

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL054042	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 09/26/2019
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NAME OF PROVIDER OR SUPPLIER HOBBS HELPING HANDS	STREET ADDRESS, CITY, STATE, ZIP CODE 2504 TOWERHILL ROAD KINSTON, NC 28501
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C 000	<p>Initial Comments</p> <p>Report by Luis Padilla</p> <p>DHSR Construction Section conducted a Biennial Survey on September 26, 2019 from 10:10 AM to 12:00 PM at the above referenced facility. DHSR records indicate the home was first licensed on January 4, 1993 as a Family Care Home for five ambulatory Residents (able to respond and evacuate without any physical or verbal assistance during a fire or other emergency.) Based on this information we are requiring the home to maintain compliance with the following: the 1992 Family Care Homes Rules T10: 42C, applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes and the 1991 (1992 Revision) North Carolina State Building Code - Section 513.1, Exception 1 - Residential Care Facilities.</p> <p>NOTES:</p> <p>1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with on-site staff during the exit interview.</p> <p>2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed.</p> <p>The cited deficiencies are as follows:</p>	C 000		
C 140	<p>Storage Areas-Separate, Locked</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0310 STORAGE AREAS (b) There shall be separate locked areas for storing cleaning agents, bleaches, pesticides,</p>	C 140		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 140	Continued From page 1 and other substances which may be hazardous if ingested, inhaled or handled. Cleaning supplies shall be supervised while in use. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that bleach was being stored under the kitchen sink. This cabinet was not locked off to residents. This is not compliant with the rule. This deficiency was corrected on site. Take measures to ensure against re-occurrence.	C 140		
C 144	Outside Entrances/Exits-Two Remote Exits SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (a) In family care homes, all floor levels shall have at least two exits. If there are only two, the exit or exit access doors shall be so located and constructed to minimize the possibility that both may be blocked by any one fire or other emergency condition. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that staff locks the Kitchen during the night, impeding the residents access to the second exit. This is not compliant with the rule.	C 144		
C 146	Outside Entrances/Exits-Ramp(s) SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (c) At least one principal outside entrance/exit	C 146		

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C 146	Continued From page 2 for the residents' use shall be at grade level or accessible by ramp with a one inch rise for each 12 inches of length of the ramp. For the purposes of this Rule, a principal outside entrance/exit is one that is most often used by residents for vehicular access. If the home has any resident that must have physical assistance with evacuation, the home shall have two outside entrances/exits at grade level or accessible by a ramp. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the second portion of the front ramp did not meet the 1:12 ratio required for ramps. The ramp had a rise of 26 inches and only extended 12.5 feet. This is not compliant with the rule.	C 146		
C 147	Outside Entrances/Exits-Single Hand Motion SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (d) All exit door locks shall be easily operable, by a single hand motion, from the inside at all times without keys. Existing deadbolts or turn buttons on the inside of exit doors shall be removed or disabled. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that front and back doors of the home are not single hand motion. This is not compliant with the rule.	C 147		
C 149	Outside Entrances/Exits-Handrails At Porches SECTION .0300 - THE BUILDING	C 149		

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C 149	Continued From page 3 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (f) All steps, porches, stoops and ramps shall be provided with handrails and guardrails. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the rear exit only had one handrail installed for the steps. This is not compliant with the rule.	C 149		
C 152	Floors 10A NCAC 13G .0314 FLOORS (a) All floors in a family care home shall be of smooth, non-skid material and so constructed as to be easily cleanable. (b) Scatter or throw rugs shall not be used. (c) All floors shall be kept in good repair. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that floor rugs were being used in both the Living and Dining Room of the home. This is not compliant with the rule.	C 152		
C 153	Houskeeping And Furnishings-Clean, Repaired SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by:	C 153		

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C 153	Continued From page 4 1. At the time of the survey it was observed that the doors for Bedrooms #1 and #3 would not latch properly. This is not compliant with the rule. 2. At the time of the survey it was observed that a sliding lock was installed for the door of Bedroom 2. This is not compliant with the rule. 3. At the time of the survey it was observed that the kitchen range hood was very dirty and had a build up of grease around it. This is not compliant with the rule.	C 153		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the toilet in the corridor bathroom was loose at its base. This is not compliant with the rule. 2. At the time of the survey, on site staff mentioned that the ceiling in Bedroom #1 would leak when it would rain in the area. This is not compliant with the rule. 3. At the time of the survey it was observed that the Water Heater Tank had a pressure relief valve installed, however it was unable to be verified if it discharges into the crawl space or to the outside.	C 174		

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C 174	Continued From page 5 Please verify the location of where the relief valve discharges.	C 174		
C 183	Outside Premises-Clean, Safe SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the dryer exhaust for the home had a build up of lint around it. This is not compliant with the rule.	C 183		