

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL056005	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 07/10/2019
NAME OF PROVIDER OR SUPPLIER CHESTNUT HILL OF HIGHLAND		STREET ADDRESS, CITY, STATE, ZIP CODE 64 CLUBHOUSE TRAIL HIGHLANDS, NC 28741		
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C 000	Initial Comments Report of Construction Section Biennial Survey by Dennis Harrell on 7-10-2019. Records indicate this facility was first licensed on 3-26-1997, for 26 residents. Therefore the facility must meet the 1996 and the applicable portions of the 2005 Rules for the Licensing of Adult Care Homes, and the 1996 North Carolina State Building Code -I 2 - Institutional Occupancy,	C 000		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: Based on observation, the building is not kept clean and in good repair. Findings on 7-10-2019; There was black mold growing on the ceiling and walls of the outside storage room near the A/C condensers.	C 164	The maintenance man has put a Mildew inhibitor on the walls and ceiling. He will paint the walls and ceiling.	7/31/19
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall:	C 166	Flushed sink and will continue to do so on a bi-monthly basis.	7/11/19

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Linda Tiffany

TITLE

Regional Director/ Administrator

(X6) DATE

7/31/19

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C 166	<p>Continued From page 1</p> <p>(5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards;</p> <p>(e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: Based on observation, the waste trap for the hopper had been allowed to become dry. Dry waste traps allow noxious, combustible odors and possibly harmful bacteria to enter the facility.</p>	C 166		
C 185	<p>Fire Safety-Rehearsals on Each Shift</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0309 PLAN FOR EVACUATION</p> <p>(b) There shall be rehearsals of the fire plan quarterly on each shift in accordance with the requirement of the local Fire Prevention Code Enforcement Official.</p> <p>(c) Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, the shift, staff members present, and a short description of what the rehearsal involved.</p> <p>(f) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: 1. Based on review of documents, fire drill rehearsals are not being done regularly with at least one per shift each quarter. Failure to rehearse the fire plan could lead to confusion and delay in an actual emergency. Findings on 7-10-2019: a. In the 1st quarter of this year, there were no</p>	C 185	All future drills will be on alternate shifts. All paperwork will be filled out according to regulations, listing all staff that participated, date and shift of drill, and how drill was implemented.	8/1/19

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C 185	Continued From page 2 rehearsals done. b. In the 2nd quarter of last year, there was no rehearsal done during the 2nd shift. c. In the 2nd quarter of this year, there was no rehearsal done during the 2nd shift. d. In the 3rd quarter of last year, there were no rehearsals done. e. In the 4th quarter of last year, there were no rehearsals done. 2. Based on a review of documents, the records available onsite did not include a list of staff members present. 3. Based on a review of documents, some of the records available onsite did not list the shift when the rehearsal was done 4. Based on a review of documents, the records available onsite included little to no description of what the rehearsal involved.	C 185		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation, the facility failed to be maintained in a safe condition because of an exit	C 189	Exit sign will be replaced. 2. a) Adjusted latch mechanism on door to allow proper closer. b) Removed wedge and installed a magnetic door stop. c) Cart repositioned. d) Removed pen and installed a magnetic door stop. 3. a) Applied Fire Rated caulking to ceiling. b) Applied Fire Rated caulking to conduit. c) Reattached Fire Collar to ceiling.	8/2/19

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C 189	<p>Continued From page 3</p> <p>sign not working properly. Malfunctioning exit signs could delay or prevent an evacuation in an emergency. Finding on 7-10-2019: The exit sign in the laundry did not work on battery when tested.</p> <p>2. Based on observation, corridor doors are prevented from closing quickly and latching to resist the passage of fire and smoke. Corridor doors that do not close completely and latch present the possibility that a fire that begins in one space can quickly spread to the corridor and the remainder of the facility. Findings on 7-10-2019; a. One of the smoke barrier doors near room 1202 did not latch when closed by the fire alarm system. b. The door from the corridor to "Dining Services" was wedged open. c. The door from the corridor to "Dining Services" was blocked by a cart from being able to close. d. The door from the corridor to the entrance foyer was propped open with a dark colored pen stuck in a hole in the dark colored floor. Closing the door in an emergency required special knowledge of what was holding it open.</p> <p>3. Based on observation, the required one-hour fire rated walls and/or ceilings were compromised in locations. Holes and penetrations that are not sealed with materials approved for use in one-hour fire rated construction present the possibility that a fire that begins in one space can quickly spread to other areas of the facility. Findings on 7-10-2019; a. Unsealed penetration in the ceiling of the janitor's closet on the main floor, b. Unsealed conduit sleeve in the ceiling of the janitor's closet on the main floor,</p>	C 189		

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C 189	Continued From page 4 c. A fire collar not properly mounted to the ceiling in the "Mechanical" room on the 1st floor. 4. Based on observation, the facility was not maintained in a safe condition because of improper storage too close to a fire sprinkler head. Storage that is not kept at least 18 inches below the sprinkler head could negate the ability of the fire sprinkler system to extinguish a fire. Findings on 7-10-2019; a. Storage had been stacked all the way to the ceiling in "Storage" on the 1st floor. b. Storage had been stacked to within 2 inches of the ceiling in the "Breakroom" on the 1st floor. 5. Based on observation, the facility was not maintained in a safe condition because of an improperly installed water heater. Finding on 7-10-2019; There was no piping provided on the relief valve on a water heater in the 1st floor "Mechanical" room.	C 189	4. a) Removed all obstructions from storage shelves in Storage room to allow Fire Sprinkler system to be able to work properly. b) Removed all obstructions from storage shelves in Breakroom to allow Fire Sprinkler system to be able to work properly. 5. CPVC installed to prevent scalding in blow off conditions.	8/2/19
C 191	Unvented & Portable Elec. Heaters Prohibited SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (b) There shall be a heating system sufficient to maintain 75 degrees F (24 degrees C) under winter design conditions. In addition, the following shall apply to heaters and cooking appliances. (2) Unvented fuel burning room heaters and portable electric heaters are prohibited. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.	C 191	Both heaters removed from facility.	7/11/19

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C 191	Continued From page 5 This Rule is not met as evidenced by: Based on observation the facility failed to adhere to the prohibition of portable electric heaters. Portable electric heaters are a potential fire hazard and as such could affect all occupants of the facility. Findings on 7-10-2019: a. There was a portable electric heater found in the Activity Director's office. b. There was a portable electric heater found in the Maintenance Director's office.	C 191		