

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL034104	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 04/10/2024
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NAME OF PROVIDER OR SUPPLIER TRANQUILITY CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 5100 LANSING DRIVE WINSTON SALEM, NC 27105
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C 000	<p>Initial Comments</p> <p>Report of a Construction Section Biennial Survey by Suzanna Fay conducted on April 10, 2024.</p> <p>Records indicate that this 60-bed facility was first licensed on December 1, 1989. Based on this information, we are requiring the facility to meet the 1978 NC State Building Code, with revisions, the 1987 Minimum Standards and Regulations for Homes for the Aged and Disabled and the applicable portions of the current Rules for Adult Care Homes of Seven or More Beds.</p> <p>Deficiencies were cited that require a Plan of Correction.</p>	C 000		
C 143	<p>Janitor's Closets-Locked</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (f) The requirements for storage rooms and closets are: (B) There shall be separate locked areas for storing cleaning agents, bleaches, pesticides, and other substances which may be hazardous if ingested, inhaled or handled. Cleaning supplies shall be monitored while in use;</p> <p>This Rule is not met as evidenced by: 1. Observations revealed that one of the storage closets containing cleaning agents, bleaches and other substances was not locked.</p> <p>Findings on April 10, 2024: a. Housekeeping across from Room 14 - the room was not locked at the time of survey and the room contained bleach and other cleaning agents.</p>	C 143		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 150	Continued From page 1	C 150		
C 150	<p>Corridors-Free of equipment and Obstructions</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (g) The requirements for corridors are: (4) Corridors shall be free of all equipment and other obstructions.</p> <p>This Rule is not met as evidenced by: 1. Based on observation there is a failure to maintain the corridors free of all equipment and other obstructions. Means of egress or exit paths that are obstructed or blocked could delay or hinder emergency evacuation of the occupants from the facility.</p> <p>Findings on April 10, 2024: a. A hoier lift is being stored in the hallway outside of room 1 which is partially blocking the exit door.</p>	C 150		
C 160	<p>Outside Premises-Clean, Safe</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition;</p> <p>This Rule is not met as evidenced by: 1. Observations revealed that the outside premises were not maintained in a clean and safe condition.</p> <p>Findings on April 10, 2024:</p>	C 160		

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C 160	Continued From page 2 a. The downspout outside of the kitchen is detached and leaning against the wall.	C 160		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the walls and floors were not kept clean and in good repair. Findings on April 10, 2024: a. Men's Guest Toilet - the paint has pulled loose where the old toilet paper dispenser was and the old wallpaper is exposed. b. Bath across from Room 4 - there is a four inch hole in the wall behind the door. c. Hopper Room by Room 18 - there is a large orange spill or leak below the sink.	C 164		
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards;	C 166		

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C 166	<p>Continued From page 3</p> <p>(e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation the facility was not maintained free from hazards. Oxygen bottles were improperly stored. Oxygen bottles without any means of restraint to prevent them from falling or being knocked over may present a danger to the occupants of the facility.</p> <p>Findings on April 10, 2024:</p> <p>a. Hopper Room by Room 18 - there are five small oxygen bottles unsecured on the countertop.</p>	C 166		
C 189	<p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation and testing there is failure to maintain the facility's emergency fire alarm system devices and equipment in a safe operating condition. All the occupants of the facility could be affected if the equipment failed to alert the occupants in case of a fire.</p>	C 189		

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C 189	<p>Continued From page 4</p> <p>Findings on April 10, 2024:</p> <p>a. The FACP is noting problems with a supervisory signal, a heat detector and a smoke detector. The trouble light is not on and the system appeared to operate correctly.</p> <p>b. Room 15 - the heat detector is disconnected from the base.</p> <p>2. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. Occupants in the smoke compartment could be exposed to smoke or fire if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin.</p> <p>Findings on April 10, 2024:</p> <p>a. Room 8 - the latch plate is loose and the floor is not level at the door making it hard to close and latch the door.</p> <p>b. Bathroom across from Room 4 - the door veneer has been pulled loose on both faces of the door and the door is not able to close and latch.</p> <p>c. Room 3 - the door is damaged at the latch and the door no longer closes and latches.</p> <p>d. Room 1 - the door hardware is missing preventing the door from closing and latching.</p> <p>e. Room 2 - the latch plate is stuffed with blue material and the latch is taped back so that the door can no longer latch when closed.</p> <p>f. Room 13 - the door is blocked from closing due to the resident's clothing and items in front of the door. This prevents the door from closing and may impede the occupants of the room from exiting in a timely manner.</p> <p>g. Med Room - the door is dragging on the floor requiring excessive force to close.</p> <p>h. Hopper Room by Room 18 - the door hardware is missing.</p>	C 189		

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C 189	<p>Continued From page 5</p> <p>3. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings or walls could allow fire and smoke to spread beyond the area of origin.</p> <p>Findings on April 10, 2024:</p> <ul style="list-style-type: none"> a. Employee Closet by Room 4 - there is a sleeve penetrating the ceiling that is open at the bottom. b. End of Corridor by Room 1 - there is an unsealed cable penetration over the door. c. Bath by Room 17 - the exhaust fan is not secure to the ceiling leaving a gap in the fire resistant rated ceiling. d. Med Room - there is a 1" diameter hole in the ceiling at the corridor wall. e. The corridor wall around the hold open device at the cross corridor door by Activity Room is damaged leaving openings in the fire resistant rated corridor wall. <p>4. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe condition. In order to resist the passage of smoke resident room doors must not have gaps or holes through the face of the door.</p> <p>Findings on April 10, 2024:</p> <ul style="list-style-type: none"> a. Resident Bath by Room 9 - the door hardware is loose leaving a crescent shaped hole through the door. <p>5. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. This could affect occupants of the facility if egress paths and exits were not illuminated during a power outage.</p>	C 189		

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C 189	<p>Continued From page 6</p> <p>Findings on April 10, 2024: a. Dining - one of the bulbs on the emergency light at the drink station was burned out.</p> <p>6. Based on observation there is a failure to install and maintain required plumbing safety devices or equipment. Failure to maintain or install plumbing safety devices or equipment could affect all occupants of the facility if the absence of the plumbing safety devices or equipment caused the domestic water supply to become contaminated.</p> <p>Findings on April 10, 2024: a. Room 33 Bath - the shower wand extends into the shower pan that will allow dirty water to be siphoned back into the domestic water supply if not equipped with a vacuum breaker.</p> <p>7. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. The occupants in the smoke compartment could be affected if the fire resistant rated doors do not completely close and latch to help limit the spread of smoke and/or fire to the area of origin.</p> <p>Findings on April 10, 2024: a. The latch is not extending to latch the door on one of the cross corridor fire doors by Room 12.</p>	C 189		
C 199	<p>Exhaust Ventilation</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of</p>	C 199		

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C 199	<p>Continued From page 7</p> <p>two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces:</p> <ul style="list-style-type: none"> (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <ol style="list-style-type: none"> 1. Observations revealed that the facility did not maintain exhaust ventilation in specified spaces. Lack of ventilation allows for the build up humidity that can cause mildew and slick areas and prevents the dissipation of odors. <p>Findings on April 10, 2024:</p> <ol style="list-style-type: none"> a. Housekeeping across from Room 14 - the exhaust fan is not working. 	C 199		
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