

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL011361	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 06/26/2024
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NAME OF PROVIDER OR SUPPLIER HARMONY AT REYNOLDS MOUNTAIN	STREET ADDRESS, CITY, STATE, ZIP CODE 41 COBBLERS WAY ASHEVILLE, NC 28804
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C 000	<p>Initial Comments</p> <p>Report of a Construction Section Biennial Survey by Suzanna Fay conducted on June 26, 2024.</p> <p>This facility was licensed February 5, 2017 as an HA for 99 residents. Based on this information, this facility is required to comply with the applicable portions of the 2012 Edition of the North Carolina Building Code(s), Institutional Occupancy and the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure.</p> <p>Deficiencies have been cited and a Plan of Correction is required.</p>	C 000		
C 101	<p>Existing Licensed Fac- No less than '71 Rules</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS</p> <p>The physical plant requirements for each adult care home shall be applied as follows: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of Health Service Regulation at no cost;</p> <p>This Rule is not met as evidenced by: 1. Observations revealed that the facility does</p>	C 101		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 101	Continued From page 1 not meet code requirements in effect at the time of construction. Storage in stairwells is prohibited by NC Fire Prevention Code Section 315.3.2. Findings on June 26, 2024: a. Ground Floor - activity supplies were being stored under the stairs in the stairwell.	C 101		
C 111	Must Have Current San. & Fire Safety Reports SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0302 DESIGN AND CONSTRUCTION(f) The facility shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review. This Rule is not met as evidenced by: 1. Review of records revealed that the facility did not have current fire and building safety inspection reports maintained in the home and available for review. Findings on June 26, 2024: a. There was not an inspection report available for the dry sprinkler system.	C 111		
C 150	Corridors-Free of equipment and Obstructions SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (g) The requirements for corridors are: (4) Corridors shall be free of all equipment and other obstructions. This Rule is not met as evidenced by: 1. Based on observation there is a failure to	C 150		

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C 150	Continued From page 2 maintain the corridors free of all equipment and other obstructions. Corridors must maintain six feet clear for egress. Means of egress or exit paths that are obstructed or blocked could delay or hinder emergency evacuation of the occupants from the facility. Findings on June 26, 2024: a. Second Floor - at the intersection by Soiled Linen, there is a trash barrel, a rolling chair, a wheelchair and a cleaning cart reducing the width of the corridor to less than six feet. This was corrected at the time of survey.	C 150		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the ceilings were not kept in good repair. Findings on June 26, 2024: a. First Floor, Sunset Mountain Living Room - there cracks in the ceiling along the sheetrock joints in the center of the room. b. Beauty Salon - there are cracks down the center of the room. c. Second Floor - there are water and mildew	C 164		

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C 164	Continued From page 3 stains from an old leak on the ceiling and bulkhead over the cross corridor doors outside of the Spa.	C 164		
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility is not maintained uncluttered and free of all obstructions and hazards. Findings on June 26, 2024: a. Mechanical Rooms - combustible materials are being stored in the mechanical rooms. 2. Based on observation the facility was not maintained free from hazards. Oxygen bottles were improperly stored. Oxygen bottles without any means of restraint to prevent them from falling or being knocked over may present a danger to the occupants of the facility. Findings on June 26, 2024: a. Room 337 - there are three oxygen bottles on the floor without any means of restraint to prevent them from falling or being knocked over.	C 166		

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C 189	Continued From page 4	C 189		
C 189	<p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by: 1. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. The occupants in the smoke compartment could be affected if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin.</p> <p>Findings on June 26, 2024: a. Second Floor - the cross corridor doors by the Spa did not latch consistently when released by the fire alarm.</p> <p>2. Observations revealed that the mechanical equipment was not maintained in a safe and operating condition.</p> <p>Findings on June 26, 2024: a. Second Floor, Laundry - the dryer exhaust vent is clogging; so the dryer exhaust is now being exhausted into a bucket instead of to an exterior location.</p> <p>3. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations</p>	C 189		

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C 189	Continued From page 5 through fire resistant rated ceilings could allow fire and smoke to spread beyond the area of origin. Findings on June 26, 2024: a. Ground Floor, Room H-9 - there is a small gap around the sprinkler head in the Bath. b. Mechanical/Electrical Room - there are two holes in the ceiling at the front light.	C 189		
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility did not maintain exhaust ventilation in specified spaces. Lack of ventilation allows for the build up humidity that can cause mildew and slick areas and prevents the dissipation of odors. Findings on June 26, 2024: a. Staff Bath across from the Break Room - the	C 199		

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C 199	Continued From page 6 exhaust fan is not working. b. Second Floor Spa - the exhaust fan is not working. c. Ground Floor, Half Bath by Staff Office - the exhaust fan is not working.	C 199		