

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

JUL 13 2012

PRINTED: 06/29/2012  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  345423	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED  C 06/27/2012
NAME OF PROVIDER OR SUPPLIER  WILMED NURSING CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 1705 SOUTH TARBORO STREET WILSON, NC 27893	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 315 SS=D	<p>483.25(d) NO CATHETER, PREVENT UTI, RESTORE BLADDER</p> <p>Based on the resident's comprehensive assessment, the facility must ensure that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary; and a resident who is incontinent of bladder receives appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, record review and staff interviews, the facility failed to provide incontinence care per their policy for 1 of 1 sampled dependent residents (Resident #) whose care was observed. Findings include:</p> <p>Resident #3 was re-admitted to the facility on 05/22/12 after hospitalization for metabolic encephalopathy secondary to sepsis from a urinary tract infection (UTI). She was re-admitted on an antibiotic for 7 days as treatment for the UTI. Cumulative diagnoses included urinary tract infection (UTI), dementia and hypertension.</p> <p>According to the procedure for "PERINEAL CARE" (which was undated), the client should be washed in a front to back motion. Information provided by the facility for an inservice that was started 06/25/12, indicated the purpose of perineal care was to prevent skin breakdown and infections. It was also noted that staff should "Always wash from front to back to prevent</p>	F 315	<p>F315</p> <p>The facility will promote care of the incontinent resident by adhering to the facility policy and procedure to provide perineal care in a manner that will not increase the risk of infections and/or skin breakdown.</p> <p>CNA #4's schedule adjusted accordingly. 6/28/12</p> <p>DON and Supervisor interviewed CNA #4 to clarify knowledge base and skill validation for providing incontinence care. Based on this session, WilMed Organization Human Resources protocol was followed. 6/29/12</p> <p>Prior to survey 6/25/12, SDC began reviewing with direct care staff perineal care procedure with skills validation. 7/9/12</p> <p>SDC/IC Nurse/Shift Supervisors will conduct 10 total random skills validation with return demonstration by direct care staff monthly for 90 days. Any deviation of performance from the facility's Perineal Care Policy and Procedure will require one-to-one remediation with SDC, followed by skills 7/11/12</p>	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*Betty Lancaster*

TITLE

*Administrator*

7/5/2012

(X6) DATE

7/10/2012

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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NAME OF PROVIDER OR SUPPLIER  WILMED NURSING CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 1706 SOUTH TARBORO STREET WILSON, NC 27893	
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F 315	<p>Continued From page 1</p> <p>spreading fecal matter from anal area to vagina or urethra (opening to bladder)."</p> <p>The most recent Significant Change Minimum Data Set (MDS) assessment of 05/29/12 indicated Resident #3 was not cognitively intact. She required total assistance with hygiene and bathing. She was always incontinent of bowel and bladder.</p> <p>Resident #3's care plan, last reviewed on 06/04/12, identified problems with needing extensive to total care for activities of daily living (ADL). A problem was also identified with recurrent urinary tract infections (UTI's). Included in the interventions was to provide prompt incontinent care with the appropriate care front to back.</p> <p>Resident #3 was observed receiving a bed bath on 06/27/12 beginning at 10:30 AM. Nurse Aide #4 (NA#4) reported that Resident #3 was in the process of having a bowel movement. There were 2 basins of water on the overbed table. NA#4 used the dirty brief to remove a large amount of soft formed stool from the midline crease and anal area. She assisted the resident to roll onto her back and proceeded to provide perineal care. NA#4 announced each step as she provided care. She washed in a front to back motion as she cleansed the groin and the labial areas. She assisted Resident #3 to roll onto her left side. NA#4 used the brief to remove more stool from the buttocks and anal region. She used a wash cloth with soap and water to wipe away the excess stool in a downward motion going from the anal region towards the vaginal region. She announced it each time she</p>	F 315	<p>revalidation/demonstration. Repeat violation of policy and procedure will result in progressive corrective action. Audit results will be reported in the weekly QIS meetings, and the July and October Quarterly Quality Assurance Meetings.</p>	7/11/12

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F 315	<p>Continued From page 2</p> <p>wiped downward with the wash cloth to remove stool washing inside the perineum with the stool soiled wash cloth. After several times of wiping downward, NA#4 stated Resident #3 was not finished with her bowel movement and she needed to come back in fifteen minutes to clean her up. She taped a clean brief in place and covered Resident #3 with a sheet.</p> <p>On 06/27/12 at 12:10 PM, NA#4 was back in Resident #3's room to provide incontinent care. She went into the bathroom and wet several wash cloths. She untaped the soiled brief and began to remove stool. NA#4 used a wet wash cloth to wash in a downward motion from the anal area reaching into the perineum to cleanse. Each time she wiped downward there was stool noted on the wash cloth. Resident #3 began to void while she was washing her. She assisted Resident #3 to roll onto her back. NA#4 washed the periaarea in a front to back motion and then rolled her onto her left side to finish removing stool. She used several wet wash cloths to remove stool each time going in a downward motion towards the perineal area. She used all of the wet wash cloths so she used disposable wipes. Using the disposable wipes, NA#4 wiped again in a downward motion from the anal region towards the perineum. She placed a clean brief onto Resident #3.</p> <p>NA#4 was interviewed at 12:30PM on 06/27/12 about how she was trained to provide incontinent care. She stated she should have all her supplies together before providing care. She stated she was to use 2 basins to provide a bed bath. NA#4 stated she should wash in a front to back manner. NA#4 stated she should open the</p>	F 315			

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F 315	<p>Continued From page 3</p> <p>vagina area and cleanse using different parts of the cloth downward. She stated when she was cleansing the back side of a resident, she was taught to wash downward toward the inner thighs/perineal area to remove the stool. When questioned about the procedure observed, she demonstrated using her left hand and wiped from the top of her hand downward. NA#4 stated she should always wash down to make sure she got all of the stool removed. NA#4 then stated she should wash front to back after she washed downward.</p> <p>The Staff Development Coordinator (SDC) was interviewed about how staff were trained to provide incontinent care on 06/27/2012 at 12:45PM. She stated she had just started inservicing on prevention of UTI's on 6/25/12. The SDC stated the proper procedure for providing perineal care was demonstrated on dummies and staff were required to demonstrate as well. She stated staff had been instructed to open the labia to wash front to back using different parts of the wash cloth or a clean cloth. When questioned if staff were instructed to wash downward from the anal region towards the perineum, she replied "absolutely not". The SDC stated when cleaning the buttocks/perineal area, staff should always wipe front to back, never back to front. She stated one should not see any staff member washing downward. The SDC commented staff should always wash clean to dirty and not dirty to clean.</p> <p>During an interview with the Director of Nurses (DON), on 06/27/12 at 1:50 PM, she stated staff were expected to follow the facility's policy and procedure for providing perineal care. She</p>	F 315			

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F 315	Continued From page 4 stated staff should always wipe front to back going from clean to dirty. The DON stated staff should not be cleansing dirty to clean contaminating the clean areas.	F 315			