

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL011377</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: <b>01</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>05/03/2024</b>
NAME OF PROVIDER OR SUPPLIER  <b>WILHAM RIDGE</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>30 DALEA DRIVE ASHEVILLE, NC 28805</b>		
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{C 000}	Initial Comments  Report of a Construction Section Biennial Survey by Ed Miller, conducted on May 3, 2024.  There were several deficiencies not completed from the Biennial Survey, and several new deficiencies were cited that requires a new Plan of Correction.	{C 000}		
C 164	Housekeeping and Furnishings-Clean, Repaired  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities.  This Rule is not met as evidenced by: 1. Based on observation, the walls were not kept clean and in good repair. New Findings on May 3, 2024: a. 200 Bedroom & Restroom - the wall base for the room, has been removed. b. 200 Bedroom Restroom - the Restroom sliding door was hard to move and would not close completely shut to provide privacy. In addition, there was no finger pull to operate the door from the inside. c. 201 Bedroom shared Bathroom - the sliding door had a hole through one side of this hollow cord door. d. 203 Bedroom - the wall base for the room, has been removed. e. 213 Bedroom - the wall base for the room,	C 164		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 164	Continued From page 1  has been removed.  2. Based on observation, the floors were not kept clean and in good repair. New Findings on May 3, 2024: a. 200 Bedroom and Restroom - the floor was not clean. b. 202 & 204 Bedrooms Shared Restroom - the floor was not clean and the floor around the commode was stained/discolored. c. 201 & 203 Bedrooms Shared Restroom - the floor was not clean and the floor around and in front of the commode was stained/discolored. There was a box with trash and a package of diapers on the floor. d. 213 Bedroom Shared Restroom - the floor was not clean and the floor around the commode was stained/discolored, and trash can is overflowing. e. 213 Bedroom Shared Restroom - unnecessary caulk had been added at the base of the commode and the commode has shifted.	C 164		
C 175	Bedroom Furnishings-Clean Towel, Towel Bar  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (b) Each bedroom shall have the following furnishings in good repair and clean for each resident: (7) individual clean towel, wash cloth and towel bar in the bedroom or an adjoining bathroom; and (e) This Rule shall apply to new and existing facilities.  This Rule is not met as evidenced by: 1. Based on observation, the facility failed to provide residents areas with the required	C 175		

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C 175	Continued From page 2  individual towel and/or towel bar for each resident. New Findings on May 3, 2024: a. 200 Bedroom - this double occupancy bedroom and its adjoining Restroom were missing two of its two towel bars.	C 175		
{C 189}	Building Equipment Maintained Safe, Operating  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.  This Rule is not met as evidenced by: 1. Based on observation, there is a failure to maintain the fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated walls could allow fire and smoke to spread beyond the area of origin. Findings on May 3, 2024: a. Laundry Room- There are large holes around the exhaust fan in the fire rated ceiling assembly. New Findings on May 3, 2024: b. Laundry Room - above the water heater in the corner, there were 2 pipe penetrations sealed with orange foam. Orange foam is not approved for penetrations through fire-resistance-rated construction.  2. Based on observation, the buildings plumbing system is not maintained in a safe manner.	{C 189}		

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{C 189}	Continued From page 3  Findings on May 3, 2024: a. Laundry- The outer metal jackets of the (2) water heaters rusted through exposing internal components. b. Women's Visitor Restroom- The floor drain cover is missing. New Findings on May 3, 2024: c. Men's Visitor Restroom- The toilet seat is not securely attached. The status of this Citation could not be determined as the door was locked and per Staff in Charge, there was no key on-site. d. Bedroom 200 Restroom - the toilet does not work, and the bowl was covered with dry stained toilet paper. e. Bedroom 200 Restroom - the toilet tank lid was cracked and sitting up on the tank leaning against the wall. f. Bedroom 201 & 203 shared Restroom - the toilet tank lid was missing. g. 202 Bedroom Restroom - the commode was not secure to the floor. h. 213 Bedroom Restroom - the top mounted sink has separated from the countertop, presenting an opening as wide as a quarter inch and five inches long around the sink.  3. Based on observation, the smoke tight corridor doors are not maintained in a safe and operating condition. New Findings on May 3, 2024: a. Men's Visitor Restroom - there was a hole in the corridor door where a dead bolt lock had been removed. b. 100 Hall Shower Room - there was a 1/4-inch diameter hole and 1/4-inch x 3/8-inch hole through the corridor door around the door handle. c. 213 Bedroom - there were two 3/8-inch diameter holes through the corridor door where the door knocker was removed. d. 213 Bedroom - the corridor door's latch bolt	{C 189}		

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{C 189}	Continued From page 4  stayed retracted 4 out of 5 times when the door was closed.  4. Based on observation, the Facility failed to maintain the electrical system in a safe and operating condition. New Findings on May 3, 2024: a. 200 Bedroom - a telephone jack cover was missing. Without the cover plate, energized electrical components are exposed, endangering all that use this device. b. 201 Bedroom Restroom - the light switches are missing their cover plates. Without the cover plates, energized electrical components are exposed, endangering all that use these devices. c. 201 Bedroom - the light switch and duplex electrical receptacle are missing their cover plates. Without the cover plates, energized electrical components are exposed, endangering all that use these devices. d. 200 Corridor Water Fountain - the duplex electrical receptacle for the water Cooler was missing its cover plate. Without the cover plate, energized electrical components are exposed, endangering all that use these devices. e. 213 Bedroom Restroom - the light switches are missing their cover plates. Without the cover plates, energized electrical components are exposed, endangering all that use these devices.	{C 189}		
{C 199}	Exhaust Ventilation  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed	{C 199}		

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{C 199}	<p>Continued From page 5</p> <p>before April 1, 1984, with natural ventilation in these specified spaces:</p> <p>(1) soiled linen storage;</p> <p>(2) soil utility room;</p> <p>(3) bathrooms and toilet rooms;</p> <p>(4) housekeeping closets; and</p> <p>(5) laundry area.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation, the facility is not maintaining its exhaust fan in an operable condition. This could cause unnecessary odors as well as mildew.</p> <p>Finding May 3, 2024:</p> <p>b. Men's Visitor Restroom- The exhaust fan is not working. The status of this Citation could not be determined as the door was locked and per Staff in Charge, there was no key on-site.</p> <p>New Findings May 3, 2024:</p> <p>cc. 200 Bedroom Bathroom - the required exhaust ventilation system was running but was not removing enough air to hold up the surveyor's thin plastic sheet.</p>	{C 199}		