STATEMENT OF DEFICIENCIES (AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:				E SURVEY PLETED	
		FCL081047	B. WING	B. WING		01/30/2024	
NAME OF F	PROVIDER OR SUPPLIER		DDRESS, CITY, ST	ATE, ZIP CODE			
HOPE CA	ARE CENTER # 1		HIGHWAY 64 AILLS, NC 281	67			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	TION SHOULD BE THE APPROPRIATE	(X5) COMPLET DATE	
C 000	Initial Comments		C 000				
	Report by Jonathar	n Gamsey					
	03:40 PM at the ab records indicate the April 6, 1994 as a F ambulatory Resident evacuate without and assistance during a Based on this inform home to maintain of the 1992 "Rules for and Desired Standa applicable portions 13G for Family Car Revision) North Ca	30, 2023 from 02:15 PM to ove referenced facility. DHSR a home was first licensed on family Care Home for six (6) ints (able to respond and my physical or verbal a fire or other emergency). mation we are requiring the ompliance with the following: Family Care Homes Minimum ards and Regulation," the of the 2005 Rules 10A NCAC e Homes and the 1991 (1994 rolina State Building Code - eption 1 - Residential Care					
	that require an acce	r visit, we cited deficiencies eptable plan of correction. All iscussed with on-site staff view.					
	once completed pro	correct all listed deficiencies, ovide verification in the form of voices, etc. for all work					
	The cited deficience	ies are as follows:					
C 502	G.S. 131D-4.4(b)(c Facilities) Prohibit Smoking in LTC	C 502				
	requirements; smol long-term care facil	Ilt care home minimum safety king prohibited inside ities; penalty. hibited inside long-term care					

AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01		(X3) DATE SURVEY COMPLETED			
		FCL081047	B. WING		01/	01/30/2024	
NAME OF F	PROVIDER OR SUPPLIER	STREET A	DDRESS, CITY, ST	ATE, ZIP CODE			
IOPE C	ARE CENTER # 1		HIGHWAY 64 /IILLS, NC 281	67			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES YMUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN O (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	CTION SHOULD BE	(X5) COMPLET DATE	
	homes, nursing hor facilities licensed ur General Statutes, a provide long-term c (2) 'Smoking' mea any lighted cigar, ci smoking product. (3) 'Inside' means (c) The person wh or otherwise contro where smoking is p shall: (1) Conspicuously smoking is prohibite may include the inte symbol, which cons representation of a a red circle with a re (2) Direct any pers facility to extinguish (3) Provide written admittance that smo	e facilities' include adult care nes, skilled nursing facilities, nder Chapter 122C of the nd other licensed facilities tha are services. ns the use or possession of garette, pipe, or other lighted a fully enclosed area. o owns, manages, operates, ls a long-term care facility rohibited under this section post signs clearly stating that ed inside the facility. The signs ernational 'No Smoking' ists of a pictorial burning cigarette enclosed in	5				
	This Rule is not me 1.) At the time of the multiple signs of sm facility. In the Staff I dresser as you com found multiple cigar	et as evidenced by: e survey, it was observed that noking were present in the bedroom underneath the ie up the steps surveyors rette butts, as well as on the h cigarette butts. This is not					

STATEMEN	of Health Service Re IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	. ,			E SURVEY IPLETED
			A. BUILDING: ()1		
		FCL081047	B. WING	B. WING		30/2024
NAME OF F	PROVIDER OR SUPPLIER	STREET A	DDRESS, CITY, ST	TATE, ZIP CODE		
HOPE CA	ARE CENTER # 1		HIGHWAY 64 AILLS, NC 281	67		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE ACT CROSS-REFERENCED TO DEFICIENC	FION SHOULD BE THE APPROPRIATE	(X5) COMPLET DATE
C 105	Continued From pa	ge 2	C 105			
C 105	Initial Licensure-Me	et NCSBC	C 105			
	CONSTRUCTION (a) Any building lid family care home s requirements of the Code. All new cons renovations to exist requirements of the Code for One and Residential Care Fa applicable volumes Building Code, which reference, including may be purchased Insurance Engineer Chapanoke Road, S Carolina 27603 at a dollars (\$380.00). (b) Each home sh	202 DESIGN AND censed for the first time as a hall meet the applicable e North Carolina State Building struction, additions and ting buildings shall meet the e North Carolina State Building Two Family Dwellings and acilities if applicable. All of The North Carolina State ch is incorporated by g all subsequent amendments from the Department of ring Division located at 322 Suite 200, Raleigh, North a cost of three hundred eighty all be planned, constructed, tained to provide the services				
	the facility did not h alarm report. This is	e survey, it was observed that ave the most current fire s not compliant with the rule. v steps to provide the yearly				
	none of the six resident responded and evaluation detectors were active respond, and none	e survey, it was observed that dents present in the house cuated at the time the smoke vated. The residents did not of them evacuated during the ppliant with the rule due to the				

STATEMEN	of Health Service Re	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE	CONSTRUCTION		
and plan	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING: C)1	COM	PLETED
		FCL081047	B. WING		01/30/2024	
NAME OF F	PROVIDER OR SUPPLIER	STREET AL	DRESS, CITY, ST	TATE, ZIP CODE		
HOPE C	ARE CENTER # 1		HIGHWAY 64	67		
(X4) ID	SUMMARY STA			PROVIDER'S PLAN OF C	ORRECTION	(X5)
PREFIX TAG		/ MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTI CROSS-REFERENCED TO TH DEFICIENCY	HE APPROPRIATE	COMPLETI DATE
C 105	Continued From pa	ge 3	C 105			
	Take the necessary respond and evacu assistance, at any t activated. The resid on their own for the ambulatory status. 3.) At the time of th the census of the fa staff and family me confirmed by facility individual in the fac census is non-amb with the rule. Take the non-ambulatory the census and or of	ed for all ambulatory clients. v steps to train the residents to ate, without staff prompting or ime the smoke detectors are dents must perform this take home to maintain its e survey, it was observed that acility is 6, and currently with mbers. It was observed and v staff that an additional ility who is not part of the ulatory. This is not compliant the necessary steps to remove v individual who is not part of change the current capacity of 3 to allow a non-ambulatory				
C 108		nodeling-Submit Plans	C 108			
	CONSTRUCTION (e) Any existing lic have new construct changes done to th submitted by the ow representative to th	202 DESIGN AND censed home that plans to tion, remodeling or physical e facility shall have drawings vner or his appointed e Division of Health Service aw and approval prior to				
	the garage had bee	et as evidenced by: e survey, it was observed that en renovated without DHSR. This is not compliant				

	NT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING: (CONSTRUCTION		E SURVEY PLETED
		FCL081047	B. WING		01/30/2024	
NAME OF	PROVIDER OR SUPPLIER		DDRESS, CITY, S	TATE, ZIP CODE		
	ARE CENTER # 1	5023 US	HIGHWAY 64			
		UNION N	IILLS, NC 281	67		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTIO CROSS-REFERENCED TO TH DEFICIENCY)	N SHOULD BE E APPROPRIATE	(X5) COMPLET DATE
C 108	Continued From pa	ige 4	C 108			
	a permit and appro	the necessary steps to submit val from your local building code compliance for the work				
	the garage has been utilized as a bedroor section 1204.1 Equi- spaces intended for provided with active systems capable of temperature of not					
C 109	Construction-Two S	Stories	C 109			
	CONSTRUCTION (f) If the building is meet the following is (1) Each floor sha feet in area if existii construction, shall if for R-4 occupancy Building Code; (2) Aged or disabl housed on any floor (3) Required resid located on any floor and (4) A complete fire stations on each flow which are audible th provided. The fire a	302 DESIGN AND s two stories in height, it shall				

	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING: (E CONSTRUCTION D1		E SURVEY PLETED
		FCL081047	B. WING	B. WING		30/2024
NAME OF F	PROVIDER OR SUPPLIER		DDRESS, CITY, S	TATE, ZIP CODE	01/	30/2024
	ARE CENTER # 1		HIGHWAY 64			
	ARE CENTER # 1	UNION N	MILLS, NC 281	67		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIENC	TION SHOULD BE THE APPROPRIATE	(X5) COMPLETE DATE
C 109	Continued From pa	ige 5	C 109			
		partment dispatch center, rough a central station by connection.				
	1.) At the time of the the facility is not me above, Per (4) A co pull stations on each that are audible the provided. The fire transmit an automa emergency fire dep either directly or the monitoring compar compliant with the to submit plans to b ensure that a comp	et as evidenced by: e survey, it was observed that beting all parts of the rule omplete fire alarm system with th floor and sounding devices oughout the building shall be alarm system shall be able to tic signal to the local bartment dispatch center, rough a central station by connection. This is not rule. Take the necessary steps DHSR on how the facility will blete fire alarm system with pul bor and sounding devices will				
C 110	CONSTRUCTION (g) The basement used for storage or	THE BUILDING B02 DESIGN AND and the attic shall not to be sleeping.	C 110			
	1.) At the time of th the attic was being	et as evidenced by: e survey, it was observed that utilized for storage. This is not rule. Take the necessary steps ge from the attic.				
C 112	Construction-Res.	Areas Same Floor Level	C 112			
	SECTION .0300 - 1	THE BUILDING				
ision of He	SECTION .0300 - ealth Service Regulation					

Division	of Health Service Re	aulation			FORM AF	PROVED
STATEMEN	NT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPL A. BUILDING:	E CONSTRUCTION 01	(X3) DATE SU COMPLE	
		FCL081047	B. WING		01/30/2024	
NAME OF	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, S	STATE, ZIP CODE		
HOPE C	ARE CENTER # 1		HIGHWAY 64 ILLS, NC 28			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETE DATE
C 112	Continued From pa	ge 6	C 112			
	required resident a	ed on or after April 1, 1984, all reas shall be on the same floor en levels are not permitted.				
1	the laundry room is is not compliant wit	e survey, it was observed that located on another level. This h the rule. Take the necessary aundry room as the same level				
C 116	Construction-Meet	Sanitary Requirements	C 116			
	requirements as de Carolina Departme					
	the facility had sign bedbugs, including bedrooms. This is r The facility has und records or statemen were provided. Prov exterminator detaili current status of res	et as evidenced by: e survey, it was observed that s on an active infestation of carcasses laying around in not compliant with the rule. ergone treatment but no nts from the pest company vide documentation from the ng the treatment plan, and sidence and a plan to prevent f bedbugs in the future.				
C 117		And Fire Safety Approvals	C 117			
	SECTION .0300 - 1 10A NCAC 13G .03					
Division of H STATE FOR	ealth Service Regulation M		6899	DMI121	If continuation	sheet 7 of 20

C

	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING: (CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
		FCL081047	B. WING		01/	01/30/2024	
AME OF F	PROVIDER OR SUPPLIER		DDRESS, CITY, S		01/30/2024		
HOPE C	ARE CENTER # 1		HIGHWAY 64	67			
(X4) ID	SUMMARY STA		MILLS, NC 281	PROVIDER'S PLAN OF	CORRECTION	(X5)	
PREFIX TAG	(EACH DEFICIENC)	Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACT CROSS-REFERENCED TO DEFICIENC	TION SHOULD BE THE APPROPRIATE	COMPLE DATE	
C 117	Continued From pa	ige 7	C 117				
	fire and building sa	II have current sanitation and fety inspection reports which I in the home and available for					
	1. At the time of the the most recent sat reports were not or This is not complia necessary steps to Copies of said repo	et as evidenced by: e survey it was observed that nitation and fire inspection n site and available for review. nt with the rule. Take the provide the reports for review. orts are to be kept on-site for both Licensure and DHSR ns					
C 137	Bathroom-Mechani	cal Ventilation	C 137				
	foot candles of ligh mechanical ventilat feet per minute for						
	the upstairs bathro ventilation. This is i Take the necessary	et as evidenced by: le survey, it was observed that om was missing mechanical not compliant with the rule. y steps to submit plans to llation of the mechanical					
C 141	Corridor-Minimum	Width	C 141				
	SECTION .0300 - 1 10A NCAC 13G .03						

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING: (CONSTRUCTION	(X3) DATE SURVE COMPLETED		
		FCL081047	B. WING	B. WING		01/30/2024	
IAME OF F	PROVIDER OR SUPPLIER	STREET A	DDRESS, CITY, S	TATE, ZIP CODE	•		
IOPE C	ARE CENTER # 1		HIGHWAY 64 IILLS, NC 281	67			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	TION SHOULD BE THE APPROPRIATE	(X5) COMPLET DATE	
C 141	Continued From p	age 8	C 141				
	(a) Corridors sha three feet in family	ll be a minimum clear width of care homes.					
	1.) At the time of the rear deck did r not compliant with steps to paint the steps to pai	net as evidenced by: ne survey, it was observed that not meet the rule above. This is the rule. Take the necessary soffit exiting to the ramp yellow of a low ceiling to prevent					
C 147	Outside Entrances	/Exits-Single Hand Motion	C 147				
	AND EXITS (d) All exit door lo by a single hand m times without keys	312 OUTSIDE ENTRANCE ocks shall be easily operable, notion, from the inside at all . Existing deadbolts or turn de of exit doors shall be					
	1.) At the time of the kitchen exit do This is not complia	net as evidenced by: the survey, it was observed that or did not follow the rule above ant with the rule. Take the o install a single-hand motion					
	the kitchen door le not follow the rule with the rule. Take	he survey, it was observed that ads to a storm door that does above. This is not compliant the necessary steps to disable nism and or replace it with a					
C 148	Outside Entrances	/Exits-Free of Obstructions	C 148				

STATEMEN	of Health Service Re	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE	CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
IND PLAN	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING: C)1	СОМ	PLETED	
		FCL081047	B. WING		01/	01/30/2024	
AME OF	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, ST	TATE, ZIP CODE			
IOPE C	ARE CENTER # 1		HIGHWAY 64 ILLS, NC 281	67			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF ((EACH CORRECTIVE ACTI CROSS-REFERENCED TO T DEFICIENC'	ON SHOULD BE HE APPROPRIATE	(X5) COMPLET DATE	
C 148	Continued From pa	ge 9	C 148				
	AND EXITS (e) All entrances/e obstructions or imprinstant use in case This Rule is not me 1.) At the time of the the door leading inte leading to the exit d potentially cause inj not compliant with t	12 OUTSIDE ENTRANCE exits shall be free of all ediments to allow for full of fire or other emergency. et as evidenced by: e survey, it was observed that o the kitchen had a lock on it oor in the kitchen. This could jury in a time of need. This is he rule. Take the necessary ew drawing to DHSR for					
C 168	DISASTER PLAN (a) Fire extinguish meet these minimu care home: (1) one five pound type centrally locate (2) one five pound type located in the k (3) any other locat enforcement official This Rule is not me 1.) At the time of the the fire extinguisher the staff monthly to extinguishers. This Take the necessary inspect the extingui	16 FIRE SAFETY AND ers shall be provided which m requirements in a family or larger (net charge) "A-B-C" ed; or larger "A-B-C" or CO/2 kitchen; and ion as determined by the code l.					

AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING: 0	CONSTRUCTION 1		E SURVEY PLETED
		FCL081047	B. WING		01/	30/2024
NAME OF F	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, ST	ATE, ZIP CODE		
IOPE C	ARE CENTER # 1		HGHWAY 64 LLS, NC 281	67		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES ' MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OI (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	TION SHOULD BE THE APPROPRIATE	(X5) COMPLE DATE
C 168	being unusable in a2.) At the time of ththe fire extinguisheryearly. This is not cthe necessary steps	haged or losing its charge and time of need. e survey, it was observed that rs were not being certified ompliant with the rule. Take s to have each fire d yearly to allow the monthly	C 168			
C 169	DISASTER PLAN (b) The building st detectors as require Building Code and connected to a ded located in the attic a detectors shall be in provided with batter Note: Smoke detect interconnected by t the Rule permits the interconnected with not require it.	THE BUILDING info FIRE SAFETY AND hall be provided with smoke ed by the North Carolina State U.L. listed heat detectors icated sounding device and basement. These herconnected and be by backup. tors are required to be his Rule. The application of e heat detectors to be smoke detectors, but does	C 169			
	the smoke detector intended in the facil the rule. Take the n or replace compone *Plan of Protec survey.	e survey, it was observed that s were not working as ity. This is not compliant with ecessary steps to repair and				

	of Health Service Re	(X1) PROVIDER/SUPPLIER/CLIA		CONSTRUCTION		ESURVEY
	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING: C			PLETED
		FCL081047	B. WING		01/30/2024	
NAME OF F	PROVIDER OR SUPPLIER	STREET A	DDRESS, CITY, ST	TATE, ZIP CODE		
HOPE C/	ARE CENTER # 1		HIGHWAY 64 AILLS, NC 281	67		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE ACT CROSS-REFERENCED TO T DEFICIENC	ION SHOULD BE THE APPROPRIATE	(X5) COMPLETE DATE
C 169	Continued From pa	ige 11	C 169			
	not compliant with t	l was showing a fault. This is the rule. Take the necessary to a qualified technician to n panel.				
	the renovated gara detector. This is no the 2002 Internation There must be a m detector permanen current with battery sleeping room, outs area. All smoke det so that the actuatio alarms. This is not the necessary step	e survey, it was observed that ge does not have a smoke t compliant with the rule. Per nal Fire Code - section 907. inimum of one 120-volt smoke tly connected to the house back-up, installed in each side of each separate sleeping tectors shall be interconnected n of one alarm will actuate all compliant with the rule. Take s to install hardwired, ices in each bedroom, and eping area.				
C 172	Fire Safety-Four Re	ehearsals	C 172			
	DISASTER PLAN (e) There shall be fire evacuation plan rehearsals shall be furnished to the cou services annually. date and time of the	at least four rehearsals of the n each year. Records of maintained and copies unty department of social The records shall include the e rehearsals, staff members rt description of what the				
	produce fire drills th	et as evidenced by: e survey, staff could not nat showed a history that fire formed per the rule. This is not				

	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING: 0	CONSTRUCTION		E SURVEY PLETED
		FCL081047	B. WING		01/	30/2024
NAME OF F	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, ST	TATE, ZIP CODE	• -	
HOPE C	ARE CENTER # 1		HIGHWAY 64 ILLS, NC 281	67		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE ACT CROSS-REFERENCED TO DEFICIENC	FION SHOULD BE THE APPROPRIATE	(X5) COMPLET DATE
C 172	Continued From pa	ige 12	C 172			
		rule. Take the necessary steps fire drills from 2023 till the is received.				
C 174	Building Equipment	t Maintained Safe, Operating	C 174			
	EQUIPMENT (a) The building at mechanical, and plu- care home shall be operating condition (j) This Rule shall family care homes. This Rule is not me 1.) At the time of th the first bedroom to This could potentia residents. This is no Take the necessary blinds.	BUILDING SERVICE and all fire safety, electrical, umbing equipment in a family maintained in a safe and apply to new and existing et as evidenced by: e survey, it was observed that o the left had damaged blinds. Ily affect the privacy of the ot compliant with the rule. y steps to repair or replace the				
	the first bedroom to intended. This coul of the resident. This	e survey, it was observed that o the left door did not latch as d potentially affect the privacy s is not compliant with the rule. y steps to repair or replace the				
	the 2nd bedroom to bathroom exhaust to globe. This is not co	e survey it was observed that o the left attached Jack and Jill fan is loose and missing a ompliant with the rule. Take s to properly fasten the place the globe.				
	4.) At the time of th	e survey, it was observed that				

	of Health Service Re NT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING: (CONSTRUCTION		E SURVEY PLETED
	FCL081047		B. WING		01/30/2024	
NAME OF	PROVIDER OR SUPPLIER	STREET A	DDRESS, CITY, S	TATE, ZIP CODE	• -	
HOPE C	ARE CENTER # 1		HIGHWAY 64	67		
(X4) ID	SUMMARY STA		ILLS, NC 281	PROVIDER'S PLAN OF	CORRECTION	(X5)
PREFIX TAG	(EACH DEFICIENC)	/ MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACT CROSS-REFERENCED TO T DEFICIENC	ION SHOULD BE THE APPROPRIATE	COMPLET
C 174	Continued From pa	ge 13	C 174			
	 in the 3rd bedroom to the left attached to Jack and Jill's bathroom, the door does not properly latch. This is not compliant with the rule. Take the necessary steps to repair or replace the door. 5.) At the time of the survey, it was observed that the 3rd bedroom to the left egress window won't stay open on its own. Which could impede prope evacuation in the event of an emergency. This is not compliant with the rule. Take the necessary steps to remove the fixture to ensure proper pathing to the window in the event of an emergency. 6.) At the time of the survey, it was observed that the microwave above the stove lights was not working as intended. This is not compliant with 		-			
	bulbs and or microv 7.) At the time of th the ceiling in the kit	e survey, it was observed that chen was discolored. This is he rule. Take the necessary				
	the microwave was This is not complia	e survey, it was observed that missing the exhaust filter. ht with the rule. Take the replace the exhaust filter.				
	the oven front face	e survey, it was observed that plate was missing. This is not rule. Take the necessary steps 's front cover.				
	that the kitchen had This is not complia	he survey, it was observed I a drawer that was damaged. ht with the rule. Take the repair the drawer front.				

	of Health Service Re NT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING: (CONSTRUCTION D1		E SURVEY PLETED
		FCL081047	B. WING		01/30/2024	
NAME OF	PROVIDER OR SUPPLIER	STREET A	DDRESS, CITY, S	TATE, ZIP CODE	•	
HOPE C	ARE CENTER # 1		HIGHWAY 64 /IILLS, NC 281	67		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIENC	TION SHOULD BE THE APPROPRIATE	(X5) COMPLET DATE
C 174	Continued From pa	ge 14	C 174			
	that the first bedroc globe on the light fi	he survey, it was observed om on the right had a missing xture. This is not compliant the necessary steps to replace)			
	that in the first bedr latching properly. T privacy of the resid	he survey, it was observed oom, the right door was not his could potentially affect the ents. This is not compliant with ecessary steps to repair and				
	that the first bedroc eye hook latch. Thi Take the necessary	he survey, it was observed om on the right door has an s is not compliant with the rule v steps to remove all eyehook from the door and facility.				
	that the porch outsi floor tiles. This coul hazard. This is not	he survey, it was observed de the kitchen had damaged ld potentially lead to a tripping compliant with the rule. Take s to repair flooring and or				
	that the front porch damaged ceiling. T rule. Take the nece	he survey, it was observed outside the kitchen had a his is not compliant with the ssary steps to repair the root cause of the damage.				
	that the staff at the trained on the ADT with the rule. Take	he survey, it was observed facility was not properly device. This is not compliant the necessary steps to train al perly utilize the ADT alarms in	1			

	NT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING: 0	CONSTRUCTION		E SURVEY PLETED
		FCL081047	B. WING		01/	30/2024
NAME OF I	PROVIDER OR SUPPLIER		DRESS, CITY, ST	ATE, ZIP CODE		
HOPE C	ARE CENTER # 1		HIGHWAY 64	67		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES ' MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIENC	TION SHOULD BE THE APPROPRIATE	(X5) COMPLET DATE
C 174	Continued From pa	ge 15	C 174			
	that the 2nd story b tank cover. This is r	he survey, it was observed athroom toilet was missing the not compliant with the rule. r steps to replace the tank				
	that the globe in the missing. This is not	he survey, it was observed 2 2nd story bathroom was compliant with the rule. Take s to replace the globe.				
	that the exhaust pip	he survey, it was observed bes had duct tape on them. ht with the rule. Take the use metallic tape.				
	that multiple extens in the facility. This is Take the necessary cords in the facility	he survey, it was observed ion cords were being utilized s not compliant with the rule. steps to replace all extension with surge protectors and ot cause tripping hazards.				
C 175	Heating SysNo Ur	vented or Portable Elec.	C 175			
	EQUIPMENT (b) There shall be sufficient to maintai C) under winter des electric heaters, if u protected so as to a room furnishings. U heaters and portabl prohibited.	THE BUILDING 17 BUILDING SERVICE a central heating system n 75 degrees F (24 degrees sign conditions. Built-in sed, shall be installed or avoid hazards to residents and Jnvented fuel burning room e electric heaters are apply to new and existing				

	NT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING: C	CONSTRUCTION		E SURVEY PLETED
		FCL081047	B. WING		01/30/2024	
NAME OF F	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, ST	TATE, ZIP CODE		
HOPE C	ARE CENTER # 1		HIGHWAY 64 ILLS, NC 281	67		
(X4) ID	SUMMARY STA		ID	PROVIDER'S PLAN OF C	ORRECTION	(X5)
PREFIX TAG		Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTIC CROSS-REFERENCED TO TH DEFICIENCY	IE APPROPRIATE	COMPLET DATE
C 175	Continued From pa	ige 16	C 175			
	 At the time of th an unvented fuel-bu- facility in the office with the rule. Take fuel burning room h At the time of th a portable electric h bedroom that was of This is not compliant 	et as evidenced by: e survey, it was observed that urning room heater was in the hallway. This is not compliant the necessary steps to remove neater from the facility. e survey, it was observed that neater was located in the converted from the garage. nt with the rule. Take the remove said electric heater				
C 180	Building Service Ec	quipment-Call System	C 180			
	EQUIPMENT (f) Where the bed located in a separa bedrooms, an elect shall be provided co bedroom to the live resident call system can be activated wi on until deactivated activator shall be w his bed.	BUILDING SERVICE room of the live-in staff is te area from residents' trically operated call system onnecting each resident e-in staff bedroom. The n activator shall be such that it it h a single action and remain I by staff. The call system rithin reach of resident lying on apply to new and existing				
	1.) At the time of th the bedrooms were not compliant with t steps to install an e that shall be provid	et as evidenced by: le survey, it was observed that e missing call buttons. This is the rule. Take the necessary electrically operated call system ed connecting each resident e-in staff bedroom. The				

	NT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING: 0	CONSTRUCTION 1		E SURVEY PLETED
		FCL081047	B. WING		01/30/2024	
NAME OF	PROVIDER OR SUPPLIER	STREET A	DDRESS, CITY, ST	ATE, ZIP CODE		
IOPE C	ARE CENTER # 1		HIGHWAY 64 IILLS, NC 281	67		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	TION SHOULD BE THE APPROPRIATE	(X5) COMPLET DATE
C 180	Continued From pa	ge 17	C 180			
	can be activated wi on until deactivated activator shall be w on his bed. For any approved, the base power, must recogn stop providing a sig	n activator shall be such that it th a single action and remain l by staff. The call system ithin reach of the resident lying wireless system to be unit must use the house hize when any of the activators nal, and must function in e intent of the Rules.	3			
C 183	Outside Premises-	Clean, Safe	C 183			
	(a) The outside gr	THE BUILDING 018 OUTSIDE PREMISES ounds of new and existing shall be maintained in a clean				
	the exterior of the h mildew. This is not	et as evidenced by: e survey, it was observed that ouse was dirty and had compliant with the rule. Take s to power wash the house.				
	the storage closet g unsecured. This co residents and or sta	e survey, it was observed that going to the well was uld potentially lead to injury to aff. This is not compliant with ecessary steps to secure the				
	the storage building garage door was da with the rule. Take the garage door an	e survey, it was observed that g to the right of the facility amaged. This is not compliant the necessary steps to repair d or cover up the opening with pests and or residents' access				

0MI121

If continuation sheet 18 of 20

	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING: (CONSTRUCTION		E SURVEY PLETED
		FCL081047	B. WING	B. WING		30/2024
NAME OF I	PROVIDER OR SUPPLIER		DDRESS, CITY, ST	TATE, ZIP CODE		00/2024
HOPE C	ARE CENTER # 1		HIGHWAY 64 NILLS, NC 281	67		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	TION SHOULD BE THE APPROPRIATE	(X5) COMPLET DATE
C 183	Continued From pa	ige 18	C 183			
	 4.) At the time of the survey, it was observed that the storage building to the right of the facility door was left unlocked. This could potentially lead to injury to residents and or staff. This is not compliant with the rule. Take the necessary steps to secure the door connected to the garage. 5.) At the time of the survey, it was observed that multiple piles of debris were around the facility. This could potentially be a harbinger for pests. This is not compliant with the rule. Take the necessary steps to remove all unused and unkept items from the yard to meet the rule. 6.) At the time of the survey, it was observed that the intrusion point from the HVAC unit to the facility was not properly sealed. This could allow pests into the facility. This is not compliant with the rule. Take the necessary steps to properly seal the intrusion point from the HVAC system to prevent pests from accessing the facility. 		t			
	the soffit was hangi This is not complia	e survey, it was observed that ing out over the rear porch. nt with the rule. Take the repair the soffit and or replace				
	the rear steps leadi loose. This could p	e survey, it was observed that ing to the 2nd level railing were otentially lead to injury. This is the rule. Take the necessary railing.	•			
	the dryer exhaust o was full of lint. This This is not complian necessary steps to	e survey, it was observed that on the exterior of the building could potentially lead to a fire nt with the rule. Take the actively clean out the lint, it is uild a routine of cleaning it out				

TATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA ND PLAN OF CORRECTION IDENTIFICATION NUMBER:		A. BUILDING: 0)1	СОМ	PLETED
	FCI 081047	B. WING		01/30/2024	
ROVIDER OR SUPPLIER		DDRESS, CITY, ST	TATE, ZIP CODE		00/2024
RE CENTER # 1			67		
(EACH DEFICIENC)	MUST BE PRECEDED BY FULL	ID PREFIX TAG	(EACH CORRECTIVE ACT CROSS-REFERENCED TO 1	TION SHOULD BE	(X5) COMPLET DATE
Continued From pa	ge 19	C 183			
monthly.					
that at the front of the the ditch. The bridg and the trailing is up potentially lead to in with the rule. Take the	he facility, a bridge goes over e has multiple rotting pieces, nsecured. This could njury. This is not compliant the necessary steps to repair				
the rear left of the fat bottom left is discor	acility the gutter drain on the nnected. This is not compliant				
that the rear ramp r potentially lead to ir	ailing was loose. This could njury. This is not compliant				
that the front sidew potentially lead to ir with the rule. Take	alk is uneven and could njury. This is not compliant the necessary steps to bring				
that the rear gutter facility and was star compliant with the r	was disconnecting from the rting to fall down. This is not rule. Take the necessary steps				
	RE CENTER # 1 SUMMARY STA (EACH DEFICIENCY REGULATORY OR L Continued From particles of the that at the front of the that at the front of the that at the front of the the ditch. The bridge and the trailing is un potentially lead to in with the rule. Take the the bridge and or reference 11.) At the time of the the gutter drain. 12.) At the time of the that the rear ramp of potentially lead to in with the rule. Take the the railing. 13.) At the time of the that the front sidew potentially lead to in with the rule. Take the the railing. 13.) At the time of the that the front sidew potentially lead to in with the rule. Take the the sidewalk to the 14.) At the time of the that the rear gutter facility and was stated compliant with the rear	Summary Statement of Deficiencies (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 19 monthly. 10.) At the time of the survey, it was observed that at the front of the facility, a bridge goes over the ditch. The bridge has multiple rotting pieces, and the trailing is unsecured. This could potentially lead to injury. This is not compliant with the rule. Take the necessary steps to repair the bridge and or remove it from the facility. 11.) At the time of the survey, it was observed on the rear left of the facility the gutter drain on the bottom left is disconnected. This is not compliant with the rule. Take the necessary steps to repair the gutter drain. 12.) At the time of the survey, it was observed that the rear ramp railing was loose. This could potentially lead to injury. This is not compliant with the rule. Take the necessary steps to repair the gutter drain. 13.) At the time of the survey, it was observed that the front sidewalk is uneven and could potentially lead to injury. This is not compliant with the rule. Take the necessary steps to bring the railing. 14.) At the time of the survey, it was observed that the front sidewalk is uneven and could potentially lead to injury. This is not compliant with the rule. Take the necessary steps to bring the sidewalk to the same grade. 14.) At the time of the survey, it was observed that the rear gutter was disconnecting from the facility and was starting to fall down. This is not	ROVIDER OR SUPPLIER STREET ADDRESS, CITY, ST RE CENTER # 1 SO23 US HIGHWAY 64 UNION MILLS, NC 281 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) ID PREFIX TAG Continued From page 19 C 183 monthly. 0.0 10.) At the time of the survey, it was observed that at the front of the facility, a bridge goes over the ditch. The bridge has multiple rotting pieces, and the trailing is unsecured. This could potentially lead to injury. This is not compliant with the rule. Take the necessary steps to repair the bridge and or remove it from the facility. 11.) 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