED TO THE APPROP			(X6) COMPLETION DATE	
F 314	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 16 An interview was conducted with administrative staff #1 on 3/20/13 at 12:30 PM. This staff member provided an explanation for the wound physician documentation of the treatment and the actual written orders for treatment. Administrative staff #1 stated the Bactroban was not used on the right elbow wound. This staff member read the progress note by the wound physician and replied "he made a mistake, and the Bactroban should have been for the skin tear. I am not used to using Santyl on a skin tear." Interview on 3/20/13 at 1:46 PM with Administrative Nurse #1 revealed either she or nurse #4 did the wound measurements and staging. The floor nurses were to report the wounds to them, and may say it is open, draining, etc. but do not stage the wound. The wound physician 's first day to round at the facility was on 3/6/13. He did not see Resident #5 until the next week on 3/13/13. Administrative Nurse #1 stated she prepares the list of residents for the wound physician visits by reviewing the TARs. Interview with Nurse #4 on 3/20/14 at 4:05 PM revealed she had not measured or assessed the right elbow wound of Resident #5. Nurse #4 wrote the initial admission orders and signed the telephone order instructing staff to consult the wound physician for the elbow wound. Interview with MDS Nurse #2 on 3/20/13 at 1:55 PM. The most recent information in the record was used which referred to a "skin tear" and he had not viewed Resident #5's wounds before doing the MDS assessment. Continued interview revealed he was not aware of a stage 4 pressure ulcer on the right elbow of		F	314			

OLITILI	O FOR MEDICARE &	MEDICAID SERVICES				CIMB M	J. U938-U39T			
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '		CONSTRUCTION	(X3) DATE SURVEY COMPLETED				
345362			B. WING			C 03/20/2013				
NAME OF PROVIDER OR SUPPLIER				STRI	EET ADDRESS, CITY, STATE, ZIP CODE	1 00.	A0, A0 10			
PRIAN CENTER USALTU A RETIRENTIA DA DA DA DA				1	50 BISHOP LANE					
BRIAN CENTER HEALTH & RETIREMENT/CABARRUS				CONCORD, NC 28025						
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X6) COMPLETION DATE			
F 314	Continued From page 17 Resident #5. Interview on 3/20/13 at 2:52 PM with Nurse #3 revealed she would inform the Director of Nursing and the wound physician of any wounds on a resident. Further interview revealed she would obtain an order for wound care. The TAR was reviewed with Nurse #3 for the month of March 2013. After reviewing the TAR, Nurse #3 stated she had written the initial treatment order and provided the treatment on 3/8/13. That order had been crossed through when she wrote the second order on 3/11/13. Nurse #3 was asked where the order was located for the treatment change. Nurse #3 looked for orders for the second treatment for use of the hydrogel and was not able to locate the orders. Nurse #3 was not able to explain the lack of treatment or lack of orders for a treatment to the pressure ulcer on the right elbow. She stated she must have written the order on the wrong resident's TAR.		F	314						
	and revealed Residen right elbow into the mabed was elevated. The palm side down, with a rm bone (ulna) on the pillows for support und wound from pressing it. Random observations 12:45PM, 1:50 PM, 4:#5 was sitting upright his personal recliner. arm of the chair. The a elbow joint and lateral	der the arm to prevent the into the mattress. made on 3/20/13 at 00 PM revealed Resident with his feet on the floor in The right elbow was on the arm was bent with the								

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
0.45000						С		
345362			B. WING		And the second s	03.	/20/2013	
NAME OF PROVIDER OR SUPPLIER BRIAN CENTER HEALTH & RETIREMENT/CABARRUS				STREET ADDRESS, CITY, STATE, ZIP CODE 250 BISHOP LANE CONCORD, NC 28025				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	OULD BE COMPLETION		
F 314	F 314 Continued From page 18 pillow to relieve the pressure of the wound off the chair arm. There was no special padding to the chair arm. There was no pressure reducing cushion in the seat of the chair.		F 314					
,								
70								