STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL007025	A. BUILDING: **01** B. WING _____	**03/26/2024**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PANTEGO REST HOME	**143 SWAMP ROAD PANTEGO, NC 27860**

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C 000	Initial Comments Report of a Biennial Construction Survey by Suzanna Fay conducted on March 26, 2024. Records indicate this facility was first licensed on June 1, 1973. The facility is currently licensed for 30 Beds. Therefore the facility was surveyed for conformance with the applicable portions of the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds and applicable portions of the 1967 Edition of the North Carolina Building Code(s), Institutional Occupancy and the 1971 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure. Deficiencies were cited that will require a plan of correction.	C 000		
C 160	Outside Premises-Clean, Safe SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition; This Rule is not met as evidenced by: 1. Observations revealed that the outside grounds were not maintained in a clean and safe condition. Findings on March 26, 2024: a. A 30" section of the exterior soffit at the right front side of the facility has rotted and is hanging down. b. A 24" section of the exterior soffit left of the	C 160		

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C 160	Continued From page 1 front entry has deteriorated and is no longer attached. b. Enclosed Porch - the left front window glass is broken. c. There is a pattern of torn or damaged window screens around the facility. There is a heavy accumulation of debris and spider webs between the screens and the windows. d. Room 14 - one of the exterior windows is broken. e. Grounds left of facility - there is a pile of boards and broken concrete. Some of the boards have nails protruding. There are multiple holes and ruts that are creating trip hazards. There is ongoing work with the drainage system that has left holes full of water and piles of dirt around this side of the building.	C 160		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the furniture and furnishings were not kept in good repair. Findings on March 26, 2024: a. Shower Room - the shower curtain at the stall nearest the door is torn.	C 164		

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C 164	Continued From page 2 b. Room 6 - one of the drawers in the chest of drawers is missing and one of the drawer knobs is off. c. Room 9 - there is a 3" hole in the closet door. 2. Observations revealed that the walls and ceilings were not kept in good repair. Findings on March 26, 2024: a. Room 13 - there is a crack in the ceiling where an old patch is opening up. There is a 24" diameter area near the closets that has a yellow water stain and the finish within the stain is bubbling and flaking. b. There is a 6" x 12" hole knocked into the corridor wall outside of the kitchen door. The paint finish on the wall across from the hole is chipping and flaking off. c. Kitchen - the wall by the handwashing sink is flaking and peeling. d. Kitchen - there is an accumulation of grease and dirt on the HVAC grille in front of the hood.	C 164		
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility was not maintained free from hazards. Oxygen bottles	C 166		

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C 166	Continued From page 3 were improperly stored. Oxygen bottles without any means of restraint to prevent them from falling or being knocked over may present a danger to the occupants of the facility. Findings on March 26, 2024: a. Oxygen Supply Room - there are three oxygen bottles sitting unsecured on the floor and there are three bottles unsecured in a shallow plastic crate.	C 166		
C 175	Bedroom Furnishings-Clean Towel, Towel Bar SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (b) Each bedroom shall have the following furnishings in good repair and clean for each resident: (7) individual clean towel, wash cloth and towel bar in the bedroom or an adjoining bathroom; and (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that not all of the bedrooms had the minimum furnishings for each resident which includes a towel bar in the bedroom or adjoining bathroom. Findings on March 26, 2024: a. Room 6 - there was not a towel bar for each resident in the room.	C 175		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS	C 189		

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C 189	Continued From page 4 (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings could allow fire and smoke to spread beyond the area of origin. Findings on March 26, 2024: a. Enclosed Porch - one of the grille vents is not secure leaving a gap in the fire resistant rated ceiling. b. Office - the vent cover in the right back corner is not secure leaving a gap in the fire resistant rated ceiling. c. Office - there is an unsealed cable bundle in the front corner of the room. d. There is an unsealed cable penetration in the ceiling at the emergency light outside of Room 1. e. Laundry - the panel above the water heater has gaps around the perimeter and the water heater lines are not sealed where they penetrate the ceiling. f. There are three small holes in the ceiling outside of Room 16. g. Kitchen Pantry - there are two unsealed penetrations over the ECO Smart panel. 2. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. Occupants in the smoke	C 189		

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C 189	Continued From page 5 compartment could be exposed to smoke or fire if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin. Findings on March 26, 2024: a. Room 2 - the latch plate is missing and the door does not close and latch. b. Room 3 - the bottom hinge is loose and the door is dragging heavily on the floor. c. Room 10 - the door is dragging heavily on the floor requiring excessive force to open. 3. Observations revealed that the plumbing equipment was not maintained in a safe and operating condition. Findings on March 26, 2024: a. Room 14 - water is coming in under the adjacent bathroom wall and ponding in the middle of the room. b. Men's Bath - the right sink is not secure to the wall. c. Laundry - the front panel of the utility sink is cracked and most of the plastic has broken off. 4. Based on observation there is a failure to install plumbing piping, plumbing devices and equipment in a safe manner or in operating condition. Failure to maintain or install piping, plumbing devices and equipment in a safe manner or in operating condition could affect occupants of the facility if the plumbing system does not operate as required. Water heater pressure relief valves are required to be piped with an approved material from the valve to within 6" of the grade below. Findings on March 26, 2024: a. Exterior Water Heater - the pressure relief	C 189		

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C 189	Continued From page 6 valve has a red pipe cut off approximately 30" from the grade below. b. Laundry Room - the water heater pressure relief valve has not been piped. 5. Observations revealed that the mechanical equipment is not maintained in a safe and operating condition. Findings on March 26, 2024: a. There are two duct openings outside of Laundry for the dryer vents. Neither has a cover or cap to prevent pests from entering the facility. 6. Based on observation the facility's fire safety equipment is not maintained in operating condition. Failure to maintain fire safety equipment in operating condition could affect occupants of the facility if the equipment did not function during a fire. Findings on March 26, 2024: a. Clean Linen - the bottom plate on the heat detector is bent 90 degrees. b. Oxygen Supply Closet - the heat detector is dangling from its wires. c. There is a heavy amount of dust on the smoke detector outside of the staff bathroom and there is some corrosion on the detector. 7. Based on observation, the electrical equipment is not being maintained in a safe operating condition. Missing or broken cover plates on electrical devices may cause injury to the occupants of the facility if wiring is exposed. Findings on March 26, 2024: a. Room 11 - the cover plate on the outlet by the bed is broken. b. The top of the cover plate on the outlet at the	C 189		

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C 189	Continued From page 7 security panel is broken off. 8. Based on observation, the electrical equipment is not maintained in a safe and operating condition. Findings on March 26, 2024: a. Kitchen Pantry - the light lens is damaged and hanging from the frame.	C 189		
C 195	Hot Water System SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (d) The hot water system shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, laundry, housekeeping closets and soil utility room. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations and testing revealed that the hot water temperature at all fixtures used by residents was not maintained between 100 degrees F and 116 degrees F. Findings on March 26, 2024: a. Shower Room - the water temperature at the sink was 122 degrees F. b. Tub Bath - the water temperature at the sink was 85 degrees F.	C 195		

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