

**Your Signed Plan of Correction can be:**

Mailed to: DHSR Construction Section  
2705 Mail Service Center  
Raleigh NC 27699-2705

Faxed to: (919) 733-6592

Emailed to: DHSR.Construction.Admin@dhhs.nc.gov

Please do not hesitate to call us if you have questions or if we can be of further assistance.

Sincerely,

*Suzanna Fay*

Suzanna Fay  
Biennial Institutional Engineering Surveyor  
DHSR – Construction Section

cc: DHSR – Adult Care Licensure Section  
City Building Inspection Department – with attachment (via email only)  
Forsyth County DSS – with attachment (via email only)

PRINTED: 10/21/2024  
FORM APPROVED

## Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL034035</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: <b>01</b>  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>09/11/2024</b>	
NAME OF PROVIDER OR SUPPLIER  <b>BROOKDALE REYNOLDA ROAD</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>2980 REYNOLDA ROAD</b> <b>WINSTON SALEM, NC 27106</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments  Report of a Biennial Follow Up Construction Survey by Suzanna Fay conducted on September 11, 2024.  There are deficiencies cited in the Biennial Construction Survey that remain to be corrected.	{C 000}		
{C 160}	Outside Premises-Clean, Safe  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition;  This Rule is not met as evidenced by: 1. Based on observation, the outside grounds were not maintained in a clean and safe condition.  Findings on September 11, 2024: c. Exterior, Blue Hall, Corridor End Porch - most of the items were removed but a work table remained that partially blocked egress from the exit to the stairs.	{C 160}		
{C 164}	Housekeeping and Furnishings-Clean, Repaired  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors;	{C 164}		

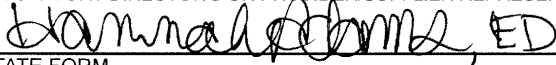
→ Table relocated to  
opposite side of Porch away  
from Door.

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

 ED

Executive Director

11-1-24

STATE FORM

6899

NT7Y22

If continuation sheet 1 of 4