

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL045118	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 08/31/2023
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NAME OF PROVIDER OR SUPPLIER SOUNDVIEW ASSISTED LIVING # 3	STREET ADDRESS, CITY, STATE, ZIP CODE 178 KENDRICK COURT FLAT ROCK, NC 28731
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	<p>Initial Comments</p> <p>Report by David Hickman</p> <p>DHSR Construction Section conducted a Biennial Survey on August 31, 2023 from 8:30 AM to 9:40 AM at the above referenced facility. DHSR records indicate the home was first licensed on July 25, 1997 as a Family Care Home for six (6) Residents with up to three (3) of whom may be non-ambulatory (Who are un-able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 1992 "Rules for Family Care Homes Minimum and Desired Standards and Regulations", the applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes, and the applicable portions of the 1996 North Carolina State Building Code - Section 419.3 Small Residential Care Facilities.</p> <p>NOTES:</p> <p>1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with on-site staff during the exit interview.</p> <p>2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed.</p>	C 000		
C 105	<p>Initial Licensure-Meet NCSBC</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (a) Any building licensed for the first time as a</p>	C 105		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 105	<p>Continued From page 1</p> <p>family care home shall meet the applicable requirements of the North Carolina State Building Code. All new construction, additions and renovations to existing buildings shall meet the requirements of the North Carolina State Building Code for One and Two Family Dwellings and Residential Care Facilities if applicable. All applicable volumes of The North Carolina State Building Code, which is incorporated by reference, including all subsequent amendments, may be purchased from the Department of Insurance Engineering Division located at 322 Chapanoke Road, Suite 200, Raleigh, North Carolina 27603 at a cost of three hundred eighty dollars (\$380.00).</p> <p>(b) Each home shall be planned, constructed, equipped and maintained to provide the services offered in the home.</p> <p>This Rule is not met as evidenced by:</p> <ol style="list-style-type: none"> 1. At the time of the survey it was observed that some of the residents did not respond and evacuate, without staff prompting, at the time the alarms were sounded. Per your licensed capacity of 3 ambulatory and up to 3 non ambulatory, the residents need to be trained so that at least three are able to respond and evacuate without prompting or assistance. 2. At the time of the survey it was observed that the emergency egress window in bedroom 5 was obstructed causing interference with exiting during an emergency event. This is not compliant with the rule. take the necessary steps to move the items obstructing the window and keep it clear at all times. 	C 105		

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C 146	Continued From page 2	C 146		
C 146	<p>Outside Entrances/Exits-Ramp(s)</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS</p> <p>(c) At least one principal outside entrance/exit for the residents' use shall be at grade level or accessible by ramp with a one inch rise for each 12 inches of length of the ramp. For the purposes of this Rule, a principal outside entrance/exit is one that is most often used by residents for vehicular access. If the home has any resident that must have physical assistance with evacuation, the home shall have two outside entrances/exits at grade level or accessible by a ramp.</p> <p>This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the house only had one ramp for egress of the residents. Due to being licensed for up to 3 non ambulatory residents this is not compliant with the rule. Take the necessary steps to add an additional ramp from the house to meet the requirements of being licensed for non ambulatory residents.</p>	C 146		
C 149	<p>Outside Entrances/Exits-Handrails At Porches</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS</p> <p>(f) All steps, porches, stoops and ramps shall be provided with handrails and guardrails.</p> <p>This Rule is not met as evidenced by: 1. At the time of the survey it was observed that there was no handrail on the house side of the</p>	C 149		

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C 149	Continued From page 3 ramp to the house. This is not compliant with the rule. Take the necessary steps to add a handrail on the house side of the ramp slopes.	C 149		
C 174	<p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT</p> <p>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition.</p> <p>(j) This Rule shall apply to new and existing family care homes.</p> <p>This Rule is not met as evidenced by:</p> <p>1. At the time of the survey it was observed that the filters for the air returns were dirty and clogged preventing clean air flow the the HVAC unit. This is not compliant with the rule. Take the necessary steps to install clean air filters and change them out on regular intervals so the HVAC unit can function properly.</p> <p>2. At the time of the survey it was observed that there was a burned out light bulb in the rear corner bedroom. This is not compliant with the rule. Take the necessary steps to replace the bulb.</p> <p>3. At the time of the survey it was observed that the fire alarm pull station at the exterior kitchen door was not reset properly. * This was corrected at the time of the survey, therefore no further action is required. Take the necessary steps to ensure that the pull station stays reset and active at all times.</p>	C 174		

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C 174	<p>Continued From page 4</p> <p>4. At the time of the survey it was observed that the relief valve for the water heaters were piped and discharging into the crawspace which could cause moisture in the crawspace. This is not compliant with the rule. Take the necessary steps to extend the pipes to the exterior of the crawspace or terminate the pipes within six inches of the finished interior floor.</p> <p>5. At the time of the survey it was observed that there were wasp nests in the soffit areas. This is not compliant with the rule. Take the necessary steps to remove all wasp nests.</p> <p>6. At the time of the survey it was observed that the front gutter was leaking causing water to drip on the egress path of the front deck. This is not compliant with the rule. Take the necessary steps to repair the gutter to prevent the leak.</p> <p>7. At the time of the survey it was observed that the right end storm doors center hinge was hanging loose and causing a possible hazard of sticking into someone. This is not compliant with the rule. Take the necessary steps to repair the hinge or remove the hinge.</p> <p>8. At the time of the survey it was observed that the rear soffit was damaged and hanging loose. This is not compliant with the rule. Take the necessary steps to repair the soffit.</p>	C 174		