PRINTED: 01/01/2024 FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A, BUILDING: 01 B. WING HAL068025 11/20/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **405 SMITH LEVEL ROAD** THE STRATFORD CHAPEL HILL, NC 27516 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5)(EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE COMPLETE PRÉFIX PREFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) Response to cited deficiencies do not constitute an (C 000) Initial Comments {C 000} admission or agreement by the facility of the truth of the facts alleged or the conclusions set forth in the Statement of Deficiencies or Corrective Action Report Report of a Biennial Follow Up Construction the plan of correction is prepared solely as a matter of Survey by Ed Miller, conducted on November 20, compliance with State law. 2023. Deficiencies were cited that require a Plan of Correction. {C 101} Existing Licensed Fac- No less than '71 Rules {C 101} SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS The physical plant requirements for each adult care home shall be applied as follows: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of Health Service Regulation at no cost; This Rule is not met as evidenced by: 3. Based on observation and interviews with Staff, the facility failed to meet the Code requirements in effect at the time of construction or alterations by not having all the components

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LABORATORY DIRECTOR'S OR PROVIDENCE REPRESENTATIVE'S SIGNATURE

required and or procedures to comply and properly operate doors equipped with Special Locking. This could affect all occupants who need

to evacuate through the doors. Findings on November 20, 2023:

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(X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A, BUILDING; 01 B. WING _ HAL068025 11/20/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **405 SMITH LEVEL ROAD** THE STRATFORD CHAPEL HILL, NC 27516 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) {C 101} Continued From page 1 {C 101} C101 3b b. Fire Alarm Control Panel - the "Special An informational wiring diagram and a system Locking System" does not have an informational components location diagram has been requested wiring diagram and a system components 01/31/24 from the installing contractor. It will be received and location diagram posted at the FACP including posted by facility maintenance at the FACP and will include the name, location, and circuit number for the the name, location, and circuit number for the electrical panel that energizes the system, electrical panel that energizes the system. Per interview with Maintenance Director, they have contacted the installing contractor and are waiting for the Drawings. {C 135} {C 135} Bathrooms-Not to Be Utilized for Storage SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL **ENVIRONMENT** (e) The requirements for bathrooms and toilet rooms are: (10) Resident toilet rooms and bathrooms shall not be utilized for storage or purposes other than those indicated in Item (4) of this Rule; This Rule is not met as evidenced by: 1. Based on observation, the facility failed to ensure that resident toilet rooms and bathrooms are not utilized for storage or purposes other than those indicated in the Rule. This deficiency affects all residents and staff who would not have C135 1a the fixtures and/or space for the services needed. Findings on November 20, 2023: The 300 Hall, Spa will be cleaned out by facility with all supplies, wheelchairs, housekeeping carts and a. 300 Hall, Spa - this area was being utilized to 01/31/24 store supplies, wheelchairs, housekeeping carts other devices removed, Executive Director and Maintenance will monitor to make sure Spa room is and other devices. not being utilized as storage. (C 160) Outside Premises-Clean, Safe {C 160} SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL **ENVIRONMENT** (m) The requirements for outside premises are:

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(X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING _ HAL068025 11/20/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **405 SMITH LEVEL ROAD** THE STRATFORD CHAPEL HILL, NC 27516 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5)(EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) {C 160} Continued From page 2 {C 160} (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition: This Rule is not met as evidenced by: 1. Based on observation, the outside grounds are not maintained in a clean and safe condition. Findings on November 20, 2023: C160 1a a. Sidewalks from Outer Parking Lot to Main Side walks from Outer Parking Lot to Main Entrance 01/31/24 Entrance - three sidewalks have uneven walking - The three sidewalks that have uneven walking surfaces with their adjoining sidewalks will be surfaces with their adjoining sidewalks. This has repaired either by in house maintenance or outside created multiple tripping hazards. vendor so that they are even. (C 164) Housekeeping and Furnishings-Clean, Repaired {C 164} SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND **FURNISHINGS** (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation, the floors were not C164 1a kept clean and in good repair. Findings on November 20, 2023: AL Dining - The AL Dining Room floor will be stripped and waxed by in house facility maintenance. Ongoing. 1/16/24 a. AL Dining - the entire floor needs cleaning. {C 189} Building Equipment Maintained Safe, Operating {C 189} SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS

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{C 189}	(a) The building an mechanical, and plucare home shall be operating condition (k) This Rule shall facilities with the ex	d all fire safety, electrical, umbing equipment in an adult maintained in a safe and	{C 189}		
	maintained in a safe because the door(s smoke barrier did n to restrict fire and s residents, staff, and smoke of the fire in Findings on Novem a. 300 Hall, Smok the back leaf, of the doors, now hits the	rvation, the building is not e and operating condition,) protecting the opening in the ot close completely and latch moke. This could affect all I visitors by not containing the the compartment of origin.		C189 6a 300 Hall, Smoke Barrier near Bedroom 304 - the bleaf, of the double-egress cross-corridor doors - so has been replaced that was causing door to hit the floor and not close completely when the fire alarm system releases the doors.	rew 01/17/24
	corridor doors are r operating condition. Findings on Novem c. AL Dining Room			C189 8c AL Dining Room - part has been replaced so that it pair of doors to the corridor positively latch into the frame when closed.	Fixed he 01/17/24 tr
		om 309- the newly adjusted s to its frame, but a very light		C189 jj 300 Hall, Bedroom 309 - door has been repaired s that it doesn't release when lightly touched.	Fixed 01/10/24
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NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 405 SMITH LEVEL ROAD CHAPEL HILL, NC 27516 (XA) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) (CEACH DEFICIENCY) (CEACH DEFICIENCY MUST BE PRECEDED BY FULL TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) (CEACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) (COMPLETED TO THE APPROPRIATE DEFICIENCY) (CEACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) (COMPLETED TO THE APPROPRIATE DEFICIENCY) (CEACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) (COMPLETED TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) (CEACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) (COMPLETED TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) (CI89) (C189) C189 9c 100 Hall, Breakroom - electrical power receptacle that is within 6 feet of a sink has now been ground fault protected. 13. Based on Observation, corridor doors are not maintained in a safe and operating condition. Doors were blocked open or held open by unapproved devices or methods. All occupants in the facility could be affected if doors cannot be closed or closed rapidly with a light push or pull of the door to limit the spread of smoke and fire to the area of origin. Fixed	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A, BUILDING: 01			
NAME OF PROVIDER OR SUPPLIER THE STRATFORD SUMMARY STATEMENT OF DEFICIENCIES EACH DEFICIENCY MUST BE PRECEDED BY FULL TAG RESULATORY OR LSO DENTIFYING INFORMATION) TAG (C 189) Continued From page 4 Findings on November 20, 2023: c. 100 Half, Breakroom - an electrical power receptacle was within 6 feet of a sink and was not ground fault protected. 13. Based on Observation, corridor doors are not maintained in a safe and operating condition. Doors were blocked open or held open by unapproved devices or methods. All occupants in the facility could be affected if doors cannot be closed or closed rapidly with a light push or pull of the door to limit the spread of smoke and fire to the area of origin. Findings on November 20, 2023: a. AL Dining Room - the pair of corridor doors have wedges holding the doors open. (C 199) Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two ouble feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1994, with natural ventilation in these specified spaces: (1) solied linen storage; (2) soil utility room; (3) bathrooms and follet rooms; (4) housekeeping closets; and (6) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e)			HAL068025				
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Findings on November 20, 2023: c. 100 Half, Breakroom - an electrical power receptacle was within 6 feet of a sink and was not ground fault protected. 13. Based on Observation, corridor doors are not maintained in a safe and operating condition. Doors were blocked open or held open by unapproved devices or methods. All occupants in the facility could be affected if doors cannot be closed or closed rapidly with a light push or pull of the door to limit the spread of smoke and fire to the area of origin. Findings on November 20, 2023: a. AL Dining Room - the pair of corridor doors have wedges holding the doors open. (C 199) Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and tollet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e)	PREFIX	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL	ID PREFIX	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE	BE	(X5) COMPLETI DATE
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This Rule is not met as evidenced by:	(C 199)	SECTION .0300 - I 10A NCAC 13F .03 REQUIREMENTS (g) The spaces list provided with exha two cubic feet per r requirement does r before April 1, 1984 these specified spa (1) soiled linen sto (2) soil utility room (3) bathrooms and (4) housekeeping (5) laundry area. (k) This Rule shall facilities with the ex which shall not app	PHYSICAL PLANT Ited in this Paragraph shall be ust ventilation at the rate of minute per square foot. This not apply to facilities licensed 1, with natural ventilation in aces: rage; I toilet rooms; closets; and apply to new and existing apply to existing facilities.	{C 199}			

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{C 199}	Continued From page 5		(C 199)						
	plastic sheet, the facility does not provide working exhaust ventilation in required spaces. Findings on November 20, 2023: d. 300 Hall, Residents Laundry - the exhaust ventilation system and light were not working.			C199 1d 300 Hall, Residents Laundry - exhaust ventilation system and light have been repaired and are working		Fixed 01/10/24			