SO PRECIONAL CONTRACTOR

PRINTED: 10/04/2011 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MÚLTIPI A. BUILDING	re conduction	(X3) DATE SÜRVEY COMPLETED C
		345436	B. WNG	<u> </u>	09/23/2011
	OVIDER OR SUPPLIER	AND HEALTHCARE	10	EET ADDRESS, CITY, STATE, ZIP COU 100 TANDALL PLAGE NIGHTDALE, NC 27645	DE
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE ACTI CROSS-REFERENCED TO T DEFICIENC	ION SHOULD BE COMPLETION THE APPROPRIATE DATE
F 241 SS=E	483.15(a) DIGNITY A INDIVIDUALITY	ND RESPECT OF	F 241	F-241	
	manner and in an env	note care for residents in a vironment that maintains or ent's dignity and respect in or her individuality.		#96, #9, #8, #76, and/or served sul the same time as	#18, #57, #97, #80, , and #36 were fed bsequent meals at 0 123 11
	by: Based on observation interviews, the facility dining experience for independent resident			room to visualize concern identifie dignified dining current dependen residents, as well	to rounding was a high the facility dining to no other areas of a caperience for a and independent
	Residents # 64, #45, #57were being escordining room while threby staff. There were various tables awaitir feeding the three resimain dining room. The dining room did not a staff was observed seat the window converthe remaining resider	n on 9/20/11 at 12:15PM, #14, #4, #3,#21 #105 and ted and seated in the main ee residents were being fed 10 residents seated at ng for the meal as staff were dents in the front of the e main cart for the main rrive until 12:40PM. Several eated along side one another sing with one another, while hts waited to be served.		for dining service dignified dining edependent and in residents, as well dining residents. will conduct Qua (QI) monitoring of weekly for 4 wee for 4 weeks, then weeks, and then 1 months. 4. Dietary Manager of QI monitoring Management/Qua	as as to promote a experience for dependent as restorative DON/Designee lity Improvement of this standard 5 x ks, then 3 x weekly 1 x weekly for 4 1 x monthly for 9 will report results to the Risk ality Improvement
	dining room. Five res being feed by two NA	nts seated in the main torative residents were 's and speech therapy. nal staff along side of the		(RM/QI) Commit months for contin and/or revision. 5. Completion Date	nued compliance

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the Institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

Facility ID: 923537

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	'	(X2) MULTIPLE CONSTRUCTION A BUILDING		(X3) DATE SURVEY COMPLETED	
		345436	B. WING			09	C)/23/2011
NAME OF PROVIDER OR SUPPLIER WELLINGTON REHABILITATION AND HEALTHCARE				1000 T/	DDRESS; CITY, STATE, ZIP CODE ANDALL PLACE ITDALE, NC 27545		
(X4) ID PREFIX TAG	(EACH DEFICIENC	FATEMENT OF DEFICIENCIES SY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI) TAG	× .	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	I SHOULD BE	(X6) COMPLETION DATE
1	therapist was perforr three of the residents were being fed and t watched(one another. The speech ning her assessment with s while two other residents he other 17 residents 18,#14,#64,#45,#4,#3,#4,#57	F2	241			
	dining room at 11:40 meal on it until 12:25 not been served with residents. The rema #21,#40,#18,#14,#6 #96,#8,#105,#76 an	4,#45,#4,#3,#4,#57,#97,#80, d #36 is tables looking at the					
	and RA #2 (restoration they feed the restoration the main direct that some residents before the actual maindicated that Resident, however when	on 9/22/11 at 12:25PM,RA #1 ve aide) stated that generally ative residents 1st before they sit generally at least 25-30 minutes all was served. RA #2 ent #9 family generally feed the family does not visit staff the residents. Resident #9 was that was fed 1st.					
	stated that the family and the family was v Resident #9. She ac that staff wait for wh resident and that the	on 9/22/11 at 12:35PM, NA#1 y generally feeds Resident#9 very particular about who fed ided that the family requested ten they arrive to feed the meal tray should stay on the . She stated that staff wait					

CENTER	S FOR MEDICARE &	MEDICAID SERVICES					<u>10. 0938-0391</u>
STATEMENT	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		ULTIPLE (LDING	CONSTRUCTION	(X3) DATE S COMPL	ETED
	·	345436	B. WIN	ie		09	C /23/2011
	OVIDER OR SUPPLIER	AND HEALTHCARE	,	1000	ADDRESS, CITY, STATE, ZIP CODE TANDALL PLACE BHTDALE, NC 27545		
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F 241	resident if family doe that the family wants room early. In additio were generally fed 1s arrive early after an a	e 2 A before they would feed the s not show up. She added the resident in the dining on, the restorative residents set and the other residents will activity. The observation	F	241	,		
,	not come, one staff a resident but did not fl came in at 1:15PM a resident. Resident # with the residents the restorative program	ittempted to feed the inish. The administrative staff nd began to feed the 9 was seated at the table					
,	Resident #8 was ide reliable. Resident #8 walt time of 20 to 30 came out of the dinir indicated they gener residents to be fed fithe dining room. Res	on 9/23/11 at 9:30AM, ntified by staff as alert and indicated that there was a minutes before the meal ag room. Resident #8 also ally had to wait for the other rest before there cart got on sident #8 added "1 just don" have to wait so long " and oor.					
	nurse supervisor ind in the dining room or restorative residents other residents obse- further stated that go residents would be f remaining residents	was being fed, while the rved. The nurse supervisor enerally the restorative	W	- Andreaden - Andr			

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	I		(X3) DATE COMP	
34543R			, n	C [.] 9/23/2011
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Y MUST BE PRECEDED BY FULL	ID PREFIX TAG	(EACH CORRECTIVE AC CROSS-REFERENCED TO	TION SHOULD BE THE APPROPRIATE	(X5) COMPLETION DATE
the area. She added that t Resident #9 tray had I cart as long as it did. ave been fed with the other In addition, the dining cart he out at the same times as itaff should have checked erview on 9/23/11 at rative staff indicated that it #9 during the meal. She he new dining process was I to address the meal time delivery and that typically he dining room at the same esident should observe sitting around without In 9/23/11 at 3:30PM, the hursing indicated that live residents eat in an it. The restorative and main ame out at the same time lid be observing another hectation was that staff	F 2-	41		
tursing indicated that ive residents eat in an it. The restorative and main ame out at the same time id be observing another ectation was that staff or fluids during the wait in the observed in the main dining the door chewing his mouth When asked if he usually				
	AND HEALTHCARE ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SCIDENTIFYING INFORMATION) 3 the area. She added that It Resident #9 tray had I cart as long as it did. ave been fed with the other In addition, the dining cart he out at the same times as staff should have checked erview on 9/23/11 at rative staff indicated that at #9 during the meal. She he new dining process was it to address the meal time delivery and that typically the dining room at the same hesident should observe sitting around without an 9/23/11 at 3:30PM, the hursing indicated that the same time are out at the same time in the content of the content	A BUILD 345436 AND HEALTHCARE ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) A 3 The area. She added that the Resident #9 tray had a leart as long as it did. ave been fed with the other in addition, the dining cartine out at the same times as staff should have checked Berview on 9/23/11 at rative staff indicated that at #9 during the meal. She is new dining process was at to address the meal time delivery and that typically the dining room at the same esident should observe sitting around without In 9/23/11 at 3:30PM, the nursing indicated that live residents eat in an at. The restorative and main ame out at the same time and be observing another rectation was that staff or fluids during the wait in the cobserved in the main dining the door chewing his mouth When asked if he usually	A BUILDING 345436 STREET ADDRESS, CITY, STATE, ZIP CO 1000 TANDALL PLACE KNIGHTDALE, NC 27545 ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) 3 TAG F 241 TAG TAG TAG TAG TAG TAG TAG TA	A BUILDING 345436 B. WING B. WING SIREET ADDRESS, CITY, STATE, ZIP CODE 1000 TANDALL PLACE KNIGHTDALE, NC 27545 KNIGHTDALE, NC 27545 ADDRESS, CITY, STATE, ZIP CODE 1000 TANDALL PLACE KNIGHTDALE, NC 27545 ADDRESS, CITY, STATE, ZIP CODE 1000 TANDALL PLACE KNIGHTDALE, NC 27545 TAG PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCE TO THE APPROPRIATE DEFICIENCY) F 241 F

DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING С B. WNG 345436 09/23/2011 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1000 TANDALL PLACE WELLINGTON REHABILITATION AND HEALTHCARE KNIGHTDALE, NC 27645 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION SUMMARY STATEMENT OF DEFICIENCIES ID (X4) ID PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 241 Continued From page 4 F 241 assistants and a nurse supervisor were observed sitting in the back of the dining room talking and laughing. The meal cart came in the dining room at 12:45 p.m. and all the other residents were served. During an interview on 9/22/11 at 12:55PM,. with NA # 4, she indicated that she was new in the facility and she did not know anything about the residents, and she was not sure what she needed to do in the dining room. NA # 4 added, "Nobody told me what to do and I was waiting to be told." During an interview on 9/22/11 at 1:00PM., the dietary manger stated that "normally at 11:45 a.m. the restorative residents are fed and the dining room residents are served immediately after [12:00 noon], but nursing complained that the feeding time was interfering with the aides ' break and they have revised the meal time to feed the dining room residents at 12:15PM." She added that "the carts were ready, but we waiting for the aides to let us know they were ready, because we did not want carts to be sitting in the dining room unattended".

3. Observations were conducted in the main dining room on 09/22/11 at 12:30 PM. Resident # 96 was observed being fed by the Restorative Aide, while all other residents in the dining room were seated without having received a meal tray. An interview with the Restorative Aide was PRINTED: 10/04/2011

CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT (OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		LE CONSTRUCTION		SURVEY PLETED
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	OVIDER OR SUPPLIER		1	EET ADDRESS, CITY, STATE, ZIP C 000 TANDALL PLACE (NIGHTDALE, NC 27545		
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F 241	Continued From page conducted on 09/22/ Restorative Aide India Restorative residents residents who come it trays."	I1 at 12:35 PM. The cated, " We feed the	F 241			
F 250	9:00 AM by Nurse # was observed in the 09/23/11 at 12:50 PM dining room without h Resident #4 was observed in Restorat asked if she usually h she indicated, "It's ah Restorative people fit When asked how the for the meal tray whill being fed, the resided but there is nothing w about it. It won 't che	It seated at the back of the naving received a meal tray. Served watching the live Dining being fed. When had to wait long for her tray, ways like this. They feed the rest and we have to wait." It resident felt about waiting the Restorative residents were not indicated, "I don't like it, we (the residents) can do lange."	F 250			•
	The facility must prov services to attain or r practicable physical, well-being of each re	vide medically-related social naintain the highest mental, and psychosocial sident.		Resident #78 no lor facility. Quality Assurance within the facility fresidents to visualize of concern identification of disbetween discipline.	was conducted for current ze no other areas at as related to charge services	10121/n
Transport Control of the Control of	by: Based on interviews facility failed to coord	I is not met as evidenced and record review, the linate discharge services for 1 of 2 sampled residents findings included:		3. Social Services Direction Interdisciplinary T educated on the po	rector and eam were	10/13/11
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CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MU A. BUIL		E CONSTRUCTION		E \$URVEY PLETED
		245426	B. WN				C 09/23/2011
	ROVIDER OR SUPPLIER	345436 AND HEALTHCARE		10	EET ADDRESS, CITY, STATE, ZIP CODE 00 TANDALL PLACE NIGHTDALE, NC 27545	L	09/20/20 1
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG	х	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE
F 250	3/23/11. The resident included coronary and chronic kidney disease and dementif Set(MDS) indicated the and long term and corresident required extractivities of daily living eating. Resident #78 and bladder and was services. Review of Section Q Set(MDS) dated 3/30/478 and/or the family assessment and goat The CAT(care area the revealed under the angular community because taking Resident home work with therapy. The care decision with documented as not did not include and a Review of the facility form dated 3/30/11, resident/family experienced the formation was revifamily revealed the foliacussed the progress and that Resident #78 and demention was revifamily revealed the foliacussed the progress and that Resident #78 and demention was revifamily revealed the foliacussed the progress and that Resident #78 and demention was revifamily revealed the foliacussed the progress and that Resident #78 and demention was reviewed that Resident #78 and demention was reviewed the progress and that Resident #78 and demention was reviewed the progress and that Resident #78 and demention was reviewed the progress and that Resident #78 and demention was reviewed the progress and that Resident #78 and demention was reviewed the progress and that Resident #78 and demention was reviewed to the progress and that Resident #78 and demention was reviewed to the progress and that Resident #78 and demention was reviewed to the progress and the progress an	mitted to the facility on t cumulative diagnoses ery disease, hypertension, se, diabetes, parkinson's a. The Minimum Data hat Resident #78 had short ignitively impaired. The ensive assistance with all g and limited assistance with was incontinent of bowel admitted for rehabilitation of the Minimum Data 0/11, revealed that Resident of did not participate in the I setting for discharge plans. rigger sheet) dated 3/30/11, nalysis of findings; the essment) " caa for return to (name) family plans on e. Resident #78 continued to the care plan considerations the health, upon discharge." as for this area was The care plan dated 4/4/11,	F	250	procedure for discharge to promote coordination services between discip facility residents. Adm conduct Quality Improvementation of this stand weekly for 4 weeks, then 1 x weeks, and then 1 x momonths. 4. Administrator will report QI monitoring to the R Committee monthly x continued compliance a revision. 5. Completion Date 10-21	of discharge lines for inistrator will rement lard 5 x on 3 x weekly eekly for 4 onthly for 9 ort results of M/QI 2 months for and/or	

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	of deficiencies Correction	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		CONSTRUCTION .	. (X3) DATE SURVEY COMPLETED		
		345436	8. WA	ıG		09	C /23/2011	
	ROVIDER OR SUPPLIER	AND HEALTHCARE		1000	T ADDRESS, CITY, STATE, ZIP CODE) TANDALL PLACE GHTDALE, NC 27545			
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F 250	and the need for inch Resident #78 needed There was no signatu on this form.	e 7 eased supervision and I to continue with therapy. Ire of the resident or family al therapy plan of treatment ed Resident #78 was	F	250				
	referred for treatment training with uses of a sitting/standing balanterm outcome include ambulate 50 feet with would be able to perfer mobility with controlle sections documented was Resident #78 was	for bed mobility, gait						
	family member stated mislead" by the facilit that he would assist it Resident #78 at a loc addition the family he social worker on admitted participate in nonce therapy was co would speak with the placement. In addition the Medicare days with members further state the therapy department family to discuss alternate placement, the social worker info	in 9/21/11 at 3:51PM, the if that the family was" by social worker into thinking them with discharge plans for the all assisted living(name). In the deen informed by the dission that Resident #78 enabilitation services and impleted the social worker family regarding alternate in, they were aware of when could end in June. The family ed that the social worker and ent had approached the mate placement and what sist in the transition for The family also stated that immed them they would be iving facilities in the area and	er under view einem eine					

FORM CMS-2567(02-99) Previous Versions Obsolete

Facility ID: 923537

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MÜLTIPL A. BUILDING	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		345436	B. WNG		C 09/23/2011
	OVIDER OR SUPPLIER	AND HEALTHCARE	10	ET ADDRESS, CITY, STATE, ZIP CODE 00 TANDALL PLAGE IIGHTDALE, NC 27545	
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	would need in the tra stated that when they worker about the pro- discharge they were to	services that Resident #78 nsition. The family also had inquired with the social cess and progress of the told several times that the waiting list at the facility.	F 250		
	went for a visit/tour of facility staff was unaw placement plans from member indicated aft potential facility staff, the social worker and still on the waiting list	the facility. The family er speaking with the they again followed up with were told Resident #78 was . The family indicated they written information of the			
	social worker indicate was responsible for the process. He stated the began on admission with the plan of Residupon completion of the social worker further discussion the family would be expected detherapy. In addition, the social worker is the social worker further discussion the family would be expected detherapy. In addition, the social worker is the social worker further discussion the family would be expected detherapy. In addition, the social was responsible for the social worker is the social worker in the social worker in the social worker is the social worker in the social worker in the social worker is the social worker in the social worker in the social worker is the social worker in the social worker in the social worker is the social worker in the social worker in the social worker is the social worker in the social worker in the social worker is the social worker in the social worker in the social worker is the social worker in the social worker in the social worker is the social worker in the social worker in the social worker is the social worker in the social worker i	n 9/22/11 at 3:00PM, the ad that the social department the discharge planning at discharge plan discussion with resident #78 and family lent #78 returning home are rehabilitation care. The indicated that during the would be informed of what turing Resident #78 care and the SW would contact other tess as the resident became			
:	closer to the discharg services. SW stated that been held with the resident's progress are further stated that he assisted living on behalf the family had change	te date or ending of rehab that weekly conversations the family regarding the and the discharge plans. SW thad not contacted the half of Resident #78 because			

CENTER	S FOR MEDICARE &	MEDICAID SERVICES				OIMID	VO. 0938-0391
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	resident from a rehab bed. The social worked discussions were door general notes. The social chart and stated, "I di who I contacted on be and when the converse	nad agreed to transfer the bed to a long term care	F	250			
	this information it wou notes section." In add were made to other fa would complete all the other facility would co	old be in the SW general ition, that when referrals acility for placement he e paper and the FL2 and the me and assess the resident.					
	administrator indicate responsible for discus residents and family f admission. She indicate weekly and reviews the condition/progress of alternative plans. The documented on the coweekly, which will includischarge/ or not was should be contacting	using and preparing or discharge upon ated that the team meets he resident's the residents and any active information would be ase management summary ude why the decision why made. The social worker other facilities and the process for potential					
	Minimum Data Set co that she had complete admission regarding of #78. The MDS coordi confer with other disc Q and the MDS. The	n 9/23/11 at 11:35AM, the ordinator(MDS) indicated ed section Q upon discharge plans for Resident nator indicated she did not iplines in completing section coordinator indicated that responsible for the family		· · · · · · · · · · · · · · · · · · ·			

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	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) M A. BUI		NSTRUCTION	(X3) DATE SUR COMPLETE	
		345436	B. WI	ıG		09/23	3/2011
	ROVIDER OR SUPPLIER	I,		1000 TA	DDRESS, CITY, STATE, ZIP CODE INDALL PLACE TDALE, NC 27645	03/20	<i>32</i> 011
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	on the MDS. The coo information documen management summa review form and indic discussion should ha resident and family.	rould include the information ordinator reviewed the ted in section Q, the case ry form and admission ated that additional we been held with the team,		250			
SS=D	The nursing facility man outside resource, §483.75(h) of this par covered under the St dental services to me resident; must, if necessident; must, if necessident; must, if necessident appointments transportation to and must promptly refer redamaged dentures to the service of	at, routine (to the extent ate plan); and emergency set the needs of each sessary, assist the resident in a case of the essary, assist the resident in a case of the essary, assist the resident in a case of the essary, assist the resident in a case of the essary, assist the resident in a case of the essary, assist the resident with lost or a dentist. It is not met as evidenced ans, record reviews, and staff of a falled to provide dental with chipped and decayed ampled resident with dental (25). In the estate of the facility on the estate of	L	412	 Resident #25 receive dental services on 9. Quality Assurance within the facility for residents to visualize of concern identified provision of dental exesidents with chipp teeth. Nursing staff and In Team were educated and procedure for deto provide dental exwith chipped and de DON will conduct Q Improvement (QI) m standard 5 x weekly then 3 x weekly for 4 week monthly for 9 month DON will report resumnitoring to the RM monthly x 12 months compliance and/or resumnitoring to the 10. Completion Date 10. 	vas conducted or current e no other areas d as related to exams of ed and decayed terdisciplinary t on the policy ental services as ams of residents cayed teeth. Quality nonitoring of this for 4 weeks, 4 weeks, then 1 s, and then 1 x is. ults of QI M/QI Committee is for continued evision.	
•	The latest Minlmum [Data Set (MDS) dated					

CENTER	S FOR MEDICARE &	MEDICAID SERVICES				OMB	NO. 0938-0391
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F 412	Continued From page	a 11		412			
. ,		resident had short- and	1 .	1			
		oblems and was severely	į				
		skills for daily decision	•				
		so revealed the resident	,				
		ssistance with activities of	Ì				
		personal hygiene. The MDS					-
		t the resident received a				**********	
		echanical soft. " Section " L	1				j
		coded the resident as					
	teeth.	ely cavity or broken natural					
		m., Resident #25 was		:			
		bed. She was observed to	Į				
		teeth on the bottom on both					
		ler remaining six front teeth					
		red to be decayed and cracking and heavy yellow					
	calculus (tartar).	cracking and neavy yellow					
	A review of the medic	cal record for Resident #25		•			
	,	ntation of dental consults or		i			
	referrals or routine pe	eriodic dental examinations.	ļ				
	During an interview o	n 9/23/11 at 10:26 a.m.,		İ			
		A) #4 stated that she was					
	assigned to the resid	ent. Whenever she	i	1			
		or resident# 25, she noticed					
		d several frontal lower teeth	i				
		ed. She added that the	•	İ			
		vays had an unpleasant		į			
		nat the resident did not	i				į
		um/teeth pain, or showed ain, but the resident always					
		to the dentist. NA #4 stated	1	!			
1		resident's request to Nurse		İ			
		in the facility and was unable					
	to be reached by tele			ļ			

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1, ,	ULTIPLE LDING	CONSTRUCTION	(X3) DATE S COMPLI	
		345436	B. WN	IG		09.	/23/2011
	OVIDER OR SUPPLIER	AND HEALTHCARE	· •	1000	T ADDRESS, CITY, STATE, ZIP CODE) TANDALL PLACE GHTDALE, NC 27545		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORR (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE AP DEFICIENCY)	KOULD BE	(X5) COMPLETION DATE
F 412	Continued From page		F	412	,		
	was interviewed and find any documentation referrals or routine per in the complete and t	a.m., the MDS coordinator stated she was unable to on of dental consults or erlodic dental examinations hinned medical record for urther indicated that she		the second section of the second section (second second section second section second			
	coded the resident or decay and care-plant coordinator further ex- resident was not expr discomfort, I did not fi dental consult." She	n the MDS as having tooth ned for oral care. The MDS uplained that, " since the eriencing any pain or ollow up on a referral for added, " We [the care plan of believe the resident could		A TITLE OF THE RESIDENCE OF THE PARTY OF THE			
	stated that "I examinate cavity and noted mission cavity and noted mission cavity and noted mission cavity and noted mission cavity and noted mission cavity and noted to be resident will be seen. On 9/23/11 at 2:30 p. interviewed. She stated dental concerns here the nurse would refer doctor, who would represidents and a schedonsult. She added the	at 2:00 p.m. the Director of Nursing 'I examined [Resident #25] 's oral oted missing teeth, chipped and I decayed teeth. "She added, "The edded to be seen by a dentist and the be seen on Sept 25, 2011. at 2:30 p.m., the Administrator was She stated that if the residents had erns her expectations would be that build refer the residents to the medical would request a dental consult for the id a scheduler would schedule the added that the resident 's mouth and and Tylenol was given for pain.					

PRINTED: 10/17/2011 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING 01 - MAIN BUILDING 01 B. WING _ 10/13/2011 345436 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1000 TANDALL PLACE WELLINGTON REHABILITATION AND HEALTHCARE KNIGHTDALE, NC 27545 (X6) COMPLETION PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PRÉFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) Preparation and/or execution of this plan of NFPA 101 LIFE SAFETY CODE STANDARD K 051 K 051 correction does not constitute admission or SS≍D agreement by the provider with the statement A fire alarm system with approved components, of deficiencies. The plan of correction is devices or equipment is installed according to prepared and/or executed because it is NFPA 72. National Fire Alarm Code, to provide required by provision of Federal and State effective warning of fire in any part of the building. regulations. Activation of the complete fire alarm system is by manual fire alarm initiation, automatic detection or K51 extinguishing system operation. Pull stations in patient sleeping areas may be omitted provided 1. An outside contractor replaced the that manual pull stations are within 200 feet of batteries for the alarm system on nurse's stations. Pull stations are located in the 10/25/2011. path of egress. Electronic or written records of 2. An audit was completed by the tests are available. A reliable second source of Maintenance Director to ensure that power is provided. Fire alarm systems are all doors released upon activation maintained in accordance with NFPA 72 and of the fire alarm when tested on records of maintenance are kept readily available. battery power. There is remote annunciation of the fire alarm The Maintenance Director will system to an approved central station. 19.3.4. conduct Quality Improvement 9.6 (QI) monitoring of this standard 2 x weekly for 4 weeks, then 1 x weekly for 4 weeks, and then I x monthly for 9 months. This standard will be monitored by testing the batteries on the alarm system to ensure all doors are released upon activation of the fire alarm. The Maintenance Director will This STANDARD is not met as evidenced by: report results of QI monitoring to A. Based on observation on 10/13/2011 the the Risk Management/Quality smoke doors near room 232 did not release upon Improvement (RM/QI) Committee activation of the fire alarm when tested on battery monthly x 12 months for continued power. compliance and/or revision. 42 CFR 483,70 (a) Date of completion 11/25/2011. 11/26/11 NFPA 101 LIFE SAFETY CODE STANDARD K 061 K 061 SS=D

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Required automatic sprinkler systems have valves supervised so that at least a local alarm

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safegualds provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1, ,	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01		(X3) DATE SURVEY COMPLETED	
		345436	B. WING _		10/13/2	2011	
NAME OF PROVIDER OR SUPPLIER WELLINGTON REHABILITATION AND HEALTHCARE				STREET ADDRESS, CITY, STATE, ZIP CODE 1000 TANDALL PLACE KNIGHTDALE, NC 27545			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPF DEFICIENCY)		(X5) OMPLETION DATE	
K 130 SS=D K 147 SS=D	This STANDARD A. Based on observas a tamper alarr that is not approved 42 CFR 483.70 (a) NFPA 101 MISCEL OTHER LSC DEFI This STANDARD A. Based on observation of the exiting the kiral to prevent peopwhen exit peopwhen exit peopwhen exit peopwhen exit peopwhen exit peopwhen exit peopwhen exit peopwhen exit peopwhen exit peopwhen exit peopwhen exit peopwhen exit peopwhen ex	is not met as evidenced by: vation on 10/13/2011 there n on the accelerator ball valve d by NFPA. LANEOUS CIENCY NOT ON 2786 is not met as evidenced by: vation on 10/13/2011 the de the kitchen did not have a alle from falling off the dock	K 130	I. A tamper alarm that is app NFPA will be placed on the accelerator ball valve by 1: 2. An audit was completed by outside contractor to ensure Only NFPA approved alarm in use in the facility. 3 The Maintenance Director we conduct Quality Improvement monitoring of this 2 x weekly for 4 weeks, then 1	the high state of the high sta	27/11	

Plan of Correction continued from page 2

The Maintenance Director will report results of QI monitoring to the Risk Management/Quality Improvement (RM/QI) Committee monthly x 12 months for continued compliance and/or revision.

11/27/11

K147

- An emergency light was added in the main switch gear room on 11/2/2011.
- An audit was completed by an the Maintenance Director to ensure that the facility is in compliance with K147.
- 3. The Maintenance Director will conduct Quality Improvement (QI) monitoring of this standard 2 x weekly for 4 weeks, then 1 x weekly for 4 weeks, and then 1 x monthly for 9 months.
- The Maintenance Director will report results of QI monitoring to the Risk Management/Quality Improvement (RM/QI) Committee monthly x 12 months for continued compliance and/or revision.Date of completion 11/25/2011