

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>FCL081047</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: <b>01</b>  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>09/12/2019</b>
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NAME OF PROVIDER OR SUPPLIER  
**HOPE CARE CENTER # 1**

STREET ADDRESS, CITY, STATE, ZIP CODE  
**5023 US HIGHWAY 64  
UNION MILLS, NC 28167**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	<p>Initial Comments</p> <p>Report by David Hickman</p> <p>DHSR Construction Section conducted a Biennial Survey on September 12, 2019 from 9:30 am to 11:00 am at the above referenced facility. DHSR records indicate the home was first licensed on April 6, 1994 as a Family Care Home for six (6) ambulatory Residents (able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 1992 "Rules for Family Care Homes Minimum and Desired Standards and Regulation," the applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes and the 1991 (1994 Revision) North Carolina State Building Code - Section 514.1, Exception 1 - Residential Care Facilities.</p> <p>1. At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies were discussed with on-site staff during the exit interview.</p> <p>2. Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed.</p> <p>The cited deficiencies are as follows:</p>	C 000		
C 151	<p>Laundry Room</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0313 LAUNDRY ROOM The laundry equipment in a family care home shall be located out of the living, dining, and bedroom areas.</p>	C 151		

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6899

46KF21

If continuation sheet 1 of 12

*Brenda P. [Signature]*

*Adm*

*11-4-19*

Hope Care Center #1  
5023 US Hwy 64  
Union Mills , NC 28167

C171

1.The evacuation plan was moved to be visible upon entrance into the home. All staff members have been informed that this can not be moved and why it can not be due to the fact that it does need to be visible.

C174

1.Front door has been repaired so that it will open and close properly. Also the lock was removed. We will monitor the need for repairs on a monthly basis and all staff have been informed to report any need for repairs. 9-12-19

2.A/C Unit was removed and the paneling was repaired properly..this will also be monitored on a monthly basis as to further keep this from occurring again.. 9-12-19

3. A/C Unit was removed and the paneling was repaired properly..this will also be monitored on a monthly basis as to further keep this from occurring again.. 9-12-19

4.Emergency light in the living room was repaired so that it nows works properly....this will be monitored monthly and on a prn basis as to if we need repaired then we will be aware 11-15-19

5.Floor covering in right front bedroom will be repaired by replacing the floor covering so that there is no need for repairs. All staff have been informed that they are to report any damage as to keep this from occurring again. 11-15-2019

6.Paneling will be repaired in the right front bedroom so that there is no hole in the wall.. all staff have been informed to report any damages so that this can be prevented all these will be monitored on a monthly basis so not to have this occur again.. 10-12-19

7.O2 tanks have been removed as not to cause any danger to the home.. Staff has been alerted on the fact that all tanks are to be in a rack properly..... 10-12-19

8.The grab bar in the shower on the right bathroom has been replaced. This will be monitored on a monthly basis.. as to not let this occur again.. 11-8-2019

9.The register has been replaced in the right side bathroom. These things will be montoried on a monthly basis so that this can be prevented from happening again. 10-31.2019

10.Throw rugs have been removed to prevent any dangers from falling.. staff has been informed that this rule is that there can been no throw rugs placed in the home..this will also be montoried on a monthly basis. 9-12-2019

11.Floor covering has been repaired and replaced to prevent any further damage and this occurring again this will be montoried on a monthly basis to prevent any of this from occurring again 11-15-2019

12.Hasp lock on the door to the garage has been removed so that there is free access in and out of the facility. This will be monitored monthly and all staff have been informed that this can not occur. 10-12-19

13. The garage area has been completely cleaned free of all clutter and debris. This is also going to be monitored on a monthly basis in order to keep it from occurring again. 10-12-2019
- All space heaters and gas heaters have been removed. All staff have been informed that no materials of this sort can be stored in the facility area. This will be monitored on a monthly basis. 10-12-19
15. Heat detector will be installed in the garage area. This will be completed by 11-15-19
16. The sink drain was repaired not to leak. This will be monitored on a monthly basis. 10-12-19
17. Upper bathroom leak has been repaired, the hole around the water heater has been chocked and the ceiling that had rotten wood has been repaired. This will be monitored on a monthly basis as not to let it occur again. 11-15-19
18. Ash Receptacle has been placed in the smoking area. All staff have been informed and are aware of the fact that it has to stay in place. 10-12-2019
19. The screen will be repaired so that there is not a hole in the screen and nothing can enter into the area. Staff will be monitored on a monthly basis. 11-15-2019
20. Door handle on rear door has been replaced. The light on the range hood has been repaired so that the vent will operate accordingly.
21. All a/c units have been removed and the windows are in working condition... 10-12-2019
22. The grab bars have been replaced. The toilet seat has been tightened. Drain has been cleaned and space to the right that was dirty has been cleaned. Staff has been informed and this will be monitored on a monthly basis..... 11-15-2019
23. Door hinge was repaired and the door now fits the way that it should... This will be monitored monthly and staff will report any new damages as to further prevent this from occurring. 11-15-2019
24. Toilet seat has been tightened so that it isn't loose. Staff has been informed and it will be monitored. 10-12-2019
25. Exhaust fan has been replaced. Staff has been informed and will be monitored for compliance. 11-15-2019
26. Floor covering has been repaired or replaced. The baseboards have been repaired or replaced. The door has been repaired so that it will close properly. 11-15-19
27. Light bulbs have been replaced and will be monitored monthly. 10-12-19
28. The wall paneling will be repaired with a class paint / stain to bring to code. It will also be monitored. 11-15-19
29. Handrail was repaired to bring to code and not to cause a danger. It will be monitored. 10-12-19
30. A/c units have all been removed
31. Upstairs bathroom has been repaired to bring to code. This will be monitored. 11-15-2019
32. The carpet to the upstairs bathroom has been repaired / replaced so that there is no danger. 11-15-19
33. Electrical panel box has been repaired so that there are no spaces. This will be monitored monthly. 11-15-2019
34. Bath fans have to be repaired so that they vent to the exterior of the house. This will be monitored. 11-15-2019
35. The cut rafters will be repaired or replaced by a contractor with the knowledge of the building inspectors approval... 11-15-2019
36. The entire house will be sprayed as soon as 11-8-19 and is on a quarterly basis. 11-15-19
38. Fire drills are being completed in a timely fashion and have been documented appropriately... 10-12-19

39. ADT has been put in place for the alarm system, smoke alarms. Co2 dtectors and also buglar alarms..11-15-19

40.All pull stations has been disarmed due to installation of ADT complete system.. 11-15-2019

C183

1. Loose pickets and rails are to be repaired to meet the code by building inspector of Rutherford county. 11-15-2019
2. Front poarch will be repaired at the same time the pickets will be repaired so that the county inspector will approve it. 11-15-2019

In conclusion the items concerning the outside of the front poarch and that includes the front poarch and steps will all be repaired and cleaned up to meet the county codes per the building inspector.

This will be completed by Nov15,2019