FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING_ HAL034093 06/21/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3150 BURKE MILL ROAD THE SOUTHWOOD WINSTON SALEM, NC 27103 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) {C 000} Initial Comments {C 000} Responses to the cited deficiencies do not constitute admission of the Report of a Biennial Follow Up Construction agreement by the facility of the facts Survey by Suzanna Fay conducted on June 21, alleged or conclusions set forth in Corrective 2023. Action Report; the Plan of Correction is parpared soley as a matter of compliance There are deficiencies from the Biennial with State Law. Construction Survey that remain to be corrected and some new deficiencies have been added. {C 164} Housekeeping and Furnishings-Clean, Repaired {C 164} SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND **FURNISHINGS** (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the walls, ceilings and floors or floor coverings were not kept clean and in good repair, Findings on June 21, 2023: 9/22/23 Trim to be replaced on door and side window. p. SCU Living Room - the trim is broken on the door and side windows. Interview with staff revealed that the doors and windows will be replaced. They have been ordered but not received. New Deficiency: 8/10/22 q. Dining - the left side door leading into the Door has been repaired. Kitchen is heavily rusted at the bottom and there is a small pile of broken off debris at the door.

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

If continuation sheet 1 of 3

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: 01 COMPLETED HAL034093 B. WING 06/21/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3150 BURKE MILL ROAD THE SOUTHWOOD WINSTON SALEM, NC 27103 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) {C 189} Continued From page 1 {C 189} n {C 189} Building Equipment Maintained Safe, Operating {C 189} SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility is not maintaining the building in a safe condition. Failure to maintain required fire resistance rated construction could allow the spread of smoke and fire. Findings on June 21, 2023: a. Salem and Carolina Halls - shower heads Scheduled completion date of 10/22/23 were installed over the toilets in numerous shared toilet rooms along these corridors. The heads were installed along the 1 hour fire resistance rated corridor walls and have plastic access panels to reach the shut off valves. The access panels do not meet the requirements for openings in one hour fire rated assemblies. Interview with staff revealed that they had trouble finding the rated panels to fit the openings. They are waiting for the panels to come in. New Deficiency: 2. Based on observation, the electrical equipment is not being maintained in a safe operating condition. Missing or broken cover

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER: A. BUILDING: 01 COMPLETED R HAL034093 B. WING 06/21/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3150 BURKE MILL ROAD THE SOUTHWOOD WINSTON SALEM, NC 27103 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX (X5) PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) COMPLETE CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) {C 189} Continued From page 2 {C 189} plates on electrical devices may cause injury to the occupants of the facility if wiring is exposed. Findings on June 21, 2023: a. Residential Kitchen - the cabinets were All cover plates for outlets and wall switch removed and this is now being used as a storage have been replaced. 8/21/23 room. The cover plates for the outlets and wall switch are all missing.