

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL001162	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 10/08/2024
NAME OF PROVIDER OR SUPPLIER SPRINGVIEW - CROUSE BUILDING		STREET ADDRESS, CITY, STATE, ZIP CODE 613 W WHITSETT STREET GRAHAM, NC 27253		
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C 000	Initial Comments Report of a Construction Section Biennial Survey by Ed Miller, conducted on October 8, 2024. This facility was first licensed as a Home for the Aged serving 12 ambulatory residents on 05/01/2000. Therefore, this facility must meet the 1996 and the applicable portions of the 2005 Rules for the Licensing of Adult Care Homes, and the 1996 North Carolina State Building Code - Section 419.5 for Large Residential Care Facility- Group R. Deficiencies were cited that requires a Plan of Correction.	C 000		
C 184	Fire Safety-Evacuation plan SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0309 PLAN FOR EVACUATION (a) A written fire evacuation plan (including a diagrammed drawing) which has the written approval of the local Code Enforcement Official shall be prepared in large print and posted in a central location on each floor of an adult care home. The plan shall be reviewed with each resident on admission and shall be a part of the orientation for all new staff. (f) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on Observation, the Facility failed to properly post and maintain the evacuation diagrams. This would affect all by not providing proper guidance during an emergency. Findings on October 8, 2024: a. Entire Building - the mounted evacuation diagrams do not show the space on the west	C 184	Fire evacuation plans have been updated & are posted on the east & west hall	11/14/2024

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6899

L10B21

If continuation sheet 1 of 5

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C 184	Continued From page 1 side.	C 184		
C 189	<p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation, the building's emergency equipment was not maintained in a safe and operating condition. This would affect all if they could not promptly find their way to an exit during an emergency.</p> <p>Findings on October 8, 2024:</p> <p>a. East Hall, Corridor near Bedroom 2 - the face plate, facing the kitchen on the exit sign had a chevron directional indicator, punch-out removed, directing you to the front of the building, but the correct way out was to the back.</p> <p>2. Based on observations, the building fire safety was not maintained in a safe and operating condition. This could expose all to fire/smoke if not contained in the room of origin.</p> <p>Findings on October 8, 2024:</p> <p>a. Exterior Left Storage Room - there was a cable bundle not firestopped as it penetrated the fire-resistance-rated ceiling assembly.</p> <p>3. Based on observation, the Facility failed to</p>	C 189	<p><i>Chevron directional indicator has been corrected to point the right way</i></p> <p><i>Cable bundle firestopped with fire caulk</i></p>	<p><i>11/14/2024</i></p> <p><i>11/20/2024</i></p>

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C 189	Continued From page 2 maintain the electrical system in a safe and operating condition. Findings on October 8, 2024: a. Exterior, Left Back Porch - the electrical power receptacle did not have electrical power; therefore, testing for ground fault could not be performed. b. Med Room/Office - an electrical power receptacle, without ground fault protection was within four feet of the sink. c. Exterior, Front Porch - the electrical power receptacle did not trip when tested with a ground fault receptacle tester & circuit analyzer device 4. Based on Observation and interview with Maintenance Director, the Building was not maintained free of hazards because access for inspections was denied. This will prevent any deficiency that may be discovered with regular inspections from being corrected. Findings on October 8, 2024: a. West Space - there was no key on-site to allow access into this area for inspection. 5. Based on Observation, the corridor doors were not maintained in a safe and operating condition. Doors were blocked open or held open by unapproved devices or methods. All occupants in the facility could be affected if doors cannot be closed or closed rapidly with a light push or pull of the door to limit the spread of smoke and fire to the area of origin. Findings on October 8, 2024: a. East Hall, Shower Room near Bedroom 3 - a door wedge was holding the corridor door open.	C 189	<i>Leftback porch GFCI is in working order</i> <i>Office GFCI is install & in working order</i> <i>Front porch GFCI is in working order</i> <i>Key is onsite or maintenance personnel or administrator can be called to unlock small office</i> <i>Door wedge was removed no longer holding corridor door open.</i>	<i>11/21/2024</i> <i>11/21/2024</i> <i>11/21/2024</i> <i>11/15/2024</i> <i>10/10/2024</i>
C 195	Hot Water System SECTION .0300 - PHYSICAL PLANT	C 195		

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C 195	Continued From page 3 10A NCAC 13F .0311 OTHER REQUIREMENTS (d) The hot water system shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, laundry, housekeeping closets and soil utility room. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on Observation, the Facility hot water, at fixtures used by residents, was not maintained in the operating temperature range of 100 degrees Fahrenheit to 116 degrees Fahrenheit. Findings on October 8, 2024: a. East Hall, Restroom Near Bedroom 1 - the sink's hot water faucet temperature reached 96 degrees Fahrenheit, after running the hot water for five minutes.	C 195		
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room;	C 199	Corrected - hot water registered 100°	11/26/2024

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C 199	Continued From page 4 (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation and testing with a thin plastic sheet, the facility did not provide working exhaust ventilation in required spaces. Findings on October 8, 2024: a. West Hall, Restroom near Bedroom 5 - the exhaust ventilation system was not functioning. b. East Hall, Laundry - the exhaust ventilation system was not functioning.	C 199	West Hall Restroom exhaust fan replaced East Hall Laundry exhaust fan replaced	11/26/2024 11/26/2024