

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL034035</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: <b>01</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>06/13/2024</b>
NAME OF PROVIDER OR SUPPLIER  <b>BROOKDALE REYNOLDA ROAD</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>2980 REYNOLDA ROAD WINSTON SALEM, NC 27106</b>		
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C 000	Initial Comments  Report of a Construction Section Biennial Survey by Ed Miller, conducted on June 13, 2024.  Records indicate that this facility was first licensed on July 2, 1996, for 72 beds. Based on this information, the facility is required to meet the 1996 Minimum Standards and Regulations for Homes for the Aged and Disabled; the applicable portions of the 2005 Rules for Adult Care Homes of Seven or More Beds; and the 1996 North Carolina State Building Code Section 409.1- Group I.  Deficiencies were cited that require a Plan of Correction.	C 000		
C 150	Corridors-Free of equipment and Obstructions  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (g) The requirements for corridors are: (4) Corridors shall be free of all equipment and other obstructions.  This Rule is not met as evidenced by: 1. Based on observation, doorways were not free of obstructions. This would affect all residents, staff, and visitors by slowing or obstructing egress during an emergency. Findings on June 13, 2024: a. Main Hall, Dining - the back left side marked exit, was blocked with a chair and a large wet/dry vacuum with hose on the porch.	C 150		
C 160	Outside Premises-Clean, Safe  SECTION .0300 - PHYSICAL PLANT	C 160		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 160	Continued From page 1  10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition;  This Rule is not met as evidenced by: 1. Based on observation, the outside grounds were not maintained in a clean and safe condition. Findings on June 13, 2024: a. Exterior, Pink Hall, Corridor End Porch - there was a disassembled bed: frame, headboards, mattress, mattress topper and wheelchair leg rest on this porch. b. Exterior, Walkway behind Blue Hall and Left Side - the sidewalk from does not have a stable smooth transition with the adjacent ground and the edges of the sidewalk. c. Exterior, Blue Hall, Corridor End Porch - there was a disassembled bed: frame, headboards, mattress, and overbed table on this porch.	C 160		
C 162	Outside Premises-Outdoor Lighting  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (3) Outdoor walkways and drives shall be illuminated by no less than five foot-candles of light at ground level.  This Rule is not met as evidenced by: 1. Based on observation, the outdoor lighting of the walkways did not have five-foot candles of illumination at ground level. This could affect all	C 162		

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C 162	Continued From page 2  residents, staff and visitors if walkways and drives are not properly illuminated, warning of tripping hazards or obstructions. Findings on June 13, 2024: a. Exterior, Walkway behind Blue Hall and Left Side- three pagoda lantern light fixtures were broken, not luminating the walkway.	C 162		
C 164	Housekeeping and Furnishings-Clean, Repaired  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities.  This Rule is not met as evidenced by: 1. Based on observation, the floors were not kept clean and in good repair. Findings on June 13, 2024: a. Main Hall, Kitchen, Mech Room - the water heater was leaking onto the floor.  2. Based on observation, the ceilings were not kept clean and in good repair. Findings on June 13, 2024: a. Exterior, Blue Hall Corridor End Porch - a piece of vinyl soffit was missing, and another was ready to fall off the ceiling.	C 164		
C 166	Housekeeping-Maintained Free of Hazards  SECTION .0300 - PHYSICAL PLANT	C 166		

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C 166	Continued From page 3  10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities.  This Rule is not met as evidenced by: 1. Based on observation, the building was not free of all obstructions and hazards. Findings on June 13, 2024: a. Main Hall, Med Room Mechanical Closet - maintenance cart was stored in front of the electrical panels, limiting the required 36-inches by 30-inches minimum clear working space to 3-inches.  2. Based on Observation, the Building was not maintained free of hazards because the compressed gas cylinders were not properly secured. They may fall and break their valves off. This would turn the compressed gas cylinder into a dangerous projectile. Findings on June 13, 2024: a. Main Hall, Med Room Mechanical Closet - one portable oxygen cylinder with regulator was standing up on the floor not properly chained or supported by the wall or in a stand or cart. b. Main Hall, Med Room Mechanical Closet - one portable oxygen cylinder was standing up on the floor and five portable oxygen cylinders were in a basket. None were properly chained or supported by the wall or in a stand or cart.	C 166		
C 189	Building Equipment Maintained Safe, Operating	C 189		

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C 189	<p>Continued From page 4</p> <p><b>SECTION .0300 - PHYSICAL PLANT</b>  <b>10A NCAC 13F .0311 OTHER</b>  <b>REQUIREMENTS</b></p> <p>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation, the Building was not maintained in a safe and operating condition, because maintenance was not performed in a timely manner leaving the facility without proper fire sprinkler protection. This would affect all residents, staff, and visitors, by not providing the protection fire sprinklers provide.</p> <p>Findings on June 13, 2024:</p> <p>a. Pink Hall, Break Room-Mechanical Closet, - examination of the fire sprinkler riser revealed the pressure gauge on the accelerator line was registering 0 psi, the accelerator was shut off.</p> <p>2. Based on observation, the building's emergency equipment was not maintained in a safe and operating condition. This would affect all if they could not promptly find their way to an exit during an emergency.</p> <p>Findings on June 13, 2024:</p> <p>a. Pink Hall, Smoke Barrier near Bedroom 1 - the exit sign had its left chevron directional indicator, punch-out removed. With this chevron punch-out removed, the exit sign was directing you to turn left to exit, but the correct way out was straight.</p> <p>b. Pink Hall, Smoke Barrier near Bedroom 38 - the exit sign had its left chevron directional</p>	C 189		

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C 189	<p>Continued From page 5</p> <p>indicator, punch-out removed. With this chevron punch-out removed, the exit sign was directing you to turn left to exit, but the correct way out was straight.</p> <p>c. Green Hall, Activities Room - the exit sign at the corridor door did not illuminate on backup power when tested.</p> <p>d. Blue Hall, Smoke Barrier near Bedroom 28 - the exit sign at the corridor door did not illuminate on backup power when tested.</p> <p>3. Based on observation, the building was not maintained in a safe and operating condition, because the commercial kitchen hood's fire suppression system lacks the inspections, maintenance, and documentation needed to ensure a properly working system. This could affect residents, staff, and visitors if the commercial kitchen hood's suppression system does not work properly when needed. Findings on June 13, 2024: a. Main Hall, Kitchen - the commercial kitchen hood's suppression system does not have a nozzle correctly aimed at the deep fryer to Extinguish a fire. In addition, half of the deep fryer was not under the hood.</p> <p>4. Based on observations, the Facility's method of storing combustible material in Mechanical Rooms, was not maintained in a safe and proper condition. Findings on June 13, 2024: a. Main Hall, Mech Closet - a maintenance cart with combustible items and cans of paint were stored in this room.</p> <p>5. Based on Observation, door protection in incidental use areas were not being maintained in a safe and operating condition. This could affect residents, staff, and visitors if smoke/fire was not contained in the Room of origin.</p>	C 189		

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C 189	<p>Continued From page 6</p> <p>Findings on June 13, 2024:</p> <p>a. Main Hall, Kitchen - the door between Kitchen and Dining, a part of a smoke resistance separation, was propped open with a door wedge. This circumvents the requirement for the door to be self-closing or automatically closes on fire alarm activation.</p> <p>6. Based on observation, the Fire Alarm system was not maintained in a safe and operating condition. This would affect all by not providing early detection and activation of the fire alarm system.</p> <p>Findings on June 13, 2024:</p> <p>a. Pink Hall, Break Room-Mechanical Closet - the sampling tubes for the HVAC duct detector were dirty and may not detect the existence of smoke in the air stream.</p> <p>7. Based on observations, the building fire safety was not maintained in a safe and operating condition. This could expose all to fire/smoke if not contained in the room of origin.</p> <p>Findings on June 13, 2024:</p> <p>a. Main Hall, Health and Wellness Office - there were two holes where a light fixture was removed, not firestopped as they penetrated the fire-resistance-rated ceiling assembly.</p> <p>8. Based on observation, the Facility failed to maintain the electrical system in a safe and operating condition.</p> <p>Findings on June 13, 2024:</p> <p>a. Exterior, Front Porch - three electrical power receptacles on the left side of the front door, were without ground fault protection.</p> <p>b. Exterior, Front Porch - the electrical power receptacle on the right side of the front door did not have electrical power; therefore, testing for ground fault could not be performed.</p>	C 189		

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C 189	<p>Continued From page 7</p> <p>c. Pink Hall, Break Room-Mech Closet -electrical panel H3 had an open slot where a breaker had been removed or a blank fell out. This allows access to energized components that are not guarded against accidental contact.</p> <p>d. Exterior, Dining Room Porch - two electrical power receptacles were without ground fault protection.</p> <p>e. Exterior, Dining Room Porch - two ground-fault circuit-interrupters (GFCI) electrical power receptacles did not have electrical power; therefore, testing for ground fault could not be performed.</p> <p>f. Exterior, Blue Hall Porch - a new light fixture was wired into the existing porch light and the electrical power wiring was ran on the ceiling and covered over with tape.</p> <p>9. Based on observation, the smoke tight corridor doors are not maintained in a safe and operating condition. Findings on June 13, 2024:</p> <p>a. Pink Hall, Break Room - the corridor door rubbed the carpeted floor, requiring extra force and/or effort to close and latch.</p> <p>b. Pink Hall, Business Office - there were two 1/4-inch diameter holes through the corridor door around the door handle.</p> <p>c. Main Hall, Restroom - there were two 1/4-inch diameter holes through the corridor door around the door handle.</p> <p>10. Based on observation, the Building Sprinkler System was not maintained in a safe and operating condition. This would affect all if fire were not contained in the room of origin. Findings on June 13, 2024:</p> <p>a. Green Hall, Bedroom 35 - the fire sprinkler escutcheon plate does not cover the complete opening through the fire-resistance-rated ceiling.</p>	C 189		



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C 189	Continued From page 8  11. Based on observation, the fire safety equipment was not being maintained to ensure safety. This could hamper the staff's ability to extinguish a small fire, permitting it to grow. Findings on June 13, 2024: a. Main Hall, Maintenance Office - the last annual maintenance performed on the portable fire extinguisher was January 2024. Since that time there has been no documentation of the monthly in-house/owner inspections. b. Main Hall, Bulk Laundry - the portable fire extinguisher had its last annual maintenance performed in May 2022. Portable fire extinguishers are subject to maintenance at intervals of not more than one year. c. Main Hall, Bistro - the portable fire extinguisher had its last annual maintenance performed in May 2022. Portable fire extinguishers are subject to maintenance at intervals of not more than one year.  12. Based on observations, the Building did not have an adequate supply of spare fire sprinkler heads as required by NFPA 13. Findings on June 13, 2024: a. Pink Hall, Sprinkler Riser Room - there were no spare fire general use sprinkler heads in the fire sprinkler head storage box.	C 189		
C 191	Unvented & Portable Elec. Heaters Prohibited  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (b) There shall be a heating system sufficient to maintain 75 degrees F (24 degrees C) under winter design conditions. In addition, the following shall apply to heaters and cooking	C 191		

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C 191	Continued From page 9  appliances. (2) Unvented fuel burning room heaters and portable electric heaters are prohibited. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.  This Rule is not met as evidenced by: 1. Based on Observation, the facility failed to prevent the use of portable electric heaters in an Adult Care Home. This could affect residents, staff, and visitors if the heater was the ignition source of a fire. The danger increases if used by residents or combustible material was near. Findings on June 13, 2024: a. Pink Hall, Sales Office - a portable electric heater was found in this room. b. Main Hall, Executive Directors Office - a portable electric heater was found in this room.	C 191		
C 195	Hot Water System  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (d) The hot water system shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, laundry, housekeeping closets and soil utility room. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.  This Rule is not met as evidenced by:	C 195		

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C 195	Continued From page 10  1. Based on Observation, the Facility hot water, at fixtures used by residents, was not maintained in the operating temperature range of 100 degrees Fahrenheit to 116 degrees Fahrenheit. Findings on June 13, 2024: a. Main Hall, Beauty Shop - the shampoo sink's hot water temperature reached 120 degrees Fahrenheit. b. Blue Hall, Spa - the sink's hot water temperature reached 118 degrees Fahrenheit.	C 195		
C 199	Exhaust Ventilation  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.  This Rule is not met as evidenced by: 1. Based on observation and testing with a thin plastic sheet, the facility did not provide working exhaust ventilation in required spaces. Findings on June 13, 2024: a. Pink Hall, Break Room-Mechanical Closet - the exhaust ventilation system was not functioning.	C 199		

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