

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL034026	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 11/07/2024
NAME OF PROVIDER OR SUPPLIER BRIGHTON GARDENS OF WINSTON SALEM		STREET ADDRESS, CITY, STATE, ZIP CODE 2601 REYNOLDA ROAD WINSTON SALEM, NC 27106		
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C 000	Initial Comments Report of a Construction Section Biennial Survey by Suzanna Fay conducted on November 7, 2024. Records indicate this facility was first licensed as a Home for the Aged on June 24, 1997, serving 115 residents with 26 of those in a Special Care Unit. Therefore, the facility must meet the 1996 and the applicable portions of the 2005 Rules for the Licensing of Adult Care Homes of Seven or More Beds, and the 1996 NC State Building Code with 1997 revisions, Section 409.1 Group I, Unrestrained Occupancy. Deficiencies were cited that require a Plan of Correction.	C 000		
C 135	Bathrooms-Not to Be Utilized for Storage SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (e) The requirements for bathrooms and toilet rooms are: (10) Resident toilet rooms and bathrooms shall not be utilized for storage or purposes other than those indicated in Item (4) of this Rule; This Rule is not met as evidenced by: 1. Observations revealed that one of the bathrooms was being utilized for storage. Findings on November 7, 2024: a. SCU Spa - the spa was being used to store wheelchairs.	C 135		
C 152	Entrances-Steps, Porches with Handrails	C 152		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 152	Continued From page 1 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (h) The requirements for outside entrances and exits are: (2) All steps, porches, stoops and ramps shall be provided with handrails and guardrails; This Rule is not met as evidenced by: 1. Observations revealed that all steps were not provided with handrails. This can affect residents if they did not have support while navigating steps. Findings on November 7, 2024: a. Exterior steps outside of Stair 2 - there are three concrete steps leading down to the parking lot that do not have handrails. The concrete has settled at the top riser making the riser height greater than 7 3/4".	C 152		
C 154	Entrances/Exits-Wanderer Alarms SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (h) The requirements for outside entrances and exits are: (4) In homes with at least one resident who is determined by a physician or is otherwise known to be disoriented or a wanderer, each exit door accessible by residents shall be equipped with a sounding device that is activated when the door is opened. The sound shall be of sufficient volume that it can be heard by staff. If a central system of remote sounding devices is provided, the control panel for the system shall be located in the office of the administrator or in a location accessible only to staff authorized by the	C 154		

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C 154	Continued From page 2 administrator to operate the control panel. This Rule is not met as evidenced by: 1. Based on observation and interview, the facility did not equip each exit with a sounding device as required when there is at least one resident who is disoriented or a wanderer. Findings on November 7, 2024: a. SCU - interview with staff revealed that the facility has at least one resident who is determined by a physician or is otherwise known to be disoriented or a wanderer and the stairway exit doors are not equipped with a sounding device that alarms when the door is opened.	C 154		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the walls, ceilings and floors were not kept clean and in good repair. Findings on November 7, 2024: a. Executive Director's Office - there are six ceiling tiles with brown water stains. b. Corridor outside of Executive Director's Office - there are three ceiling tiles with heavy brown	C 164		

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C 164	Continued From page 3 water stains. Third Floor: c. Janitor's Closet - water has seeped into the ceiling and wall near the door causing the paint to bubble, crack and peel. d. There is a yellow water stain on the ceiling outside of Room 340. Second Floor: e. Room 218 Bath - there is a heavy accumulation of dust on the exhaust fan. f. Stair 1 - garbage bags are being dragged down the stairs leaving brown dirty streaks down the steps and landings. g. Physical Therapy - the paint is stained, flaking and peeling on the underside of the boxed out ceiling and on the wall to the left of the wall mounted mechanical vent near the window. h. Room 254 - there are black microbial growth spots along the bottom of the side and back wall of the closet by the bathroom. i. Room 232 Bath - there is a 3' oval section of the ceiling that the finish has peeled away leaving the tape and mud exposed and chipped. First Floor: j. Kitchen Pantry - one of the ceiling tiles is out. k. Kitchen - the ceiling grid is sagging near the pass through. l. Dining Servery Area - there are several ceiling tiles with brown water stains and several ceiling tiles are not seated properly in the track. m. There is one darkly stained ceiling tile near the SCU entrance. n. Reflection Room - there are stained ceiling tiles over the window and in the front corner of the room. o. SCU Living Room - there are water stains on the ceiling at the column in the sitting area and there is a stained ceiling tile in the dining area. p. SCU - there is a stained ceiling tile outside of Room 182.	C 164		

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C 164	Continued From page 4 q. SCU Activity Room - the transition strip at the door has come off and is laying behind the door. r. SCU Room 180 - the carpet is littered with food bags, trash papers and cat food. The bed has bowls and containers of uneaten food sitting on the covers and papers strewn all over the bed. This was cleaned at the time of survey.	C 164		
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility was not maintained free from hazards. Oxygen bottles were improperly stored. Oxygen bottles without any means of restraint to prevent them from falling or being knocked over may present a danger to the occupants of the facility. Findings on November 7, 2024: a. Room 336 - there is one oxygen bottle sitting, unsecured on the floor of the bedroom. This was corrected at the time of survey. b. Room 220 - there are eight oxygen bottles stored in a shallow plastic crate without any means of restraint. This was corrected at the time of survey. 2. Based on observation there is a failure to	C 166		

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C 166	Continued From page 5 maintain the facility free from hazards. Means of egress or exit paths that are obstructed or blocked could delay or hinder emergency evacuation of the occupants from the facility. Findings on November 7, 2024: a. Service Hall Exit - the latching device on the right hand door is loose and the latch does not release easily to allow exiting in a safe and timely manner. 3. Observations revealed that the facility was not maintained free from hazards. Electrical cords or concentrator cords laying across the floor or hanging from the ceiling affect the residents by creating tripping or choking hazards. Findings on November 7, 2024: a. Room 168 - the TV cable was run across the ceiling in a stick-on tray. The tray was not adhering to the ceiling and was dangling across the entry way. b. Room 180 - there was a phone cord stretched across the floor from the side wall and a concentrator tube was stretched across the floor from the couch to the entryway. These were moved at the time of survey.	C 166		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e)	C 189		

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C 189	<p>Continued From page 6</p> <p>which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings could allow fire and smoke to spread beyond the area of origin.</p> <p>Findings on November 7, 2024:</p> <p>a. Entry Vestibule - there is a 2" diameter hole in the ceiling.</p> <p>2. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Use of materials that are not fire resistant rated could allow fire and smoke to spread beyond the area of origin.</p> <p>Findings on November 7, 2024:</p> <p>Third Floor:</p> <p>a. Data/Storage Room - an orange foam product was used to seal floor and ceiling penetrations.</p> <p>b. An orange foam product was used to seal gaps in the stairwells at the roof access areas.</p> <p>3. Observations revealed that the plumbing equipment was not maintained in a safe and operating condition.</p> <p>Findings on November 7, 2024:</p> <p>Second Floor:</p> <p>a. Room 231 Bath - the toilet seat is loose and could cause injury from a slip or fall.</p> <p>First Floor:</p> <p>b. SCU Activity - the faucet at the sink is loose.</p> <p>4. Based on observation the facility did not</p>	C 189		

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C 189	<p>Continued From page 7</p> <p>maintain electrical emergency/safety lighting equipment in safe operating condition. This could affect occupants of the facility if egress paths and exits were not illuminated during a power outage.</p> <p>Findings on November 7, 2024: Third Floor: a. The emergency light across from Room 357 did not provide sufficient illumination when tested. Second Floor: b. Stair 1, Level 2 - the emergency light is very dim when the test button was activated. First Floor: c. Stair 1, Level 1 - the emergency battery pack did not illuminate on test. d. The emergency light outside of Dining did not illuminate on test. e. Stair 1, Level 1 - the emergency light at the exit door did not illuminate on test.</p> <p>5. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. Occupants in the smoke compartment could be exposed to smoke or fire if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin.</p> <p>Findings on November 7, 2024: Second Floor: a. Room 222 - the door rubs on the frame requiring excessive force to close and latch. b. Back Hall Living Room - the left hand doors were not synchronized so that both closed and latched when released by the fire alarm. First Floor: c. Service Hall Housekeeping - the door is damaged at the top hinge and the door no longer closes and latches.</p>	C 189		

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C 189	Continued From page 8 6. Based on observation, the electrical equipment is not being maintained in a safe operating condition. Missing or broken cover plates on electrical devices may cause injury to the occupants of the facility if wiring is exposed. Findings on November 7, 2024: a. Room 231 Bath - the outlet at the sink is missing its cover plate. b. SCU, Room 162 - the cover for the bedroom night light has been removed as well as the bulb leaving an open socket. 7. Based on observation there is a failure to maintain the building's fire safety components in a safe operating condition. Any unapproved device used to keep a door open is an impediment to quickly closing the door. The occupants in the facility could be affected if doors cannot be closed as required so as to limit the spread of smoke and/or fire to the area of origin. Findings on November 7, 2024: First Floor: a. Linen Storage - the door is tied back with string which is digging into the edge of the door and chipping off bits of the wood.	C 189		
C 193	Ovens, Ranges in Activity or Res. Rooms SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (4) Ovens, ranges and cook tops located in resident activity or recreational areas shall not be used except under facility staff supervision. The degree of staff supervision shall be based on the facility's assessment of the capabilities of each	C 193		

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C 193	Continued From page 9 resident. The operation of the equipment shall have a locking feature provided, that shall be controlled by staff. (5) Ovens, ranges and cook tops located in resident rooms shall have a locking feature provided, controlled by staff, to limit the use of the equipment by residents who have been assessed by the facility to be incapable of operating the equipment in a safe manner. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation, all ovens located in activity or recreational areas were not turned off when not under facility staff supervision. This can affect residents if they attempted to use the over unsupervised and were injured from burns or fumes. Findings on November 7, 2024: a. AL Activity Room - the oven was not locked for use and the room was unsupervised. This was corrected at the time of survey.	C 193		
C 195	Hot Water System SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (d) The hot water system shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, laundry, housekeeping closets and soil utility room. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C).	C 195		

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C 195	Continued From page 10 (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation and testing, the hot water system did not maintain a water temperature between 100 degrees F and 116 degrees F at all fixtures used by residents. Findings on November 7, 2024: a. Room 357 - the water temperature at the bathroom sink was 96 degrees F after running the water for several minutes.	C 195		
C 197	General Lighting SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (f) In addition to the required emergency lighting, minimum lighting shall be as follows: (1) 30 foot-candle power for reading; (2) 10 foot-candle power for general lighting; and (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility did not maintain minimum lighting in stairwells. Dark or dimly lit stairwells can affect residents, staff and guests if they cannot see to navigate the stairs during a fire or other emergency. Findings on November 7, 2024: a. Stair 3, Level 1 - the general lighting has burned out.	C 197		

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C 199	<p>Exhaust Ventilation</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces:</p> <p>(1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation the facility failed to provide exhaust ventilation. This could affect occupants of the facility if odors were to permeate the facility's occupied areas beyond the Janitor's Closet.</p> <p>Findings on November 7, 2024: Third Floor: a. Janitor's Closet - the room is labeled as a Janitor's Closet and there is no exhaust ventilation in the room. First Floor: b. Women's Staff Bath - the exhaust fan is not working. c. Service Hall Housekeeping - the exhaust fan is not working. SCU: d. Guest Toilet - the exhaust fan is not working. e. Spa - the exhaust fan is not working. f. Room 183 Bath - the exhaust fan is not</p>	C 199		

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C 199	Continued From page 12 working.	C 199			